Invites applications for the following position(s):

**COMPETITION NUMBER: 467**

C.U.P.E. Local 3338 – Temporary Position
TECHNICIAN, GRADE 7
IT SERVICES – AUDIO VISUAL SERVICES
POSITION NUMBER: 120375

**POSITION OUTLINE:**
Processes bookings for audio-visual and computing equipment for instructional needs and special events, and provides equipment delivery, installation, setup and retrieval services. Assists members of the campus community with technical issues in a helpdesk environment, solving issues or triaging them when appropriate. Supports, troubleshoots and maintains audio-visual and computing systems in theatres, classrooms, labs, and other areas on campus. Provides technical support for the ongoing and preventative maintenance of audio visual and related IT systems and facilities at the University or at university-related facilities (i.e., Fraser International College). Performs other duties and responsibilities consistent with the job description and classification on request. **Please note: There are up to 10 positions available with variable shifts, Monday through Sunday. Must be available to work 7.0 hour shifts with staggered start times between 7:00am to 11:00pm.**

**QUALIFICATIONS:**
- **High school graduation and one year of post-secondary education in audio-visual technology.**
- **2 years of related experience.**
- Excellent knowledge of audio-visual equipment.
- Good knowledge of computers, operating systems (Windows/OSX/Linux), and peripheral equipment.
- Good knowledge of common software applications for web browsing, office productivity, email, and anti-virus.
- Good organizational and communication skills, both oral and written.
- Good interpersonal and customer service skills.
- Ability to diagnose, troubleshoot, and perform repair of audio-visual equipment and computer systems hardware (i.e., broken lamp replacement, replacing microphone components etc.).
- Ability to resolve routine software problems.
- Ability to operate and perform setup of audio-visual equipment (e.g., videoconferencing, digital recording, audio and video recording and playback systems, projectors, microphones, Crestron AV control system).
- Ability to follow written and verbal instructions accurately.
- Ability to train, assign and check the work of other positions.
- Ability to exercise mature judgment and to work on own initiative.
- Ability to work effectively as a member of a team.
- Ability to lift and/or carry items weighing up to 25 kg.
- Ability to stand, walk, climb, and crouch for extended periods of time.
- Ability to work flexible hours and shifts including early mornings, evenings and weekends on short notice.
- Ability to climb ladders at heights up to 15 feet.
- **or an equivalent combination of formal education, certificate/program of study and experience is acceptable.**

**HOURLY SALARY:** $22.84
**START DATE:** ASAP
**POSITION END DATE:** December 23, 2017

A detailed resume and cover letter quoting **Competition #467** must be received in our office by **4:30 pm on August 8, 2017**, addressed to the attention of Linda Chan, Human Resources Advisor. Please follow the application instructions at: http://www.sfu.ca/hr/prospective_employees/HowToApply.html.

We thank all applicants for their interest; however, only those selected for interviews will be contacted.

The University is committed to the principle of equity in employment
A more detailed job description may be obtained at www.sfu.ca/jobpostings