# MISSION

We foster transformative student experiences by collaboratively anticipating, facilitating and providing services, programs and environments for student learning and success.

## Vice-Provost, Students and International

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Tel</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Nancy Johnston</td>
<td>Vice-Provost Pro Tem</td>
<td>26572</td>
<td><a href="mailto:davidge@sfu.ca">davidge@sfu.ca</a></td>
</tr>
<tr>
<td>Tim Rahilly</td>
<td>Vice-Provost Students and International</td>
<td>24004</td>
<td><a href="mailto:trahilly@sfu.ca">trahilly@sfu.ca</a></td>
</tr>
<tr>
<td>Sonia Parissenti</td>
<td>Secretary to the Vice-Provost</td>
<td>24170</td>
<td><a href="mailto:avps@sfu.ca">avps@sfu.ca</a></td>
</tr>
<tr>
<td>Eugenie Ko</td>
<td>Director, Administration Student Services</td>
<td>23941</td>
<td><a href="mailto:eugenie_ko@sfu.ca">eugenie_ko@sfu.ca</a></td>
</tr>
<tr>
<td>Erin Biddlecombe</td>
<td>Director, Operations, Planning and Projects</td>
<td>29013</td>
<td><a href="mailto:erinb@sfu.ca">erinb@sfu.ca</a></td>
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## Equity, Diversity, and Inclusion

A collaborative initiative/special project that reinforces our commitment to fostering a culture of inclusion and mutual respect, and to celebrating diversity. Community consultations are ongoing and will result in the preparation of a report with recommendations for an action plan, including a framework for embedding equity, diversity, and inclusion more deeply into SFU’s institutional practices and processes.

- **Heather Williams**
  - Equity, Diversity, and Inclusion Project
  - Email: heather_w@sfu.ca

## International Services for Students

Intercultural/transitional programs and immigration support for international students, as well as support for all students in international mobility programs (e.g., exchanges and field schools).

- **Carolyn Hanna**, Director
  - Tel: 27219
  - Email: clong@sfu.ca

## Sexual Violence Support and Prevention Office

Support for campus community, including staff and faculty who are impacted by sexual violence. The office provides coordinated access to other SFU services to minimize re-telling your experience. The SVSPO is a safe place where one can share their experience without judgement or assumptions.

- **CJ Rowe**, Director
  - Tel: 25515
  - Email: cjrowe@sfu.ca

## Student Conduct

Provides consultation services, support and education to the SFU community on student conduct identification and response. Works with students who present with complex needs or circumstances that have the potential to severely impact their academic efforts and/or increase their chances of student misconduct involvement.

- **Heather Roberts**, Student Conduct Coordinator/Case Manager
  - Tel: 29456
  - Email: aigco@sfu.ca

## Student Success and Strategic Support

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<th>Name</th>
<th>Position</th>
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<tbody>
<tr>
<td>Leanne Dalton</td>
<td>Senior Director</td>
<td>27367</td>
<td><a href="mailto:ldalton@sfu.ca">ldalton@sfu.ca</a></td>
</tr>
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## Business Analysis and Assessment

Student Services project coordination and business process, procedure and policy analysis and review, in addition to providing the University community with data and analysis related to admissions and other Student Services activities.

- **Paul Godman**, Acting Director
  - Tel: 24932
  - Email: paul_godman@sfu.ca

## Career and Volunteer Services

Career related support to current students and recent graduates that focuses on gaining clarity and in acting with intention. Support is provided through workshops and one-to-one sessions. Career fairs, employer information sessions, and other career events are also hosted.

- **Tony Botelho**, Director
  - Tel: 22191
  - Email: botelho@sfu.ca

## Communication Services

Expertise in branding and marketing, communication strategy, internal communications, targeted emails, graphic design, web design and communications, photography, and multimedia.

- **Byron Henry**, Director
  - Tel: 23214
  - Email: byron_henry@sfu.ca

## Strategic Enrollment Management Liaison

Drives and supports communication and collaboration across the institution pertaining to strategic enrollment management objectives, including student recruitment, engagement, retention and completion. Places for prospective students, newly admitted students, parents, visitors and guests, host campus tours, providing a positive first impression about the University and its services.

- **Kathryn Verkerk**, Director SEM Liaison
  - Tel: 24147
  - Email: Kathryn_Verkerk@sfu.ca

- **Molly Kirsch**, Manager
  - Tel: 26754
  - Email: mmc24@sfu.ca
### Student Engagement and Retention

**Includes:** Academic Advising; Back on Track

Student Engagement provides students with leadership opportunities through personal and professional development programs. Student Retention helps students plan their academic program. We also assist students in academic difficulty with options and resources.

**Academic Advising:** Advising on program planning and declaring a major. (Advising for students with a declared major takes place within academic departments.) Also assisting students having academic difficulty.

**Back on Track:** Opportunity for students in academic difficulty to assess academic choices, analyze challenges, strengthen skills and develop strategies for future academic and personal success.

Annette Santos, Director
Tel 22377   Email avsantos@sfu.ca

### Student Affairs

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<th>Name</th>
<th>Position</th>
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<tbody>
<tr>
<td>Muriel Klemetski</td>
<td>Acting Executive Director</td>
<td>Tel 23570</td>
<td><a href="mailto:klemetsk@sfu.ca">klemetsk@sfu.ca</a></td>
</tr>
<tr>
<td>Melissa Lee</td>
<td>Secretary</td>
<td>Tel 26710</td>
<td><a href="mailto:ssadmin@sfu.ca">ssadmin@sfu.ca</a></td>
</tr>
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### Centre for Students with Disabilities

Provision of accommodations to minimize or eliminate barriers (psychological, physical, or learning). Liaison and consultation with students, faculty and broader community regarding issues related to disabilities.

Mitchell Stoddard, Director
Tel 23313   Email mitchell_stoddard@sfu.ca

### Health and Counselling Services

Promotion of mind-body wellness with responsive, professional services in health care, counselling, physiotherapy, outreach programs.

**Health Clinics:** Physicians, nurses, physiotherapy and psychiatric care for students offered through health clinics operating like a family practice. General health care is provided as well as specialties in mental health, sexual health and crisis support.

**Counselling Services:** Individual counselling, group counselling, and referrals to community resources. Consultation and courses offered to the staff and faculty for supporting students in distress, suicide prevention, critical incident debriefing and by special request.

**Health Promotion:** Facilitation of and consultation for the “Healthy Campus Community Initiative”, including Wellbeing in Academic Settings, Learning environments, Policy, Spaces and more. These initiatives are geared towards faculty and staff. Outreach and support provided by Health Peer Educators.

Martin Mroz, Director
Tel 23692   Email martin_mroz@sfu.ca

Tammy Nazaruk, Manager of Clinical Health Services
Tel 24553   Email tammy_nazaruk@sfu.ca

Lorne Prupas, Associate Director of Counselling Services
Tel 24615   Email prupas@sfu.ca

Alisa Stanton, Health Promotion Specialist
Tel 24587   Email ajs@sfu.ca

### Indigenous Student Centre

Support for First Nations, Inuit, and Métis students through First Nations Recruiter, programs, ceremonies, and resources made available to all self-identified Aboriginal students.

Marcia Guno, Director
Tel 23555   Email marcia_guno@sfu.ca

### Interfaith Centre

The Interfaith Centre provides a spectrum of social and spiritual services, chaplaincy support across faiths and spaces for all SFU community members at all three campuses. It provides space to practice, develop, question, integrate and mature in faith.

Victor Thomas, Director
Tel 23180 or 604.376.4263  Email vthomas@sfu.ca

### Residence and Housing

Provides student-community-focused housing options on the Burnaby campus and Downtown Vancouver, which include traditional single residences, townhouses, studio suites, and one and two bedroom apartments. Guest accommodation options are available via the Simon Hotel, which is located on the Burnaby campus.

Tracey Mason-Innes, Director
Tel 24535   Email tmasonin@sfu.ca

### Work Integrated Learning/Co-operative Education

A work-integrated educational program available to students in all Faculties, providing opportunities for paid work terms with government, not-for-profit, private and public sector employers.

Shauna Tonsaker, Acting Director
Tel 22181   Email tonsaker@sfu.ca
### Athletics and Recreation

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<th>Name</th>
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<tbody>
<tr>
<td>Theresa Hanson</td>
<td>Senior Director Athletics and Recreation</td>
<td>24080</td>
<td><a href="mailto:theresa_hanson@sfu.ca">theresa_hanson@sfu.ca</a></td>
</tr>
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**Athletics**

We provide facilities and programs for students, staff and faculty to maintain a life-long habit of social physical activity. We offer classes, intramurals, sport clubs, and our CLAN teams of varsity athletes in 14 programs, which compete in Canadian and US university leagues.

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<tr>
<td>Breanne Watson</td>
<td>Associate Director, Athletics</td>
<td>23613</td>
<td><a href="mailto:breannew@sfu.ca">breannew@sfu.ca</a></td>
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**Recreation**

Classes and programs in fitness and recreation, certification programs, intramural leagues, management of the fitness centre and summer community programs.

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<tr>
<td>Marc Pope</td>
<td>Director</td>
<td>28439</td>
<td>mj <a href="mailto:pope@sfu.ca">pope@sfu.ca</a></td>
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### Registrar and Student Enrollment Services

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<th>Name</th>
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<tbody>
<tr>
<td>Rummana Khan Hemani</td>
<td>Registrar and Executive Director Student Enrollment</td>
<td>24176</td>
<td><a href="mailto:khan@sfu.ca">khan@sfu.ca</a></td>
</tr>
<tr>
<td>Tina Edmundson</td>
<td>Administrative Assistant to the Registrar</td>
<td>23108</td>
<td><a href="mailto:bedmunds@sfu.ca">bedmunds@sfu.ca</a></td>
</tr>
<tr>
<td></td>
<td>Registrar and Information Services Help Line</td>
<td>26930</td>
<td><a href="mailto:reg_info@sfu.ca">reg_info@sfu.ca</a></td>
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**Admissions**

Evaluation of applications for admission and assessment of transfer credit for all new students to meet university enrollment targets.

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<tbody>
<tr>
<td>Mike Peragine</td>
<td>Acting Director</td>
<td>26506</td>
<td><a href="mailto:mike_peragine@sfu.ca">mike_peragine@sfu.ca</a></td>
</tr>
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**Financial Aid and Awards**

Advising on financial aid, including scholarships, awards, government student loans, bursary and work-study funding administered through SFU and external sources. Works with University Advancement to develop terms of reference from donor funding.

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<tbody>
<tr>
<td>Manoj Bhakthan</td>
<td>Director</td>
<td>24275</td>
<td><a href="mailto:manojb@sfu.ca">manojb@sfu.ca</a></td>
</tr>
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### Information, Records and Registration

**Includes:**
- Registrar and Information Services (RIS), Records, Schedules, Senate and Academic Services, U-Pass BC Program, SIMS Help

**RIS:** Information and assistance to students at our front-line offices in Burnaby, Surrey and Vancouver, including collecting fees, assisting with enrollment, issuing Library/ID, U-Pass and Surrey Access cards, issuing official transcripts, and helping with official paperwork. Vancouver also manages enrollment for non-credit courses at Harbour Centre.

**Records:** Long term retention of undergraduate student academic records. Registration processes and reports grades, produces transcript, end of term evaluation, graduation, advises faculty and staff on policies and procedures. Trains staff outside of Student Services on policies and procedures pertaining to records and registration.

**Schedules:** Responsible for the coordination of course, exam and room scheduling functions for SFU’s learning spaces.

**Senate and Academic Services:** Matters relating to the management, communication and integrity of Senate and Senate Committee activities. This includes decisions related to student academic progress, withdrawals for extenuating circumstances, curriculum and policy development, academic integrity, appeals and disciplinary processes, publication of the academic Calendar and the coordination of convocation.

**U-Pass BC Program:** Administer the U-Pass BC program at SFU and liaises with representatives at other post-secondary institutions and Translink on the future of the U-Pass BC program.

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<th>Name</th>
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<tbody>
<tr>
<td>Steve Birnie</td>
<td>Associate Registrar</td>
<td>23296</td>
<td><a href="mailto:sbirnie@sfu.ca">sbirnie@sfu.ca</a></td>
</tr>
<tr>
<td></td>
<td>RIS General</td>
<td>26930</td>
<td><a href="mailto:reginfo@sfu.ca">reginfo@sfu.ca</a></td>
</tr>
<tr>
<td>Vicki Heywood</td>
<td>Assistant Registrar</td>
<td>24098</td>
<td><a href="mailto:anisha_arora@sfu.ca">anisha_arora@sfu.ca</a></td>
</tr>
<tr>
<td>Min-Ni Sharpe</td>
<td>Assistant Registrar</td>
<td>27406</td>
<td><a href="mailto:upass@sfu.ca">upass@sfu.ca</a></td>
</tr>
<tr>
<td>Andrew Cochrane</td>
<td>Manager, Schedules</td>
<td>24681</td>
<td><a href="mailto:andrew_cochrane@sfu.ca">andrew_cochrane@sfu.ca</a></td>
</tr>
<tr>
<td>Kris Nordgren</td>
<td>Associate Registrar</td>
<td>25350</td>
<td><a href="mailto:kdn1@sfu.ca">kdn1@sfu.ca</a></td>
</tr>
<tr>
<td>Anita Lu</td>
<td>UPass BC Program Coordinator</td>
<td>29279</td>
<td><a href="mailto:upass@sfu.ca">upass@sfu.ca</a></td>
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**Student Financials**

Administration of student financials for the University, Student Societies, Government and Sponsors.

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<tbody>
<tr>
<td>Korina Chu</td>
<td>Director</td>
<td>25384</td>
<td><a href="mailto:chingc@sfu.ca">chingc@sfu.ca</a></td>
</tr>
</tbody>
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