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How to Clear Your Browser Cache

Web browsers store temporary copies of the Web pages you visit in what's referred to as the "browser cache" to save processing time and make the browsing experience smoother. Sometimes an old or incomplete copy of a page gets saved to your cache and prevents you from doing what you want to do on the Web. Clearing the browser cache will often straighten things out.

1. Chrome

How to Clear Your Browser Cache Within Chrome

- Open the Chrome menu by clicking the menu button in the upper right-hand corner (this button shows an icon displaying 3 horizontal lines).

- Select More tools
- Select Clear browsing data
2. Firefox

How to Clear Your Browser Cache Within Firefox

- Open the Firefox menu by clicking the menu button in the upper right-hand corner (this button shows an icon displaying 3 horizontal lines)

- Click the History button
• Select Clear Recent History

• If you're using a PC, you can press CTRL + Shift + Delete to open this menu whenever the Firefox browser is displayed.

• Where it says Time range to clean, select the time frame from which you want to delete data.

• Choose Everything if you want to delete all the data.

• If you only want to clear certain types of data, you can open a checklist by clicking Details.

• Click the Clear now button.
3. Internet Explorer

How to Clear Your Browser Cache Within Internet Explorer

- Select the Tools option on the Internet Explorer browser bar at the top of the screen.

- Select Delete browsing history...

- (If you're using a PC, you can press CTRL + Shift + Delete to open this menu whenever the Internet Explorer browser is displayed.)

- If you only want to clear certain types of data, you can select or deselect items from the displayed checklist. We recommend using the settings that are automatically checked when you first open this menu.

- Click the Delete button.
4. Microsoft Edge

How to Clear Your Browser Cache Within Microsoft Edge

- Click the ... icon in the top right-hand corner of the screen
- Click Choose what to clear
- (If you're using a PC, you can press CTRL + Shift + Delete to open this menu whenever the Microsoft Edge browser is displayed)
- On the displayed menu, check the items you want deleted. We recommend Browsing history, Cookies and saved website data, Cached data history and Download history.
- Click the Clear button
5. Safari

**How to Clear Your Browser Cache Within Safari**

- Click Safari in the upper left-hand corner of the screen.

- Click Preferences to open the preferences menu.

- Click the Privacy tab.

- Click the Remove All Website Data... button.

- Click the Remove Now button.