Configuring Your Web Browser to Allow Pop-up Windows

Most web browsers include a feature to block pop-up windows. While this may eliminate unwanted or bothersome pop-up windows, the feature sometimes can impede the functionality of legitimate or useful websites.

Follow the instructions below to configure your web browser to allow pop-up windows for your selected websites.

- Apple Safari 5.x/6.x (OS X)
- Google Chrome .current (Windows/OS X)
- Mozilla Firefox 3.6.x & Above (Windows/OS X)
- Microsoft Internet Explorer 8.0 (Windows 7/Vista/XP)
- Microsoft Internet Explorer 9.0 (Windows 7/Vista)

**Note:** If you have installed third party applications to block pop-ups (examples include the Google, MSN, and Yahoo! toolbars), be sure to consult the vendor documentation to allow pop-up windows for desired websites.

**Safari 5.x/6.x (OS X)**

Safari for OS X has no per-website control over blocking pop-ups windows. Pop-ups are either blocked, or they are not. To allow pop-ups:

1. From the Safari menu, ensure the Block Pop-Up Windows option is not checked. Unchecking this option will allow pop-ups.
2. To block pop-ups once again, check Block Pop-Up Windows in the Safari menu. You can use a keyboard shortcut: shift-[command key]-K.

**Chrome .current (Windows/OS X)**

1. Open Chrome, then go to the web page that you want to allow pop-ups.
2. In Chrome's URL window, highlight the entire web address of the current page, then choose the Copy command from the Edit menu.
3. Click the wrench icon on the browser toolbar.
4. Select Settings.
5. Click Show advanced settings.
6. In the "Privacy" section, click the **Content settings...** button. The "Content settings" window appears.
7. In the "Pop-ups" section, click the **Manage exceptions...** button.

   **Notes:** Pasting the web address of a page you wish to allow pop-ups is recommended, rather than typing the generic main web address. For example, you might visit [www.example.com/requirepopup.html](http://www.example.com/requirepopup.html), but the page is actually hosted at [popup.example.com/forms/popupform.html](http://popup.example.com/forms/popupform.html). In this example, you must allow popup.example.com, not www.example.com. Note also that entire websites must be allowed, not individual directories or pages, so in this example Chrome will automatically add the top level [popup.example.com](http://popup.example.com) to its Allowed sites.

8. Close any remaining dialog boxes.
Firefox .current (Windows/OS X)

1. Open Firefox, then go to the web page that you want to allow pop-ups.
2. In Firefox's URL window, highlight the entire web address of the current page, then choose the Copy command from the Edit menu.
3. Select Options... from the Tools menu (Windows) or Preferences... from the Firefox menu (OS X). The Options (Windows) or variable (OS X) dialog box opens.
4. In the top panel of the dialog box, click on the Content icon to display the Content dialog box.
5. In the Content dialog box, ensure the Block pop-up windows checkbox is selected, then click the adjacent Exceptions... button.
6. Right-click or control-click in the Address of web site: field, choose Paste from the dropdown menu, then click the Allow button. The selected webpage is added to the list of Allowed Sites.

Notes: Pasting the web address of a page you wish to allow pop-ups is recommended, rather than typing the generic main web address. For example, you might visit www.example.com/requirepopup.html, but the page is actually hosted at popup.example.com/forms/popupform.html. In this example, you must allow popup.example.com, not www.example.com. Note also that entire websites must be allowed, not individual directories or pages, so in this example Firefox will automatically add the top level popup.example.com to its Allowed sites.

7. Close any remaining dialog boxes.

Internet Explorer 8.0 (Windows 7/Vista/XP)

When a website attempts to launch a new pop-up window, you may see dialog boxes alerting you of pop-up windows that have been blocked. Follow the instructions below to allow pop-up windows on a per-website basis.

1. Open Internet Explorer, then go to the web page that you want to allow pop-ups.
2. In Internet Explorer's Address field, highlight the entire web address of the current page, then right-click and choose the Copy command.
3. From the Tools menu, select Pop-up Blocker → Pop-up Blocker Settings. The Pop-up Blocker Settings dialog box opens.
4. Right-click in the Address of website to allow: field, then choose Paste.

Notes: Pasting the web address of a page you wish to allow pop-ups is recommended, rather than typing the generic main web address. For example, you might visit www.example.com/requirepopup.html, but the page is actually hosted at popup.example.com/forms/popupform.html. In this example, you must allow popup.example.com, not www.example.com. Note also that entire websites must be allowed, not individual directories or pages, so in this example Internet Explorer will automatically add the top level popup.example.com to its Allowed sites.

For more information about pop-ups, see Pop-up Blocker FAQ, located at the bottom of the dialog box.

5. Click the Add button. The selected website is added to the list of Allowed sites.
6. Click the Close button to close the Pop-up Blocker Settings dialog box.
Internet Explorer 9.0 (Windows 7/Vista)

When a website attempts to launch a new pop-up window, you may see dialog boxes alerting you of pop-up windows that have been blocked. Follow the instructions below to allow pop-up windows on a per-website basis.

1. Open Internet Explorer, then go to the web page that you want to allow pop-ups.
2. In Internet Explorer's Address field, highlight the entire web address of the current page, then right-click and choose the Copy command.
3. From the Tools menu (the gear icon on the far right), select Internet options. The Internet Options dialog box opens.
4. Click on the Privacy tab.
5. Under Pop-up Blocker, click the Settings button. The Pop-up Blocker Settings dialog box opens.
6. Right-click in the Address of website to allow: field, then choose Paste.

Notes: Pasting the web address of a page you wish to allow pop-ups is recommended, rather than typing the generic main web address. For example, you might visit www.example.com/requirepopup.html, but the page is actually hosted at popup.example.com/forms/popupform.html. In this example, you must allow popup.example.com, not www.example.com. Note also that entire websites must be allowed, not individual directories or pages, so in this example Internet Explorer will automatically add the top level popup.example.com to its Allowed sites.

For more information about pop-ups, see Learn more about Pop-up Blocker, located at the bottom of the dialog box.

7. Click the Add button. The selected website is added to the list of Allowed sites.
8. Click the Close button to close the Pop-up Blocker Settings dialog box and click the OK button to close the Internet Options dialog box.