IDEA GENERATION EVENT

In a little over 2 weeks, we were able to generate over 1100 ideas!

The Management Team over all three campuses would like to extend a large Thank You to each employee who participated in helping us reach our goal of generating at least 1000 ideas. Ideas varied from a few words to those that filled the entire card. No matter the length it is important to note that we appreciate the effort jotting down your thoughts to make Facilities Services a better place not only for our customers, but for ourselves.

But this is just the beginning! The review process has started with each department categorizing the ideas on a matrix of Impact vs Effort which will lead to an exercise in prioritization by the management team. Once that is complete the ideas will be reposted and those that have been prioritized and sponsored will be scheduled to start over the coming months.

Does this mean you should stop initiating and posting ideas? ABSOLUTELY NOT! This is an ongoing process and we welcome your continued efforts to generate more ideas on how we can improve in all aspects of our services. A small number of cork boards will be dedicated as permanent “Idea Boards”. Our goal of operational excellence is taking shape and we are excited about the prospect these changes will bring.

Special mention goes to the following individuals for generating over 20 ideas each: Bill Nelson, Krystal Dean, Louis Ballarin, Marcos Olindan, Marie Schneider, Todd Gattinger, Todd Mann, Tory Williams, Treena Miller, and Wendy Lee.

WELL DONE!

Tell me and I forget. Teach me and I remember. Involve me and I learn.

BENJAMIN FRANKLIN
CFO’s Message

Change is often difficult. Saying goodbye to the former way of doing things can be hard for most of us. But change is necessary if we want to make improvements in any aspect of our lives. To do so it is important to understand that the barriers that make it difficult to implement change are usually the reasons behind the resistance to change.

The way we respond to change affects our performance and the ultimate result. It is much easier to cope with change if we have a positive attitude to changes in general. This should reflect in the language we use both to ourselves and when talking to others, singly or in groups.

This doesn’t mean that we always have to agree with the circumstances or the details of the change, but we can still adapt to it in a constructive manner. The mark of a resilient person is the way that person responds to change and the innovation they bring to challenges. For us, innovation means bringing any new, problem solving idea into use.

Change is inevitable. The world doesn’t stand still. Facilities Services needs to be a place where we continually examine and discover new and better ways to do our work. We will be successful adapting to change if we approach change with a positive attitude including:

>> knowing what we can and cannot control in a given situation
>> recognizing that disruptions are a natural response to change
>> being innovative and creative while looking for the opportunities that change creates
>> recognizing that there are a number of right ways to do things
>> utilizing all our personal resources and strengths to actively do the best we can

It’s important that we work together at this time to bring new ideas to life and affect change and as a result, innovation!

Raffle Prize Winners

And the lucky winners are . . .

 Didn't think your idea's would count? Every idea card was eligible to win a raffle prize. Check out some of the raffle winners!

WINNERS OF A $10 TIM HORTONS GIFT CARD

Vancouver
Beverly Everatt - 2
Dante Villalobos - 2
Gerald Coloma - 1

Burnaby
Dave Martin - 1
Peter Pitterna - 1
Bill Nelson - 1
Claudio Rizzo - 1
Dan Nichols - 1
Darren Duff - 1
Gerry Lopez - 1
Grady Ott - 1
Jim Christian - 1
Jordan Stankovic - 1
Louis Ballarin - 1
Novia Chow - 1
Ramon García DeLao - 1
Ron Sue - 1
Ryan Ostonal - 1
Wendy Wong - 1
Angela Zhang - 2
Bernard Chan - 2
Dave Ollerich - 2
Erik Grafstrom - 2
Joyce Mak - 2
Mark Renios – 2
Russell Machardy - 1
Michelle Webb - 4
Stephen Marshall - 3
Wendy House - 3
Krystal Dean - 4
AC Mech. Dept. - 2
Jason Hanson - 4

ADDITIONAL RAFFLE PRIZE WINNERS
Dave Kay - SFU Vest
Leslie Mao - SFU Vest
Dan Nichols - Leather Portfolio

GRAND PRIZE WINNER - TWO TICKETS TO THE VANCOUVER CANUCKS HOME OPENER
Darren Duff
IDEA BOARDS

Green is the new SFU idea colour....

The results were impressive. Thank you to the trades and staff that helped assemble and coordinate the idea boards. You all did a wonderful job!
CELEBRATION TIME!
There is always time for cake and cookies....

To mark the success of generating over 1100 ideas we assembled all available staff on Friday September 30, 2016 and held a celebratory gathering where Larry expressed his gratitude for everyone's efforts and contributions to making this Idea Generation Event a success. We brought in cake and cookies to mark the occasion and to keep people busy while we drew the raffle winners (see page 2). Thank you again to everyone for making Facilities Services idea generation event a success!