**EXCHANGE PARTICIPANT QUESTIONNAIRE**

**STUDENT INFORMATION**

<table>
<thead>
<tr>
<th>Faculty: Business Administration</th>
<th>Major/Minor:</th>
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</thead>
<tbody>
<tr>
<td>Host university: Maastricht University</td>
<td>Host Country: Netherlands</td>
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<td>Dates of your exchange: (month/year) February/2016 to (month/year) June/2016</td>
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</tbody>
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**TRAVEL**

Approximately how much did air transportation cost? $1,000-$1,500 CDN

Approximately how much did any required ground transportation cost? 25 euros from Amsterdam to Maastricht

Do you have a recommended routing or airline? □ No □ Yes

If yes, please describe: Take train from Schipol airport to Utrecht and transfer to Maastricht train

**VISAS**

What is your citizenship? (voluntary; may impact following information) Canadian

Did you need a student visa/permit? □ No □ Yes: What was the cost? 320 euro

If yes, what documentation was needed? Passport

Did you need a visitor visa/permit? □ No □ Yes: What was the cost?

If yes, what documentation was needed?

Where was your immigration documentation processed? Maastricht University processed it

How long did it take to procure your visa/permit? Two to four weeks from arrival at Maastricht

Were any other documents required (residence permit, etc)? □ No □ Yes

If yes, please comment:

**AIRPORT RECEPTION**

Were you met at the airport by representatives of the host university? □ No □ Yes

Is there easy transportation between the airport and university? □ No □ Yes

Please comment: See above ground transportation

What is the closest airport to the host university? Maastricht Airport or Brussels International Airport

**ORIENTATION**

Is there an organized orientation session upon arrival at the host university? □ No □ Yes

Was there a cost for the orientation session? □ No □ Yes, how much? 20 euro

If yes, do you recommend that future students participate? □ No □ Yes

Please comment: The 20 euro cost was for an ISN card which gets you into all of the events throughout the semester. It pays for itself multiple times. The events were great for meeting people and building lifelong friendships.
LANGUAGE PROGRAMS
Is there a language program available either before or during the term?  □ No  □ Yes
If yes, how long is it?

Is there an additional cost for language training?  □ No  □ Yes: How much?

Please comment:

ACCOMMODATION & LIVING
Is on-campus or university dormitory accommodation available?  □ No  □ Yes
If yes, are you living in a university dormitory?  □ No  □ Yes
If yes, can you make a recommendation for a specific dormitory?  □ No  □ Yes
If yes, please describe: C building Dorms hosted by the GuestHouse

What is the average monthly cost of accommodation?  510 euros

Is there a meal plan?  □ No  □ Yes: How much is it?
If no, do you have access to adequate cooking facilities?  □ No  □ Yes
How far is your dormitory from the main campus?  5 min bike ride 20 min walk

Please comment on internet and phone access in your dormitory:
There was no phone service but ISN gave free sim cards and start up credits for Lebara mobile for prepaid phones. Those worked well. The internet was sometimes problematic but for the most part it worked well.

Did you have to make a deposit for your accommodation prior to arrival?  □ No  □ Yes
If yes, how did you arrange this?  I used paypal

Is off-campus housing easily available?  □ No  □ Yes
Please comment on off-campus housing:
You can join a facebook group where owners post places to rent. It looked very straight.

Approximately how much money per month is needed for living, including accommodation and meals?  700 euros

Any other comments on accommodation:
FINANCIAL DETAILS
Have you opened a bank account in your host country? □ No □ Yes: What are the challenges/benefits to opening a local bank account?
It took four weeks. The system is slow but systematic. Follow the steps and set one up right away.

How would you recommend students bring money (Canadian/American cash, traveler's cheques, local currency?)
I would set up an account and then wire it over.

What is/are the preferred method(s) of payment at most establishments? □ Cash □ Debit □ Credit card
Please comment: In cities debit card is preferred but in small towns cash. I normally had both.

ACADEMIC DETAILS
Was it possible for you to get all of the courses that you wanted? □ No □ Yes
Please describe the course registration procedure:
Maastricht has a very easy to use registration system that has detailed instructions. The classes do not ever get full, they arrange the classes based on how many people sign up. Apparently it is difficult to switch classes past the first week of classes.

What discipline(s)/program(s) are you taking at your host university? International Business
What is the language of instruction in your courses? English
If not English, are English-taught courses available? ________________________________

Describe the manner and quality of instruction at your host university.
It was mostly taught by students and the tutors or professors guided the conversation. They would interject if the point was getting off track or the learning goals were not being achieved. For two/three classes I felt I learned a lot from the PBL system, more then I would have if I took it at SFU. For my third class I wish I took it at SFU because the PBL system did not work as well.

What do you feel is/will be the main academic benefit of your participation in this exchange program?
The main benefit is you are forced to get out of your habits that you've developed at SFU and learn in a manner that you're not used to. This in itself teaches one a lot and is extremely valuable. To be adaptable in your learning capabilities is something that you cannot teach but everyone should have.

Submission Instructions:
1. Please complete and return this form by E-mail to studyabroad@sfu.ca as a PDF.
2. Subject line of email: Questionnaire - [Host Country, Host University]
3. Please include your full name and student number in the body of your E-mail.