2016 Staff Achievement Award Recipients

Artistic Achievement Award
Michael Boucher (SFU Woodward’s Cultural Programs)

Michael Boucher has played a pivotal role in the creation of SFU Woodward’s (SFUW) Cultural Programs & Partnerships from its inception in 2010 at SFU’s Goldcorp Centre for the Arts. Within seven short years, SFUW has emerged as a leading catalyst and presenter of contemporary arts across the Lower Mainland. Michael’s expertise in producing innovative content through partnership creation was recently exemplified in the highly successful presentations of SFU 50th Anniversary Cultural Programs for SFU External Relations. His choice of programming and cultural community engagement reflects his commitment to diversity. He has shown incredible sensitivity and leadership in how SFU engages the Downtown Eastside (DTES) community - especially on First Nation’s, gender identity and social justice issues.

Community Contribution Award
Micaela Roughton (Residence Life)

Caring, uplifting, educated, compassionate, hardworking, and selfless are words often used to describe Micaela, a woman who continuously considers how she can better serve those in need. One of the most prominent examples of Micaela’s goodwill and compassion is her work with the Canadian charity Homes for Joy which she founded in 2008. Micaela’s dedication and passion can be seen in her contribution to local and international communities. She consistently demonstrates compassion no matter what situation she is in or who she is engaging with. Micaela brings out the best in everyone she interacts with.

Innovation Award
Hanif Kassam, Dennis Kong, and Jack Macken (Document Solutions)

The Document Solutions Team began development of an application that would improve check-in time of new students for live event registrations and also have the ability to provide/gather accurate and useable data. In 2015, the team produced SFU’s Event Registration System. The System has been instrumental in the ability to track and monitor student activity through the recruitment and transition cycle, which allows a better understanding of student behavior and readiness for the academic rigor at SFU. The system has made a major impact on the work that is done in undergraduate recruitment and the successful transition of new students to SFU.
Leadership Award
Sarah Bennett (Office of Research Ethics)

Sarah epitomizes leadership within an academic and non-academic environment. She manages and interacts with her staff in a thoughtful, caring and compassionate manner. She leads by setting a strong example and nurtures those who work under her by encouraging and fostering continued growth through participation in ongoing professional development. Her interactions with students, faculty, staff and other senior administration are always positive and constructive. Sarah has also gone above and beyond to provide leadership to the larger research ethics community locally, provincially and nationally.

Leadership Award
Pat Frouws (SFU Childcare Society)

The leadership award specifically recognizes significant leadership skills such as the ability to lead and guide personnel, develop staff talents and successfully manage an efficient and effective unit at the highest level; Pat Frouws clearly fits this description of leadership. Pat has taken on the challenge of leading excellence in early care and learning in a sustainable way, and as our interactions and experiences have confirmed this is absolutely evident in her practice. Pat leads in collaboration with the community and their partners and by developing the organization to meet the demands of this work. Her collaborative approach to leadership has shown results in the development of the educators and directors in the childcare programs. She is a strong advocate of continued professional development and education. Pat is a strong leader who exemplifies critical leadership qualities such as determination, collaboration and vision. She has achieved outstanding results with SFFUCCS while maintaining positive relationships with all stakeholders and bringing out the best in her staff.

Lifetime Achievement Award
Colleen Wood (Lifelong Learning, ELC Program)

Colleen Wood is proud of her long history with SFU and often speaks of the fact that before she joined ELC, she was a student and then a teaching assistant at the University. Colleen communicates her thoughts and ideas with much self-reflection. She is considerate and able to view a variety of perspectives and implement the changes that are necessary to ameliorate her unit while always keeping the students’ learning experience in mind. Colleen has grown and flourished in her position as Director. Her concern and genuine care for her staff, instructors and students as individuals is limitless and the creativity and empathy necessary to head a team of over thirty individuals is awe-inspiring.
**Lifetime Achievement Award**  
**Nancy Johnston (Student Services)**

Nancy Johnston is an accomplished and tireless administrator, educator and researcher. She cares deeply about students and sets out every day to help ensure they have the best possible educational experience at SFU. She has served as a mentor to many students and staff alike; her contributions to the SFU community over the past 28 years are exemplary. Nancy represents all facets of SFU’s vision: engaging students, engaging research and engaging communities. She is, and continues to be motivated by the desire to do excellent and innovative work that supports our students’ success and enables the university to achieve its goals.

**Lifetime Achievement Award**  
**Laurie Wood (Faculty of Environment, Office of the Dean)**

Laurie Wood has worked at SFU for over 25 years, and the dedication, support and leadership she has shown in her work has contributed directly to the success of SFU research programs, interdisciplinary centers, and communication/outreach initiatives. In addition to her vital administrative role, Laurie’s energetic, creative and compassionate personality has helped foster a community within multiple SFU settings. Laurie’s ability to play different roles as needed makes her a fundamental player in all the teams she is part of; her personal drive to ensure the success of whatever she is involved in inspires admiration and gratitude from everyone she works with.

**Student Service Award**  
**Claire de Lisser (Office of the Dean, FASS)**

Students in Arts and Social Sciences will find in Claire de Lisser someone who has a deep and natural understanding of their programs and choices. As a passionate administrator, often working behind the scenes, she appreciates the students’ own development, respects their desires, but meets them with a strong sense of reality, offering constructive and encouraging advice with which the student can work. Often, Claire is the last resort students turn to and she will guide them to find the appropriate pathway to a degree completion. Claire will not stop at the first best solution for the student, but will tirelessly investigate, connect and reconnect until the best possible solution for the student has been found. Her dedication to students and their interests is exemplary.
Team Achievement Award
Ray Holland, Pawel Kowalski, Gary Shum, Anthony Slater, John van der Est, James Shoults, Howard Proulx, Ken van Wieren, Bob Zubic, and Bruce Harwood (Faculty of Science)

The ten staff members of the Science Technical Center (STC) together bring an amazing array of skills to the fabrication of equipment and devices to support scientific research and innovation. The skills include expert use of 3D design software, CNC milling, laser cutting, 3D printing, welding, printed circuit computer-aided layout, microcomputer programming, glassblowing, and electronics troubleshooting. The collective knowledge and expertise of the Science Technical Centre staff has been a most valuable asset to the SFU Science research and teaching community. The success of many research projects would not be possible without the fabrication of unique devices by the STC. The work that they do allows our researchers to translate ideas into innovation.

Team Achievement Award
Glynn Nicholls, Rich Chambers, and Louise Paquette

SFU was awarded initial accreditation from the Northwest Commission on Colleges and Universities (NWCCU) in July 2016, and is the first research-intensive Canadian university to be recognized in this way. This award would not have been possible without the hard work and effort by the accreditation team of Glynn, Rich, and Louise, as well as the contributions and commitment of the SFU community. The team has enhanced SFU’s performance and reputation through their effective and efficient management of our application for accreditation. This seven year effort deserves recognition from the university.

Work Performance Award
Julie Glazier (Campus Safety & Security), Mary Dearden (Animal Care Services), Gary Traynor (Facilities Services), B-Jae Kelly (Department of Geography), and Livleen Diwana (Office of the Dean, FCAT)

Julie Glazier is passionate about supporting students, faculty, and staff so they may have a safe and successful SFU experience. Julie has been an extremely strong supporter of personal security. She has dedicated herself to building relationships with students, campus stakeholders, and external partners in order to develop a framework of supports for students/staff who are survivors of sexual and domestic violence. Julie works tirelessly to ensure that SFU remains at the forefront of best practices through her own education as well as advocacy for best practices in our policies, processes and initiatives related to sexual violence.

Mary Dearden works tirelessly, has a strong passion towards animals in her care and thinks nothing about going above and beyond the normal parameters of her position. Whether it is coming in on the weekends and evenings or covering the duties of an absent employee or being a tireless champion for animal welfare and good research, she does without complaint. Mary has always gone out of her way to accommodate requests from researchers, and she has been a terrific source of knowledge on all matters concerning animal care. Her creativity, flexibility and dedication to science have been very impressive.
Gary Traynor was the ideal coworker/mailman (retired in July 2016), kind and thoughtful, hardworking and reliable, eager to help out and make our working lives easier. He was always offering help, he would offer to pick up and drop off packages, especially urgent deliveries, even if it meant additional work for himself. Gary was reliable, conscientious, thoughtful and kind, to staff, faculty, and students. His dedication to this University showed in every aspect of his career.

B-Jae Kelly is a modest, understated force in the Department of Geography, who shows unequivocal commitment to the Department as well as to the Faculty of Environment. He is efficient, proactive, innovative, reveals high moral integrity and an exceptional work ethic in identifying appropriate solutions to daily challenges. B-Jae serves as an exceptional resource, both to the institution and his colleagues. B-Jae is one of those all-too rare individuals who manage to combine dedication, a great sense of humor, and professionalism in his many work activities.

Livleen Diwana keeps a pleasant and professional demeanor at all times regardless of the situation, and works efficiently and supportively in her position with everyone she comes into contact with. She is always professional, reliable and highly competent. She manages all her tasks with good humour and is always pleasant to work with. Livleen has remained the steady heart of the unit, keeping everyone on track and supporting the pressing, highly confidential and often deadline-driven work of the office. Livleen is a dedicated employee with a high regard for her responsibilities of her office.