EXCELLENCE IN ACTION
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SPACE AND INVENTORY RE-ORG

FM STORES TEAM
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THE CHALLENGE
To accommodate ongoing construction around the Facilities Services building, the FM Stores team had their storage area reduced by about half. In order to make it work, the team needed to do a complete space reorganization addressing inefficiencies in previous models while still being available to complete service requests for the University community.

THE OBJECTIVE
To maximize space usage and organizational efficiencies while maintaining a high-level quality of service to the SFU Community.

THE APPROACH
First, the team mapped out how much space they would have to work with then moved their products off the structures. Mechanics, carpentry, and the FM Stores teams set to work tearing down existing infrastructure ensuring the accuracy of the plans. “We looked at linear feet of space, how much I can add with what I currently have” says Louis Ballarin, Manager, Central Receiving. “We calculated how far we could push the rows to accommodate the maximum number of shelving in its new location.”

Putting in time when they could, the FM Stores team re-built the shelving and moved their products back with special attention to product labelling. Ballarin says the FM Stores team went through nearly every item in their possession considering where it made sense to store it. “Everything went through an identifying process and where it should be located in the new system. It was a lot of work.”

THE RESULT
After an incredible 229 hours of work over a couple of months, the FM Stores team were able to complete the move with very little disruption to services provided to the community. The team also improved labelling and space usage efficiencies.

Improving operational efficiencies without sacrificing quality service, the FM Team is helping to drive Operational Excellence at Simon Fraser University. Well done!