Invites applications for the following position(s):

COMPETITION NUMBER: 365
C.U.P.E. Local 3338 – Temporary Position
TECHNICIAN, GRADE 4
FASS – LANGUAGE LAB
POSITION NUMBER: 41953

POSITION OUTLINE:
Provides user support and operating services for an instructional computer lab designated for language learning. Responds to inquiries relating to use of software and hardware. Resolves minor software and hardware problems. Signs out audio tapes to users. Ensures that rules of the microcomputer facility are observed. Maintains lab security. Performs other related duties consistent with position title and classification.

Please Note: There are 3 – 4 part-time positions available working up to 35 hours bi-weekly. Hours of work vary between 3 – 5.5 hours per day. Priority will be given to qualified registered SFU students who must submit a Fall 2013 class schedule with their cover letter and resume. Students must also indicate which campus their courses are located.

QUALIFICATIONS:
• **High school graduation and general courses or training of short duration (up to two weeks) in computer technology.
• **One year of related experience.
• 30 wpm keyboarding skill with a high degree of accuracy.
• Basic knowledge of computing technology and familiarity with Macintosh operating system.
• Good organizational skills.
• Excellent interpersonal and oral communication skills.
• Good problem solving skills.
• Ability to install software applications, resolve minor software and hardware problems, and provide user support in a Macintosh environment.
• Ability to work independently.
• Ability to exercise mature judgment and initiative.
• Ability to lift up to 10 kg.
• **or an equivalent combination of formal education, certificate/program of study and experience is acceptable.

HOURLY SALARY: $18.21
START DATE: September 3, 2013
POSITION END DATE: December 2, 2013

A detailed resume and cover letter quoting Competition #365 must be received in our office by 4:30 pm on August 21, 2013, addressed to the attention of Linda Chan, Human Resources Advisor. Please follow the application instructions at: http://www.sfu.ca/hr/prospective_employees/HowToApply.html.

We thank all applicants for their interest; however, only those selected for interviews will be contacted.

The University is committed to the principle of equity in employment
A more detailed job description may be obtained at www.sfu.ca/jobpostings