We have been enjoying a beautiful October on campus with clear days, sunny skies and a wealth of fall colours. All hands were on deck for the start of the new term which was quickly followed by Convocation ceremonies in October. Facilities Services staff were kept very busy making sure everything was ready for the start of classes and for special events. Often behind the scenes and not acknowledged, these are the people that make it all happen.

Sustainability staff were busy with the sustainability festival in September while project teams had a very busy time leading up to the new term as they fought the clock to complete classroom and washroom upgrades, the Chemistry building, Strand Hall and Highland pub renovations as well as all the other tasks needed to prep campus for a new year.

As we approach the next season facilities staff, including the snow and ice crews, are preparing for what is forecast to be a very cold winter. We are also gearing up for our next ping pong tournament so our staff can be fit while engaging in a little healthy competition with their colleagues.

Check out this edition for more info on all of this and more!
The 2011 Sustainability Festival

The Sustainability Festival was held on September 20 during Sustainability Week. Facilities Services efforts were evident in the great booth and display. There were many smiling faces from the sustainability ambassadors and FS staff who helped out. There was lots of participation from the FS team, some contributing ideas for this year’s display and some helping set everything up for the event.

The SFU Sustainability Festival was co-hosted this year by SFU Sustainability, Faculty of Environment, Sustainable SFU and the Pacific Institute for Climate Solutions.

The festival included musical performances. Yoga, workshops on Energy Conservation, Agricultural skills and even a fashion show. If you missed it this year, be sure to watch for next year’s event!

Visitors and the smiling faces of the staff helping at the FS booth and with the Festival

Sarah Stoner
Sustainability Coordinator
The 2011 Sustainability Festival

The FS Green mobile

Doug and Bernard use their friendliest smiles to draw visitors

The SFU Sustainability team (located in TASC2):
From Left to Right: Maggie Low (Sustainability Research and Reporting Assistant), Alexander So (Green Labs Work Study Student), Landon Hoyt (Green Labs Program Assistant), Michelle Murvai (Communications and Web Development).

Mark tests his knowledge on the Fortis sustainability question wheel
Energy conservation is the key to creating a sustainable future. SFU continues on its way to do just that, having recently installed a state of the art smart lighting system in the Shrum Chemistry Building. Encelium Energy Control System (ECI) is a web based system that allows for the management and control of facility lighting requirements from desk top computers.

During the day light levels are automatically adjusted using photo sensors that sense ambient natural light allowing the system to ensure the right light levels are maintained while artificial lighting is dimmed.

ECI adjusts light levels by occupancy or hours of the day in individual fixtures or zones and eliminates wasted energy.

Lights can be set up for timed switching for zones as small as a single room or even an individual light or to suit a particular task. Using the system operator’s desk top in Facilities Services, light levels can be adjusted by the click of a mouse.

Lights can be set up so that only occupied areas of the building are lit. Lights can also be automatically turned on, off or dimmed, based on occupancy, using motion sensors.

The Energy Contest

The ENERGY CONTEST is back with amazing prizes!! So submit your energy saving ideas and win!

Contest details
Each individual/team is invited to:
Submit an energy saving idea (max. 2 Pages), outlining the Problem Statement, Proposed Solution, Estimated Cost, References, and Demonstration of the Idea if possible,

Or

Produce a 20-30 second Video that demonstrates energy saving ideas or helps promote energy conservation on the campus.

Entries to be submitted in person to the Facilities Services Office or digitally via email to: b_chan@sfu.ca using the subject line: Kill a Watt

Deadline
December 1, 2011

Prizes
iPad2, Canucks Tickets, iPod Touch and $50 SFU giftcard

Website
http://www.sfu.ca/sac/kill-a-watt.html
Meeting our customer needs.
SFSS approached Facilities Services to request more information on their invoices. In response to this request and to support them in meeting their audit needs, our IT staff created a detailed billing report for them to access online. Instead of getting a bill that was lacking description of how the total amount was arrived at, they will now get a detailed accounting of all costs associated with work orders and projects. The old system was like getting a credit card bill with just a total owing and no listing of purchases. The new online report will give SFSS the ability to look at all the project costs and billing details and simplify their reconciliation process.

The increased transparency and communication in the billing process will be a great tool for SFSS and will definitely enhance the service we provide. We are already receiving positive feedback. From Vanessa in SFSS on being told about the new report: “These "Summary of Charges" reports are perfect.”

This report has been in use since early November. We already provide a detailed billing report for Parking Services, Food Services and Residences. FS is continually striving to enhance the services we provide and this is just one more example of how we are doing that.

FS is working on a Summary of Charges detailed report that will be available to the whole campus community. More on that next issue.

OSIS Online Spatial Information System

FS has been managing and assigning space information on campus for 15 years. All the information has been stored on one computer which was accessible by one person. To access that information, a customer had to go through that one person.

Now we are introducing an online system that will make that information accessible on any computer by any user. It will allow users to increase their analysis capabilities and locate infrastructure assets and property features on their own—that is without calling Facilities Services to get the information or coming here to look at floor plans.

The OSIS is being tested in FS and will hopefully be in production later this month. The team at A & T support were a great help to us in getting this up and running.
Safety Tip
While on a ladder, never step back to admire your work.

Meet our Joint Health and Safety Committee and learn what they do for you

The BC Workers Compensation Act requires employers to establish a Joint Health and Safety Committee in any workplace that regularly employs 20 or more workers (full-time and part-time).

A Joint Health and Safety Committee is a committee made up of worker and employer representatives working together to identify and resolve health and safety problems in the workplace. The structure of a Joint Health and Safety Committee is outlined in WCB Regulation. Members should be selected according to the needs of the organization. All workers in the operation need to be represented.

While the employer is ultimately responsible for the overall safety program, the Committee is responsible for identifying and recommending solutions to problems. The individual worker has a responsibility to report problems to the supervisor or employer. However, if the problem is not corrected, a committee member should be contacted.

The Joint Health and Safety Committee meets once a month. The purpose of the meetings is to provide positive participation and cooperation by employer and worker representatives.

The Committee’s role in the workplace includes:
♦ Promoting safe work practices;
♦ Assisting in creating a safe and healthy workplace.
Vancouver Campus

It’s hard to believe we’re more than halfway through another fall semester! How time flies when you’re having fun …

Like all departments on campus, our photocopier was switched to a new photocopier/printer/scanner/fax last week. As a result we were able to eliminate one photocopier altogether, as well as our rickety old fax machine. We’re still discovering all the nifty things our new toy can do but we’re very pleased to finally be able to scan documents.

Harbour Centre’s Teck Gallery has been completely renovated including a more robust display wall and view ledge and it’s looking fresh and spiffy.

Registration/Information at Harbour Centre underwent fairly extensive renovations including the removal of the old counter and installation of desks with seating for visitors, new flooring, new paint and the installation of a U-pass dispensing system.

Beverley, one of our service clerks, badly injured her ankle and will be off for 12 weeks so we’ve hired Ryan Fortin to fill in. He’s brand new to SFU so we’re breaking him in gently. He’s fitting in well and is enthusiastically learning the job.

In other news, Craig, our Manager, is going to spend some downtime in New York and Washington, DC in November. We look forward to lots of travel photos for the next Newsletter.

Dreams of Travel

Rex Chung from Vancouver Ops enjoying his holiday in England. Here he is at Stone Henge and in front of Big Ben with his girlfriend Monica.

James Prasad relaxing in the Dead Sea, Israel and taking full advantage of the salt content to buoy him up.
Chemistry Buildings Renewal

Chemistry was built in 1965/67 as part of the original Burnaby Campus. The structure was non-conforming in multiple areas, with washrooms in need of upgrading and asbestos fume hoods.

The renewal project was funded as a joint Federal and Provincial initiative and designed to achieve LEED gold standards. Construction began in June 2009 and was completed for the start of classes in September 2011.

The Chemistry Renewal project was also used as an opportunity to change the overall space. It was converted from a series of small research and teaching labs with concrete blocks between each lab, to one large lab for each of the five research areas in chemistry, and one centralized teaching lab that gives flexibility to adapt to changing student enrollment in fall & spring.

The project used many green initiatives with changes to the mechanical systems, a reduction of 40% in water usage through low flow plumbing fixtures and lab water systems and the use of native and adaptive vegetation that does not need irrigation.

By renovating the existing building, the use of new materials was significantly reduced to minimize the carbon footprint of the project. The lighting system is also energy efficient (discussed on page 4).

You don’t have to be a science major to be fascinated by the new periodic table display in the corridor outside Room SSC C9058 in the Chemistry building. It’s worth the walk to go and check it out.

The colourful interactive display which came from England “has been a huge hit with students, staff, faculty and visitors alike,” says chemistry laboratory operations manager, Ken MacFarlane. The unique 6 foot high by 10 foot-long enclosure features six inch glass cubes containing individual samples and/or common products made from most of the 118 known chemical elements in the universe, organized just as they are in a conventional periodic table.

Five super-bright LEDs mounted on hidden circuit boards are individually aimed to highlight each sample, giving the impression of a hundred separate displays rather than one display with a hundred parts. Selecting any of the element symbols on the display’s computer touch screen calls up detailed text and photographic information about the selected element or compounds made from it that have interesting properties.
Projects

The ceiling in the stairwell clerestory of the Chemistry Building.

The ceiling was raised and windows added to allow natural light into the stairwell.

Project Manager Todd Gattinger doing his bit for BC as he surveys the ongoing landscaping work outside the chemistry building with Elizabeth (not pictured) making sure work is on track and the right plants on order.
Projects

Classroom Renovations
Facilities Services renovated 25 classrooms in the AQ, installed new furniture in 39 classrooms, renovated the Education Building Lecture Theater and installed data lines to support AV equipment in 17 classrooms in the Robert C. Brown Building. Some of the renovation highlights include the installation of new eco-friendly rubber flooring, two-tier lighting systems with motion sensors and the installation of new speakers, sub woofers, new AV cars, projector boards, projectors, and screens. The original wood detail of the chalk and coat rails was restored, the rooms were painted and new blinds installed. Full details and more pictures can be seen on the FS web page under News and Events.

Before

After
The **SFSS Highland Pub** officially re-opened on September 19, 2011.

This multi-level and multi-functional space in the Maggie Benston Building hosts many university events including the Pub Crawl, Wing Wednesdays and countless post-football game gatherings. In conjunction with the grand re-opening, the SFSS Highland Pub introduced a new menu plus a new beer brew called The Highland Pub Lager. Marcos Olindan, the building technologist behind the pub reno says "Finally, the university has a pub that we can be proud of and enjoy for many years."

If you haven't gone up to see it and try the new menu, be sure to put it on your list of things to do soon!!
Getting to Know You

Wendy House, Customer Service

What was the last trip that you took? What did you like best about it? Would you go there again?
I went to Costa Rica in February. An amazing trip. The resort was awesome (we were upgraded and ended up with a butler! So that’s how the other half live!!) The best day was an excursion to the Aerenol Volcano. It was amazing to travel from the ocean inland through desert like terrain and then through the rain forest. I can hardly wait to go again, there was so much to do and see and not enough time.

What is the scariest/bravest thing you've ever done?
While in Costa Rica I Zip trekked through the jungle. I have a bit of an issue with heights & honestly didn't think I could do it. But it was so exhilarating, I would definitely do it again.

What is your favorite spot on campus? Why?
I can't think of a favorite spot because I love everything about this campus. I think Arthur Erickson is brilliant and as I walk every day I love experiencing the concrete style in this lush green setting. I couldn't work in a better place.

What is your favorite television show or movie? Why?
Right now I am loving Modern Family. I have always been a fan of the 30 minute sit com and any show that makes me laugh out loud is my kind of show.

What was the last book that you couldn't put down or what is your favorite book? What did you love about it?
I am just about to start a new book called "A Thousand Splendid Suns" This is by Khaled Hosseini, the same author that wrote The Kite Runner. I hope I enjoy it as much, I love that this writer combines Afghan history with an amazing story.

Mike Ross, Building Technologist, Development

What was the last trip that you took?
My wife and I took our son Lucas (12 months at the time) to New Brunswick to meet his Great Grandmother in St. Andrews and to go to my cousin's wedding in Moncton. I was born in Fredericton and still have many relatives in New Brunswick and Nova Scotia, I have been back many times and always enjoy spending time in that part of the country.

What is the scariest/bravest thing you've ever done?
Becoming a parent.

If you were stuck on a desert island, what 3 things would you bring?
My 40’ sailboat (fully stocked with food & beverage) my son and my dog. (My wife doesn’t like sailing—really!) We would explore the island and then sail home to BC.

What is your favorite book? What did you love about it?
Do map books count? I like the BC Backroad Map Book. I use it to plan wilderness camping and canoe trips.

What is your favorite restaurant and favorite dish there. Where is it?
The Old Atlantic Trap & Gill at Davie and Seymour. I have yet to find anything like it since it relocated to Beatty Street. It’s a toss up between the lobster special and the clam strips.
Getting to know you

Lou Corazza, Project Coordinator, Operations
If you have a pet, what it is it?
I don't have a pet now, but I did have a budgie, 2 German Shepherds, canaries and a cat. The budgie was adopted from the family next door just after arriving in Canada. He used to talk in front of the mirror and say "Pretty bird, Pretty bird". He would whistle when he saw a pretty women and throw the cutlery off the table and watch it drop. He loved spaghetti and wine & sometimes he would make it back in his cage and sleep it off.

What is the scariest/bravest thing you've ever done?
I was visiting Croatia and was with my friends at the beach after I had emigrated to Canada. It was a beautiful windy summer day with waves slamming on the rocks and beach. We weren't swimming but some of the tourists didn't realize how strong the waves were and were bobbing up and down in the waves. One woman was trying to get to shore. She was struggling and getting tired. She barely made it and as soon as she got close we dragged her to shore. I was terrified but knew a little CPR. I didn't want to kiss an older woman but did it and she was OK. Every time I see a storm here it reminds me of that day.

What is your favorite spot on campus? Why?
Taking a walk on the trails on the north side of the hill overlooking the inlet, Deep Cove and the mountains beyond. I find it very relaxing and peaceful gazing at nature.

What was your first job?
I worked in a jewelry store in Ajax, Ontario, Galbraith Jeweler's. I was in high school and the secretary recommended me for the job. I don’t know why but maybe because I was meticulous when working with things. I did the engraving, refurbished and repaired clocks, attached charms on bracelets and necklaces. That job helped me get a number of jobs in jewelry stores through college. I thought about pursing a career in gemology but here I am at SFU!

What do you like to do most at the end of the work day?
It depends on the day. If its nice I’ll go for a bike ride. I usually start dinner and watch the news. I like to tinker with my hobby of model trains. Every day is different. The thing that stays the same is I forget about work.

Staff Awards/Recognition

Jon De La Cruz of Client Services will be one of this years 25 year Service Award Recipients. To celebrate this milestone, John, along with the other 25 year employees has been invited to an awards luncheon on November 29, 2011. The luncheon will be hosted by Andrew Petter. Congratulations on this wonderful achievement Jon.

The SFU Awards Dinner, recognizing Faculty, Staff, select Students and Community members who have received prestigious honours in the 2011 calendar year will take place early in 2012. FS will be recognized for receiving the Gold Medal in the Public and Institutional Spaces Category for the Goldcorp Centre for the Arts Interior Design Institute of BC Awards of Excellence.
Ergonomic Crossword Puzzle

ACROSS

5. Lift with your _____, not your back.
7. Ergonomic committee meetings are held once per _____.
8. Working in cold ________will take longer for the body to warm up and increase the level of stress on your body.
10. When carrying a load you should hold the load ________, keep the load balanced and avoid twisting your body.
11. Heat accelerates muscle fatigue and _____ the risk of dehydration.
12. Always wear your _______ protection properly.
13. There is a job _____ completed for each job.
14. When carrying a load you should face the direction you will be ________.
17. Cold causes muscles to contract and ______effective blood flow.
ACROSS

18. Make sure your knife is always ________.
20. Improper ________ will put your back at risk.
21. ____ skeletal disorder.
22. When lifting a heavy load you should get____.
23. Techniques used to reduce MSD risk factors include workstation design, task methods, job design and ________.
25. Ensure you’re at the correct ________ to do your job.
27. If you notice ________ tingling, pain or numbness while doing your job, you should report these symptoms promptly.
30. Two types of posture to _____ are extreme or static postured.
31. Force is muscles in the ________ that are responsible for producing force.
32. Under normal conditions, muscles are capable of producing enough ________ for motion.

DOWN

1. The supervisor and ____ department work together to ensure the employee is following medical treatment to get well.
2. Three risk factors of a Muscular Skeletal Disorder are force, posture and ________.
3. Movement done over and over is ________.
4. Comfort _____ are conducted each year by the ergonomic specialist, ergonomic committee members and the trainers.
6. Staying in _____ shape and not being overweight are keys to preventing back injuries.
9. When lifting a load you should stand close to the load and _____ your knees.
10. Three types of hazard _____ are engineering, work practice and administrative.
13. How often is your hearing tested at the plant?
15. Risk factors checked during a job analysis include force, _____ and temperature.
16. Micro-breaks give your hands a rest from _____.
19. When training employees it is important to allow for gradual break-in to____ MSD symptoms.
22. Vibrating tools require a _____ level of force for control.
24. Ergonomic training should be done on _____ effected employees.
26. Your back has ____ natural curves.
27. Each year the plant completes a comfort ________.
28. Don’t bend your ____ - maintain its natural curves.
29. Personal _____ risk factors include poor diet, age, poor physical condition and diabetes.

Happy back and ergonomic smarts.

Complete the crossword puzzle and submit to Lucy. The first 10 correct entries will be entered into a draw for a wonderful prize.
Improving service and inspiring ideas

SFU Facilities Services and Best Service Pros are continually looking for ideas on how to improve our janitorial service on campus. To inspire staff to share their ideas, Best donated 2 tickets to the Canucks game for Saturday, October 22 against the Minnesota Wild. FS Poly-Party and CUPE staff were asked to submit an idea on how to improve our janitorial service. All entries were entered into the draw. The winning entry was drawn by Irinel’s daughter and niece. The suggestions will be reviewed by FS and Best. More on whether any ideas could be or will be adopted will be published in a future edition of our Newsletter.

And the winner is . . . !!!!!!!!!!!!!

The hockey tickets went to Frank Siegmann. The game was at 2:00 p.m., the seats were perfect and even better, the Canucks won. Frank made it a date and went for an early dinner after the game. He said he had a wonderful time and really enjoyed the game and his date. He’s not saying more than that about the date though.

Congratulations Frank!
Its been a quieter time in Facilities this quarter with fewer staff exploring new opportunities or retiring. We do have some new employees and some promotions to tell you about though.

Srdjan Biljentina joins us as the new Invoice Clerk in the front office. Srdjan is a recent graduate of SFU having completed a BA in History. He has a varied background including working in promotions and public relations with CTV, doing general labour and working as a pizza artist. Mmm, maybe another cooking lesson on the horizon! Srdjan is also an avid soccer player.

Robin Cases has moved from his current IT support role to take on the Business Analyst position formerly held by Milad. What you may not know about Robin is that he is vying to be the winner of this year’s Ping Pong Tournament. He’s a serious contender! Beware Arthur.

Gary Worth will be our new IT support person replacing Robin. Gary comes to us with over 10 years of experience in IT supporting servers, desktops and laptops. Gary has a 19 year old daughter and is now an active player of cribbage during the lunch hour. Welcome aboard Gary!

And sadly for FS, Shirley Willman has decided to retire after 23 years at FS. Her last day will be January 5, 2012. The service desk will never be the same and we are going to miss the years of knowledge and experience Shirley has brought to her role. There will be more news on that front in our next edition.
Ping Pong facts—to inspire you for the second annual FS Ping Pong Tournament

Back-and-Forth Sport Is In Again

Ping Pong (aka Table Tennis) is not only a game played in hallways at lunch, or in basements by people who haven’t got with the times. It is so much more. Of course those who play at FS know the advantages of playing and are far ahead of the latest ping pong playing trend.

Although Ping Pong became an Olympic sport way back in 1988, the latest in the bar and lounge market are Spin Clubs that have food, drinks and multiple ping pong tables. Annual membership at a Spin club is $750. for a family! Non members can play for a mere $20-$28/hr depending on the time of day. The latest Spin bar has just opened in Toronto and is owned by actress Susan Sarandon.

According to an article in the New York Times, table tennis is the sport of the future. During any game, “you could beat someone who is potentially much, much better than you. That element is very exciting and addictive.”

Other theories on the appeal of the game, which started in England at the end of the 19th century as an after-dinner amusement, include its fast pace, the unique sounds of the game, its health benefits and, paradoxically, the fact that you can play while drinking or smoking.

This really is a game for all ages and all experience levels. In a New York basement no frills Spin club, a 12 year old with aspirations to compete in the Olympics in 2012 “beat a succession of older players.”

Another player who is 44 says “I used to drink and smoke but I gave them up for Ping-Pong. It’s a serious health thing. You want to feel good when you come out.” He confesses to being addicted to the mental and physical benefits of ping pong.

The 78 year old godfather of New York table tennis has been a professional player since he was 11. He practices for two hours a day when possible, on the table of his friend, who is 80 and has also played since his youth. His skills are genius level,” the 80 year old says of his 78 year old opponent who was the US men’s singles champion in 1958 and 1960 and the hardbat champion in 1997.

Both players favor the hardbat, the purist’s paddle, free of the spin-inducing spongy coating of modern rackets, which, many say, ruined the game.

For no cost and with only our own in-house celebrities you too can be part of this latest trend in ping pong. All you have to do is sign up and then come and join the games as a participant or part of the audience. There will be lots of fun, laughter and good times with your colleagues. There might even be food and of course there will be prizes.

So don’t delay!! Join the fun, be part of the latest health trend and sign up!!!
Photo Gallery

Candace with new son, Duncan.

Michael Fitzpatrick (Vancouver Ops) & his 17 month old daughter Lilly

A view of Montreal sent by Katherine.

Laura with her new best friend Louis.

Bruce and his granddaughter Lola, our newest apprentice.

Doug checking out the “borrowed” furniture.
FS Annual Golf Tournament

IT was a perfect summer day on September 10, 2011 for the golf tournament as FS staff, family and friends came out for a fun morning of golf followed by lunch at Boston Pizza.

Funds raised at the tournament and at the FS Barbeque were donated to the Vancouver Children’s Hospital. The total raised was close to $1400!!

Thanks to Graham McAusland for gifting back his winnings from the 50-50 draw at the FS barbecue. Much appreciated Graham!

Many thanks to the tournament organizers, Bruce Brenton & Jim Christian and their wives Suzanne and Katrina who put in countless hours to make this a very successful event. And of course many thanks to the other volunteers including Sharon Nelson who sold 50-50 tickets in the heat, and to all who came out and played.
FS Annual Golf Tournament

FORE !!!!!!

Frank and Phil—the utmost in concentration and finesse!

Mark—still smiling, even when in the trees!

Bruce—"this is how it's done!"
“Come on now everyone, listen up. We’ve got things to get done.” Bruce and Jim, with the help and support of their wives, were champion organizers and MC’s at the event.

Our volunteers giving out prizes. A lot of work and still they’re smiling.

After a very hot and impressive round of golf, Lisa happily claims her prize.

Jim steals a kiss and Phil claims the trophy. Actually he was trying to steal it. Nice try Phil!
The first place team takes the trophy— for real this time Phil!

The runners up. Maybe next year— right?

Lunch Time!

A great feast at Boston Pizza with a pasta and pizza buffet, salads and many prizes for the 50-50 draw.

Thanks again to all the volunteers and our many sponsors who supported the tournament by donating gifts for the draw.
Photo Gallery of FS pets

Grady’s Sadie with new kitten Parker

Mike Ross’s 5 year old LabX—Ruby—a rescue dog

Irinel’s virtual cat

Bill Nelson’s English bull dog

Louis, Elizabeth Starr’s new puppy hard at work

I can’t respond to any emails today, something has crashed on my computer and the mouse is missing
Happy Halloween!!

FS staff in their Halloween attire from ghoulish to peaceful as in “Peace Man”.

Mark in prison garb with his two boys, Austin & Dylan.

Irinel with daughter Helena and niece Emma sporting Halloween costumes made by Irinel. She bought the hats and used them as inspiration for the body of the costumes.
Every year by mid October FS Operations the Snow & Ice crew start the planning process by meeting to discuss preparation for the coming winter. The meeting is held for the benefit of all those directly involved in the Snow & Ice control operation and for those that are directly impacted by the services we provide. The meeting is focused on equipment preparation, operational strategies, public and work related safety, environmental issues and general sharing of information that will help us all in preparation for the inevitable winter conditions on Burnaby Mountain.

Winter Fest is an event that provides information to the campus community on how to prepare for winter, both in terms of emergency preparedness and winter driving. FS was there to make sure people understand some of the road and traffic issues our snow and ice crews face. Frank was on hand to tell people about the 4 methods of snow removal and gave detailed information on the different products we use for snow and ice removal.

Frank also invited a rep from Goodyear Tire to talk about the benefits of snow tires and to explain the difference between all seasons and snow tires. Lots of good info given and excellent answers to the multitude of questions people had.

**Winter tips:**
Make sure your vehicle is ready
Use snow tires, properly inflated
Carry chains & sand or kitty litter
Have a full gas tank
Carry a shovel
Wear appropriate clothing
Be prepared for delays
Know the road conditions

**Communicate:**
Tell people where you are
Carry a cell phone
Check the SFU alert system
And the SFU website
Coming Soon
You are invited!

FACILITIES SERVICES SECOND ANNUAL PING PONG TOURNAMENT

It's that time again. The 2nd annual ping pong tournament begins on Monday, November 21, 2011.

Be sure to sign up quickly so we can get you on the roster. Sign up sheets are posted outside the cafeteria, in the hallway outside the washroom, and beside the photo copiers.

There will be lots of fun and prizes as well as the coveted plaque for the first place winner, not to mention the many concession prizes.

It's an opportunity for all to get out, have some fun and meet your colleagues in a whole new realm. Players of all levels should sign up. We'll be making sure beginners get to play with players of the same level.

So, come one, come all and let's have some fun.

All games will take place in central stores commencing at 12 noon. Details of matches will be posted soon.

Prizes will be awarded at the Christmas party. Hope to see you all at the tournament.

The Facilities Services Christmas Party ...

...is on Wednesday, December 14 from 3:30 to 5:00 p.m. We hope you can all make it for food, beverages, prizes and to celebrate season and the ping pong champions.
Facilities Services
Burnaby, Vancouver & Surrey Campuses

Check us out on the Facilities Services Website
www.sfu.ca/fs