



COMMERCIAL DRIVE COMMUNITY SURVEY 1997

**CONDUCTED BY THE
BRITANNIA COMMUNITY POLICE OFFICE**

**WRITTEN BY
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SUMMARY

The Britannia Community Police Office conducted this survey to determine the opinions of people in the Commercial Drive area on 30 questions dealing with activities and conditions in our neighbourhood. Our goal was to determine what community standards and levels of tolerance exist on a variety of issues that relate to community policing and municipal governance.

We found that an overwhelming majority (79%) of our respondents enjoy living in the Commercial Drive area, in spite of the fact that 43% of them have experienced property crime. The qualities they most value in this community are its diversity, social awareness, artistic expression and broad tolerance for a wide variety of behaviors in its vibrant street life. Sidewalk cafes, festivals, street musicians and public art are well-loved elements of Commercial Drive's ambience.

Behaviours such as passive panhandling, drumming in the parks, street vending and squeegee people cleaning car windows seem to be fairly well tolerated by most respondents.

However, over the last five years, the encroachment of criminal activity in the form of drug dealing and prostitution (and their resulting criminal litter: discarded needles and condoms), aggressive panhandling, public drunkenness and property crime, has become a serious problem. Our respondents are in considerable agreement about what behaviors and conditions are inappropriate and a startlingly large percentage have seen them in the past six months: sex trade workers in residential areas or near schools (59%), aggressive panhandlers (79%), public drinking (81%), litter (98%), discarded needles (65%), and condoms (82%).

When a community such as ours bumps up against its limits of tolerance, it must turn to city bylaws and police enforcement to deal with problematic issues. We trust that the Vancouver Police Department and the City of Vancouver will continue to collaborate with the Britannia CPO and local residents to deter those activities that create concern and fear and threaten to destroy the climate of tolerance that the Commercial Drive community values.

INTRODUCTION

When we began this attempt to ascertain the opinions of our community, we had no idea what the response would be. Nor did we imagine the complexity of this undertaking and the time needed to complete it.

Our backgrounds do not include criminology, statistics or market research. Valerie Spicer has an MA degree in Art History and works part-time as the Britannia CPO coordinator and part-time as a waiter. Eileen Mosca has an MA degree in English, works full-time as a commercial artist and volunteers at the Britannia CPO. We are both local residents who share a love for the Commercial Drive area and an inclination to get involved in our community. When we needed guidance in survey design and data analysis, we were helped by Patricia Brantingham, a criminology professor at SFU, who knows and enjoys the Commercial Drive area.

Although many people told us they appreciated being asked for their opinions and expressed hopes that it would benefit the area, several respondents let us know they objected to this survey (“vile” and “bullshit” were two comments that pretty accurately reflected their feelings). These respondents and some others who refused to participate in the survey believed that we had purposely created a vehicle to help “rid the area of a certain element”. Bourgeois bias and fascism were among the motives attributed to the authors of this survey.

Our hope is that the results of the survey will demonstrate to these critics and others that their fears were unwarranted. Rather than try to create a vehicle to move squeegee people, panhandlers, skateboarders and vendors off Commercial Drive, we sought them out and persuaded them to participate in the survey. Our intention was to be inclusive of all segments of our community. In general, we found that most respondents have a tolerant or accepting attitude towards these people and their activities.

Other issues included in the survey (litter, graffiti, needles and condoms on the ground, sex trade workers on the Drive and in residential areas) are of great concern to respondents and we believe that the City and the Vancouver Police Department should work together to find solutions.

Another issue of concern to our community not specifically addressed in our survey was the increase in drug dealing. We felt that asking for an opinion on this subject would be superfluous because we are convinced that 100% of people find it completely unacceptable. In conversation with a number of our respondents we heard many anecdotes of open drug dealing in this community and these are reflected in reports to the CPO office. In fact, while we were distributing our survey we experienced this firsthand. After two staff members at a local cafe declined to participate in the survey, we went outside and asked two patrons sitting at separate tables to fill out the survey. Both agreed. We stood about eight feet away and watched as a man came and sat down at one respondent's table. He pulled out a roll of bills, our respondent put the survey down on the table, reached inside his wind-breaker and pulled out a plastic sandwich bag of white powder. The transaction was completed, the second man walked away, and our respondent continued to fill out the survey. We were disturbed to see that some drug dealers on the Drive are now so confident that this is a hassle-free zone, that one of them would do business right in front of two people who had identified themselves as “from the Britannia Community Police Office”.

We did not ask specific questions about residential B&Es or theft of or from auto because it seemed clear that again 100% of respondents would answer completely unacceptable. However, we are well aware of our community's great concern about the rise in these incidents. An astonishing 43% of respondents reported having been a victim of property crime in the Grandview Woodland area.

We feel very strongly that it must also be brought to the attention of the City and the Vancouver Police Department that Commercial Drive is not merely a “problem area”. It is a much-loved and distinctive neighbourhood with an open-minded and artistic character. Festivals, music, sidewalk cafes and displays of diversity are recognized as the hallmarks of our community. Many respondents, when given the opportunity to make comments on the issues addressed by the survey questions, simply expressed their love of living in this area. On a scale of 1 (not very much) to 5 (very much), respondents were asked to indicate how enjoyable it is to live here. An amazing 38% rated it at 5 and 41% at 4: **79% of the people living here really enjoy it.**

In conclusion, we want to sincerely thank our fellow residents, local business owners, employees and people in community agencies who agreed to talk to us and take the time to fill out the survey. We would also like to acknowledge our gratitude to professor Patricia Brantingham, without whose help and encouragement this survey would not have succeeded. Finally, we wish to express our appreciation to the Advisory Committee of the Britannia CPO who supported this project, and to the CPO volunteers and SFU criminology students who helped us carry it out.

Eileen Mosca and Valerie Spicer.
September 29, 1997

1) Why We Did It

During the two years that the Community Police Office (CPO) has been open in the Britannia Community Centre, our office has had feedback from many local residents and merchants, as well as from the police constables who work in our area.

The diversity of opinion and philosophy which contributes to the vibrant character of the Commercial Drive area has been clearly reflected in this feedback. As community volunteers we occasionally meet with representatives of City Hall and the Vancouver Police Department to discuss local issues. Because we wanted to reflect accurately the views of our community, we designed a survey and distributed it to 1,100 people who live, work, or visit in the Commercial Drive area. 720 of the surveys were completed and returned to the CPO.

The information gathered shows which issues are of greatest concern to the community and it will guide the Britannia CPO in seeking solutions. In addition, the survey will help to present to the police and City staff an accurate picture of Commercial Drive and the surrounding community.

2) How We Did It

1. The 30 questions in the survey were determined by issues reported in the CPO activity log book and by community concerns.
2. The background questions (i.e. resident, employed, visitor etc.) were designed to gather information about the users of the area.
3. We felt we had to create very specific definitions of our categories so that respondents' answers would be as clear as possible.

Completely unacceptable: You think the appropriate agency should stop it.

Unacceptable: You prefer not to see this and might do something about it.

Tolerable: You don't like it, but it does not bother you enough to do something about it.

Acceptable: You're not bothered by it.

Completely acceptable: You perceive this as a good thing.

4. 1100 surveys were printed.
5. Each survey was numbered sequentially.
6. A coding system was used to indicate where a survey was completed (i.e. at Britannia, in Grandview Park, on Commercial Drive, or through the Block Watch program). Our CPO volunteers went to great lengths to be inclusive - bringing the survey out to residents, panhandlers, merchants, street vendors, people using the parks and community centre, squeegee people, seniors' groups, new immigrants, patrons of cafes, and people employed in local businesses.
7. Most surveys were filled out on a one-to-one basis and this took between 8 and 15 minutes per survey. Many residents wanted to discuss the questions or bring other issues to our attention. Surveys distributed through businesses, community agencies and Block Watch captains were left with respondents for one week.
8. Data from each survey was entered on an excel spreadsheet, then converted to SPSS.
9. Statistics were drawn from SPSS and this data was analysed with the help and guidance of Professor Brantingham.
10. Statistics were then transferred to MS Word templates for better readability.
11. The detailed results for each question were reviewed and interpreted by the authors.
12. Recommendations to address each area of concern were researched and made by the authors in terms of their understanding of the issues and the community.

COMPREHENSIVE RESULTS FOR THE BRITANNIA COMMUNITY POLICE OFFICE SURVEY

The following questions apply to what you have seen in the Grandview-Woodland area. The boundaries of the Britannia Community Police Office are: Clark Drive, Nanaimo, Hastings Street to the Grandview Cut (Broadway).		1- Completely unacceptable (You think the appropriate agency should stop it.) 2- Unacceptable (You prefer not to see this and might do something about it.) 3- Tolerable (You don't like it, but it does not bother you enough to do something about it.) 4- Acceptable (You're not bothered by it.) 5- Completely acceptable (you perceive this as a good thing.)					This activity was seen in the Grandview Woodland area in the past six months.	
Please rank the following questions 1 being completely unacceptable and 5 being completely acceptable.		1	2	3	4	5	Yes	No
1.	Do you think street vendors selling without a city permit are:	12%	12%	30%	22%	24%	93%	7%
2.	Do you think graffiti on private property is:	47%	22%	17%	8%	6%	89%	11%
3.	Do you think graffiti on public property is:	44%	18%	15%	11%	12%	94%	6%
4.	Do you think sex trade workers working on Commercial Drive are:	62%	14%	15%	6%	3%	58%	42%
5.	Do you think sex trade workers working in residential areas or near schools are:	76%	14%	5%	3%	2%	59%	41%
6.	Do you think sex trade workers working in industrial areas are:	34%	16%	29%	15%	6%	78%	22%
7.	Do you think street musicians soliciting donations are:	4%	5%	26%	28%	37%	95%	5%
8.	Do you think unleashed dogs in parks are:	25%	17%	22%	20%	16%	94%	6%
9.	Do you think unleashed dogs on residential streets are:	28%	24%	22%	16%	10%	92%	8%
10.	Do you think drummers playing in Grandview Park are:	8%	9%	28%	24%	31%	75%	25%
11.	Do you think passive panhandlers are:	20%	14%	34%	17%	15%	97%	3%
12.	Do you think aggressive panhandlers are:	61%	21%	12%	3%	3%	79%	21%
13.	Do you think skateboarding on city streets is:	20%	16%	28%	17%	19%	95%	5%
14.	Do you think promotional posters on Commercial Drive and surrounding streets are:	6%	6%	22%	30%	37%	97%	3%
15.	Do you think drinking alcohol in public is:	31%	23%	22%	15%	9%	81%	19%
16.	Do you think smoking pot in public is:	29%	15%	21%	19%	16%	81%	19%
17.	Do you think current levels of vehicle traffic is:	24%	18%	43%	12%	3%	99%	1%
18.	Do you think outside café seating is:	1%	1%	7%	19%	72%	99%	1%
19.	Do you think organized public art (like murals) is:	1%	1%	6%	15%	77%	88%	12%
20.	Do you think litter is:	66%	25%	7%	1%	1%	98%	2%
21.	Do you think run-down and boarded up commercial stores are:	30%	29%	31%	6%	4%	87%	13%
22.	Do you think run-down and messy residential premises are:	30%	27%	31%	8%	4%	90%	10%
23.	Do you think organized festivals such as Public Dreams, Fringe Festival or Stonewall are:	2%	1%	6%	15%	76%	89%	11%
24.	Do you think people using Grandview Park as a camping site are:	40%	21%	21%	8%	10%	44%	56%
25.	Do you think squeegee people cleaning car windows are:	26%	13%	32%	13%	16%	98%	2%
26.	Do you think film locations in the neighbourhood are:	5%	6%	27%	29%	33%	83%	17%
27.	Do you think liquor stores open on Sundays are:	12%	9%	20%	24%	35%	36%	64%
28.	Do you think the needle exchange making scheduled stops in the neighbourhood is:	15%	6%	21%	20%	38%	40%	60%
29.	Do you think condoms on the ground are:	75%	16%	7%	1%	1%	82%	18%
30.	Do you think needles on the ground are:	90%	8%	1%	1%	0%	65%	35%

COMPREHENSIVE RESULTS OF THE BRITANNIA COMMUNITY POLICE OFFICE SURVEY

Gender: Male **44%** Female **56%**

Age: under 19: **5%** 20-29: **29%** 30-39: **28%** 40-49: **21%** 50-59: **10%** 60-69: **3%** 70-79: **2%** 80 and up: **1%**

SECTION 1

- Do you live in the Grandview Woodland area? Yes **62%** No **38%**
- Do you rent **64%** or own **33%** or are you homeless **3%**.
- How long have you lived in the neighbourhood? Under 5 months **9%** , 6 months to 11 months **7%**, 1 to 3 years **23%**, 4 to 6 years **18%**, 7 to 10 years **14%**, over 10 years **28%**.
- On a scale of 1 to 5 (1 being not very much and 5 being very much) how enjoyable is it to live in the area? 1: **1%** 2: **4%** 3: **16%** 4: **41%** 5: **38%**

SECTION 2

- Are you employed in the Grandview Woodland area? Yes **45%** No **55%**
- On a scale of 1 to 5 (1 being not very much and 5 being very much) how enjoyable is it to work in the area? 1: **1%** 2: **5%** 3: **22%** 4: **33%** 5: **39%**

SECTION 3

- Do you own a business in the Grandview Woodland area? Yes **12%** No **88%**
- On a scale of 1 to 5 (1 being not very much and 5 being very much) how enjoyable is it to own a business in the area? 1: **0%** 2: **11%** 3: **16%** 4: **40%** 5: **33%**

SECTION 4

- Are you a visitor in the Grandview Woodland area? Yes **24%** No **76%**
- Are you here shopping **28%**, sightseeing **7%**, going to a restaurant **8%**, seeing a friend **25%**, other **32%**?
- How often are you a visitor of this area? Daily **37%**, more than once a week **30%**, weekly **17%**, monthly **12%**, yearly **4%** ?

SECTION 5

- Do you know where the Britannia Community Police Office is located? Yes **58%** No **42%**

SECTION 6

- Have you been a victim of property crime in the Grandview Woodland area? Yes **43%** No **57%**
- Have you been a victim of personal crime (i.e. purse snatching, assault) in the Grandview Woodland area? Yes **14%** No **86%**

SECTION 7

Respondents were asked to circle the area on the map they felt had the highest levels of crime. These perceptual maps will be used for another study that will be available in January of 1998.

COMMENTS:

The comments made are included under specifically related questions or in the general comments section at the end of this document



COMMERCIAL DRIVE COMMUNITY SURVEY, 1997

During the two years that the Britannia Community Police Office has been open in the Britannia Community Information Centre, our office has had feedback from many local residents and merchants, as well as from the police constables who work in our area.

The diversity of opinion and philosophy which contributes to the vibrant character of the Commercial Drive area has been clearly reflected in this feedback. As community volunteers we occasionally meet with representatives of City Hall and the Vancouver Police Department to discuss local issues. Because we want to reflect accurately the views of our community, we have designed a survey that we distributed to 1,100 people who live, work, or visit in the Commercial Drive area. The Britannia CPO received 720 surveys back, 66% responded.

Our CPO volunteers have gone to great lengths to be inclusive - bringing the survey out to residents, panhandlers, merchants, street vendors, people using the parks and community centre, squeegee people, seniors' groups, new immigrants, patrons of cafes, and people employed in local businesses.

These are the general results we have tabulated. If you would like to consult our detailed results and recommendations, please do not hesitate to call us at 665-3944 or come to our office at 1661 Napier Street inside the Britannia Information Centre. A copy of this document will also be available at the Britannia Branch of the Vancouver Public Library.

Gender of respondents:	Male 44%	Female 56%		
Age of respondents:	under 19: 5%	20-29: 29%	30-39: 28%	40-49: 21%
	50-59: 10%	60-69: 3%	70-79: 2%	80 and up: 1%

It should be noted that some respondents replied to more than one category. For example, someone who is employed in the area might live in the area.

- 62% of residents live in Grandview Woodland. Of these residents 64% rent, 33% own and 3% are homeless.
- 9% of respondents lived in the area less than 5 months, 7% from 6 to 11 months, 23% from 1 to 3 years, 18% from 4 to 6 years, 14% from 7 to 10 years and 28% over 10 years.
- 79% of residents found Grandview Woodland an enjoyable area to live in.

- 45% of respondents are employed in Grandview Woodland.
- 72% of people employed in the area found it an enjoyable area to work in.

- 12% of respondents own a business in Grandview Woodland.
- 73% of business owners in the area found it an enjoyable area to own a business in.

- 24% of respondents were visitors to the Grandview Woodland area.
- 28% were shopping, 7% were sightseeing, 8% were going to a restaurant, 25% were seeing a friend and 32% were in Grandview Woodland for other reasons.
- 67% of visitors came to the area more than once a week.

- 58% of respondents know where the Britannia Community Police Office is located.
- 43% of respondents had been a victim of property crime in the Grandview Woodland area.
- 14% of respondents had been a victim of personal crime in the Grandview Woodland area.

SURVEY RESULTS

The following questions apply to the Grandview-Woodland area. The boundaries of the Britannia Community Police Office are: Clark Drive, Nanaimo, Hastings Street to the Grandview Cut (Broadway).		1- Completely unacceptable (You think the appropriate agency should stop it.) 2- Unacceptable (You prefer not to see this and might do something about it.) 3- Tolerable (You don't like it, but it does not bother you enough to do something about it.) 4- Acceptable (You're not bothered by it.) 5- Completely acceptable (you perceive this as a good thing.)					This activity was seen in the Grandview Woodland area in the past six months.	
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3.	Do you think graffiti on public property is:	44%	18%	15%	11%	12%	94%	6%
4.	Do you think sex trade workers working on Commercial Drive are:	62%	14%	15%	6%	3%	58%	42%
5.	Do you think sex trade workers working in residential areas or near schools are:	76%	14%	5%	3%	2%	59%	41%
6.	Do you think sex trade workers working in industrial areas are:	34%	16%	29%	15%	6%	78%	22%
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10.	Do you think drummers playing in Grandview Park are:	8%	9%	28%	24%	31%	75%	25%
11.	Do you think passive panhandlers are:	20%	14%	34%	17%	15%	97%	3%
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15.	Do you think drinking alcohol in public is:	31%	23%	22%	15%	9%	81%	19%
16.	Do you think smoking pot in public is:	29%	15%	21%	19%	16%	81%	19%
17.	Do you think current levels of vehicle traffic is:	24%	18%	43%	12%	3%	99%	1%
18.	Do you think outside café seating is:	1%	1%	7%	19%	72%	99%	1%
19.	Do you think organized public art (like murals) is:	1%	1%	6%	15%	77%	88%	12%
20.	Do you think litter is:	66%	25%	7%	1%	1%	98%	2%
21.	Do you think run-down and boarded up commercial stores are:	30%	29%	31%	6%	4%	87%	13%
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23.	Do you think organized festivals such as Public Dreams, Fringe Festival or Stonewall are:	2%	1%	6%	15%	76%	89%	11%
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25.	Do you think squeegee people cleaning car windows are:	26%	13%	32%	13%	16%	98%	2%
26.	Do you think film locations in the neighbourhood are:	5%	6%	27%	29%	33%	83%	17%
27.	Do you think liquor stores open on Sundays are:	12%	9%	20%	24%	35%	36%	64%
28.	Do you think the needle exchange making scheduled stops in the neighbourhood is:	15%	6%	21%	20%	38%	40%	60%
29.	Do you think condoms on the ground are:	75%	16%	7%	1%	1%	82%	18%
30.	Do you think needles on the ground are:	90%	8%	1%	1%	0%	65%	35%

DETAILED ANSWERS FOR QUESTIONS 1 - 30

QUESTION 1 STREET VENDORS SELLING WITHOUT A CITY PERMIT:

Only 24% of all respondents found vendors unacceptable or completely unacceptable. Among business owners this figure is 43%. However, 34% of business owners found vendors acceptable or completely acceptable. This surprised us because most of the complaints the CPO had received were from local merchants. 76% of respondents found vendors tolerable to completely acceptable and 93% have seen street vendors in the last six months. Generally, people under 40 are more accepting of street vendors.

One problem with this question, pointed out by our respondents, is that they could not tell whether or not vendors had city permits, so we must conclude that respondents were simply referring to street vendors in general, licensed or not.

Another relevant complexity our survey could not address was the location of the street vending. The CPO has had reports and complaints about vendors using Grandview Park (these complaints were made by more traditional park users: parents with children in nearby coops and apartments). Very few complaints have been made about street vending outside the park.

RECOMMENDATIONS:

- **CPO:** Meet with vendors for their input.
- **VENDORS:** Licensed vendors to display permits.
- **VENDORS, CITY AND PARKS BOARD:** Set up an area and special times for vendors (i.e.: Napier Street between Commercial and Britannia on Saturdays and Sundays. Possibly arrange for pedestrians only on this street for those days)
- **VPD:** Meet with the Vancouver Police Department to get information on their bylaw enforcement policies regarding street vendors.

Detailed survey results for street vendors ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	12	12	30	22	24	93	7
Females under 19	0	20	40	10	30	100	0
Males under 19	19	19	23.8	33.3	4.8	83.3	16.7
Females from 20 to 39	7.9	12.1	29.9	23.8	26.2	93.8	6.3
Males from 20 to 39	5.5	5.5	20.6	26.7	41.8	95.3	4.7
Females from 40 to 59	18.5	13.7	41.1	17.7	8.9	90.2	9.8
Males from 40 to 59	15.9	17	30.7	19.3	17	91.8	8.2
Females over 60	37.5	16.7	25	16.7	4.2	86.7	13.3
Males over 60	16.7	8.3	41.7	33.3	0	81.8	18.2
Grandview-Woodland resident renters	8	8.3	28.4	22.3	33	95.3	4.7
Grandview-Woodland resident owners	12.4	13.9	43.1	21.2	9.5	94.2	5.8
Employed in Grandview-Woodland	10.6	11.4	33.9	22.9	21.2	92	8
Business Owner in Grandview-Woodland	27.6	15.8	22.4	18.4	15.8	97.1	2.9
Visitor to Grandview-Woodland	9.2	13.3	27.6	22.4	27.6	92	8

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

136 Street vendors are just selling stuff like a yard sale are excellent. People who are street selling week after week are taking advantage and should get a license.

138 I'm not bothered unless the sidewalk is blocked.

426 Street vendors banned from the Drive.

494 Local people selling used goods should be allowed.

509 Please stop harassing street vendors, squeegee people, artists and womyn working the streets.

742 Vending should be allowed it doesn't hurt anyone.

QUESTION 2 GRAFFITI ON PRIVATE PROPERTY:

QUESTION 3 GRAFFITI ON PUBLIC PROPERTY:

94% of respondents have seen graffiti on public property and 89% on private property. A strong majority of respondents in all age groups find graffiti unacceptable.

Almost 70% of respondents found graffiti on private property unacceptable or completely unacceptable. Interestingly, 60% of females and 71% of males under 19 (usually thought of as the primary age group for graffiti artists) felt it was unacceptable to completely unacceptable.

Resident owners were more strongly opposed to graffiti on private property than renters. 78% of business owners found graffiti on private property unacceptable or completely unacceptable. Business owners are possibly more affected by graffiti because they are a likely target and as building landlords, are required by city bylaw to clean up the graffiti or pay a fine.

When the target changes to graffiti on public property, 62% of respondents find graffiti unacceptable to completely unacceptable. Resident owners and resident renters are slightly more tolerant of graffiti on public property. Business owners seem to find graffiti on private and public property equally unacceptable.

RECOMMENDATIONS:

- **CPO:** Combine anti-graffiti program and Britannia CPO mural painting initiative.
- **CPO:** Liaise with high schools in the area to get students involved in anti-graffiti initiatives.
- **CITY:** Publicity blitz in the Commercial Drive area for the City's Anti-Graffiti Hotline.

Detailed survey results for graffiti on private property. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	47	22	17	8	6	89	11
Females under 19	40	20	20	20	0	88.9	11.1
Males under 19	14.3	57.1	19	9.5	0	83.3	16.7
Females from 20 to 39	45.3	19.3	21.2	6.6	7.5	87.9	12.1
Males from 20 to 39	32.3	25	15.2	16.5	11	89.7	10.3
Females from 40 to 59	60.7	16.4	15.6	5.7	1.6	85.9	14.1
Males from 40 to 59	55.1	25.8	14.6	1.1	3.4	94.5	5.5
Females over 60	75	16.7	4.2	4.2	0	73.3	26.7
Males over 60	66.7	16.7	16.7	0	0	100	0
Grandview-Woodland resident renters	41	18	21.1	11.5	8.4	89.9	10.1
Grandview-Woodland resident owners	59.1	26.3	10.2	2.2	2.2	89.9	10.1
Employed in Grandview-Woodland	48.5	22.4	18.1	8.9	2.1	89.5	10.5
Business Owner in Grandview-Woodland	62.2	16.2	13.5	4.1	4.1	96.9	3.1
Visitor to Grandview-Woodland	41.8	29.6	7.1	12.2	9.2	84.7	15.3

Detailed survey results for graffiti on public property. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	44	18	15	11	12	94	6
Females under 19	20	10	30	10	30	100	0
Males under 19	28.6	23.8	19	14.3	14.3	100	0
Females from 20 to 39	41.3	19.7	12.7	12.7	13.6	95.2	4.8
Males from 20 to 39	32.1	12.7	18.8	15.2	21.2	92.7	6.3
Females from 40 to 59	54.5	17.1	14.6	8.9	4.9	91.8	8.2
Males from 40 to 59	55.1	24.7	11.2	3.4	5.6	94.4	5.6
Females over 60	70.8	16.7	4.2	8.3	0	80	20
Males over 60	75	8.3	16.7	0	0	90.9	9.1
Grandview-Woodland resident renters	39.9	12.5	16.7	13.7	17.1	94.9	5.1
Grandview-Woodland resident owners	51.1	21.5	11.1	11.1	5.2	91.5	8.5
Employed in Grandview-Woodland	46.8	17.4	17.4	10.6	7.7	94.7	5.3
Business Owner in Grandview-Woodland	58.7	17.3	4.0	9.3	10.7	95.3	4.7
Visitor to Grandview-Woodland	42.9	16.3	15.3	10.2	15.3	92.9	7.1

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

48 Graffiti artists can be acceptable if art is previewed and sanctioned.

87 I like political graffiti. Racist, sexist and homophobic graffiti is completely unacceptable.

126 Regarding graffiti profanity and obscene pictures are unacceptable. If graffiti is artistically done then it is acceptable.

316 Unsure whether "graffiti" means graffiti as art or as vandalism. Graffiti art is a valid art form and can be quite vibrant and pleasing public art.

466 It's good to have this survey and hope something can be done about those problems. Especially panhandlers/prostitutes/graffiti on properties!!! It's outrageous.

538 Some questions open to interpretation. Graffiti can be artful or stupid and disgusting. I like the former and dislike the latter. Probably personal taste which is which.

624 Graffiti that can be considered tasteful i.e. not just a word or scribble, but some unorganised mural can be just as beautiful.

660 People with initiative to do something creative for themselves should be encouraged, not prevented i.e. graffiti, squeegeeing, drumming...

QUESTION 4 SEX TRADE WORKERS WORKING ON COMMERCIAL DRIVE:

QUESTION 5 SEX TRADE WORKERS WORKING IN RESIDENTIAL AREAS OR NEAR

QUESTION 6 SEX TRADE WORKERS WORKING IN INDUSTRIAL AREAS:

A number of respondents objected to these questions being included in the survey, but if the questions had not been asked, it would have been impossible to accurately record community opinions.

76% of respondents found sex trade workers on Commercial Drive unacceptable or completely unacceptable, 58% had seen this activity. Both males and females were overwhelmingly opposed. However, males tended to be more tolerant than females and their answers were on average 20% lower in the completely unacceptable category.

When questioned about sex trade workers in residential areas or near schools, respondents were even more opposed: 90% found this activity unacceptable or completely unacceptable and 59% had seen this activity.

While 88% of business owners were opposed to sex trade workers on the Drive, 99% found sex trade workers near residential areas or schools completely unacceptable or unacceptable which would seem to indicate that the business community also has a stake in local community issues.

When the sex trade question moved to industrial areas, respondents' opposition diminished to 51%, while 78% reported seeing this activity. Females were more strongly opposed than males to sex trade workers in industrial areas.

RECOMMENDATIONS:

Many groups see themselves as 'stakeholders' on these questions. Perhaps it would be valuable for our MP to sponsor a televised public meeting between representatives of community groups, business owners, sex trade worker advocacy groups, residents and the Vancouver Police Department, the City of Vancouver and the Ministry of the Attorney General.

Detailed survey results for sex trade workers on Commercial Drive

ALL FIGURES ARE EXPRESSED IN %

	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	62	14	15	6	3	58	42
Females under 19	60	20	10	10	0	66.7	33.3
Males under 19	61.9	23.8	0	4.8	9.5	55.6	44.4
Females from 20 to 39	65.7	10	11.9	7.6	4.8	53.1	46.9
Males from 20 to 39	44.4	15.6	25.6	9.4	5	63.6	36.4
Females from 40 to 59	81.1	9.8	6.6	1.6	0.8	52.5	47.5
Males from 40 to 59	55.7	23.9	19.3	1.1	0	68.5	31.5
Females over 60	78.3	13	0	4.3	4.3	42.9	57.1
Males over 60	41.7	16.7	33.3	8.3	0	54.5	45.5
Grandview-Woodland resident renters	52.3	14.5	19.5	9.4	4.3	63.7	36.3
Grandview-Woodland resident owners	73.2	14.5	8	2.2	2.2	62.7	37.3
Employed in Grandview-Woodland	66.1	14.8	12.6	5.2	1.3	54.6	45.4
Business Owner in Grandview-Woodland	76.3	11.8	10.5	0	1.3	64.2	35.8
Visitor to Grandview-Woodland	56.8	16.8	17.9	4.2	4.2	56.2	43.8

Detailed survey results for sex trade workers in residential areas or near schools

ALL FIGURES ARE EXPRESSED IN %

	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	76	14	5	3	2	59	41
Females under 19	60	20	10	10	0	66.7	33.3
Males under 19	71.4	14.3	4.8	4.8	4.8	66.7	33.3
Females from 20 to 39	76.7	11	6.7	4.3	1.4	54.2	45.8
Males from 20 to 39	63.8	26.4	6.1	1.8	1.8	56.2	43.8
Females from 40 to 59	89.5	7.3	2.4	0	0.8	64.6	35.4
Males from 40 to 59	82.4	13.2	3.3	1.1	0	65.8	34.2
Females over 60	83.3	4.2	4.2	4.2	4.2	56.3	43.8
Males over 60	75	8.3	0	8.3	8.3	54.5	45.5
Grandview-Woodland resident renters	68.3	18.5	7.3	4.2	1.5	58.4	41.6
Grandview-Woodland resident owners	84.1	11.6	2.9	0.7	0.7	69.5	30.5
Employed in Grandview-Woodland	81	12.5	3.9	2.6	0	60.3	39.7
Business Owner in Grandview-Woodland	88.3	10.4	0	1.3	0	71.6	28.4
Visitor to Grandview-Woodland	71.7	18.2	5.1	3	2	52.1	47.9

Detailed survey results for sex trade workers in industrial areas

ALL FIGURES ARE EXPRESSED IN %

	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	34	16	29	15	6	78	22
Females under 19	40	20	20	20	0	88.9	11.1
Males under 19	42.9	38.1	4.8	4.8	9.5	72.2	27.8
Females from 20 to 39	41.7	14.6	26.2	11.7	5.8	74.6	25.4
Males from 20 to 39	26.7	13	29.8	21.7	8.7	86.9	13.1
Females from 40 to 59	43.4	19.7	23	8.2	5.7	79	21
Males from 40 to 59	17.8	16.7	43.3	17.8	4.4	77.5	22.5
Females over 60	26.1	21.7	30.4	17.4	4.3	43.8	56.3
Males over 60	32.3	0	41.7	25	0	54.5	45.5
Grandview-Woodland resident renters	32.8	13	27.7	18.2	8.3	83.1	16.9
Grandview-Woodland resident owners	30.4	23.9	29.7	12.3	3.6	85.6	14.4
Employed in Grandview-Woodland	37.3	15.4	25.4	15.8	6.1	75.6	24.4
Business Owner in Grandview-Woodland	32.9	19.7	34.2	7.9	5.3	88.1	11.9
Visitor to Grandview-Woodland	34.4	20.8	27.1	11.5	6.3	71.2	28.8

SURVEY COMMENT(numbers relate to sequential numbering of surveys):

9 I think focusing on the sex trade workers as the “problem” is a big mistake. It’s the men that buy their services that make the areas sex trade workers work in dangerous, not the hookers themselves. Forcing sex trade workers into industrial areas only puts them (the workers) at more risk. I think we should follow the lead of some European cities - legalising it but requiring licenses, health checks etc. Obviously there has always been sex trade workers and always will be so lets accept it and make it safer for everyone involved. (A note about your survey: as to questions 4,5,6 - I don’t see sex trade workers as the problem. I have a major, completely unacceptable, views on johns on the Drive. It isn’t the trade workers out there killing each other is it? It’s the johns endangering the community.)

48 Solicited sex trade should be legalised in order to be safer and control child prostitution.

50 We would prefer brothels to be reintroduced to Vancouver in a regulated manner, protecting both the health and safety of those workers. These brothels should reside in non-residential areas.

133 The location of the sex trade bothers me, but I’m more bothered by teenagers who have nowhere to go but the streets.

158 I believe the location of sex trade should be a matter of public debate.

176 Legislation to create areas and medical requirements to create safety for hookers and funding for education for children to provide them with choices.

315 The sex trade won’t go away. Legalise it, monitor it, and take it indoors. The johns are a safety problem for women and children when they are on the streets, as well as a traffic problem. Johns go home and are then a health risk to their partners.

316 I’m not opposed to sex for sale, just to it on a street level. The men who are looking for sex are more dangerous than the women selling sex.

333 I think it is time to clean up Grandview Park and visiting population @ Joe’s as well as panhandlers and keep hookers out!

466 It’s good to have this survey and hope something can be done about those problems. Especially panhandlers/prostitutes/graffiti on properties!!! It’s outrageous.

475 I don’t want prostitution moving into this neighbourhood, ever.

509 Please stop harassing street vendors, squeegee people, artists and womyn working the streets. Please target Johns as much or more than the girls on the street.

564 I think sex trade workers should have safe houses to work out of i.e. red light district.

573 Sex trade workers should be allowed to apply their trade in appropriate government sponsored and monitored (medically & policed) brothels where they are safe from criminal activity, disease and assault.

624 Sex trade workers should be left alone, Johns should be busted.

662 Don’t bother prostitutes, take care of their health.

665 Legalise prostitution, stop re-victimising women by criminalising them. Punish and drive away the rapist johns. Make them clean up the needles and condoms.

672 As for SEX TRADE WORKERS - I am saddened by the fact of prostitution - but to say I want “the appropriate agencies” to do something is not enough to improve the conditions of these women’s lives.

681 North of Hastings I’m tired of being harassed by hookers in the area of Semlin and Triumph. I want police to start arresting hookers in this area.

884 The number of people that seem to be living in poverty is increasing. The number of people appearing to suffer from some kind on mental illness is increasing. The number of women and men involved in prostitution is alarming. Condoms are everywhere. It’s pretty disgusting to have them thrown all over on the streets in front of our homes. I’d rather see prostitution managed as a business in an area specific to meeting “customer needs” and ensuring safety for women.

991 I believe the sex trade should be legalised and regulated for the protection of the sex trade workers, johns and area residents alike. I applaud the work of the SPARE CHANGE magazine in their motivation of unemployed and underemployed people.

1043 I think something should be done with hookers and drug addicts and drunks in the parks

QUESTION 7: STREET MUSICIANS SOLICITING DONATIONS:

65% of our respondents find street musicians acceptable or completely acceptable, 26% find them tolerable and only 9% find them unacceptable or completely unacceptable.

Commercial Drive’s long-term resident street musician Duane Crone, who plays in front of the liquor store may well be responsible for such a positive response. He is a popular and much appreciated fixture of the Drive “scene”.

Detailed survey results for street musicians ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	4	5	26	28	37	95	5
Females under 19	0	0	10	50	40	100	0
Males under 19	4.8	9.5	19	19	47.6	94.1	4.9
Females from 20 to 39	2.8	4.7	23.7	27.4	41.4	95.3	4.7
Males from 20 to 39	1.8	4.2	20.4	21	52.7	96	4
Females from 40 to 59	6.5	4.8	33.9	32.3	22.6	97	3
Males from 40 to 59	6.7	4.4	31.1	30	27.8	90.1	9.9
Females over 60	8.3	16.7	33.3	37.5	4.2	93.3	6.7
Males over 60	8.3	8.3	58.4	16.7	8.3	90.9	9.1
Grandview-Woodland resident renters	3.4	4.1	17.7	27.4	47.4	97.1	2.9
Grandview-Woodland resident owners	4.3	4.3	31.2	34.8	25.4	95.7	4.3
Employed in Grandview-Woodland	4.2	4.6	28.3	30	32.9	94.3	5.7
Business Owner in Grandview-Woodland	3.9	6.5	27.3	31.2	31.2	95.5	4.5
Visitor to Grandview-Woodland	4	8.1	25.3	26.3	36.4	97.3	2.7

SURVEY COMMENTS(numbers relate to sequential numbering of surveys):

43 (a) Regarding street musicians (minor point) the word solicit means to “ask for urgently, implore, entreat?” Street musicians do none of the above. Donations are voluntary only.

150 Acceptable only if not aggressive.

399 Street musicians, parades, posterings, festivals, murals, are all O.K. as long as the community controls it.

789 People who are needing to make money and are providing a service such as music playing and washing windows are respectful of your choice to donate or not. Others who ask for money get angry when I say no. For the ones who are providing a service possibly hire a street worker with knowledge and training to assist these people to start their own business as per Vancouver standards.

1000 About street musicians: if they are good (technically) they are desirable (a good thing). If they are less technically proficient (such as bongo drummers, but not limited to them), they are completely unacceptable.

QUESTION 8 UNLEASHED DOGS IN PARKS:

QUESTION 9 UNLEASHED DOGS ON RESIDENTIAL STREETS:

The question of unleashed dogs in parks elicited many comments and responses were fairly closely split with 42% finding unleashed dogs in parks unacceptable or completely unacceptable and 36% finding unleashed dogs in parks acceptable or completely acceptable.

The age of respondents seems to play a significant role: while 25% of males under 19 found this unacceptable or completely unacceptable 75% of males over 60 found this unacceptable or completely unacceptable. Clearly our seniors are fearful of dogs running at large and this may restrict their use of our parks. While 94% of total respondents have observed this, 100% of males over 60 and 87% of females over 60 have seen it.

When the question turned to unleashed dogs on residential streets 52% were opposed and 26% found it to be acceptable or completely acceptable. While in parks there is only a 6% difference between acceptable and unacceptable, on residential streets the majority of respondents find unleashed dogs unacceptable. Once again, age is key.

It is clear from the comments that if owners can control their dogs and are willing to clean up after them, ill will toward dogs would decline.

RECOMMENDATIONS:

- **CPO:** Design a handout that would educate dog owners about potential fear in the community, provide suggestions on how to help reduce fear, and educate dog owners about their responsibilities.
- **CITY POUND:** Increased ticketing of dog owners who walk dogs without leashes on city streets.
- **PARKS BOARD:** Implement off-leash dog areas in some parks.

Detailed survey results for unleashed dogs in parks ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	25	17	22	20	16	94	6
Females under 19	0	0	40	30	30	100	0
Males under 19	20	5	40	10	25	94.1	5.9
Females from 20 to 39	20.2	14.1	27.2	20.2	18.3	94.2	5.8
Males from 20 to 39	14.5	15.7	18.7	26.5	24.7	94.6	5.4
Females from 40 to 59	33.9	20.2	16.9	20.2	8.9	94.1	5.9
Males from 40 to 59	31.9	26.4	20.9	15.4	5.5	93	5.6
Females over 60	50	12.5	12.5	12.5	12.5	86.7	13.3
Males over 60	58.3	16.7	16.7	8.3	0	100	0
Grandview-Woodland resident renters	20.8	12.9	23.5	2.12	21.6	96.7	2.4
Grandview-Woodland resident owners	31.4	18.2	20.4	19.7	10.2	96.6	3.4
Employed in Grandview-Woodland	23.6	19	23.2	21.9	12.2	94.3	5.7
Business Owner in Grandview-Woodland	32.5	23.4	22.1	10.4	11.7	94.1	5.9
Visitor to Grandview-Woodland	21.2	13.1	22.2	25.3	18.2	93.2	6.8

Detailed survey results for unleashed dogs on residential streets ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	28	24	22	16	10	92	8
Females under 19	0	0	60	30	10	100	0
Males under 19	30	25	25	0	20	88.2	11.8
Females from 20 to 39	22.6	22.6	29.7	16.5	8.5	91.4	8.6
Males from 20 to 39	20	21.8	21.8	18.2	18.2	90.3	9.7
Females from 40 to 59	34.7	27.4	16.1	16.1	5.6	94.1	5.9
Males from 40 to 59	34.1	31.9	16.5	12.1	5.5	93.1	6.9
Females over 60	50	25	4.2	12.5	8.3	86.7	13.3
Males over 60	58.3	16.7	16.7	8.3	0	100	0
Grandview-Woodland resident renters	23.7	19.5	24.8	18.7	13.4	94.1	5.9
Grandview-Woodland resident owners	30.7	30.7	17.5	13.9	7.3	95.7	4.3
Employed in Grandview-Woodland	30	23.6	25.3	15.2	5.9	92.8	7.2
Business Owner in Grandview-Woodland	39	20.8	22.1	11.7	6.5	95.6	4.4
Visitor to Grandview-Woodland	22.4	22.4	21.4	21.4	12.2	87.3	12.7

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

9 Dogs must be with their owners and under some degree of control. Poop must be scooped.

35 Dogs should be "attended" and "under control" not necessarily leashed.

36 Problem is not "unleashed" dogs, but unattended and poorly trained dogs. All dogs should be safe, and under control of owner - but not necessarily on leash, especially in parks. Dog areas will not resolve problem of untrained dogs, aggressive dogs either - problem should be addressed by requiring owners to be able to call in dog at any time.

39 Cleaning up after a dog is more crucial issue than whether it is leashed, to my mind. This and the manners of the creature.

48 Owners of dogs prove dogs are under control.

60 We have a couple across the street from us with a pit bull dog. They never have it on a leash. We have three kids under the age of five. These dogs are unpredictable, violent and mean. They maul and main kids or adults and kill other dogs or cats sometimes. Other types of dogs don't bother us so much but my wife has phobia for violent dogs and has anxiety attacks if these dogs get too close. Too many pit bull owners let their dogs run around in the dark where kids are playing without a leash or muzzle. I believe there are bylaws that require them to be leashed, but they are never enforced. My kids deserve the right to play in the park.

133 People who don't clean up after their dogs are a worse problem than unleashed dogs.

134 My other complaint is all the dogs that are allowed loose in Garden Park.

138 Tired of the poop! Tired of being scared by big dogs! Small dogs unleashed don't seem like a problem.

164 As long as under control and owners respect others.

165 If under control.

210 We really need to crack down on unleashed dogs which make the neighbourhood dangerous and unpleasant for pedestrians, joggers and cyclists.

230 Too many dogs running loose.

445 As for unleashed dogs in parks in city, on streets or in parks, I feel there should be designated parks for unleashed dogs and/or designated area in certain parks throughout the city. People are getting dogs for security purposes now, and I feel you cannot properly exercise the dog on a leash unless they run alongside a bike which is dangerous.

623 I think if dogs are behaved they should be allowed off leash!

624 Dogs unleashed if owners show any intelligence about training their dogs.

683 (c) Unleashed dogs accompanied by owners who clean up after them and keep them under control is acceptable, but dogs running free, defecating everywhere attacking other pets and digging up flower beds is not.

857 Unleashed dogs who are trained and under control are fine.

1059 As regards to dogs, any dog that's under control of an owner, and that owner cleans up after it is fine by me. If someone is frightened, then it should be put on a leash. It doesn't make sense not to let a dog run.

QUESTION 10 DRUMMERS PLAYING IN GRANDVIEW PARK:

Overall response is positive: 55% find this acceptable or completely acceptable while 17% find it unacceptable or completely unacceptable and 28% find it tolerable. 75% of respondents have seen the drummers in the past six months. Age and location of residence are an important factor.

More than twice as many females from 20 to 39 (65%) find drummers acceptable or completely acceptable than females over 60 (27%). For males 20 to 39, 68% approve, males over 60 (25%).

Of the respondents who found drummers completely unacceptable 39% lived near the park. It should be noted that people living in the immediate vicinity of Grandview Park have very strong feelings about drumming in the park. The constant noise has made one resident “want to move away from a house I’ve lived in for 15 years”.

Although the vast majority of respondents approve of drumming and comments reflect the feeling that drumming contributes to the Drive’s atmosphere, it must be noted that drumming in public violates a Vancouver noise bylaw, and that if even one person makes a formal complaint, the police are obliged to enforce the law.

Detailed survey results for drummers in the park ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	8	9	28	24	31	75	25
Females under 19	0	0	40	0	60	66.7	33.3
Males under 19	4.8	4.8	23.8	14.3	52.4	82.4	17.6
Females from 20 to 39	6.6	7	21.6	27.7	37.1	72.1	27.9
Males from 20 to 39	3.6	4.8	23	21.2	47.3	85.5	14.5
Females from 40 to 59	10.5	11.3	37.1	29	12.1	69.4	30.6
Males from 40 to 59	14.3	18.7	31.9	17.6	17.6	80.6	19.4
Females over 60	18.2	22.7	31.8	27.3	0	41.7	58.3
Males over 60	0	8.3	66.7	8.3	16.7	45.5	54.5
Grandview-Woodland resident renters	6.8	8.3	23.8	23.8	37.4	87.3	12.7
Grandview-Woodland resident owners	12.3	10.1	29.7	24.6	23.2	77.6	22.4
Employed in Grandview-Woodland	7.2	9.4	35.3	23	25.1	69.5	30.5
Business Owner in Grandview-Woodland	14.3	14.3	27.3	15.6	28.6	88.1	11.9
Visitor to Grandview-Woodland	4.1	7.2	23.7	27.8	37.1	61.8	38.2

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

253 The drumming makes me want to move away from a house I've lived in for 15 years.

254 Deal with the drumming in Grandview Park.

660 People with initiative to do something creative for themselves should be encouraged, not prevented i.e. graffiti, queeging, drumming...

742 I feel this area belongs to the people. The park is a public area. Drumming is music. It promotes positive and creative energy. Banning drumming is wrong. This is a multicultural area. Commercial area is known for its artistic creative authenticity.

1000 About street musicians: if they are good (technically) they are desirable (a good thing). If they are less technically proficient (such as bongo drummers, but not limited to them), they are completely unacceptable.

QUESTION 11 PASSIVE PANHANDLERS:

QUESTION 12 AGGRESSIVE PANHANDLERS:

Opinions on passive panhandling are almost equally divided: 34% of respondents overall find this activity unacceptable or completely unacceptable, 32% find it acceptable or completely acceptable, 34% find it tolerable and almost everyone (97%) has seen it.

When panhandlers are aggressive (i.e. when they follow, verbally harass or threaten, or contextually, when they stand near an ATM) opinions change dramatically: 82% of respondents find this unacceptable or completely unacceptable, 6% find it acceptable or completely acceptable, 12% tolerable and 79% have seen this activity.

A majority of respondents find passive panhandling tolerable or acceptable, comments reflect sensitivity to poverty as a cause and stress the need for global solutions. Aggressive panhandlers, who are often impaired by alcohol or drugs, are not tolerated by our respondents.

RECOMMENDATIONS:

- **CPO:** The CPO will develop a handout for panhandlers and street people with available resources in the community.
- **VPD:** Police selectively target *aggressive* panhandlers, especially if they are close to ATMs.

Detailed survey results for passive panhandlers.		1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
ALL FIGURES ARE EXPRESSED IN %		1	2	3	4	5	Yes	No
Overall results		20	14	34	17	15	97	3
Females under 19		11.1	0	44.4	22.2	22.2	100	0
Males under 19		30	10	30	20	10	100	0
Females from 20 to 39		17.5	16.1	37.4	12.3	16.6	96.9	3.1
Males from 20 to 39		14	8.5	26.8	26.2	24.4	98	2
Females from 40 to 59		22.7	20.2	38.7	11.8	6.7	97	3
Males from 40 to 59		23.1	15.4	31.9	19.8	9.9	95.8	4.2
Females over 60		50	20.8	16.7	12.5	0	92.9	7.1
Males over 60		33.3	0	58.3	8.3	0	100	0
Grandview-Woodland resident renters		12.6	10.3	35.5	19.1	22.5	98.3	1.7
Grandview-Woodland resident owners		24.1	15.8	36.8	17.3	6	97.5	2.5
Employed in Grandview-Woodland		22.7	16.7	36.9	12.9	10.7	97.6	2.4
Business Owner in Grandview-Woodland		31.6	13.2	31.6	17.1	6.6	100	0
Visitor to Grandview-Woodland		16.5	19.6	28.9	22.7	12.4	97.2	2.8

Detailed survey results for aggressive panhandlers.		1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
ALL FIGURES ARE EXPRESSED IN %		1	2	3	4	5	Yes	No
Overall results		61	21	12	3	3	79	21
Females under 19		33.3	22.2	33.3	0	11.1	87.5	12.5
Males under 19		71.4	19	9.5	0	0	76.5	23.5
Females from 20 to 39		57.8	19	17.5	1.9	3.8	77.7	22.3
Males from 20 to 39		46.6	26.4	15.3	8.0	3.7	82.1	17.9
Females from 40 to 59		72	19.5	5.1	0.8	2.5	86.7	13.3
Males from 40 to 59		69.7	23.6	4.5	1.1	1.1	76.1	23.9
Females over 60		83.3	12.5	4.2	0	0	73.3	26.7
Males over 60		75	16.7	8.3	0	0	36.4	63.6
Grandview-Woodland resident renters		49.2	24.6	18.1	4.6	3.5	77.4	22.6
Grandview-Woodland resident owners		69.2	24.8	3.8	0	2.3	78.1	21.9
Employed in Grandview-Woodland		62.8	20.9	11.5	3	1.7	84.8	15.2
Business Owner in Grandview-Woodland		73.7	18.4	5.3	1.3	1.3	89.2	10.8
Visitor to Grandview-Woodland		66.3	14.7	14.7	3.2	1.1	69.6	33.4

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

#108 Hate panhandlers.

118 Dislike panhandlers on street, need to get a job.

173 I appreciate being able to put a word in. Also hope we can clean up the area, but not forget those who are suffering i.e. some panhandlers.

333 I think it is time to clean up Grandview Park and visiting population @ Joe's as well as panhandlers and keep hookers OUT!

423 Please do something about aggressive panhandlers and squeegee people and litter those are the ones that bother me on a daily basis.

453 I find panhandling in this area to be very irritating and in some cases a source of great concern. It is annoying to be asked for money 3-4 times per block... but even worse is that several people are verbally abusive and some people have been physically intimidating - blocking my path or following me (until I entered a store). Also, there are times I will avoid certain stores - stores I would normally frequent - because of the panhandlers in front of the store. I get tired of being hassled.

466 It's good to have this survey and hope something can be done about those problems. Especially panhandlers/prostitutes/graffiti on properties!!! It's outrageous.

475 I'd like less panhandlers, but I don't like to see them harassed either.

522 Panhandlers and junkies be banished.

624 People with "invented incomes" i.e. panhandlers and squeegees aren't committing crimes they are committing capitalism.

683 (e) This area is special and enjoyable because of the diversity of cultures - ideas and artistic endeavors are expected and nurture in this area. I enjoy this. The raise in panhandling is disturbing because obviously there are more people having trouble getting by. This is why I support street vending, etc. More support for the poor, street youth is needed. Perhaps you should focus on ways of reaching this group what are their needs? Ask them!

948 We need to see a walking patrol on the Drive. Between drunks and panhandlers on Commercial, you cannot walk without being confronted by them.

QUESTION 13 SKATEBOARDING ON CITY STREETS:

On this issue community opinion is equally divided: 36% find it completely unacceptable or unacceptable, 36% find it completely acceptable or acceptable and 95% have seen it.

Again, age is a determining factor: 19% to 26% of males and females under 40 find skateboarding unacceptable or completely unacceptable as opposed to 39% to 66% who find it acceptable or completely acceptable. However 41% to 67% of males and females over 60 find skateboarding unacceptable or completely unacceptable while to 17% find it acceptable or completely acceptable.

Again, fear would presumably be the cause of this discrepancy. Younger people see skateboarding as a mode of transportation and a vehicle for recreation. Older people see threat of injury.

RECOMMENDATIONS:

- **CPO:** Sensitize skaters to seniors' fears.
- **VPD:** Enforcement of skateboarding bylaws on city *sidewalks*.

Detailed survey results for skateboarding on city streets ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	20	16	28	17	19	95	5
Females under 19	0	0	50	20	30	88.9	11.1
Males under 19	14.3	4.8	14.3	33.3	33.3	100	0
Females from 20 to 39	13.7	11.8	35.8	19.3	19.3	91.7	8.3
Males from 20 to 39	10.8	13.9	21.1	18.7	35.5	97.9	2.1
Females from 40 to 59	33.9	17.7	31.5	10.5	6.5	93	7
Males from 40 to 59	25.6	26.7	22.2	15.6	10	100	0
Females over 60	41.7	25	16.7	16.7	0	78.6	21.4
Males over 60	33.3	8.3	41.7	8.3	8.3	100	0
Grandview-Woodland resident renters	12.6	12.6	29.1	19.9	25.7	95.7	4.3
Grandview-Woodland resident owners	22.6	19.7	28.5	18.2	10.9	95.7	4.3
Employed in Grandview-Woodland	22.9	15.3	31.4	17.4	13.1	95.2	4.8
Business Owner in Grandview-Woodland	18.2	19.5	23.4	23.4	15.6	97.1	2.9
Visitor to Grandview-Woodland	24.2	14.1	28.3	7.1	26.3	89.9	10.1

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

133 I think skate boarders should wear helmets and roller bladers too.

QUESTION 14 PROMOTIONAL POSTERS ON COMMERCIAL DRIVE AND SURROUNDING STREETS:

97% of respondents have seen posters and 67% of respondents find them acceptable or completely acceptable.

Posters are an accepted and valued part of the ambience of the Drive and, presumably, are an efficient means of conveying information.

RECOMMENDATIONS:

- **CITY:** Provide more poster poles along the Drive and poster kiosks in Grandview park.

Detailed survey results for promotional posters. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	6	6	22	30	37	97	3
Females under 19	0	0	20	50	30	100	0
Males under 19	5	10	15	20	50	100	0
Females from 20 to 39	3.7	2.8	15.8	35.3	42.3	97.9	2.1
Males from 20 to 39	3.6	1.8	13.9	30.7	50	98.6	1.4
Females from 40 to 59	8.1	8.1	33.1	25.8	25	93.9	6.1
Males from 40 to 59	13.2	12.1	27.5	24.2	23.1	98.6	1.4
Females over 60	4.5	22.7	40.9	22.7	9.1	86.7	13.3
Males over 60	8.3	16.7	50	16.7	8.3	90.9	9.1
Grandview-Woodland resident renters	4.9	4.9	14.8	29.9	45.5	97.9	2.1
Grandview-Woodland resident owners	10.2	4.4	21.2	31.4	32.8	96.6	3.4
Employed in Grandview-Woodland	4.6	4.6	24.4	33.2	33.2	98.1	1.9
Business Owner in Grandview-Woodland	10.4	7.8	24.7	26	31.2	100	0
Visitor to Grandview-Woodland	5.1	8.1	24.2	31.3	31.3	92.9	7.1

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

176 Fairs, farmers markets, music events, not commercial posters, c

QUESTION 15 DRINKING ALCOHOL IN PUBLIC:

54% of respondents overall find drinking in public unacceptable or completely unacceptable. Although only 24% find it acceptable or completely acceptable, many comments on this question indicate that respondents do not regard it as a clear cut issue. 81% of respondents have seen this activity.

Comments such as “ O.K. as long as people are discreet and not completely smashed” indicate respondents’ sensitivity to amounts and context.

RECOMMENDATIONS:

- **VPD:** Police crack-down on public drunkenness.
- **PROVINCE:** - **Ministry of Health:** Provide more detox and alcohol rehabilitation programs.
- **Ministry of Families and Children:** Provide alcohol counsellors on a street level to work with chronic alcoholics and substance abusers who frequent the Drive, liquor store and the parks.

Detailed survey results for drinking in public. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	31	23	22	15	9	81	19
Females under 19	20	10	50	0	20	87.5	12.5
Males under 19	23.8	23.8	23.8	19	9.5	70.6	29.4
Females from 20 to 39	30	22.1	23	15.5	9.4	77.6	22.4
Males from 20 to 39	19.2	16.2	26.3	22.8	15.6	85.7	14.3
Females from 40 to 59	45.1	25.4	17.2	9	3.3	81	19
Males from 40 to 59	28.6	37.4	16.5	14.3	3.3	83.3	16.7
Females over 60	54.2	25	12.5	8.3	0	84.6	15.4
Males over 60	41.7	25	33.3	0	0	63.6	36.4
Grandview-Woodland resident renters	25.3	23	23.4	16.6	11.7	84.3	15.7
Grandview-Woodland resident owners	30.7	24.1	25.5	13.1	6.6	80.7	19.3
Employed in Grandview-Woodland	35.3	26.5	16.8	13.9	7.6	82.4	17.6
Business Owner in Grandview-Woodland	30.3	28.9	18.4	17.1	5.3	33.8	16.2
Visitor to Grandview-Woodland	33.3	19.2	22.2	18.2	7.1	74.6	25.4

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

- # 27 Beer with a picnic lunch O.K., drinks and drinking in a playground, not O.K..
- # 126 Tolerable as long as the people do not bother others.
- # 133 Drinking in public doesn't bother me as long as the drinkers are not obnoxious.
- # 136 Drinking in public is O.K. as long as people are discreet and not completely smashed.
- # 138 A glass of wine O.K. - beer bash - NO.
- # 144 Re: drinking in public - it depends having a glass of wine with a picnic or being totally wasted and obnoxious. Maybe it's a question of drinking in public and being drunk in public.
- # 148 It would be totally unacceptable if this was where children are (ie parks).
- # 149 Alcohol drinkers make a great deal of noise and disturbance when the clubs close between 1 and 2 a.m.. They congregate in Grandview Park and wake the residents who live near by. Please try to address this problem.
- # 150 Depends - drinking is O.K. if the people are not aggressive/fighting/yelling. Drinking is O.K. but not obvious aggressive drunkenness.
- # 164 Limited and done with responsibility.
- # 175 I don't mind someone having a glass of wine with a meal, but I don't like to see people walking around with a six pack.
- # 176 depends on situation: picnic in the park or a cold beer in the backpack while shopping.
- # 623 I think it's all right to drink and smoke in public as long as you're not harming others and yourself, keep to yourself if you choose to smoke or drink in public.
- # 683 (c) - There is big difference between drinking in public and drunken behavior in public. Drinking in public is allowed everywhere in the city at sidewalk cafes. It seems a double standard that middle class people who can afford the high price of a drink at a sidewalk cafe can drink all they want in public, while those with lower income or fewer resources who want to have a drink in the park cannot. I think as long as behavior is not a problem, it shouldn't matter.
- # 1000 I don't want public drinking or drunkenness. Isn't this illegal? Why is it permitted? Because of these things my mother refuses to visit Vancouver.
- # 1043 I think something should be done with hookers and drug addicts and drunks in the parks.

QUESTION 16 SMOKING POT IN PUBLIC:

81% of respondents have seen this activity. Comments reflect a political stance advocating pot, but while 35% find this activity acceptable or completely acceptable, 44% find it unacceptable or completely unacceptable. An interesting statistic is that while 50% of males over 60 find it tolerable only 9% of females over 60 do.

Detailed survey results for smoking pot in public. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	29	15	21	19	16	81	19
Females under 19	30	0	40	10	20	100	0
Males under 19	28.6	23.8	14.3	23.8	9.3	82.4	17.6
Females from 20 to 39	28.6	14.6	21.1	18.8	16.9	81.3	18.7
Males from 20 to 39	15.6	10.2	15.6	26.9	31.7	88.4	11.6
Females from 40 to 59	45.9	17.2	18.9	14.8	3.3	73.2	26.8
Males from 40 to 59	26.7	18.9	30	15.6	8.9	81.9	18.1
Females over 60	56.5	26.1	8.7	4.3	4.3	46.2	53.8
Males over 60	33.3	8.3	50	0	8.3	45.5	54.5
Grandview-Woodland resident renters	19.4	13.3	19	23.2	25.1	90.2	9.8
Grandview-Woodland resident owners	31.4	15.3	28.5	19	5.8	78	22
Employed in Grandview-Woodland	35.7	16.8	17.2	16	14.3	79	21
Business Owner in Grandview-Woodland	30.3	14.5	21.1	23.7	10.5	89.4	10.6
Visitor to Grandview-Woodland	34	14.4	15.5	18.6	17.5	75.7	24.3

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

#95 Pro pot smoking!!!

96 Marijuana should be legal.

126 Tolerable as long as the people do not bother others.

148 It would be totally unacceptable if this was where children are (ie parks).

#165 Not around children.

522 I think it's all right to drink and smoke in public as long as you're not harming others and yourself, keep to yourself if you choose to smoke or drink in public.

662 As long as booze is legal leave pot alone!

683 I think as long as behavior is not a problem, it shouldn't matter. The same goes for smoking pot. If the smoke bothers people in the proximity, then it shouldn't be done, but as long as they are not bothering anyone (offending others moral or religious sensibilities is immaterial) I don't see anything wrong with it.

688- Police bothering people using marijuana recreationally is an inappropriate allocation of resources.

QUESTION 17 CURRENT LEVELS OF VEHICLE TRAFFIC:

42% of respondents find current levels of traffic unacceptable or completely unacceptable, 43% of respondents find current levels tolerable, and 15% of respondents find current levels of traffic acceptable or completely acceptable.

Anecdotally, we have heard that traffic levels are a major community concern, but the answers to our survey do not bear this out. 58% of our respondents find current levels tolerable or acceptable.

RECOMMENDATIONS:

- **CPO:** The CPO will forward survey comments to the Engineering Department at City Hall and to the Traffic Enforcement section at the Vancouver Police Department.

Detailed survey results for current vehicle traffic. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	24	18	43	12	3	99	1
Females under 19	20	10	50	20	0	100	0
Males under 19	9.5	23.8	42.9	14.3	9.5	100	0
Females from 20 to 39	24.6	17.9	44.9	10.1	2.4	99.4	0.6
Males from 20 to 39	31.3	21.3	33.8	11.3	2.5	98.5	1.5
Females from 40 to 59	23.7	18.4	44.7	11.4	1.8	96.6	3.4
Males from 40 to 59	18	13.5	47.2	16.9	4.5	98.4	1.6
Females over 60	12.5	20.8	50	16.7	0	100	0
Males over 60	9.1	18.2	63.6	9.1	0	100	0
Grandview-Woodland resident renters	28.7	21.7	35.8	11	2.8	99.1	0.9
Grandview-Woodland resident owners	24.8	16.5	44.4	12	2.3	97.2	2.8
Employed in Grandview-Woodland	25.2	19.1	41.3	11.7	2.6	99	1
Business Owner in Grandview-Woodland	23	13.5	41.9	20.3	1.4	100	0
Visitor to Grandview-Woodland	22.8	19.6	43.5	12	2	100	0

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

61 I would like to see controlled crosswalk at Kitchener and Victoria or a 30 km/hr. speed limit enforced on Victoria between Kitchener and Grant. I would also like to see no parking zone on either side of the cross walks (maybe 5m) as views are restricted by parked cars.

133 There are too many speeding cars on Graveley between Commercial and Victoria.

138 Traffic is too busy in this area - especially Clarke, Commercial and Venables.

#150 I think there should be more enforcement of traffic violations i.e. running red lights and speeding - both by cars and trucks and by cyclists. More bike paths would make life easier for cyclists.

176 Clark and 1st ave.

687 Current levels of vehicle traffic on Victoria and Venables and Commercial are excessively busy with people driving at high speeds through the Eastside.

689 We need more traffic lights on Victoria Dr.

1008 Traffic is my main concern.

QUESTION 18 OUTSIDE CAFE SEATING:

91% of respondents find outside cafe seating acceptable or completely acceptable. Outside cafe seating is definitely valued as part of the Drive’s ambience.

Detailed survey results for outside cafe seating. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	1	1	7	19	72	99	1
Females under 19	0	0	10	20	70	100	0
Males under 19	0	0	14.3	23.8	61.9	100	0
Females from 20 to 39	0.9	0.5	2.8	18.5	77.3	98.9	1.1
Males from 20 to 39	1.3	1.3	5.6	16.3	75.6	100	0
Females from 40 to 59	2.5	2.5	6.7	20	68.3	100	0
Males from 40 to 59	1.1	1.1	10.1	25.8	61.8	100	0
Females over 60	0	0	16.7	33.3	50	100	0
Males over 60	0	0	27.3	0	72.7	100	0
Grandview-Woodland resident renters	1.2	1.5	6.9	17.7	72.7	99.1	0.9
Grandview-Woodland resident owners	1.5	0	8.8	18.4	71.3	100	0
Employed in Grandview-Woodland	0.4	0.4	6.9	18.1	74.1	100	0
Business Owner in Grandview-Woodland	1.3	1.3	7.9	18.4	71.1	100	0
Visitor to Grandview-Woodland	2.1	1.1	4.3	25.5	67	98.6	1.4

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

494 Sidewalk cafe tables as long as customers don't block sidewalks or harass women.

QUESTION 19 ORGANISED PUBLIC ART (LIKE MURALS):

The response to this question was resoundingly positive: 92% find this acceptable or completely acceptable.

RECOMMENDATIONS

- **CPO:** Encourage murals as part of the anti-graffiti program by offering our mural project to businesses with graffiti problems.

Detailed survey results for organised public art. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	1	1	6	15	77	88	12
Females under 19	0	0	0	10	90	88.9	11.1
Males under 19	0	0	5	10	85	100	0
Females from 20 to 39	0.9	0.5	4.2	11.7	82.6	91	9
Males from 20 to 39	0.6	0	3.6	13.8	82	86	14
Females from 40 to 59	2.4	2.4	8.1	13.8	73.2	93	7
Males from 40 to 59	1.1	2.2	8.9	17.8	70	79.7	20.3
Females over 60	0	4.2	12.5	45.8	37.5	100	0
Males over 60	0	8.3	8.3	41.7	41.7	72.7	27.3
Grandview-Woodland resident renters	0.4	0.8	4.2	11.4	83.3	90.8	9.2
Grandview-Woodland resident owners	1.5	1.5	5.1	16.1	75.9	93.2	6.8
Employed in Grandview-Woodland	0.8	0.8	5.5	18.5	74.4	86.8	13.2
Business Owner in Grandview-Woodland	1.3	1.3	6.7	16	74.7	82.5	17.5
Visitor to Grandview-Woodland	2	1	9.1	12.1	75.8	88.9	11.1

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

454 Tasteful murals O.K.. Much of the public art I see is not tasteful.

QUESTION 20 LITTER:

98% of respondents have seen litter and 91% find it unacceptable or completely unacceptable. All age groups, owners, renters and business owners agree on this.

Litter is a major problem in the area. It is important to state that the survey predates the city garbage strike.

William H. Whyte draws a conclusion that we feel is relevant to Commercial Drive: “People ... are not by habit litter bugs. They use bins, when available, and if these are full, they stack litter nearby. The lesson drawn is to provide lots of easily opening bins” (The Economist, Feb. 24, 1996, p.92).

RECOMMENDATIONS:

- **CITY:** Increase number of garbage receptacles to at least one per block on each side of Commercial Drive and increase frequency of garbage collection for all receptacles.
- **CPO:** Work with local businesses and community agencies to organize a clean up day.

Detailed survey results for litter. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	66	25	7	1	1	98	2
Females under 19	20	40	30	0	10	100	0
Males under 19	61.9	19	14.3	4.8	0	100	0
Females from 20 to 39	65.6	27.9	6.0	0.5	0	97.4	2.6
Males from 20 to 39	62.4	24.8	9.1	1.8	1.8	98.6	1.4
Females from 40 to 59	76.6	16.9	4.0	0.8	1.6	99	1
Males from 40 to 59	62.6	31.9	3.3	0	2.2	97.1	2.9
Females over 60	66.7	29.2	4.2	0	0	85.7	14.3
Males over 60	75	8.3	16.7	0	0	100	0
Grandview-Woodland resident renters	65.7	24.2	8.3	0.8	1.1	98.7	1.3
Grandview-Woodland resident owners	71.7	21.7	5.1	0.7	0.7	96.7	3.3
Employed in Grandview-Woodland	69.5	25.1	4.6	0.4	0.4	99	1
Business Owner in Grandview-Woodland	68.8	24.7	5.2	0	1.3	98.5	1.5
Visitor to Grandview-Woodland	58.6	30.3	8.1	0	3	95.8	4.2

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

#108 Clean up area regarding litter & shop owners to take more care of premises.

141 I think Commercial Drive has great potential and really wonderful at times. But the constant garbage in front of stores, the 5 and dime places, are really bringing down the quality of the other stores.

#198 Lets get street cleaners here picking up the garbage. If we want things to change, we must take pride in our community.

250 My biggest and for the most part only gripe is the dirty streets. There is garbage all over the Drive, outside stores, in the parks on the streets. When you live here you get used to it but it's embarrassing when people come to visit. The restaurants should close lids on their dumpsters as it smells.

315 We need more garbage cans, more city workers emptying them. Litterers, businesses and residential lots should be ticketed for littering and failing to pick up garbage..

316 We need more garbage cans at bus stops and businesses/residential owners should be made to keep their walkways and yards litter free.

#368 A lot of the “dirty, unkept” aspects of the Drive come from a casualness that belongs to the neighbourhood. To tidy up and make it more commercial or say, professional would not reflect the philosophies nor income (in most cases) of those who live here. Safety, yes clean and tidy, no.

#381 I would like to see non-littering laws enforced. People who litter should have to do clean-up service, picking up litter on and around the Drive. Uniformed police should patrol and enforce this and generally be more visible on the Drive.

#423 Please do something about litter those are the ones that bother me on a daily basis.

475 I would like to see businesses (especially) and homeowners take more responsibility for garbage and litter.

689 More city pickups of litter receptacles on Commercial Dr.

989 I'd like to see the litter in the streets cleaned up.

1017 Let's get it cleaned up.

QUESTION 21 RUN-DOWN AND BOARDED UP COMMERCIAL STORES:

QUESTION 22 RUN-DOWN AND MESSY RESIDENTIAL PREMISES:

59% of respondents are opposed and 87% have seen run down or boarded up stores. 72% of business owners are opposed, so we conclude that only a small minority of owners of commercial property are at fault.

We found similar results for run-down residential premises as for run-down commercial premises: 57% of respondents were opposed and 90% have seen it.

RECOMMENDATIONS:

- **CITY:** Since 87% of respondents report seeing boarded-up commercial stores and 90% have seen messy premises, the city should act by enforcing existing bylaws.

Detailed survey results for boarded up commercial stores. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	30	29	31	6	4	87	13
Females under 19	20	30	30	10	10	100	0
Males under 19	19	33.3	38.1	4.8	4.8	64.7	35.3
Females from 20 to 39	27.4	28.3	32.5	8.5	3.3	86.6	13.4
Males from 20 to 39	23.4	25.3	36.7	7.6	7	90.8	9.2
Females from 40 to 59	40.5	34.7	21.5	1.7	1.7	85.4	14.6
Males from 40 to 59	33.3	31.1	32.2	3.3	0	88.7	11.2
Females over 60	37.5	33.3	25	0	4.2	78.6	21.4
Males over 60	33.3	16.7	33.3	16.7	0	72.7	27.3
Grandview-Woodland resident renters	26.2	28.1	32	9	4.7	89.2	10.8
Grandview-Woodland resident owners	42.6	30.1	24.3	2.2	0.7	87	13
Employed in Grandview-Woodland	26.9	31.2	33.3	7.3	1.3	86.4	13.6
Business Owner in Grandview-Woodland	44	28	24	2.7	1.3	93.7	6.3
Visitor to Grandview-Woodland	31.6	23.5	34.7	6.1	4.1	84.5	15.5

Detailed survey results for messy residential premises. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	30	27	31	8	4	90	10
Females under 19	10	30	30	30	0	100	0
Males under 19	19	28.6	38.1	14.3	0	76.5	23.5
Females from 20 to 39	25.4	24.9	34.7	9.9	5.2	87.6	12.4
Males from 20 to 39	26.1	20	36.4	9.1	8.5	93.8	6.3
Females from 40 to 59	40.8	30	23.3	4.2	1.7	91	9
Males from 40 to 59	36.7	35.6	25.6	1.1	1.1	88.6	11.4
Females over 60	41.7	33.3	25	0	0	85.7	14.3
Males over 60	33.3	33.3	25	8.3	0	90.9	9.1
Grandview-Woodland resident renters	24.7	21.3	36.9	10.3	6.8	92.2	7.8
Grandview-Woodland resident owners	39.7	26.5	27.2	5.1	1.5	90.7	9.3
Employed in Grandview-Woodland	29.6	30.9	29.2	7.3	3	90.9	9.1
Business Owner in Grandview-Woodland	27.3	32.5	32.8	3.9	2.6	92.2	7.8
Visitor to Grandview-Woodland	35.4	23.2	28.3	11.1	2	87.5	12.5

(No comments were made on questions 21 & 22)

QUESTION 23 ORGANISED FESTIVALS SUCH AS PUBLIC DREAMS, FRINGE FESTIVAL OR STONEWALL:

91% of respondents find festivals acceptable or completely acceptable From the comments and responses we conclude that residents value festivals and that they make a positive contribution to the neighbourhood.

RECOMMENDATIONS:

- **FESTIVALS:** Festival organizers could include the community in planning the event and offer free passes to events (i.e. Folk Music Festival gives out free passes to the festival to the surrounding community).

Detailed survey results for organised festivals. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	2	1	6	15	76	89	11
Females under 19	0	10	10	10	70	100	0
Males under 19	4.8	4.8	9.5	0	81	82.4	17.6
Females from 20 to 39	1.9	0.9	4.2	8.4	84.7	90.6	9.4
Males from 20 to 39	1.2	0.6	3	12.2	82.9	92.3	7.7
Females from 40 to 59	1.6	2.5	5.7	20.5	69.7	86.5	13.5
Males from 40 to 59	2.2	0	8.9	24.4	64.4	89.6	10.4
Females over 60	0	8.3	20.8	37.5	33.3	71.4	28.6
Males over 60	0	0	25	16.7	58.3	70	30
Grandview-Woodland resident renters	2.3	0.4	4.9	12.5	79.9	91.5	8.5
Grandview-Woodland resident owners	1.5	2.2	7.3	14.6	74.5	90.6	9.4
Employed in Grandview-Woodland	0.9	0.4	4.3	15.4	79.1	90.1	9.9
Business Owner in Grandview-Woodland	3.9	3.9	7.8	14.3	70.1	95.3	4.7
Visitor to Grandview-Woodland	2	4	7.1	17.2	69.7	77.5	22.5

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

12 The Drive is a mellow place, I love the diversity and acceptance, we should promote more of the artistic traits (buskers and artists).

490 Commercial Dr. has a wonderful community feel to the area. Part of that I attribute to the street vendors/ musicians and different shops in the area. I feel that community events that happen for instance in the Grandview Park with vendors and musicians add to the sense of community not to mention help bring valuable business to the Drive. In my opinion to help better the Drive.

578 Move “parade of souls” to West Point Grey!

742 I feel this area belongs to the people. The park is a public area. Drumming is music. It promotes positive and creative energy. Banning drumming is wrong. This is a multicultural area. Commercial area is known for its artistic creative authenticity.

QUESTION 24 PEOPLE USING GRANDVIEW PARK AS A CAMPING SITE:

This survey question refers to camper-vans and converted buses parked along Cotton Dr.. Only 44% of respondents report seeing this. Overall 61% find camping unacceptable or completely unacceptable and 18% find camping acceptable or completely acceptable.

Comments reflect sensitivity to homelessness and housing problems. Complaints to the CPO from immediate neighbours reflect problems with noise, people using the street as a washroom and the park as a living room.

In a comparable neighbourhood in Point Grey, Dunbar Park, which is larger and would be more accommodating for campers, this activity doesn't happen. Why?

RECOMMENDATIONS:

- **CITY:** Simply putting up 2 hour parking signs or no overnight camping signs would allow enforcement to eliminate this activity.
- **CITY:** Provide an alternate site for campers with adequate facilities (washrooms and showers).
- **CPO:** Design a handout for campers listing available resources in the community.

Detailed survey results for camping in Grandview Park. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	40	21	21	8	10	44	56
Females under 19	10	10	40	10	30	50	50
Males under 19	33.3	9.5	38.1	14.3	4.8	41.2	58.8
Females from 20 to 39	33.8	24.3	22.9	7.6	11.4	39.7	60.3
Males from 20 to 39	28.7	13.8	22.8	16.8	18	50.3	49.7
Females from 40 to 59	59.8	19.7	15.6	2.5	2.5	43.8	56.3
Males from 40 to 59	55.6	22.2	13.3	2.2	6.7	47.9	52.1
Females over 60	56.5	34.8	4.3	4.3	0	41.7	58.3
Males over 60	50	16.7	16.7	8.3	8.3	30	70
Grandview-Woodland resident renters	29.8	19.2	25.3	11.3	14.3	52.4	47.6
Grandview-Woodland resident owners	58	19.6	15.2	3.6	3.6	40.2	59.8
Employed in Grandview-Woodland	40.3	23.7	19.5	7.6	8.9	41.3	58.7
Business Owner in Grandview-Woodland	56	18.7	18.7	1.3	5.3	53	47
Visitor to Grandview-Woodland	35.1	24.7	19.6	10.3	10.3	34.3	65.7

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

54 Direct these individuals to regulated campsites or hostels.

578 Would prefer people who live in vehicles (ie buses and vans) move to a designated area (ie trailer park) instead of residential streets (i.e. Charles and Cotton).

672 I don't think people would camp in Grandview Park if adequate short and long-term housing available.

683 (c) If homeless are unacceptable there has to be resources to find them accommodation, and if city officials are not willing to do that, than camping in the park may have to become acceptable.

QUESTION 25 SQUEEGEE PEOPLE CLEANING CAR WINDOWS:

98% of respondents report having seen this activity. 39% are opposed, 32% find it tolerable and 29% acceptable or completely acceptable. These statistics are surprising given the commonly accepted belief that the general public is annoyed by this activity.

In our community , judging by comments, many respondents see this as a way to earn necessary income. Possibly the drivers who pass through the 1st and Commercial intersection where they interact with squeegee people are not as tolerant of this activity as local residents.

SURVEY ANECDOTE:

When we approached a group of four squeegee people at 1st and Commercial with the survey, we got far more than simple answers to our questions. Initially, we were greeted with scepticism and a bit of hostility by these young men and women, but when we explained that we were unpaid community volunteers who really wanted to get their opinions, they agreed to complete the survey. At first they read and wrote quietly, but when they came to this survey question, they angrily told us that “everyone hates squeegee people”. The spokesperson for this group explained that there were good squeegee people and bad squeegee people (i.e. those with an attitude who banged on cars with their squeegees and threatened motorists). He asked us whether we thought people would hate all dry cleaners if a few bad ones ran out of their shops, grabbed people passing by, and said “take your effing clothes off, I’m going to clean them”.

When Eileen expressed admiration for this brilliant analogy, he let us know that although he liked the extra money he made at 1st and Commercial, his “real job” was working in a restaurant in Tsawwassen for \$10/hr.. He was here because he “loves to squeegee” and he loves being part of the scene.

Detailed survey results for squeegee people cleaning car windows. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	26	13	32	13	16	98	2
Females under 19	30	10	20	10	30	88.9	11.1
Males under 19	19	4.8	28.6	33.3	14.3	94.1	5.9
Females from 20 to 39	22.8	11.6	33.5	13.5	18.6	97.9	2
Males from 20 to 39	16.8	10.8	29.9	16.2	26.3	97.9	2.1
Females from 40 to 59	43.9	14.6	29.3	6.5	5.7	97.1	2.9
Males from 40 to 59	24.2	19.8	33	13.2	9.1	98.6	1.4
Females over 60	39.1	21.7	34.8	4.3	0	100	0
Males over 60	33.3	8.3	16.7	25	16.7	90.9	9.1
Grandview-Woodland resident renters	17.3	8.3	33.8	13.9	26.7	97	2.5
Grandview-Woodland resident owners	31.2	18.8	35.5	8.7	5.8	99.2	0.8
Employed in Grandview-Woodland	30.1	13.6	30.5	12.1	12.6	99	1
Business Owner in Grandview-Woodland	31.2	13	32.5	13	10.4	98.5	1.5
Visitor to Grandview-Woodland	25.8	13.4	28.9	18.6	13.4	93.1	6.9

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

54 It makes me uncomfortable to decline service, however, I appreciate washers if I would like the service. Also, this is better than panhandling.

133 I think Squeegee people are doing work for money, but I’m concerned they’ll get hit by a car.

138 But not O.K. if traffic is blocked

150 I feel for the kids, but some are not very polite and this can be a bit frightening.

#423 Please do something about aggressive panhandlers and squeegee people and litter those are the ones that bother me on a daily basis.

#509 Please stop harassing street vendors, squeegee people, artists and womyn working the streets.

#660 People with initiative to do something creative for themselves should be encouraged, not prevented i.e. graffiti, squeegeeing, drumming...

#789 People who are needing to make money and are providing a service such as music playing and washing windows are respectful of your choice to donate or not. Others who ask for money get angry when I say no. For the ones who are providing a service possibly hire a street worker with knowledge and training to assist these people to start their own business as per Vancouver standards.

QUESTION 26 FILM LOCATIONS IN THE NEIGHBOURHOOD:

83% of respondents have seen this activity and only 11% of respondents find film locations unacceptable or completely unacceptable. 62% find it acceptable or completely acceptable and 27% find it tolerable.

Detailed survey results for film locations in the neighbourhood. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	5	6	27	29	33	83	17
Females under 19	0	0	30	50	20	88.9	11.1
Males under 19	0	9.5	28.6	28.6	33.3	88.2	11.8
Females from 20 to 39	3.3	5.2	22.5	32.4	36.6	76.2	23.8
Males from 20 to 39	5.5	9.1	29.7	26.1	29.7	84.1	15.9
Females from 40 to 59	6.6	4.1	32.2	24.	33.1	83.8	16.2
Males from 40 to 59	3.3	2.2	30.8	31.9	31.9	87.5	12.5
Females over 60	8.3	8.3	16.7	37.5	29.2	100	0
Males over 60	0	0	16.7	33.3	50	100	0
Grandview-Woodland resident renters	6.8	7.5	23.4	26	36.2	86.8	13.2
Grandview-Woodland resident owners	5.1	5.1	25.5	32.8	31.4	88.9	11.1
Employed in Grandview-Woodland	3	5.1	28.4	31.8	31.8	82.3	17.7
Business Owner in Grandview-Woodland	6.6	2.6	27.6	30.3	32.9	92.4	7.6
Visitor to Grandview-Woodland	1	6.1	39.8	27.6	25.5	65.8	34.2

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

138 But not O.K. if traffic is blocked.

QUESTION 27 LIQUOR STORES OPEN ON SUNDAYS:

59% of respondents overall are in favour. Females over 60 answered very differently from the average, 54% found liquor stores open on Sundays to be unacceptable or completely unacceptable.

We assume that those who reported seeing liquor stores open Sundays were referring to the cold wine and beer sales at Avanti’s Pub or the Waldorf Hotel.

Detailed survey results for liquor stores open on Sundays. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	12	9	20	24	35	36	64
Females under 19	10	10	10	10	60	37.5	62.5
Males under 19	14.3	9.5	23.8	19	33.3	47.1	52.9
Females from 20 to 39	8.4	9.8	20.1	21	40.7	37.9	62.1
Males from 20 to 39	9.2	3.1	15.3	26.5	46.6	42.6	56.6
Females from 40 to 59	21.5	8.3	23.1	28.9	18.2	20.7	79.3
Males from 40 to 59	11	12.1	23.1	28.6	25.3	34.8	65.2
Females over 60	33.3	20.8	25	8.3	12.5	30.8	69.2
Males over 60	8.3	8.3	16.7	50	16.7	33.3	66.7
Grandview-Woodland resident renters	10.2	7.2	18.2	24.6	39.8	44.5	55.5
Grandview-Woodland resident owners	14.6	10.9	15.3	27	32.1	33.5	65
Employed in Grandview-Woodland	11.1	9.8	24.7	25.1	29.4	32.8	67.2
Business Owner in Grandview-Woodland	10.5	13.2	18.4	19.7	38.2	29.5	70.5
Visitor to Grandview-Woodland	15.5	11.3	16.5	28.9	27.8	30.8	69.2

(No comments were made on question 27)

QUESTION 28 THE NEEDLE EXCHANGE MAKING SCHEDULED STOPS IN THE NEIGHBOURHOOD:

Although only 40% have seen the needle exchange, 58% overall are in favour. Significantly only 21% find it unacceptable or completely unacceptable.

Detailed survey results for the needle exchange. ALL FIGURES ARE EXPRESSED IN %	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	15	6	21	20	38	40	60
Females under 19	11.1	22.2	22.2	0	44.4	50	50
Males under 19	23.8	4.8	9.5	22.8	38.1	41.2	58.8
Females from 20 to 39	12	5.7	19.6	19.1	43.5	37.6	62.4
Males from 20 to 39	9.8	3.7	17.1	19.5	50	48.2	51.8
Females from 40 to 59	19.2	5.8	24.2	20	30.8	29.5	70.5
Males from 40 to 59	15.4	9.9	26.4	24.2	24.2	40.8	59.2
Females over 60	34.8	8.7	17.4	26.1	13	50	50
Males over 60	25	16.7	33.3	25	0	18.2	81.8
Grandview-Woodland resident renters	12	4.6	17	17	49.4	49.1	50.9
Grandview-Woodland resident owners	17.6	8.1	22.1	24.3	27.9	38.2	61.8
Employed in Grandview-Woodland	10	4.8	23.8	22.1	39.4	38.2	61.8
Business Owner in Grandview-Woodland	21.1	5.3	17.1	19.7	36.8	47.5	52.5
Visitor to Grandview-Woodland	17.7	10.4	20.8	18.8	32.3	38.5	61.5

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

58 A needle exchange at a health unit would be acceptable. I think that people who would use an exchange program would go to a central location.

944 I am ambivalent re: needle exchange service. I support the service, but don't want to encourage needle/drug use in the neighbourhood.

QUESTION 29 CONDOMS ON THE GROUND:

QUESTION 30 NEEDLES ON THE GROUND:

91% of respondents overall find this unacceptable or completely unacceptable, 82% have seen condoms on the ground. All age ranges seem to agree.

The question about needles on the ground received the most overwhelming response: 98% of respondents overall find it unacceptable or completely unacceptable. **65% of respondents have seen needles on the ground which is one of the most disturbing statistics we recorded.**

What is most significant with question 29 and 30 is the high percentage of respondents who have actually seen condoms and needles on the ground. Outside of the Downtown Eastside, where we presume an even higher percentage of respondents would report seeing needles or condoms on the ground. Grandview Woodland seems to be unusually burdened with what one of our respondents calls “dangerous litter”.

RECOMMENDATION:

- **CPO:** Work with DEYAS and VRHB on an add campaign to let residents know what to do when they find discarded needles. This would include detailed instruction on how to deal with needles and the phone number residents can call to have DEYAS workers pick-up found needles.
- **CITY:** Implement a City bylaw that would mandate that any business selling needles be obliged to have facilities to collect used needles.
- **PROVINCE THROUGH FUNDING TO DEYAS:**
 - **DEYAS** to conduct a public workshop at Britannia on safe disposal of needles.
 - **DEYAS** to increase educational programs to convince their clients of their personal responsibility to safely dispose of needles.

Detailed survey results for condoms on the ground.

ALL FIGURES ARE EXPRESSED IN %

	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	75	16	7	1	1	82	18
Females under 19	60	20	0	0	20	87.5	12.5
Males under 19	71.4	19	9.5	0	0	88.2	11.8
Females from 20 to 39	75.7	17.3	6.1	0.9	0	80.3	19.7
Males from 20 to 39	67.3	18.2	10.3	2.4	1.8	82.3	17.7
Females from 40 to 59	82.3	10.5	4.0	0	3.2	84	16
Males from 40 to 59	72.2	18.9	8.9	0	0	88.9	11.1
Females over 60	75	20.8	4.2	0	0	53.3	46.7
Males over 60	91.7	8.3	0	0	0	81.8	18.2
Grandview-Woodland resident renters	72.1	18.5	7.2	0.8	1.5	88.5	11.5
Grandview-Woodland resident owners	78.7	14	6.6	0.7	0	89.2	10.8
Employed in Grandview-Woodland	75.2	17.6	5.5	0.8	0.8	82.3	17.7
Business Owner in Grandview-Woodland	71.4	16.9	9.1	1.3	1.3	86.4	13.6
Visitor to Grandview-Woodland	73.5	13.3	10.2	0	3.1	76.1	23.9

Detailed survey results for needles on the ground.

ALL FIGURES ARE EXPRESSED IN %

	1- Completely Unacceptable 2- Unacceptable 3- Tolerable 4- Acceptable 5- Completely Acceptable					Have seen this activity in the past six months.	
	1	2	3	4	5	Yes	No
Overall results	90	8	1	1	0	65	35
Females under 19	80	10	0	10	0	100	0
Males under 19	90.5	4.8	0	4.8	0	64.7	35.3
Females from 20 to 39	90.2	7.9	1.4	0.5	0	58.5	41.5
Males from 20 to 39	83.1	13.3	1.2	1.8	0.6	68.3	31.7
Females from 40 to 59	92.7	4.0	1.6	0	1.6	68.4	31.6
Males from 40 to 59	93.3	3.3	2.2	1.1	0	73.9	26.4
Females over 60	91.7	4.2	4.2	0	0	50	50
Males over 60	100	0	0	0	0	54.5	45.5
Grandview-Woodland resident renters	88	9.4	1.9	0.4	0.4	73	27
Grandview-Woodland resident owners	94.9	3.7	0.7	0.7	0	65	35
Employed in Grandview-Woodland	92.5	5	1.3	0.8	0.4	62.8	37.2
Business Owner in Grandview-Woodland	89.6	9.1	0	1.3	0	84.4	15.6
Visitor to Grandview-Woodland	85.7	8.2	2	3.1	1	56.9	43.1

SURVEY COMMENTS (numbers relate to sequential numbering of surveys):

176 Endangering children and animals = dangerous litter.

315 Questions 29 & 30 are litter (#20) problems.

694 Condoms and needles on the ground are completely unacceptable no matter what.

884 Condoms are everywhere. It's pretty disgusting to have them thrown all over on the streets in front of our homes. I'd rather see prostitution managed as a business in an area specific to meeting "customer needs" and ensuring safety for women.

GENERAL COMMENTS FROM RESPONDENTS

Approximately half of the people who completed surveys made comments, and although many of these remarks do not relate to specific questions, they fall into 6 basic categories:

- 1- Positive comments about Commercial Drive
- 2- Negative comments about Commercial Drive
- 3- Comments on the Police
- 4- Positive comments on the survey
- 5- Negative comments on the survey
- 6- General philosophical or political comments

The sheer number of comments reflects the passion, concern, and thoughtfulness of the Commercial Drive community. The polar opposition of the views expressed on the survey itself, the neighbourhood, the police and individual philosophies reflects the diversity of the community. We feel that all these voices should be heard.

POSITIVE COMMENTS ABOUT COMMERCIAL DRIVE

(numbers relate to sequential numbering of surveys)

12 The Drive is a mellow place, I love the diversity and acceptance, we should promote more of the artistic traits (buskers and artists).

107 Overall an enjoyable area to work in.

141 I think Commercial Drive has great potential and really wonderful at times.

180 I think the liberal atmosphere of this area is a valuable asset to the city of Vancouver and it should be preserved and encouraged.

187 The area is good. I enjoy it. Thank you!

247 I was forced to leave the area due to high cost of rent (being a single mom). I love this area and I am trying to find a different house to live in.

320 I've lived in this neighbourhood for six years now. I love this area. I love the people. I love the atmosphere, everything. Sure I think there are problems, but I think everyone should stop bitching and do something about it. Individually we should all take some responsibility. Thank you.

345 Love Commercial Drive - The ethnic community represented in restaurants, shopping a real flavor added to this city and many wonderful people want to live in the area and stay in the area - just a great concern of encroachment of crime.

470 Let's keep the Drive alive with its unique flare for murals, vendors, music, restaurants. If we change things too much, we lose this magic (I'm sure you don't see the magic) but you know what I mean. These people (panhandlers, hookers, junkies etc.) will always be.

490 Commercial Dr. has a wonderful community feel to the area. Part of that I attribute to the street vendors/musicians and different shops in the area. I feel that community events that happen for instance in the Grandview Park with vendors and musicians add to the sense of community not to mention help bring valuable business to the Drive. In my opinion they help better the Drive. There is a need for a better support system in the area to help stop crime before there is a need to resort to it.

542 Clean up the streets and this could be one of the best community shopping areas in Vancouver with its mix of culture.

628 I think the liberal attitude and colourful character of the area tends to make the area increasingly popular to tourists/shoppers/visitors as well as enjoyable to members of the community.

662 I like our little neighbourhood, we got a lot of freaks here, but this is our neighbourhood and most of us are good people, gentle people.

666 I have been coming to this area for three years and have never left fearful of anyone nor annoyed with how anyone enjoys this area.

683 (e) This area is special and enjoyable because of the diversity of cultures - ideas and artistic endeavors are expected and nurtured in this area. I enjoy this. The rise in panhandling is disturbing because obviously there are more people having trouble getting by. This is why I support street vending, etc. More support for the poor, street youth is needed. Perhaps you should focus on ways of reaching this group what are their needs? Ask them!

728 I love to live here in this area. Make changes, but don't forget what we have.

742 I feel this area belongs to the people. The park is a public area. Drumming is music. It promotes positive and creative energy. Banning drumming is wrong. This is a multicultural area. Commercial area is known for its artistic creative authenticity.

805 Love living in this area.

806 Wouldn't live anywhere else.

946 I think that appropriate support services, better detox centres, needle exchange programs and street nurses will help keep our neighbourhood safe and maintain its wonderful, alive, diverse energy. Don't make this another Kitsilano.

989 I think Grandview is a wonderful area and community to live in.

NEGATIVE COMMENTS ABOUT COMMERCIAL DRIVE

(numbers relate to sequential numbering of surveys)

5 It's going worst for the last 3-4 years

141 I think Commercial Drive has great potential and really wonderful at times. But the constant garbage in front of stores, the 5 and dime places, are really bringing down the quality of the other stores. The Drive also suffers from complete architectural and style chaos. Fixing up a facade here seems to be slapping on a coat of paint of whatever was cheapest at the paint store.

234 It's very sad and very frightening knowing that our area is not as safe as it was ten or fifteen years ago. In the 1950s we would leave money in the milk bottle for the milkman. Then we were not afraid to leave the doors open. Where and why are these "strangers" coming from. We don't want to move because of proximity of services.

434 Needles on the ground, B&Es in the houses, heroin addicts that are professional shoplifters, aggressive panhandlers, garbage from McDonalds. The five worst offenses on the Drive.

734 Grandview area is more littered, run down than when I moved here 18 years ago. Then it was very pleasant area to reside. Now I don't know if my children are safe here.

882 I think I would feel more negatively if I lived in this area instead of working here only.

944 Too much noise, drunks, litter, aggressive panhandlers and squeegee most irritating. I am ambivalent re: needle exchange service. I support the service, but don't want to encourage needle/drug use in the neighbourhood.

1048 I used to live in this area but would never live here as an adult.

COMMENTS ON THE POLICE

(numbers relate to sequential numbering of surveys)

38 Although police are doing a good job, they need more help to eliminate drug abuse and prostitution from their neighbourhood. This is not a safe place for children - the law must be enforced somehow.

46 I am pleased that these problems are being looked into. I would like to see the community police around more often. I think people take the police and judicial system and our laws as a joke and plead innocence. We need to review the laws, pay for police and taking excuses when the law is broken.

90 I think cops should get rid of guns

118 Response time is poor from police. A lot of B&E in high rise on the south side of E.1. A lot of purse snatching from little old ladies. Dislike panhandlers on street, need to get a job.

171 I'd like to see bike patrols of this area. Also much more police visibility.

175 It would be good to see more police around the area on foot or bikes.

312 Police need be tolerant of vendors and others trying to scrape a living. Police action needs be based on reality, not discrimination and unjust laws.

350 We need more police to patrol on the street by foot and not by car (in day time). At night we need more police to patrol both the residential and the business area at night.

381 Uniformed police should patrol and enforce this and generally be more visible on the Drive.

385 More police bikers so they can patrol any shoplifters. Who made up this survey?

401 Would like to see continued appearances from police on the Drive as the East End is a community with a lot of low income people and increased crime.

405 The poor and unemployed are entitled to the same human/civil rights as the wealthy and middle class. In reality, this does not seem to be the case i.e. police harassment/brutality.

456 It would be nice to see a police presence on the streets in the form of walking policemen, who have a regular route and get to know the neighbourhood. Not only in Grandview Woodland, but in all of Vancouver.

534 I would like to see a 24 hr police patrol this area on foot.

553 It would be great to see more officers walking on the Drive and through Grandview Park.

611 Police are repressing artistic expression in the park - This must stop.

622 I would like to see the police involved with friendly and positive attitude to further improve the community spirit of this neighbourhood.

672 Also the community police office has been useful to us in the past - I appreciate them when they help people look up stuff they need. I do object to 'policing' in general though. I think the force often targets the poor and aboriginal and people of colour for punishment.

677 I think the Community Police program is great move in the right direction to building a hopefully better relationship between police and the community. It would be great to get some volunteer programs started: neighbourhood clean up groups, support groups etc...

682 Keep up bicycle patrol and beat patrol.

683 Priority should be given to crimes of violence , threats, personal injury, etc. In general I think the CPO is a great idea.

764 We don't need any more cops. Perhaps we need less fancy things like expensive cars and stuff in the neighbourhood.

803 I'm an ex-cop... The one thing I remember is how frustrating it is enforcing laws that don't make a lot of sense and having to wait for laws that are needed. Best of luck guys... don't miss it at all. Keep an open mind and stay positive.

851 Continued advertisement, putting emphasis on a clean community for all especially children representing everyone punk, gay, homeless, cops, everyone has something to offer and its time to recognize each other's essential humanity.

925 Some of the questions I answered unacceptable I find completely unacceptable, but I don't want the police to waste their time with questions 2,4,11,12,20,25.

948 We need to see a walking patrol on the Drive. Between drunks and panhandlers on Commercial, you cannot walk without being confronted by them

1026 I would like to see more police visibility. Only recently became aware of Britannia Police Office.

1040 More foot patrols - maybe bicycles too.

POSITIVE COMMENTS ON THE SURVEY

(numbers relate to sequential numbering of surveys)

8 Glad you're doing this!

122 Thanks for the concern.

173 I appreciate being able to put a word in.

176 Thanks for doing the survey. Looking forward to seeing the follow-up.

178 Good job on this survey - content, layout - easy to answer etc. Interested to see the results.

302 I hope this gives you some insight

303 Thanks for organizing the survey.

304 Excellent survey.

324 This survey is an amazing idea - hats off to the people who thought up how to do it and who are taking the time to organize its answering

367 Thanks for being interested and helping on numerous occasions with shoplifting.

427 I hope this will be something that will change what is happening on the Drive.

452 Thank you for doing this survey.

466 It's good to have this survey and hope something can be done about those problems.

571 I thought this survey was very good and it was in plain language.

632 This survey is a very good survey, it's a good thing for the neighbourhood and for everybody around as well. I would like to have more space for the comments, maybe perhaps next time, anyway thank you for your time and patience.

645 Keep up the good work!

680 I hope there will be some changes made for the better due to this survey.

699 Good idea!

738 I am very happy to fill out and take part in this survey. Keep up the good work!

739 The questions are difficult to give a straight answer to, but it is set up fairly well given time, financial, survey, etc, circumstances.

850 Nicely designed survey, good questions, in future should add info regarding what will be done with the data.

954 Well thought through and extensive questionnaire!

976 Thanks for asking.

NEGATIVE COMMENTS ON THE SURVEY

(numbers relate to sequential numbering of surveys)

47 Aren't some of these questions preposterous?

49 I don't feel comfortable with section 7 (meaning the map). It is worded in a manner that does not discover crime areas, but brings forth biases and perhaps misconceptions, it is a stigmatizing questions.

53 Why only two genders.

251 I think that these are issues that should be dealt with by the community through real discussion and interaction. This is a community more capable than any other of policing itself. I fear that questionnaires like this are a justification for outside forces to impose the views of a minority on the community. If you are interested in a real and progressive solution gather together people from the community to talk about these issues and come up with their own solutions. (Written in the comments section) If you are serious about community I don't see how questions like these are relevant. I'm definitely against street vendors and squeegee people being harassed by police and am shocked and dismayed at the crackdown on community in Grandview Park (anti-drumming rules, people being needlessly harassed for smoking pot, etc.).

301 This is bullshit.

313 Very loaded questions i.e. who thinks litter is acceptable? What run-down residences?

389 Very general answers to generalized questions.

472 This survey is vile. It simply legitimizes that scapegoating of poor people and women especially (i.e. do you think sex trade workers are acceptable) giving police more excuse to attack people and strip them of their rights is in itself a crime much greater than any 'offense' named on the survey. Reducing the conditions of people's lives to 3s and yes/no answers is absurd and demeaning. Poverty and exploitation are the real crimes.

580 I find it fascinating that the questions asked here reflect a profound bourgeois bias - no one has asked if I approve of gentrification, police surveillance, the incursion of multi-national corporations into my neighbourhood. To serve and protect... whom?

625 Very vague questions, be more precise next time..

GENERAL PHILOSOPHICAL OR POLITICAL COMMENTS

(numbers relate to sequential numbering of surveys)

37 East side neighbourhoods deserve the same attention to cleanliness, policing and social issues as the West side. Vancouver should be ashamed of itself for neglecting "poorer" neighbourhoods.

102 City and government response to complaints re: bylaw violations in the neighbourhood (business and residential) is ineffectual - I would be embarrassed if I were employed in city licensing, property use officer or LCB (liquor control board). They either lack the will or the legal means to deal with serious by-law violations.

168 I would like my neighbourhood a peaceful and healthy community to live in - free from drugs and alcohol especially there is school grounds in front of my building - more security.

169 I feel crime is at an intolerable level - you sometimes feel very insecure - even in your own homes.

257 Consider the needy. Don't deal with problems by pushing people away with no place to go. Be brave deal with problems to achieve solutions.

309 Many of the items on the survey that people may see as unacceptable need solutions other than policing since the root of many of those "problems" are poverty, oppression and lack of support for people i.e. sex trade workers, panhandlers, drug & alcohol issues.

312 More food for the poor - especially those making a genuine effort to independently support themselves. More tolerance of peace loving musicians, artists, vendors, travellers, etc.

388 Tough questions, there are always so many expectations. What is O.K. in small doses can become intolerable when people take advantage of public areas.

413 The message is this. We have to have pride and high dignity expectations in our conditions of living do not let them fall under any circumstances because it'll back fire us all. Do not play politics and do not be hypocritical about reality. One question: would you let this happen in West Vancouver? Grandview area should be a great place to live in.

472 This survey is vile. It simply legitimizes that scapegoating of poor people and women especially (i.e. do you think sex trade workers are acceptable) giving police more excuse to attack people and strip them of their rights is in itself a crime much greater than any 'offense' named on the survey. Reducing the conditions of people's lives to 3s and yes/no answers is absurd and demeaning. Poverty and exploitation are the real crimes.

510 We need to work together to clean up the area from hard core crime like hard drugs, needles, prostitution. Have a place for these people to be instead of out in public with our children.

567 It would be nice to think some thing could be done about all this, but let's face facts we do not have enough law enforcement in this city. Thank you.

617 Simple people prefer the 'order' of tyranny to the chaos of democracy. In short, freedom is never tidy and you can't just legislate the world into sterility.

635 I sincerely think that the financial authority of the neighbourhood (like everywhere) are preventing artistic expression of the individual and are guilty of slaughter of our human rights. It's a world problem. Money is ruling our leaders and I think it is our responsibility for the next generations to stop that. The community is the best place to start making changes for a better future. Please think about it. We are humans.

687 One of the reasons we have some of these issues as listed on this questionnaire are 1. Cutbacks in local services and services in the Downtown Eastside 2. Gentrification of the Downtown Eastside people are shifting east. 3. General problems such as poverty. 4. Not enough low cost housing and a government that is taking responsibility for social housing issues. You've listed all the problems and issues but we always must look at the social source and bigger picture in order to assess these people and the community.

744 We need to live in communities both rural and urban that are able to feed, shelter and entertain themselves. We need less government and police controls. We must recognize the corporate elite agenda as enemy to all people and indeed all life on this planet. In this country we are the highest producer per capita in the world. This is not a bad place to live, but neither is it a free country. People must be self empowered and take control of entertaining themselves, the rules of their own housing and the means of control of production of food. The real criminals to be dealt with sit on the boards of corporations that will for instance clear cut a forest for short term gain and the politicians work with them.

763 I would like to see preventative and educational measures used to battle crime as opposed to more police presence. Increases in crime in our neighbourhood are due to government cuts of social services. Please recognize that. Groups such as Food Not Bombs are an effort to fill the gap left by government spending, please recognize this as well.

767 I believe it to be criminal to target the poor and homeless. We should provide them with more resources (i.e. Foods Not Bombs is an excellent resource). Get Subway and any other multinational corporate businesses out of our community.

884 The number of people that seem to be living in poverty is increasing. The number of people appearing to suffer from some kind of mental illness is increasing. The number of women and men involved in prostitution is alarming. Condoms are everywhere. It's pretty disgusting to have them thrown all over on the streets in front of our homes. I'd rather see prostitution managed as a business in an area specific to meeting "customer needs" and ensuring safety for women.

913 Economic times and not good social programs make people to do things that the law does not permit. We need to work together with the ones facing or making the 'problems' to find solutions. We do not need more police. We need

people awake and could see and understand how the gap between the haves and have nots is wider than before. People do not have enough food on the table, no money to have a decent life, no jobs to have pride.

927 My family and I wish to see that public protection taken top priority, even if it takes more money for policing. Music in the park should be controlled, motorcycling at night should not be so loud, ambulance and fire engines going 50-60 km/hr should not disturb the city with their sirens, light flashing is enough.

1004 Dealing with the level of poverty people are forced to live in a better focus than the aesthetic of the neighbourhood.