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EDUCATIONAL BACKGROUND:

- 1991 Ph.D., Interdisciplinary, (Communications, Computer Science, Women's Studies), Faculty of Applied Sciences, Simon Fraser University, Burnaby, BC.
Concentration: women's organizations, computer networks and social change.
- 1987 M.A., Women's Studies, Simon Fraser University, Burnaby, BC.
Concentration: women workers' attitudes towards technology and experiences with workplace technology; the use of technology assessment as an educational tool.
- 1983-1984 Master's studies, Faculty of Environmental Studies, York University, North York, ON.
Concentration: women and technological change.
- 1983 Non-matriculated graduate student, Social Management of Technology Program, University of Washington, Seattle, WA.
Concentration: technology assessment; technology and work.
- 1981 B.A., Geography and Environmental Studies, University of Washington, Seattle, WA.
Concentration: alternative energy technology and planning.

CURRENT EMPLOYMENT:

- July 2002- Present Professor, School of Communication, Simon Fraser University, Burnaby, BC.
See below for list of courses taught.

ADDITIONAL APPOINTMENTS:

- 2009 - Present Associate Member, School of Interactive Arts and Technology, Simon Fraser University
- 2007 - Present Adjunct Professor, Department of Pediatrics, Faculty of Medicine, University of British Columbia, Vancouver, BC.
- 2004 – 2010 Adjunct Professor, School of Health Information Sciences, and Member of Graduate Studies, University of Victoria, Victoria, BC.
- January 2003- Present Senior Research Scientist, Centre for Clinical Epidemiology and Evaluation, Vancouver Coastal Health Research Institute, Vancouver, BC.

EMPLOYMENT EXPERIENCE, ADMINISTRATION:

- 1997- Present Director, Assessment of Technology in Context Design Lab (ATIC-DL), School of Communication, Faculty of Applied Science, Simon Fraser University, Burnaby, BC.
- January 1991- February 1993 Program Coordinator, Women's Studies Program, Memorial University of Newfoundland, St. John's, NL.

EMPLOYMENT EXPERIENCE, TEACHING:

- July 2002 Promoted to Professor, School of Communication, Simon Fraser University, Burnaby, BC.
See below for courses taught.
- July 2000 Received tenure, School of Communication, Simon Fraser University, Burnaby, BC.
- January 1997- July 2002 Associate Professor, School of Communication, Simon Fraser University, Burnaby, BC.

Employment Experience, Teaching, cont.:

- January 1997- Present Courses taught, Simon Fraser University
Undergraduate courses taught:
Communication and Social Issues in Design
Evaluation Methods for Applied Communication Research
Social Contexts of Information Technology
Qualitative Data Analysis Project Group
Video Production Project Group
Women and New Information Technologies
- Graduate courses taught:
Analysis of Qualitative Data: Video
Communication, Computers and Health Information: Perspectives On Theory, Practice & Policy
Design and Methodology in Communication Research
Social Construction of Communication Technologies
Theoretical Perspectives on Technology and Social Change
- June 1996 Received tenure and promoted to Associate Professor, Women's Studies Program, Memorial University of Newfoundland, St. John's, NL.
- January 1991- June 1996 Assistant Professor, Women's Studies Program, Memorial University of Newfoundland, St. John's, NL.
Undergraduate courses taught:
Advanced Seminar in Women's Studies
An Interdisciplinary Introduction to Women's Studies
Field Methods in Women's Studies Research
Women and Technological Change
- Graduate Courses Taught:
Epistemological and Methodological Approaches to Women's Studies
Feminist Theory
Methods of Sociological Research
Women, Science, Nature and Technology
Women's Studies and Social Change
Women and Communication Studies
- May 1990- August 1990 Instructor, School of Computing Science, Simon Fraser University, Burnaby, BC.
Course title: Social Implications of a Computerized Society.
- Instructor, Department of Women's Studies, Simon Fraser University, Burnaby, BC.
Course title: Women, Science and Technology.
- Distance Education Supervisor, Department of Women's Studies, Simon Fraser University, Burnaby, BC.
Course title: Introduction to Women's Studies.
- January 1990- April 1990 Instructor, School of Computing Science, Simon Fraser University, Burnaby, BC.
Course title: Information and Public Policy.
- September 1989- December 1989 Instructor, School of Communication, Simon Fraser University, Burnaby, BC.
Course title: Evaluation Methods for Applied Communication Research.
- January 1988- April 1988 Instructor, School of Computing Science, Simon Fraser University, Burnaby, BC.
Course title: Computers and the Activity of People.
- September 1987- December 1987 Instructor, School of Computing Science, Simon Fraser University, Burnaby, BC.
Course title: Social Implications of a Computerized Society.
- January 1987- August 1987 Teaching Assistant, School of Computing Science, Simon Fraser University, Burnaby, BC.
Course title: Social Implications of a Computerized Society.
- January 1987- April 1987 Teaching Assistant, School of Computing Science, Simon Fraser University, Burnaby, BC.
Course title: Computers and the Activity of People.

Employment Experience, Teaching, cont.:

January 1985- August 1985 Teaching Assistant, Department of Women's Studies, Simon Fraser University, Burnaby, BC.
Course title: Introduction to Women's Studies.

EMPLOYMENT EXPERIENCE, RESEARCH:

- 2009-2010 Principal investigator, Social Sciences and Humanities Research Council of Canada, Small Grants Program
Project title: Analysis of work practices in a Cape Town emergency department. (\$6,100).
- 2009 Co-investigator (S. Bryan, PI). A systematic review and evidence synthesis of research on the regulation requirement for 24 hour registered nurse availability in long-term care facilities. CIHR Evidence On Tap - Expedited Knowledge Synthesis Grant. (\$110,000)
- 2009 Co-investigator (S. Bryan, PI). Promoting high quality, patient-centred care through the use of patient-reported outcomes measures. CIHR Meetings, Planning and Dissemination Grant: PHSI. (\$15,000)
- 2008-2009 Co-investigator (N. Schuurman, PI). Workshop for development of a geographic injury surveillance registry for LMIC. Meetings, Planning and Dissemination Grant: Global Health Research (IPPH). (\$22,108)
- 2008-2013 Co-principal investigator, Canadian Institute for Health Research, Emerging Team Grant: Gender, Sex and Health (2007/ 2008 Competition).
Project title: Integrating gender and sex in health and environment research: Development of new methodology. (\$200,000 / year for 5 years).
- 2008-2011 Research Team Leader, Michael Smith Foundation for Health Research, 2007/2008 Team Start-Up Grant.
Project title: Health Innovation Design and Evaluation (HeIDE) Research Team. (\$225,000).
- 2008-2010 Principal Investigator, Canadian Institutes of Health Research, 2007 Operating Grant: Knowledge to Action (Local Research-User Interaction).
Project title: Knowledge to action: Supporting continuity of care and practice research through secondary use of EMR data. (\$200,000).
- 2007-2012 Recipient, Senior Scholar Award, Michael Smith Foundation for Health Research. (Health Services Adjudication Committee). Award commencement postponed until July 1, 2008.
Project title: Health Innovation Design and Evaluation. (\$500,000).
- 2007-2008 Co- Investigator, Canadian Agency for Drugs and Technologies in Health, 2007 Capacity Building Grants Program. (Stream 2, Knowledge Transfer/Exchange for HTA Reports).
Project title: Adapting Business Practices to Facilitate Increased Use of HTAs in Health Care Organizations. Janet Joy Principal Investigator (\$60,823).
- 2004-2005 Principal Investigator, Health Canada, Health Policy Research Program.
Project title: Health, Technology, Governance and Patient Safety: An Overview and Synthesis of the Literature. (\$198,000).
- 2003-2008 Principal Investigator, Social Sciences and Humanities Research Council of Canada Initiative for a New Economy Collaborative Research Grant.
Project title: The Role of Technology in the Production, Consumption and Use of Health Information: Implications for Policy and Practice. (\$3 million).
- 2003-2004 Co-Investigator, British Columbia Ministry of Health Planning.
Project title: Evaluation of BC Health Guide. Irving Rootman, Principal Investigator. (\$500,000).
- 2003 Co-Investigator, Canadian Institutes for Health Research.
Project title: Creating a Cohort of Healthcare Workers for Longitudinal Study. Annalee Yassi and Arminée Kazanjian, Co-Principal Investigators. (\$100,000).
- 2002 Principal Investigator, Social Sciences and Humanities Research Council of Canada Initiative for a New Economy Development Grant.
Project title: The Role of Technology in the Production, Consumption and Use of Health Information: Implications for Policy and Practice. (\$30,000).

Employment Experience, Research, cont.:

- 2002-2007 Co-Investigator, Canadian Institutes for Health Research.
Project title: Transdisciplinary Training in Community Partnership Research: Bridging Research to Practice. James Frankish and Allan Best, Co-Principal Investigators. (\$1.75 million).
- 2001-2003 Principal Investigator, Office of Learning Technologies New Practices in Workplace Learning Program.
Project title: Pathways to Learning at Work: Technology Enhanced Learning in Healthcare. (\$149,850).
- 2001 (Winter) Principal Investigator, Western Economic Diversification Canada.
Grant for development of large funding proposal for submission to the Canadian Foundation for Innovation, to support socio-technical research concerned with health information technology. (\$20,000).
- 2001-2003 Co-Investigator, Canadian Population Health Initiative.
Project title: A Knowledge Management Approach to Making Sense of Regional Health Indicators and Related Information Systems. Francis Lau, Principal Investigator. (\$185,000).
- 2001-2006 Co-Investigator, Canadian Institutes of Health Research.
Project title: Best Practices for Coordinated Health Promotion and Health Services in Midlife. Allan Best and Neena Chappell, Co-Principal Investigators. (\$2,473,964).
- 2000-2001 Co-Principal Investigator (with Allan Best, UBC and Vancouver General Hospital), Science Council of British Columbia.
Project title: Knowledge Management for Integrated Health Services. (\$17,000).
- Spring 2000-
Spring 2003 Principal Investigator, Social Science and Humanities Research Council of Canada Standard Research Grant.
Project title: From Work Practice to Public Policy: A Case Study of the Canadian Health Information Infrastructure. (\$119,000).
- Winter 2000 Principal Investigator, Social Sciences and Humanities Research Council of Canada, Presidents Fund for Innovation. (Canadian Partner, European Union 5th Framework Project).
Project title: Emergence: Mapping the Relocation of Employment in the Global Information Economy. (\$10,000).
- Spring 1999 Principal Investigator, Social Sciences and Humanities Research Council of Canada Small Grant, Simon Fraser University.
Project title: Theoretical Foundations of a Multi-level Analysis of Technological Change. (\$5,000).
- Spring 1999 Co-Investigator (with Alison Beale), Social Sciences and Humanities Research Council of Canada Small Grant, Simon Fraser University.
Project title: Gender and the Knowledge-Based Economy and Society: From Global to Local. (\$5,000).
- Spring 1998 Principal Investigator, President's Research Grant Fund, Simon Fraser University.
Project title: Behind Closed Doors and Out in Public: An Investigation of Computer Use in the Public and Private Spheres. (\$10,000).
- Fall 1997 Co-Investigator (with Loki Jorgenson), TeleLearning Research Network.
Project title: Guided Collaboration in Implementation and Development of Distance Learning Technology. (\$4,000).
- 1996-1997 Endowed Research Fellowship, Simon Fraser University.
Establishment of the Assessment of Technology in Context Design Lab (ATIC-DL). (\$6,000).
- Spring 1997-
Spring 2000 Co-Investigator (with Wendy Robbins, Michele Ollivier, Denyse Cote, Veronica Strong-Boag), Social Science and Humanities Research Council of Canada Strategic Research Network Grant.
Project title: PAR-L Research Network. (\$55,000).
- Fall 1996 Research Associate, Sociology Institute, University of Bergen, Norway.
Project title: Norwegian Industrial Relations and the Growth of Participatory Design of Technology.
- November 1995-
March 1998 Principal Investigator, Vice-President's Research Grant, Memorial University.
Project title: An Investigation of Birth Control Usage and Failure among Newfoundland and Labrador Women seeking Therapeutic Abortions. (\$5,000).

Employment Experience, Research, cont.:

- April 1995-
March 1999 Principal Investigator, Social Science and Humanities Research Council of Canada Standard Research Grant.
Project title: Skill, Gender and User Involvement in the Design Process: A Comparative Study of Participatory Design and Ergonomics. (\$65,000).
- April 1995-
March 1998 Collaborator, Social Science and Humanities Research Council of Canada Grant (Andrew Clement, University of Toronto, Faculty of Library and Information Sciences, Principal Investigator).
Project title: Developing Information Policies for a Canadian Information Infrastructure: Public Interest Perspectives. (\$79,000.00).
- January 1992-
December 1994 Research Fellow, Institute of Social and Economic Research, Memorial University.
Project title: Participatory Design of Communications Technology: Initiating a Newfoundland and Labrador Women's Computer Network. (\$40,000).
- November 1987-
August 1989 Research Assistant, School of Computing Science, Simon Fraser University.
Research project on women's use of computer networks.
- January 1985-
January 1986 Research Consultant, Brotherhood of Railway and Airline Clerks, Vancouver, BC.
Research design, data collection and analysis for research concerning how workers have been affected by technological change.
- September 1983-
April 1984 Assistant Editor, Women and Environments, Toronto, ON.
Copywriting, editing and layout.
- July 1981-
July 1983 Researcher, Ecotope Consulting Group, Seattle, WA.
Research on regional energy conservation.

EMPLOYMENT EXPERIENCE, CONSULTING:

- January-
April 2006 *Canada Health Infrastructure Program (CHIP) Knowledge Dissemination Project, Health Canada. Ottawa, ON. Governance of E--health Projects: - Lessons Learned.*
- February 2001 Sole Source Contract, New Media Innovation Centre (NewMIC), Vancouver, BC.
Preparation of a discussion paper and strategic plan concerned with development of a health information technology focus within the New Media Innovation Centre.
- April 1999 Sole Source Contract, Status of Women Canada, Ottawa, ON.
Extended Outline for Discussion Paper to Develop A Framework for the Development of Gender Sensitive Policy and Program Indicators for Evaluating Gender Equality in a Knowledge Based Economy and Society.
- April 1997 Sole Source Contract, Human Resources Development Canada, Ottawa, ON.
Gender and Access to the Information Highway and Knowledge Based Economy: Summary of Related Relevant Research, Implications for Policy and Data Collection.
- July 1996 Sole Source Contract, Inuit Women's Association, Ottawa, ON.
Evaluation of Proposed Telecommunications Plan for Government of Nunavut.
- December 1992 Sole source contract, ACOA/Enterprise Network, St. John's, NL.
Development of Terms of Reference for evaluation of \$7.2 million Federal/Provincial Cooperation Agreement which mandates existence of a provincial computer network.
- June 1986-
December 1990 Computer Consultant, Self-employed, Vancouver BC.
Hardware acquisition, setup and repair; applications training, programming and troubleshooting; wide area networking; data transfer between microcomputers and mainframes; technical writing.

PUBLICATIONS:

Books and Monographs:

- 2009 **Balka, E.,** Green E. & Henwood, F. (Eds.). *Gender, health and information technology in context.* Hampshire: Palgrave Press.
- 2009 **Balka, E.,** Ciolfi, C., Simone, C., Tellioglu, H. & Wagner, I. (Eds.). *Proceedings of the 11th European Conference on Computer Supported Cooperative Work.* New York: Springer.

Books and Monographs, cont.:

- 2000 **Balka, E.** & Smith, R.K. (Eds.). *Women, work and computerization: Charting a course to the future.* Norwell, MA: Kluwer.
- 1997 **Balka, E.** *Computer networking: Spinsters on the web.* Ottawa, ON: Canadian Research Institute for the Advancement of Women.

Refereed Journal Articles:

- Under Review Daniels, J., Elston, B., **Balka, E.**, Lim, J., Reimer, E. & Ansermino, J. M. The effectiveness of standard pediatric daycare surgery discharge communication: A quality improvement gap analysis. *Journal of Communication in Healthcare.*
- Accepted Tolar, M. & **Balka, E.** From troubleshooting to EMR optimization: IT support in a general practice setting [Special Issue: AHIC 2010]. *Electronic Journal of Health Informatics.*
- Accepted **Balka, E.**, Whitehouse, S., Coates, S. & Andrusiek, D. Ski hill injuries and ghost charts: Socio-technical issues in achieving eHealth interoperability across jurisdictions. *Information Systems Frontiers.*
- 2010 **Balka, E.**, Broadening discussion about participatory design: A response to Kyng. *Scandinavian Journal of Information Systems*, 22(1), 77-84.
- 2010 **Balka, E.** Obituary. Susan Leigh Star (1954-2010). *Social Studies of Science*, 40, 647-651.
- 2010 **Balka, E.**, Tolar, M., Coates, S. & Whitehouse, S. Socio-technical challenges in implementing safe patient handovers in care. *Studies in Health Technology and Informatics*, 157, 206-212.
- 2010 **Balka, E.**, Krueger, G., Holmes, B.J. & Stephen, J.E. Situating Internet use: Information-seeking among young women with breast cancer [Special Issue: Ehealth and the Delivery of Health Care]. *Journal of Computer-Mediated Communication*, 15(3), 389-411.
- 2009 Nicol, A.M, Bush, C.G., & **Balka, E.** Internet devices and desires: A review of randomized control trials of interactive, internet-mediated, in-home, chronic disease monitoring. *Journal of Research in Interprofessional Practice and Education*, 1(1), 66-84.
- 2009 Tillotson, S., Lear, S., Araki, Y., Horvat, D., Prkachin, K., Bates, J. & **Balka, E.** Innovation in the North: are health service providers ready for the uptake of an internet-based chronic disease management platform? *Studies In Health Technology And Informatics*, 143, 472-7.
- 2009 Schuurman, N. & **Balka, E.** Alt.metadata.health: Ontological context for data use and integration. *Journal of Computer Supported Cooperative Work*, 18(1), 83-108.
- 2008 **Balka, E.**, & Freilich, J. Evaluating nurses' injury rates: challenges associated with information technology and indicator content and design. *Policy and Practice in Health and Safety*, 6(2), 83-99.
- 2007 Pourslami, I.M., Rootman, I., **Balka, E.**, Devarakonda, R., Hatch, J., & Fitzgerald, M. A. Systematic review of asthma and health literacy: A cultural-ethnic perspective. *Medscape General Medicine*, 9(3), 40.
- 2007 **Balka, E.**, Rodje, K., & Bush, C. Rose-coloured glasses: The discourse on information technology in the Romanow Report. *Canadian Journal of Communication*, 32(3), 475-494.
- 2007 **Balka, E.** & Whitehouse, S. Whose work practice? Situating an electronic triage system within a complex system. *Studies in Health Technology and Informatics*, 130, 59-74.
- 2007 **Balka, E.**, Reidl, C., & Wagner, I. Using fieldwork in analyzing ethical issues related to IT in health care. *Studies in Health Technology and Informatics*, 129(part 1), 237-241.
- 2007 Murphy, D., **Balka, E.**, Pourslami, I., Leung, D., Cruz, T., & Nicol, A. Communicating health information: The community engagement model for video production. *Canadian Journal of Communication*, 32(3), 383-400.
- 2007 Pourslami, I., Murphy, D., Rootman, I., Nicol, A., & **Balka, E.** Changing immigrants' attitudes towards intentions to use the BC HealthGuide Program: Culturally specific video messaging for health promotion. *Journal of Applied Research on Learning*, 1(1), 1-12.

Refereed Journal Articles, cont.:

- 2007 Poursalami, I., Rootman, I., & **Balka, E.** Assessing the effectiveness of informational video Clips on Iranian immigrants' attitudes toward and intention to use the BC HealthGuide Program in the greater Vancouver area. *Medscape General Medicine*, 9(1), 12.
- 2007 **Balka, E.**, Kahnnamou, N. & Nutland, K. Who's in charge of patient safety? Work practice, work processes and utopian views of automatic drug dispensing systems. *International Journal of Medical Informatics*, 76(Supplement 1), S35-S47.
- 2007 **Balka, E.**, Doyle-Waters, M., Lecznarowicz, D. & FitzGerald, J.M. Technology, governance and patient safety: Systems issues in technology and patient safety. *International Journal of Medical Informatics* 76(Supplement 1), S48-S57.
- 2006 Proctor, R., Rouncefield, M., **Balka, E.**, & Berg, M. CSCW and dependable healthcare systems [Special issue]. *Computer Supported Cooperative Work (CSCW)*, 15(5-6), 413-418.
- 2006 Numata, Y., Schulzer, M., van der Wal, R., Globerman, J., Semeniuk, P., **Balka, E.**, & FitzGerald, M. J. Nurse staffing levels and hospital mortality in critical care settings: A systematic review. *Journal of Advanced Nursing*, 55(4) 435-448.
- 2006 **Balka, E.**, Messing, K. & Armstrong, P. Indicators for all: Including occupational health in indicators for a sustainable health care system. *Policy and Practice in Health and Safety*, 45-61.
- 2005 Messing, K., Seifert, A.M., Vézina, N., **Balka, E.** & Chatigny, C. Qualitative research using numbers: An approach developed in France and used to transform work in North America. *New Solutions*, 15(3), 245-260.
- 2005 **Balka, E.**, Mason, S. & Elfring, N. "You think it is turning but it is the multiple small stuff" Gender, the division of labour and back and shoulder injury among nursing staff. *Canadian Woman Studies*, 24(1): 145-152.
- 2004 Henwood, F & **Balka, E.** Editorial comment: The use of information and communication technologies in the communication of health information and advice information [Special Issue: E-Health]. *Communication and Society*, 7(4), v-ix.
- 2003 **Balka, E.** The role of technology in making gender count on the health information highway. *Atlantis*, 27(2), 49-56.
- 2003 **Balka, E.** Getting the big picture: The macro-politics of information system development (and failure) in a Canadian hospital. *Methods of Information in Medicine*, 42(4), 324-330.
- 2000 **Balka, E.** Der aktive text von computer-netzwerken. [Uncovering gendered social relations: The active text of computer networks]. *Das Argument*, 238, 785-793.
- 2000 **Balka, E.** Rethinking 'The Medium is the Message': Agency and technology in McLuhan's writings. *Media International Australia*, 94, 73-88.
- 2000 **Balka, E.** Recipe for new directions in communications research: Take one feminist, add an interest in the social aspects of computing and shake; finally, stir with communications as an area of study and serve. *The Australian Journal of Communication*, 27(1), 22-50.
- 1998 **Balka, E.** Feminist technology assessment: Reflections on theory and practice [Reprinted as part of 25th Anniversary Promotion]. *Atlantis*, 37(2), 112-122.
- 1997 **Balka, E.** Participatory design in women's organizations: The social world of organizational structure and the gendered nature of expertise. *Gender, Work and Organizations*, 4(2), 99-115.
- 1996 **Balka, E.** Women and computer networking in six countries. *The Journal of International Communications*, 3(1), 66-84.
- 1995 **Balka, E.** Risk recreation, gender, technology and empowerment: Reflections of life on the rocks [Special issue on women and sport]. *Canadian Woman Studies/Les Cahiers de la femme*, 15(3), 42-45.

Refereed Journal Articles, cont.:

- 1994 **Balka, E.** & Doucette, L. The accessibility of computers to organizations serving women in the province of Newfoundland: Preliminary study results. *Electronic Journal of Virtual Culture*, 2(3). <http://www.monash.edu.au/journals/ejvc/balka.v2n3>.
- 1993 **Balka, E.** Cappuccino, community and technology: Technology in the everyday life of Margaret Benston. *Canadian Woman Studies Journal/les cahiers de la femme*, 13(2), 62–65.
- 1993 Benston, M. & **Balka, E.** Participatory design by non-profit groups. *Canadian Woman Studies Journal/les cahiers de la femme*, 13(2), 100–103.
- 1993 **Balka, E.** Women's access to on-line discussions about feminism. *The Electronic Journal of Communication/La Revue Électronique de Communication*, 3(1). http://www.cios.org/getfile/Balka_v3n193.
- 1991 **Balka, E.** Margaret Benston remembered. *Labour/ Le Travail*, 2(27).
- 1986 **Balka, E.** Calculus and coffee cups: Learning science on your own. *Resources For Feminist Research*, 16(3), 11–12.

Book Chapters:

- Accepted **Balka, E.** ACTION for Health. In J. Simonsen & T. Robertson, (Eds.), *Participatory Design – A Reference Book*.
- 2010 **Balka, E.** From Categorization to public policy: The multiple roles of electronic triage. In A. Rudinow Sætnan, H. M. Lomell & S. Hammer, (Eds.), *By the very act of counting: The co-construction of statistics and society* (pp. 172-190). New York: Routledge.
- 2010 **Balka, E.** & Rodje, K. How do we define for whom the bell curves? Measuring ethnicity in Canada. In A. Rudinow Sætnan, H. M. Lomell & S. Hammer, (Eds.), *By the very act of counting: The co-construction of statistics and society* (pp. 99-116). New York: Routledge.
- 2009 Green, E., Henwood, F. & **Balka, E.** (2007). Introduction. In **E. Balka, E. Green & F. Henwood** (Eds.), *Gender, information technology in context* (pp. 1-16). Hampshire: Palgrave Press.
- 2009 **Balka, E.** Gender, information technology and making health work: Unpacking complex relations at work. In **E. Balka, E. Green & F. Henwood** (Eds.), *Gender, health and information technology in context* (pp. 104-121). Hampshire: Palgrave Press.
- 2009 Green, E., Henwood, F. & **Balka, E.** Conclusion. In **E. Balka, E. Green & F. Henwood** (Eds.), *Gender, health and information technology in context*. (pp. 177-187). Hampshire: Palgrave Press.
- 2008 **Balka, E.** & Butt, A. Invisible logic: The role of software as an information intermediary in healthcare. In N. Wathen, S. Wyatt & R. Harris, (Eds.), *Mediating health information: The go-betweens in a changing socio-technical landscape* (pp. 78-93). Hampshire: Palgrave Press.
- 2005 **Balka, E.** Tidying up loose ends: Theoretical and practical issues related to women's participation in technological design. In H. Rohrer (Ed.), *User involvement in technological innovation* (pp. 147-173). Munich: Profil-Verlag.
- 2004 **Balka, E.** Redefining P3: Political economy, policy and privacy issues on the Canadian health information highway. In L. Shade & M. Moll (Vol. Eds.), *Communications in the public interest: Vol. 2. Seeking convergence in policy and practice* (pp. 201-219). Ottawa, ON: Canadian Centre for Policy Alternatives.
- 2004 **Balka, E.** & Peterson, B.J. Citizenship & public access Internet use: Beyond the field of dreams. In P. Day & D. Schuler (Eds.), *Community practice in the network society: Local action/global interaction* (pp. 235–262). New York: Routledge.
- 2004 **Balka, E.** Intent and outcome: Thinking through women's participation in technology design. In J. McCracken & O. Adesope (Eds.), *The fusion of arts and technology: Research perspectives* (pp. 171-200). Surrey, BC: School of Interactive Arts and Technology, Simon Fraser University.

Book Chapters, cont.:

- 2002 **Balka, E.** Moving from chaos to socially aware technology design: Reflections on the courtship of theory and praxis. In A. Bamme, G. Getzinger & B. Wiesser (Eds.), *Yearbook 2002 of the Institute for Advanced Studies in Science, Technology and Society* (pp. 15–42). Vienna: Profil.
- 2002 **Balka, E.** & Peterson, B.J. Jacques and Jill at VPL: Citizenship and the use of the Internet at Vancouver Public Library. In M. Pandakur & R. Harris (Eds.), *Citizenship and participation in the information age* (pp. 361–371). Toronto, ON: Garamond.
- 2002 **Balka, E.** The invisibility of the everyday: New technology and women's work in telecommunications in Atlantic Canada. In E. Meehan & E. Riordan (Eds.), *Sex and money: Feminism and political economy in the media* (pp. 60 – 74). Minneapolis, MN: University of Minnesota Press.
- 2000 **Balka, E.** Professional societies. In *The Routledge international encyclopedia of women* vol. 4 (pp. 1674–1678). New York: Routledge.
- 2000 **Balka, E.** Introduction. In **E. Balka** & R.K. Smith (Eds.), *Women, work and computerization: Charting a course to the future* (pp. 1–8). Norwell, MA: Kluwer.
- 1998 **Balka, E.** Documenter les domaines inexploités: Critiques féministes du changement technologique. In R. Mura (Ed.), *Un savoir à notre image? Vol. 2* (pp. 183-206). Quebec: Presses Inter Universitaires.
- 1997 **Balka, E.** Sometimes texts speak louder than users: Locating invisible work through textual analysis. In A.F. Grundy, D. Köhler, V. Oechtering & U. Petersen (Eds.), *Women, work and computerization: Spinning a web from past to future* (pp. 163–176). New York: Springer-Verlag.
- 1996 **Balka, E.** Gender and skill in human computer interaction. In *ACM/SIGCHI Common Ground: Human Factors in Computing Systems (CHI '96 Conference Companion)*. New York: ACM Press/Addison Wesley.
- 1996 **Balka, E.** Perseverance, pictures and parts. In L. Salter & A. Hearn (Eds.), *Outside the lines: Exploring interdisciplinary research* (pp. 46–51). Montreal, QC; Kingston, ON: McGill-Queens.
- 1995 **Balka, E.** Technology as a factor in women's occupational stress: The case of telephone operators. In K. Messing, L. Dumais & B. Neis (Eds.), *Invisible: issues in women's occupational health* (pp. 75–103). Charlottetown, PE: Gynergy Press.
- 1988 Smith, J. & **Balka, E.** Chatting on feminist computer networks. In C. Kramarae (Ed.), *Technology and women's communication* (pp. 82–97). London: Routledge & Kegan Paul.

Refereed Conference Proceedings:

- Accepted **Balka, E.** Building a trauma registry for low and middle income countries: Insights about globalization and the challenges of achieving infrastructures in healthcare. *Proceedings of Infrastructures for Healthcare (InfraHealth) 2011*. IT University of Copenhagen, Denmark, June 23 – 24.
- In Press Tolar, M. & **Balka, E.** Beyond individual patient care: Enhanced use of EMR data and changing work practices in a primary care setting. *Proceedings of ITCH 2011, International Conference on Information Technology and Communications in Health*. Victoria, BC Canada, February 24-27.
- 2010 **Balka, E.** Ghost charts and shadow records: Implication for system design. In C. Safran, S. Reti & H.F. Marin (Eds.), *MEDINFO 2010 - Proceedings of the 13th World Congress on Medical Informatics* (pp. 686-690). Cape Town International Convention Centre, Cape Town, South Africa, September 12-15, 2010. Fairfax, VA: IOS Press.
- 2010 Tolar, M. & **Balka, E.** Infrastructure in the making: The case of an EMR system in a general practice setting. *Proceedings of AHIC 2010: The Realities of eHealth, Advances in Health Informatics Conference*. University of Waterloo, Health Sciences Campus, Kitchener, Canada, April 28 - 30, 2010. (DVD Only). **Chosen as one of the Top 10 paper submissions.**
- 2009 Bjorn, P. & **Balka, E.** Supporting the design of health information systems: Action research as knowledge translation. *Proceedings of the 42nd Hawaii International Conference on System Sciences (HICSS)* (pp. 1-10). Big Island, Hawaii, January 5-8. Washington, DC: IEEE Computer Society.

Refereed Conference Proceedings, cont.:

- 2008 **Balka, E.**, Bjorn, P. & Wagner, I. Steps toward a typology for health informatics. *Proceedings of the ACM 2008 Conference on Computer Supported Cooperative Work (CSCW 08)* (pp. 515-524). San Diego, November 8-12. New York: ACM. **Awarded Best Paper.**
- 2007 Bjorn, P. & **Balka, E.** Health care categories have politics too: Unpacking the managerial agendas of electronic triage systems. In L.J. Bannon, I. Wagner, C. Gutwin, R.H.R. Harper & K. Schmidt (Eds.), *ECSCW 2007: Proceedings of the 10th European Conference on Computer Supported Cooperative Work* (pp. 371-390). London: Springer-Verlag.
- 2007 **Balka, E.** Will technology change the organization or will the organization change technology? *The Real World of Organizations in Health Information Technology Implementations. Information Technology and Communications in Health* (pp. 263-269). Victoria BC: University of Victoria.
- 2006 **Balka, E.** & Wagner, I. Making things work: Dimensions of configurability as appropriation work. *Computer Supported Cooperative Work Conference 2006 (CSCW '06)* (pp. 229-238). Banff, Alberta, November 4-8. **Received Honourable Mention for Best Paper.**
- 2006 **Balka, E.** Inside the belly of the beast: The challenges and successes of a reformist participatory agenda. *Proceedings of the Ninth Conference on Participatory Design (PDC '06): Expanding Boundaries in Design Vol. 1* (pp. 134-143). Trento, Italy, August 1-6. New York: ACM Press.
- 2005 **Balka, E.**, Wagner, I. & Jensen, C.B. Reconfiguring critical computing in an era of configurability. In. O.W. Bertelsen, N.O. Bouvin, P.G. Krough & M. Kyng (Eds.), *Critical Computing: Between Sense and Sensibility. Proceedings of the Forth Decennial Aarhus Conference* (pp. 79-88). Aarhus, Denmark, August 20-24. New York: ACM Press.
- 2005 Mason, S. & **Balka, E.** “You think it’s turning but it is the multiple small stuff”: Nursing activities, awkward postures and back and shoulder injury amongst nurses. *Canadian Association for Research on Work and Health 2005 Bi-Annual Symposium*. Vancouver, BC, May 15-17. (CD Rom only).
- 2005 **Balka, E.** A Tale of two cultures: Explorations in the meaning of culture in ethnographic research in information systems. *Human-Computer Interaction (HCI) International 2005 Usability and Internationalization Conference. Ethnography and International Usability Invited Session*. Las Vegas, Nevada, July 22-27. (CD Rom only).
- 2004 **Balka, E.** & Kahnemouli, N. Technology trouble? Talk to us! Findings from an ethnographic field study. *Proceedings of the Eighth Conference on Participatory Design (PDC '04): Artful Integration: Interweaving Media, Materials and Practices Vol. 1* (pp. 224–234). Toronto, ON. July 27–31. New York: ACM Press.
- 2001 **Balka, E.** Tidying up loose ends: Theoretical and practical issues related to women’s participation in technological design. *International Summer Academy on Technology Studies: User Involvement in Technological Innovation* (pp. 1-12). Deutschlandsberg, Austria, July 8-14.
- 2000 **Balka, E.** & Peterson, B.J. Moving beyond the field of dreams: Citizenship and the use of the Internet at Vancouver Public Library. *Proceedings of Directions in Advanced Computing (DIAC) 2000. Shaping the Network Society: The Future of the Public Sphere in Cyberspace* (pp. 94-101). University of Washington, May 20-23. Seattle: Computer Professionals for Social Responsibility.
- 1998 **Balka, E.** User-centered design as negotiated relationships. *User centered design: Problems and possibilities. Workshop held in conjunction with 1998 Computer Supported Collaborative Work and Participatory Design Conferences*. Seattle, WA, November 14. <http://www.nada.kth.se/cid/pdc98/workshop/>.
- 1997 **Balka, E.** Insights from participatory design and their application to ergonomics. *From Experience to Innovation: Proceedings of the 13th Triennial Congress of the International Ergonomics Association (IAE '97) Vol. 2*, (pp. 183-185). Tampere, Finland, June 29-July 4. Tampere: Finnish Institute for Occupational Health.
- 1996 **Balka, E.** Gender and skill in human computer interaction. *ACM/SIGCHI Human Factors in Computing Systems: Common Ground CHI '96 Conference Companion*, (p. 325). New York: ACM Press/Addison Wesley.

Refereed Conference Proceedings, cont.:

- 1995 **Balka, E.** Political frameworks for system design: Participatory design in non-profit women's organizations in Canada and the United States. *Political Frameworks of Systems Design From A Cross-Cultural Perspective. Workshop sponsored by International Federation of Information Processors (IFIP) Working Group 9.1: Computers and Work, held in conjunction with Third Decennial Conference: Computers in Context: Joining Forces in Design*, (pp. 20-15). Aarhus, Denmark, August 14-18.
- 1990 Benston, M. & **Balka, E.** Participatory design with non-profits. *Proceedings of the Conference on Participatory Design (PDC '90)*, (pp. 107-113). Seattle, WA: Computer Professionals for Social Responsibility.

Non- Refereed Conference Proceedings:

- 2007 **Balka, E.** University-health sector partnerships: Working to influence policy and practice Through Research. *Information, Communication and Technology in Health Care: An International Research Connections Workshop*. University of Brighton, UK, June 4-5, 2007.
- 2006 **Balka, E.** Will system architecture design women's health futures? Implications of computerizing health sector work for knowledge about women's health. *2006 Gender and Science and Technology Conference (GASAT)*. Brighton, England, September 4-8.
- 2006 **Balka, E.** Sorting, sending and allocating: Indicators as a secondary ordering system in hospital triage work. *Workshop on 'Ordering systems'*. IT University of Copenhagen, December 6-8.
<http://www.itu.dk/people/schmidt/os-cph2006/Balka.pdf>.
- 2006 **Balka, E.** When boundary objects don't bridge: The multiple roles of electronic triage. In E. Balka & I. Wagner (Eds.), *Reconfiguring Healthcare: Issues in Computer Supported Cooperative Work in Healthcare Environments. 2006 Participatory Design Conference (PDC '06): Expanding the Boundaries in Design*. Trento, Italy, August 1-5, 2006.
- 2006 Schuurman, N. & **Balka, E.** Alt.metadata.health: Ontological context for data use and integration. *Alpine Ski Seminar on Information Systems (AL-PIS '06)* (pp. 129-152). Carisolo, Trento, Italy, February 11-14.
- 2005 **Balka, E.** Socio-technical challenges in constructing continuity of care: Reflections on two system development projects. *Proceedings of the Continuity of Care Workshop*. Held in conjunction with HelseInformatikkuka1 (HelsIT). Trondheim, Norway, September 28.
http://www.kith.no/templates/kith_WebPage____1469.aspx.
- 2005 **Balka, E.** The production of health indicators as computer supported cooperative work: Reflections on the multiple roles of electronic health records. In E. Balka & I. Wagner (Eds.), *Reconfiguring Healthcare: Issues in Computer Supported Cooperative Work in Healthcare Environments* (pp. 67-75). Workshop organized by Ellen Balka & Ina Wagner for the 9th European Computer Supported Cooperative Work Conference (ECSCW 2005). Paris, September 19.
- 2005 Wagner, I. & **Balka, E.** Supporting configuring as appropriation work. In Y. Dittrich, P. Dourish, A. Mørch, V. Pipek, G. Stevens, & B. Törpel (Eds.), *International reports on socio-informatics Vol. 2 No. 2: International Institute for Socio-Informatics* (pp. 71-78). Supporting Appropriation Work: Approaches for the 'reflective' user. Workshop organized by Y. Dittrich, P. Dourish, A. Mørch, V. Pipek, G. Stevens, & B. Törpel at the 9th European Computer Supported Cooperative Work Conference (ECSCW 2005). Paris, September 18.
- 2005 Mason, S., Brown, M., Lacasse, C., Tholin, H., **Balka, E.** & Elfring, N. Participatory design of nurses' workspaces in an intensive care unit. *Proceedings of the Association of Canadian Ergonomics (ACE 2005): Charting the Human Factor*. Halifax, NS, August 15-18.
- 2005 **Balka, E.** Disparate interests, common goals? Moving an action-oriented health technology assessment agenda forward in Canada. *Practices of Assessment and Intervention in Action-Oriented Science and Technology Studies* (18 pp.). Workshop organized by Casper Bruun Jensen & Teun Zuiderent-Jerak. April 25-26.

Non - Refereed Conference Proceedings, cont.:

- 2004 **Balka, E.** Fragmented views from the field: Reflections on field observations of computerized health sector work. *Work Practice Research and Information Technology Development in Hospital and Community Health Care Settings* (pp. 7-12). Workshop held in conjunction with Computer Supported Cooperative Work Conference 2004 (CSCW '04). Chicago, IL, November 7.
- 2004 **Balka, E.** Health, technology, governance and patient safety: An overview and synthesis of the literature. *Patient Safety and Governance Symposium*. Health Canada. Ottawa, ON, March 12.
- 2001 **Balka, E.** Democratic empowerment through IT for women? Commentator on keynote, *ITech and Women Conference*. Vienna City Hall, October 23.
- 2001 **Balka, E.** Gendered technology, gendered skill, gendered talk or a sexist world? Reflections on gender and skill. Commentator on keynote, *ITech and Women Conference*. Vienna City Hall, October, 23.
- 1999 **Balka, E.** Technology as a factor in women's occupational health. *Proceedings of Women's Occupational Health Network Meetings* (pp. 98-104). University of Quebec at Montreal (CINBIOSE), Ottawa, ON, Health Canada, March 26-28.
- 1998 **Balka, E.** Where do we draw the line? Technology as prosthesis or self as machine? *Proceedings of the 8th Annual Oksnoen Symposium* (pp. 1-7). Samsø, Denmark, June 7-11.
- 1997 **Balka, E.** Gender, technology and three-tracking: Thoughts on pleasure and technology. *Proceedings of the 7th Annual Oksnoen Symposium* (pp. 1-7). Sausalito, California, May 6-10.
- 1997 **Balka, E.** Viewing universal access through a gendered lens. *Proceedings of Universal Access Workshop: Developing a Canadian Access Strategy: Universal Access to Essential Network Services*. Faculty of Information Studies, University of Toronto, ON, February 6-8.
<http://www3.fis.utoronto.ca/research/iprp/ua/gender/balka.html>.
- 1994 **Balka, E.** Position statement for critical considerations in the creation and control of personal/collective communication spaces. In A. Clement, L. Suchman & I. Wagner (Eds.), *Workshop Proceedings: Critical Considerations in the Creation and Control of Personal/Collective Communications Spaces*. Palo Alto, CA: Xerox PARC.

Newspaper, Newsletter and Magazine Articles:

- 2010 **Balka, E.** No wonder BC's health records system has problems [Letter to the editor]. (2010, February 26). *Vancouver Sun*.
<http://www.vancouversun.com/health/wonder+health+records+system+problems/2569691/story.html>
- 2002 **Balka, E.** The trouble with access: Some thoughts on internet access and women's empowerment. Metathemen [Feature Article]. *PCNews* 78 (June), 14-15.
- 2001 **Balka, E.** The trouble with access: Some thoughts on internet access and women's empowerment. *SOZIALE TECHNIK*, 4, 11-14.
- 1999 **Balka, E.** Where have all the feminist technology critics gone? *Loka Alert* 6:6 (11 November 1999). Amherst MA: Loka Institute.
- 1997 **Balka, E.**, Internet access: Right or privilege for women? *Human Rights Forum*, 7(1), 4-5.
- 1992 **Balka, E.** If you are hiring a coordinator.... Coordinator's column, *Canadian Women's Studies Association Newsletter*, Fall Issue.
- 1991 **Balka, E.** Women's Studies at Memorial University. *Waterlily*, Fall.

Project Reports:

- 2009 **Balka, E., & Coates, S.** *Interim report: Improving quality and efficiency of on-hill data collection*. Report prepared for Whistler-Blackcomb. Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.

Project Reports, cont.:

- 2008 **Balka, E.** *Preliminary report: Clinical records and hospital charts: Implications for computerization.* Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.
- 2007 **Balka, E. & McCullough, A.** *English- and French speakers' use of the Canadian Health Network: A report with Recommendations for the Canadian Health Network.* ACTION for Health Report 2007. Report prepared for the Canadian Health Network. Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.
- 2006 **Balka, E., & Butt, A.** *Information seeking practices of seniors, youth and parents.* ACTION for Health Report 2006-02. Report prepared for the BC Ministry of Health. Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.
- 2006 **Balka, E., Doyle Waters, M. & Fitzgerald, J. M.** *Health technology, governance and patient safety: An overview and synthesis of the literature.* HPRP File #: 6795-15-2003/5760002. Ottawa, ON: Heath Canada.
- 2003 **Balka, E. & Dunbar Jones, J.** *Computer supported delivery of continuing education to front line staff in a healthcare setting: A needs assessment and feasibility study.* ATIC-DL Report 03-02. Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.
- 2003 **Balka, E. & Buller, L.** *Computer mediated workplace based continuing education: Issues, challenges, strengths and limitations.* ATIC-DL Report 03-01. Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.
- 2001 **Balka, E.** *Case study reports for emergence: Mapping the relocation of employment in the global information economy.* (EMERGENCE). September.
- 2001 Best, A, **Balka, E.** & Bitz, J. *Final report: Building partnerships to support knowledge management for integrated health services.* Science Council of British Columbia.
- 1998 **Balka, E. & Jones, M.** *Ethnographic analysis of the implementation and use of a high speed computer network in a middle school setting: Interim report of the IPS/PDG/ATIC Project.* ATIC-DL Report 98-01. Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.
- 1998 **Balka, E. & Jones, M.** *Planning and implementing participant re-design of middle-school mathematics software: The second phase of the IPS/PDG/ATIC Project.* ATIC-DL Report 98-02. Burnaby, BC: Simon Fraser University, Assessment of Technology in Context Design Lab.

RELATED PROFESSIONAL ACTIVITIES:

Editorial and Review Work:

- 2011 Review of article submitted to Ergonomics.
- 2010 Review of article submitted to the Journal of Computer Supported Cooperative Work.
- 2010 Program committee, 11th Biennial Participatory Design Conference (PDC 2010), Sydney, Australia.
Co-chair of Industry Day, 11th Biennial Participatory Design Conference (PDC 2010), Sydney, Australia.
- 2009 Review of file for promotion to professor, University of New Brunswick.
- 2008 Review of fellowship application for Grinell University.
- 2008 Review of article submitted to Health Informatics Journal.
- 2008 Review of article submitted to the Journal of Computer Supported Cooperative Work.
- 2007-Present Editorial board member, Journal of Medical Internet Research.
- 2007-2009 Chair, Health Services Personnel Award Committee, Michael Smith Foundation for Health Research, 2007-2008 and 2008-2009 Competitions, Vancouver, BC.
- 2007-2009 Program co-chair, 11th European Conference on Computer Supported Cooperative Work (ECSCW 2009), Vienna, Austria.
- 2007-2008 Program committee, Tenth Bi-annual Participatory Design Conference (PDC '08), Bloomington, IN.

Editorial and Review Work, cont.:

- 2007 Review of file for promotion to full professor, University of Brighton.
- 2007 Adjudications Committee Member, Social Sciences and Humanities Research Council of Canada, Laskin & Casgrain Awards Committee.
- 2005-2006 Co-editor, Computer Supported Cooperative Work (CSCW), Special Issue on Healthcare.
- 2005- 2006 Program Committee, Ninth Bi-annual Participatory Design Conference (PDC '06), Trento, Italy.
- 2005-Present Editorial board member, Informatics Health Journal.
- 2004 Adjudications Committee Member, Canadian Institute for Health Research. Ottawa, ON, November 16-17.
- 2004 Peer review of funding application submitted to Austrian Science Fund (FWF), Vienna, Austria.
- 2004 External Reviewer, Tenure and Promotion Committee, University of California, San Diego.
- 2004 Peer review of funding application submitted to Health Care Efficiency Research Program, ZonMw, Netherlands.
- 2004 Adjudications Committee Member, Social Sciences and Humanities Research Council of Canada, Committee 15 (Interdisciplinary). Ottawa, ON, March 1-4.
- 2003-2004 Member, Program Committee, Second International Conference on Technology in Healthcare: To Err is System. Portland, Oregon, September 13-14.
- 2003 Peer review of funding applications submitted to Social Sciences and Humanities Research Council of Canada, Initiative for a New Economy funding program.
- 2002 Peer review of funding applications submitted to Social Sciences and Humanities Research Council of Canada.
- 2002 Peer review of funding applications submitted to Canadian Institutes for Health Research.
- 2002 Peer review of grant application, Institute for Social and Economic Research, St. John's NL.
- 2002 Peer review of grant application submitted to the Social Sciences and Humanities Research Council of Canada, Committee 20 (women's studies, social work and health studies).
- 2001 Program Committee, International conference ITech-Women: Meeting Tomorrow. Vienna, Austria, October 22-23.
- 2001 Peer review of grant application submitted to the Social Sciences and Humanities Research Council of Canada, Special Program on the Non-Profit Sector.
- 2000 Peer review of paper submitted to Feminist Media Studies.
- 2000 Program Committee, 6th Biennial Participatory Design Conference. New York, November 28-December 1.
- 2000 Peer review of paper submitted to Australian Communication Association Conference, Refereed Stream.
- 2000 Peer review of grant applications submitted to the Social Sciences and Humanities Research Council of Canada, Women and Change and Sociology/ Communication Committees.
- 1999 Peer review of article submitted for publication in Technology and Society.
- 1999 Peer review of article submitted for publication in the Canadian Journal of Communication.
- 1999-2000 Program Chair, 7th International Federation of Information Processors Women, Work and Computerization Conference. Vancouver, BC, June 8-11.
- 1999 Peer review of grant applications submitted to the Social Sciences and Humanities Research Council of Canada, Women and Change category.
- 1998 Program Committee, 5th Biennial Participatory Design Conference. Seattle, WA, November 12-14.

Editorial and Review Work, cont.:

- 1998 Peer review of papers submitted for publication in *The Information Society*.
- 1995 Peer review of short papers submitted for presentation at 1996 Conference on Human Factors in Computing Systems. Sponsored by ACM and SIGCHI. Vancouver BC, April 13-18, 1996.
- 1995 Peer review of grant applications submitted to the Social Sciences and Humanities Research Council of Canada, Women and Change and Education categories.
- 1994-1995 Editorial Advisory Board, Women's Studies Series, Lorimer Press.
- 1994-2000 Editorial Advisory Board, *Gates: An International Journal Promoting Greater Access to Technology, Engineering and Science*.
- 1994 Member, Research Grants Adjudication Committee, Canadian Research Institute for the Advancement of Women.
- 1994 Peer review of grant application submitted to the Social Sciences and Humanities Research Council of Canada, Education category.
- 1993 Peer review of grant application submitted to the Social Sciences and Humanities Research Council of Canada, Interdisciplinary category.
- 1992 Manuscript reviewer, Canadian Research Institute for the Advancement of Women, Feminist Perspectives series, paper on feminist research methodology.

CONFERENCE PRESENTATIONS:

Keynote and Plenary Addresses:

- 2009 *How do we get the message out to the public?* Public Health Association of BC Conference and Annual General Meeting, Action Towards Reducing Health Inequities. Vancouver BC, November 24, 2009.
- 2009 *Ghost charts, shadow records and patient handovers: Issues and challenges in creating and managing cross jurisdictional socio-technical infrastructures in health.* Infrastructures for Health Care Conference 2009. University of Copenhagen. Copenhagen, Denmark, June 18.
- 2009 *Mapping the body across diverse information systems: The anatomy of cross jurisdictional patient handovers.* Borders, Boundaries and Thresholds of the Body (Invited speaker). Centre for Research in the Arts, Social Sciences and Humanities. Cambridge, UK. June 12-13.
- 2008 *Socially Sound Solutions to Health Technology Decision Making.* 7th Annual IAS-STS Conference: Critical Issues in Science, Technology and Society Studies. Graz, Austria, May 8.
- 2007 *Seeing, being and knowing: Reflections on photography, ethnography and ways of knowing.* Plenary address, Society for Social Studies of Science (4S) 2007 Annual Meeting. Montreal, QC, October 10-13.
- 2006 *Will system architecture design women's health futures? Implications of computerizing health sector work for knowledge about women's health.* Keynote address, 2006 Gender and Science and Technology Association (GASAT) Conference: Challenging and Changing the Status Quo. Brighton, September 4-8.
- 2006 *Setting the context for social shaping: institutional technology assessment.* Keynote address, 5th Annual IAS-STS Conference: Critical Issues in Science and Technology Studies. Graz, Austria, May 25-27.
- 2002 *International perspectives on women's information.* Plenary panel, National Women's Education Centre. Saitama, Japan, October 13.
- 2001 *Democratic empowerment through IT for women?* Commentator o keynote, ITech and Women Conference. Vienna, October 23.
- 2001 *Gendered technology, gendered skill, gendered talk or a sexist world? Reflections on gender and skill.* Commentator on Keynote, ITech and Women Conference. City Hall, Vienna, October 23.

Conference Presentations, Keynote and Plenary Addresses, cont.:

- 2001 *Tidying up loose ends: Theoretical and practical issues related to women's participation in technological design.* Plenary speaker, International Summer Academy on Technology Studies: User Involvement in Technological Innovation. Deutschlandsberg, Austria, July 13.
- 2000 *The gendering of job mobility in Atlantic Canada.* Keynote address, Union for Radical Political Economists. Bantam, CT, August 20.
- 1999 *Recipe for new directions in communications research: Take one feminist, add an interest in the social aspects of computing and shake; finally, stir with communications as an area of study and serve.* Keynote address, Australia and New Zealand Communications Association Annual Conference: Stirred not Shaken? Communication Challenges and Change. University of Western Sydney, Parramatta, Australia, July 5-7.
- 1997 *Reflections on the use of new communication technologies in curriculum development.* Keynote address (Roundtable discussion), The First Annual Symposium on Innovative Teaching. Simon Fraser University, Burnaby, BC, September 30.
- 1993 *North American perspectives on women and technological change.* Part of keynote panel, Learning from Past Experiences: Fifth International Interdisciplinary Conference on Women. San Jose, Costa Rica, February 23.

International and International Organizations Held in Canada:

- Accepted *Building a trauma registry for low and middle income countries: Insights about globalization and the challenges of achieving infrastructures in healthcare.* Infrastructures for Healthcare (InfraHealth) 2011. IT University of Copenhagen, Denmark, June 23-24.
- 2010 *Explorations in performativity and enactment: Ethnography and art as subjects of inquiry for STS.* European Association for the Study of Science and Technology (EASST) Conference, 2010. Practicing science and technology, performing the social. Trento, Italy, September 2-4.
- 2010 *Ghost charts and shadow records: Implication for system design.* 13th World Congress on Medical and Health Informatics (Medinfo 2010). Cape Town International Convention Centre, Cape Town, South Africa, September 12-15, 2010.
- 2010 *Socio-technical challenges in implementing safe patient handovers in care.* IT in Health Care: Socio-technical Approaches, Fourth International Conference (ITHC 2010), Aalborg, Denmark, June 22-24, 2010.
- 2009 *Dreams of a common infrastructure: STS perspectives on building infrastructure to support safe handovers in care.* Society for Social Studies of Science (4S) Annual Meeting, 2009. Washington, DC, October 29.
- 2009 *The artful characteristics of infrastructure.* Infrastructures for Health Care Conference 2009. University of Copenhagen. Copenhagen, Denmark, June 19.
- 2009 *Health sector IT and the production of gender.* Presentation in Theme Session, Women in a Digital World: Conceptual Models of Inclusion. 59th Annual International Communication Association Conference, Chicago, Illinois, May 21-25, 2009.
- 2008 *What to do when you've been made an offer you can't refuse: What participatory design and F/Loss (Free/Libre and/or Open Source Software) have to teach each other about the corporate embrace.* Invited panelist, Participatory Design Conference, (PDC '08: Experiences and Challenges). Bloomington, Indiana, October 1-4, 2008.
- 2008 (with P. Bjorn & I. Wagner). *Steps toward a typology for health informatics.* Computer Supported Cooperative Work Conference 2008 (CSCW '08). San Diego, CA, November 8-12, 2006. **Received Best Paper Award.**
- 2008 *Discussant for session titled Performing legitimacy and efficiency – Accountability (infra)structures as reinvention of democracy?* Society for Social Studies of Science (4S) & European Association for the Study of Science and Technology (EASST) Conference, 2008. Acting with Science, Technology and Medicine. Rotterdam, August 20-23.

Conference Presentations, International and International Organizations Held in Canada, cont.:

- 2008 *Acting with care? Tales from the interventionist trenches in Canadian telehealth.* Society for Social Studies of Science (4S) & European Association for the Study of Science and Technology (EASST) Conference, 2008. Acting with Science, Technology and Medicine. Rotterdam, August 20-23.
- 2007 *Barky cough, stridor, asthma or croup: Computerization of triage and the struggle over ways of knowing.* Society for Social Studies of Science (4S) 2007 Annual Meeting. Montreal, QC, October 10-13.
- 2007 (with P. Bjorn) *Health care categories have politics too: Unpacking the managerial agendas of electronic triage systems.* 10th European Conference on Computer Supported Cooperative Work (ECSCW 2007). Limerick, Ireland, September 24-28.
- 2007 *Whose work practice? Situating an electronic triage system within a complex system.* 3rd International Conference on Information Technology in Health Care: Socio-technical Approaches. Sydney, Australia, August 20-24.
- 2007 (with I. Wagner) *Using fieldwork in analyzing ethical issues related to IT in health care.* MEDINFO 2007: 12th World Congress on Health (Medical) Informatics. Brisbane, Australia, August 28-30.
- 2007 (with P. Bjorn) *Technology transforms the space for knowledge acquisition.* ED-Media, World Conference on Educational Multimedia, Hybermedia and Telecommunication, Vancouver, Canada, June 25-29.
- 2007 *University-health sector partnerships: Working to influence policy and practice through research.* Information, Communication and Technology in Health Care: An International Research Connections Workshop. University of Brighton (Alias Seattle Hotel), UK, June 4-5.
- 2007 *How do we define for whom the bell curves? Measuring ethnicity in Canada.* For Whom the Bell Curves: Statistics as a Boundary Object between Science and the State. Workshop held at NTNU, Trondheim, Norway, May 14-16.
- 2007 *Health system indicators as boundary objects: Statistics and the state in Canadian healthcare.* For Whom the Bell Curves: Statistics as a Boundary Object between Science and the State. Workshop held at NTNU, Trondheim, Norway, May 14-16.
- 2006 *Sorting, sending and allocating: Indicators as a secondary ordering system in hospital triage work.* Workshop on 'Ordering systems.' IT University of Copenhagen, Denmark, December 6-8.
- 2006 *Making things work: Dimensions of configurability as appropriation work.* Computer Supported Cooperative Work Conference 2006 (CSCW '06). Banff, Alberta. November 4-8, 2006. **Received Honourable Mention for Best Paper.**
- 2006 *Science, technology and society research in action: The challenges of bringing STS research to action in health care and corporate settings.* Society for Social Studies of Science (4S) 2006 Annual Meeting. Vancouver, BC, November 1-5.
- 2006 *Inside the belly of the beast: The challenges and successes of a reformist participatory agenda.* 2006 Participatory Design Conference (PDC '06): Expanding Boundaries in Design. Trento, Italy, August 1-5.
- 2006 *Alt.metadata.health: Ontological context for data use and integration.* Alpine Ski Seminar on Information Systems (AL-PIS '06). Trento, Italy, February 10-15.
- 2005 *Measurement madness? Building national health indicators in Canada.* Society for Social Studies of Science (4S) Annual Meeting. Pasadena, California. September 20-22.
- 2005 *Interoperability of eHealth systems: Discovering or domesticating the 'odd' artefact?* Society for Social Studies of Science (4S) Annual Conference. Pasadena, California. September 20-22.
- 2005 *Socio-technical challenges in constructing continuity of care: Reflections on two system development projects.* Continuity of Care Workshop, September 28. Held in conjunction with HelseInformatikkukal (HelsIT). Trondheim, September 26-30.

Conference Presentations, International and International Organizations Held in Canada, cont.:

- 2005 *The production of health indicators as computer supported cooperative work: Reflections on the multiple roles of electronic health records.* Reconfiguring Healthcare: Issues in Computer Supported Cooperative Work in Healthcare Environments. Workshop Organized by Ellen Balka & Ina Wagner. 9th European Computer Supported Cooperative Work Conference (ECSCW 2005). Paris, September 19 2005.
- 2005 (with Ina Wagner) *Reconfiguring critical computing in an era of configurability.* Forth Decennial Aarhus Conference: Critical Computing- Between Sense and Sensibility. Aarhus, Denmark. August 20-24.
- 2005 *A tale of two cultures: Explorations in the meaning of culture in ethnographic research in information systems.* Human-Computer Interaction (HCI) International 2005, 11th International Conference on Human Computer Interaction. Las Vegas, Nevada, July 22-27.
- 2005 *Disparate interests, common goals? Moving an action-oriented health technology assessment agenda forward in Canada.* Practices of Assessment and Intervention in Action-Oriented Science and Technology Studies (18 pp.). Workshop Organized by Casper Bruun Jensen & Teun Zuiderent-Jerak. April 25-26.
- 2004 (with N. Kahnamoui & K. Nutland) *Who's in charge of patient safety? Work practice, work processes and utopian views of automatic drug dispensing systems.* Second International Conference on Technology in Healthcare: To Err is System. Portland, Oregon, September 13–14.
- 2004 (with M. Doyle-Waters, D. Lecznarowicz & J.M. FitzGerald) *Technology, governance and patient safety: systems issues in technology and patient safety.* Second International Conference on Technology in Healthcare: To Err is System. Portland, Oregon, September 13–14.
- 2004 (with P. Feng) *Examining the role of standards in Canadian health care policy.* Society for Social Studies of Science (4S) & European Association for the Study of Science and Technology (EASST) Conference 2004. Public Proofs – Science, Technology and Democracy. Paris, August 25–28.
- 2004 (with N. Kahnamoui) *Mid-Main meets the electronic patient record: Socio-technical aspects of an EPR implementation at a community clinic.* Society for Social Studies of Science (4S) & European Association for the Study of Science and Technology (EASST) Conference 2004. Public Proofs – Science, Technology and Democracy. Paris, August 25–28.
- 2004 (with N. Kahnamoui) *Technology trouble? Talk to us: Findings from an ethnographic field study.* 2004 Participatory Design Conference (PDC '04): Artful Integration: Interweaving Media, Materials and Practices. Toronto, ON, July 27–31.
- 2003 (with N. Kahnamoui) *Technology trouble? Talk to us: Findings from an ethnographic field study of new technology implementation at a Canadian hospital.* Society for Social Studies of Science (4S) Annual Meeting. Atlanta, Georgia, October 18.
- 2003 *The borderlands of the digital divide: Reassessing the concept.* Panel presentation (theme session), International Communication Association. San Diego, CA, May 24.
- 2002 *The sex of skill: The intersection of sex, gender and skill in participatory technology design projects.* Technology Studies in Perspective: An International Synopsis. Institute for Advanced Studies on Science, Technology and Society, Graz, Austria, November 15.
- 2002 *Information and communication technology and women's changing work: Frameworks for understanding change.* National Women's Education Centre. Saitama, Japan, October 12.
- 2001 *Getting the big picture: The macro-politics of information system development in a Canadian hospital.* International Conference IT in Health Care: Socio-technical Approaches. Rotterdam, the Netherlands, September 6-7.
- 2001 *Moving from chaos to socially aware technology design: Reflections on the courtship of theory and praxis.* Joint Workshop, Institute for Advanced Studies on Science, Technology and Society, Graz, Austria; Inter-University Research Centre for Technology, Work and Culture (IFZ), Graz, Austria; and Virginia Polytechnical Institute and State University, Blacksburg, VA, June 7-8.
- 2000 *New Brunswick: The call centre capital of North America.* Where in the World? E-work Location in a Digital Global Economy. Budapest, Hungary, October 24-25.

Conference Presentations, International and International Organizations Held in Canada, cont.:

- 2000 *Moving beyond the field of dreams: Citizenship and the use of the Internet at Vancouver Public Library.* Directions in Advanced Computing (DIAC) 2000: Shaping the Network Society: The Future of the Public Sphere in Cyberspace. University of Washington, Seattle, WA, May 20-23.
- 1999 (with B.J. Peterson) *Jacques and Jill at VPL: Gender, race and the culture of Internet use at Vancouver Public Library.* Union for Democratic Communications Conference Communication, Culture and Environments. University of Oregon, Eugene, OR, October 14-16.
- 1999 *Rethinking 'The Medium is the Message': Agency and technology in McLuhan's writings.* The Australia and New Zealand Communications Association Annual Conference: Stirred not Shaken? Communication Challenges and Change. University of Western Sydney, Parramatta, Australia, July 5-7.
- 1998 *Long numbers and wrong numbers: New technology and the restructuring of women's work in telecommunications in Atlantic Canada.* The International Association of Media and Communication Researchers. University of Strathclyde, Glasgow, Scotland, July 26-30.
- 1998 *Where do we draw the line? Technology as prosthesis or self as machine?* 8th Annual Oksnoen Symposium. Samsø, Denmark, June 7-11.
- 1998 (with P. Keats) *Knowledge of birth control among women seeking abortions in Newfoundland & Labrador, 1996-1997.* Scientific Papers Section, National Abortion Federation Meetings. Vancouver, BC, May 17-19.
- 1997 *Insights from participatory design and their application to Ergonomics.* International Ergonomics Association 13th Triennial Congress. Tampere, Finland, June 29-July 4.
- 1997 *Sometimes texts speak louder than users: Locating invisible work through textual analysis.* 6th International IFIP-Conference on Women, Work and Computerization. Bonn, Germany, May 26.
- 1996 *Feminist technology assessment: Reflections on theory and practice.* European Association for the Social Studies of Science and Technology (EASST). Bielefeld, Germany, October 10.
- 1996 *Gender and skill in human computer interaction.* Interactive poster presentation, CHI '96: Common Ground. Conference on Human Factors in Computing Systems, sponsored by ACM and SIGCHI. Vancouver, BC, April 13-18.
- 1996 *Gender and skill in human computer interaction.* Facilitator, special interest group, CHI '96: Common Ground. Conference on Human Factors in Computing Systems, sponsored by ACM and SIGCHI. Vancouver, BC, April 13-18.
- 1995 *Political frameworks for system design: Participatory design in non-profit women's organizations in Canada and the United States.* Political Frameworks of Systems Design From A Cross-Cultural Perspective. Workshop sponsored by International Federation of Information Processors (IFIP) Working Group 9.1: Computers and Work, held in conjunction with Third Decennial Conference: Computers in Context: Joining Forces in Design. Aarhus, Denmark, August 14-18.
- 1994 *Gender as a factor in creating and controlling personal and collective communications spaces.* Critical Considerations in the Creation and Control of Personal/Collective Communications Spaces. Workshop held in conjunction with Conference on Computer Supported Cooperative Work. Sponsored 1994 (CSCW '94) by International Federation of Information Processors (IFIP) Working Group 9.1: Computers and Work. Research Triangle Park, NC, October 22.
- 1994 *The use of computer technology by grass-roots women's organizations: Findings from a province wide study.* 5th Conference on Women, Work and Computerization. Manchester, England, July 2-6. (Paper presented by L. Shade, McGill University).
- 1992 *Feminism, telecommunications and information policy: The case of computer networks.* Union for Democratic Communications Annual Conference. Peterborough, ON, May 9.
- 1990 *Participatory design with non-profits.* 1990 Participatory Design Conference (PDC '90): Computer Professionals for Social Responsibility Conference on Participatory Design. Seattle, WA, March 31-April 1.

Conference Presentations, International and International Organizations Held in Canada, cont.:

- 1989 *Feminist perspectives on the design of computer communications networks: Problems with expert/user models.* International Federation of Information Processors. East Berlin, German Democratic Republic, July 12.
- 1989 *Feminist perspectives on the design of computer communications networks: Alternative design strategies.* International Federation of Information Processors. East Berlin, German Democratic Republic, July 11.
- 1988 *Feminist organizing goes on-line: Computer networks in the women's movement.* National Women's Studies Association (NWSA) Annual Meetings. St. Paul, MN, June 24.
- 1986 *Feminist applications of computer network technology.* Northwest Women's Studies Association (NWWSA) Bi-Annual Meetings. Cheeny, WA, October 14.
- 1985 *Limitations inherent to technology assessment methodology.* American Association for the Advancement of Science (AAAS) Western Regional Meetings. Missoula, MT, June 12.
- 1985 *Assessing technology from a feminist perspective.* National Women's Studies Association (NWSA) Annual Meetings. Seattle, WA, June 21.
- 1984 *Re-evaluating the impact of technology on women's work in the home.* Northwest Women's Studies Association (NWWSA) Bi-Annual Meetings. Bellingham, WA, May 2.
- 1982 *The impact of energy technologies on women's lives.* Northwest Women's Studies Association (NWWSA) Bi-Annual Meetings. Missoula, MT, October 24.

Conference Presentations, Canadian:

- 2009 *Designing our future understanding of health: Infrastructure, expertise and the politics of health indicators.* Canadian Communications Association Annual Conference. Ottawa, On., May 28-30.
- 2008 *Health information seeking: Findings from ACTION for health research.* BC Library Conference. Off the Shelf and Out of the Box: Creativity in Libraries. Richmond, BC, April 19.
- 2007 *The Initiative on the New Economy (INE): Mobilizing knowledge and talent.* SSHRC forum, Congress of the Social Sciences and Humanities. University of Saskatchewan, Saskatoon, May 31.
- 2006 *From work practice to public policy: New health information technology implementations and their impact on public health data duality.* 10es Journées annuelles de santé publique (JASP 2006): 10 Years of Boundless Knowledge. Montréal, QC, October 23-27.
- 2006 *Basing good decisions on bad data? Tales from the trenches.* Canadian Association for Research on Work and Health (CARWH 2006): From the Core to the Margins. St. John's, NL, June 7-10.
- 2006 *Workplace design & organization: 2006 update.* A Decade of Research, Policy and Practice on Women's Health at Work: Challenges, Successes and Goals for the Future (Workshop), Memorial University. St. John's, NL, June 7.
- 2005 (Paper presented by S. Mason) *Participatory design of nurses' workspaces in an intensive care unit.* Association of Canadian Ergonomists 36th Annual Meeting (ACE 2005): Charting the Human Factor. Halifax, N.S, Aug. 15-18.
- 2005 (Presented with S. Mason) *"You think it's turning but it is the multiple small stuff": Nursing activities, awkward postures and back and shoulder injury amongst nurses.* Canadian Association for Research on Work and Health. Vancouver, BC, May 15-17.
- 2004 *Building health public policy/best practices technology and health literacy: Opportunities and challenges: using the Internet as a tool.* Second Canadian Conference on Literacy and Health. Staying the Course: Literacy and Health in the First Decade. Ottawa, ON, October 19.
- 2004 (with A. M. Nicol) *Building health public policy/best practices technology and health literacy: Opportunities and challenges: Case studies.* Second Canadian Conference on Literacy and Health. Staying the Course: Literacy and Health in the First Decade. Ottawa, ON, October 19.

Conference Presentations, Canadian, cont.:

- 2004 *Negotiating the academic environment*. Women and the Academy Symposium. Simon Fraser University, Vancouver, BC, May 1.
- 2004 *Applied Communication Technology for Health Programme (ACT for Health)*. Social Sciences and Humanities Research Council 2nd Annual Meeting of Initiative on the New Economy (INE) Teams. Ottawa, ON, January 25.
- 2003 *Strengthening the foundations: Mapping intervention projects along a continuum of change*. Strengthening the Foundations: Health Services and Policy Research, Canadian Institutes of Health Research, Institute of Health Services and Policy Research. Montreal, QC, November 23.
- 2003 (with M. Saxe-Braithwaite) *Who is in charge of patient safety? Front line nurses' reflections*. Healthy Workplaces in Action 2003. Registered Nurses' Association of Ontario Centre for Professional Nursing Excellence Conference. Toronto, ON, November 20.
- 2003 (with M. Saxe-Braithwaite) *Slipping through the cracks: Building indicators for sustaining value in nursing work*. Healthy Workplaces in Action 2003. Registered Nurses' Association of Ontario Centre for Professional Nursing Excellence Conference. Toronto, ON, November 20.
- 2003 *The great data squeeze: Looking for data in all the wrong places*. Canadian Communication Association Annual Conference, Dalhousie University. Halifax, NS, June 2.
- 2003 *Problems of power in STS: Thoughts on multi-level analyses of technology*. Canadian Sociology and Anthropology Association Annual Meetings. Dalhousie University, Halifax, NS, June 1.
- 2003 *Women's participation in what? The challenges of engaging women workers in participatory research: Lessons from the field*. Colloquium on Women and Occupational and Environmental Health. University of Quebec at Montreal, QC, March 28-29.
- 2002 *The emergence of the Canadian health information infrastructure*. Canadian Communication Association Annual Conference. University of Toronto, ON, May 29.
- 1999 *Jacques and Jill at VPL: Citizenship and the use of the Internet at Vancouver Public Library*. Citizens at the Crossroads: Whose Information Society? University of Western Ontario, London, ON, October 21-23.
- 1998 *Locating women's access to the Internet: It's more than just machines*. TeleLearning '98. Hotel Vancouver, BC, November 15-17.
- 1998 *Technology as a focus for the identification of women's occupational health issues*. Women's Occupational Health Network Meeting. Montreal, QC, March 26-29.
- 1998 *Invisible work, work-arounds and articulation work: Implications for women's occupational health*. Women's Occupational Health Network Meeting. Montreal, QC, March 26-29.
- 1997 *Computer networking: The potential for feminist activism*. The Women's Internet Conference. Ottawa, ON, October 18-22.
- 1997 *Communications technology, gender and development: The political economy of telecommunications in Atlantic Canada*. Socialist Studies Society and Law and Society Joint Session, Learned Societies Conference. St. John's, NL, June 8.
- 1997 *Teaching technology/Technology teaching*. Canadian Communication Association Annual Conference. St. John's, NL, June 7.
- 1997 *Women users: Gender issues in participatory design of computer systems*. Canadian Communication Association Annual Conference. St. John's, NL, June 7.
- 1997 *Women and access*. Making the Links: A Critical Look at Community and the Internet, 5th Annual British Columbia Library Association Information Policy Conference. Simon Fraser University, Burnaby, BC, March 21.

Conference Presentations, Canadian, cont.:

- 1997 *Viewing universal access through a gendered lens.* Developing a Canadian Access Strategy: Universal Access to Essential Network Services. Universal Access Workshop. Faculty of Information Studies, University of Toronto, ON, February 6-8.
- 1996 *Gender issues in a digital world.* Digital Knowledge: Canada's Future, Canada's Coalition for Public Information Conference. Royal York Hotel, Toronto, ON, February 6-7.
- 1993 *Healing and balance in the lives of activist academics.* Canadian Institute for the Advancement of Women (CRIAOW) Annual Conference. St. John's, NL, November 14.
- 1993 *The structure of Newfoundland women's organizations: Research findings.* Canadian Women's Studies Association Annual Meetings. Ottawa, ON, June 3.
- 1992 *More conundrums in coordinating women's studies.* Canadian Women's Studies Association Annual Meetings. Charlottetown, PE, May 31.
- 1991 *Communication between women's studies programmes.* Canadian Studies Association Annual Meetings. Kingston, ON, June 4.
- 1991 *Technological and occupational change: Implications for women in the 90s.* Working Knowledge: Labour and Learning in the Twenty-First Century. Vancouver Community College, Vancouver, BC, May 11.
- 1990 *The use of computer communication networks by women in the context of feminist social change.* Canadian Women's Studies Association Annual Meetings. Victoria, BC, May 30.
- 1988 *Women-friendly communication strategies: Making the computer work for you.* Canadian Institute for the Advancement of Women (CRIAOW) Annual Conference. Quebec City, QC, November 12.
- 1988 *Strategies for the implementation of a feminist computer network.* BC/Yukon Federation of Women's Groups Annual Conference. One Hundred Eight Mile House, BC, June 4.
- 1988 *Down the line: The social implications of computers.* British Columbia Teacher Librarian's Association Annual Conference. Harrison Hot Springs, BC, April 18.
- 1986 *Women, work, technology and unions.* Port Alberni Women's Resources Conference. Port Alberni, BC, February 7.

SEMINAR PRESENTATIONS AND GUEST TEACHING:

International:

- 2010 *Development of a Trauma Registry for a Cape Town Public Health Trauma Unit.* Rounds, Trauma Unit Staff, Groote Schuur Hospital, Cape Town, South Africa.
- 2009 *Handover of Health Information and Patient Safety.* Seminar in Perspectives on Applied Health Technology, Ph.D. course. Blekinge Institute of Technology, Ronneby, Sweden, September 16.
- 2009 *Handover of Health Information and Patient Safety.* Seminar in Perspectives on Applied Health Technology, Public Lecture. Blekinge Institute of Technology, Ronneby, Sweden, September 16.
- 2005 *Introduction of the Wireless Call System.* Department of Health Management and Policy, Erasmus University, Rotterdam, Netherlands, April 27.
- 2004 *Documents and work practices in medical work: Challenges and opportunities.* Advanced Business Center Lecture Series. Ricoh, Inc, San Jose, California. September 15.
- 2003 *Freezing social relations: Constructing gender through health database design – An STS perspective on health informatics.* Institute for Advanced Studies in Science, Technology and Society Studies. Graz, Austria, May 6.
- 2002 *Building the road to Canada's field of dreams: Looking back on Canada's public access strategy.* Centre for Service Innovation, School of Business, Queensland University of Technology, Australia, July 22.

Seminar Presentations and Guest Teaching, International, cont.:

- 2002 Visiting Professor, Centre for Service Innovation, School of Business, Queensland University of Technology, Australia, July 19-August 1.
- 2002 *The intersection of gender, skill and organizational issues in participatory technology design projects.* Interdisciplinary Committee on Organizational Studies (ICOS) Seminar. University of Michigan, Ann Arbor, MI, March 8.
- 2001 *Tidying up loose ends: Theoretical and practical issues related to women's participation in technological design.* Department of Computer Supported Cooperative Work, Technical University of Vienna, Austria, August 30.
- 2001 *Participatory approaches to interactive learning.* Course Instructor, Technical University of Graz, Austria, May 11-12.
- 1998 *Gender, skill, expertise and user involvement in designing technology: Reflections on theory and practice.* Department of Innovation Studies, University of East London, England, June 24.
- 1998 *Gendering ergonomics: Insights from participatory design and women's studies.* Department of Industrial Engineering and Management, Tampere University of Technology, Finland, June 5.
- 1998 *Gender, diversity and the information society in Canada.* Work Research Centre, University of Tampere, Finland, June 3.
- 1998 *Gendering ergonomics: Insights from participatory design and women's studies.* National Centre for Occupational Health, Helsinki, Finland, June 1.
- 1997 Visiting Professor, People, Technology and Work Program and InfoCentre. Conducted lectures and seminars on gender and participatory design and women and technology, University College of Karlskrona-Ronneby, Ronneby, Sweden, December 15-18.
- 1997 *Gender, technology, participation and ergonomics.* Department of Environment, Technology and Social Studies, Roskilde University, Roskilde, Denmark, December 11.
- 1997 *Gender and communication in participatory design of technology.* Technology and Social Change Program, Linköping University, Linköping, Sweden, May 21.
- 1996 *Addressing gender in participatory design of computing systems: Theoretical and conceptual problems.* Department of Computer Science and Informatics, University of Oslo, Norway, December 4.
- 1996 *Gender and computer networking: Findings from three studies.* Science, Technology and Society Programme, Norwegian University of Science and Technology, Trondheim, November 22.
- 1996 *Culture and participatory design and the culture of participatory design.* Institute of Sociology and Multidisciplinary Group for the Study of Work and Society, University of Bergen, Norway, September 26.
- 1996 *Gender and skill in participatory design and ergonomics.* Faculty of Engineering Speakers Series, University of Washington, Seattle, April 22.
- 1990 *The labour movement and new technology: Developing strategies for change.* Second Annual Labour Summer School for High School Students, Bellingham, WA, July 29.
- 1989 *Truth and consequences: Using technology assessment as a teaching tool.* Technology Education Colloquium, Montana State University, Bozeman, December 7.
- 1989 *The labour movement and new technology: Developing strategies for change.* First Annual Labour Summer School for High School Students, Bellingham, WA, August 25.
- 1984 *Women, technological change and unemployment.* Trainer, Staff of Seattle Office of Women's Rights, Seattle, WA, August 15.

Seminar Presentations and Guest Teaching, Canadian:

- 2010 *Can we respond to the challenge? Issues arising in the assessment of information technology in healthcare.* The Centre for Clinical Epidemiology and Evaluation Weekly Rounds, Vancouver Coastal Health Authority, BC, November 8.
- 2010 *Socio-technical issues in health informatics: How SIAT can contribute to design solutions.* SIAT Graduate Research Colloquium, School of Interactive Arts and Technology, Simon Fraser University, Surrey, BC, October 20.
- 2010 *E-epidemiology: The challenges of constructing health indicators involving multiple jurisdictions.* The Centre for Clinical Epidemiology and Evaluation Weekly Rounds, Vancouver Coastal Health Authority, BC, May 31.
- 2009 *Interviewing Strategies in Qualitative Research* (half day workshop). Children's and Family Research Institute, Provincial Health Services Authority. Vancouver, BC, October 22.
- 2009 *The Campbell Collaboration.* The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, June 8.
- 2009 *Unpacking handover communication: Implications for safe patient care* (with S. Whitehouse). The Centre for Clinical Epidemiology and Evaluation Weekly Rounds, Vancouver Coastal Health Authority, BC, January 26.
- 2009 *Configuration and Implementation of Computer Supported Cooperative Work Systems in Health Informatics: Lessons from the Field about Designing for Use.* Guest Lecture, SIAT Research Colloquium, School of Interactive Art and Technology, Simon Fraser University. Surrey, BC, January 14.
- 2008 *The Campbell Collaboration.* The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, May 26.
- 2008 *E-Epidemiology and the Health Innovation Design and Evaluation Team (HeIDE).* The Centre for Clinical Epidemiology and Evaluation Weekly Rounds, Vancouver Coastal Health Authority, BC, May 26.
- 2008 *Science, technology and society perspectives on data quality issues occurring during data collection and use in health services research.* The Centre for Clinical Epidemiology and Evaluation Weekly Rounds, Vancouver Coastal Health Authority, BC, January 28.
- 2008 *Science, technology and society perspectives on data collection and use.* Centre for Health Services and Policy Research, University of British Columbia, Vancouver, January 16.
- 2007 *The Campbell Collaboration.* The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, September 10.
- 2007 *The intersection of language, technology, gender and knowledge about women's health.* Seminar Presentation, Co-sponsored by University of Waterloo Department of English, Faculty of Health Studies and Women's Studies Program, University of Waterloo, ON, April 16.
- 2007 Program Evaluation (all day course). The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, January 5.
- 2006 *The Campbell Collaboration.* The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, September 11.
- 2005 *What? No RCTs?* Guest Lecture in PHAR 450 B: Technology Assessment in Field Settings. Faculty of Pharmaceutical Sciences, University of British Columbia, Vancouver, November 25.
- 2005 *Constructing health: Data quality from conceptualization to system design and data use.* CINBIOSE, University of Quebec at Montreal, November 2.
- 2005 *The Campbell Collaboration.* The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, October 24.

Seminar Presentations and Guest Teaching, Canadian, cont.:

- 2005 *Evaluating health outcomes*. Workshop co-organizer and presenter (all day workshop for health professionals), The Centre for Clinical Epidemiology and Evaluation, Vancouver Coastal Health Authority, BC, April 6.
- 2005 From theory to practice and back: An action research case report. Guest Lecture in INF 503: Research Methods in Health Informatics. School of Health Information Sciences, University of Victoria, BC, January 13.
- 2004 *Information technology in healthcare: Snapshots from the field*. Simon Fraser University School of Communication Brown Bag Lunch Series, Burnaby, BC, December 2.
- 2004 *Technology and patient safety: Systems and governance issues*. Health Law and Technology Institute, Dalhousie University, Halifax, NS, November 19.
- 2004 Course Faculty, Literacy and Health Research Workshop for Graduate Students. Second Canadian Conference on Literacy and Health. Staying the Course: Literacy and Health in the First Decade. Ottawa, ON, October 16-17.
- 2004 *The Campbell Collaboration*. The Centre for Clinical Epidemiology and Evaluation Condensed Systematic Review Course, Vancouver Coastal Health Authority, BC, October 26
- 2004 *The Campbell Collaboration*. The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, September 27.
- 2004 *Field research techniques: Work practice research and Francophone ergonomics*. Kinesiology 885, Simon Fraser University, Burnaby, BC, September 23.
- 2004 *Participatory design: From theory to practice (and back)!* The Bridge Research Colloquium, Simon Fraser University, Surrey, BC, April 16.
- 2004 *The role of technology in the production, consumption and use of health information: Implications for policy and practice*. Institute for Health Promotion Research, University of British Columbia, Vancouver, January 8.
- 2003 *Healthy best practices in midlife: Community partnerships for health research*. Institute of Health Services and Policy Research, Montreal, QC, November 23.
- 2003 *The role of technology in the production, consumption and use of health information: Implications for policy and practice*. School of Communication, Simon Fraser University, Burnaby, BC, November 5.
- 2003 *The Campbell Collaboration*. The Centre for Clinical Epidemiology and Evaluation Systematic Review Course, Vancouver Coastal Health Authority, BC, October 6.
- 2003 *Technology trouble: Talk to us. Findings from an ethnographic field study of new technology implementation in the new tower at Vancouver General Hospital*. Rounds, Centre for Clinical Epidemiology & Evaluation, Vancouver Hospital & Health Sciences Centre, BC, September, 15.
- 2003 *Technology trouble? Talk to us! Overview of a quick cycle workplace intervention project*. CINBIOSE, University of Quebec at Montreal, July 28.
- 2003 *Before and after surgery: Taking social determinants of health into account in orthopaedic research*. Orthopaedic Surgery Grand Rounds, Vancouver General Hospital, BC, April 2.
- 2003 *The introduction of information technologies into health sector workplaces: Designing healthy work practices*. Occupational and Environmental Hygiene Program, University of British Columbia, Vancouver, February 7.
- 2002 *Assessing the health of the health information highway through analysis of past implementations: Lessons learned*. School of Health Information Science Seminar Series, University of Victoria, BC, March 22.
- 2002 *Work practices meet population health: Issues in the design, development and implementation of information systems to support population health*. Grand Rounds, Centre for Clinical Epidemiology & Evaluation, Vancouver Hospital & Health Sciences Centre, BC, March 4.

Seminar Presentations and Guest Teaching, Canadian, cont.:

- 2000 *Designing healthy technology? An overview of the Canadian health information highway.* President's Lecture, Simon Fraser University, Burnaby, BC, November 20.
- 2000 *The use of the internet by library patrons at Vancouver Public Library.* Simon Fraser University Library Brown Bag Lecture Series 4. W.A.C. Bennett Library, Simon Fraser University, Burnaby, BC, April 26.
- 2000 *Social, ethical and gender issues in designing technology.* Equity Issues in Education and Employment Lecture Series, Faculty of Applied Sciences, Simon Fraser University, Burnaby, BC, February 24.
- 1999 *The use of computers in qualitative data analysis.* Guest lecture in Evaluation Methods for Applied Communications Research, Simon Fraser University, School of Communication, Burnaby, BC, September 28.
- 1999 *Redesigning women's work: Insights from participatory design and participatory ergonomics.* Women's Studies Program, University of Northern British Columbia, Prince George, BC, March 12.
- 1999 *Gender and technology: Accounting for invisible work in job design.* Occupational and Environmental Hygiene Program, University of British Columbia, Vancouver, January 22.
- 1997 *Technology assessment: Applications in educational technology.* Graduate Program, Faculty of Education, Simon Fraser University, Burnaby, BC, March 4.
- 1997 *An overview of women and technology and research findings: Three studies about women and technology.* Guest Lectures, Introduction to Communication, Simon Fraser University, Burnaby, BC, February 18 & 25.
- 1997 *The future of democracy in the cyber-age.* Panelist, panel discussion hosted by School of Communication, Institute for the Humanities and Continuing Studies, Simon Fraser University, Burnaby, BC, January 31.
- 1996 *Technology assessment and technology as an equity issue.* Master of Philosophy in Humanities Programme, Memorial University, St. John's, NL, May 29 & June 5.
- 1996 *Gender and communication issues in the design of technological systems.* School of Communication, Simon Fraser University, Burnaby, BC, April 12.
- 1996 *Gender and built environments.* Department of Geography Seminar Series, Memorial University, St. John's, NL, March 15.
- 1996 *Activism and academics: Praxis, politics and the feminist project.* Panel discussion. Women's Studies Program, Memorial University, St. John's, NL, March 8.
- 1995 *Equity issues in computer networking.* Faculty of Engineering, Memorial University, St. John's, NL, October 4.
- 1995 *Life after an MA in women's studies: Reflections on the early days of SFU's MA program in women's studies.* 20th Anniversary of Women's Studies. Department of Women's Studies, Simon Fraser University, Burnaby, BC, September 29.
- 1994 *Technology assessment and equity.* Faculty of Engineering, Memorial University, St. John's, NL, October 13.
- 1994 *Technology assessment.* Master of Philosophy in Humanities Programme, Memorial University, St. John's, NL, June 30.
- 1994 *Documenter les domaines inexploités: Critiques féministes du changement technologique.* Centre Pour Des Études Sur Les Femmes, Université du Québec à Montréal, May 5.
- 1993 *The effects of technological change on women's work in telecommunications.* Social, Technical & Physical Barriers to the Safe Integration of Women in the Workplace (Workshop), Memorial University, St. John's, NL, August 30.
- 1993 *The use of computers in women's organizations: Preliminary results from a provincial study in Newfoundland and Labrador.* University of Victoria, BC, March 22.
- 1993 *Womantalk goes on-line: The use of computer networks in the context of feminist social change.* University of Calgary, AB, January 25.

Seminar Presentations and Guest Teaching, Canadian, cont.:

- 1992 *Women's access to computer networks: Implications for participatory design.* Simone De Beauvoir Institute, Montreal, QC, January 27.
- 1991 *Women's access to computer networks.* Science, Communications and Information Technology Series, Queen's University, Kingston, ON, November 12.
- 1991 *One foot in each door: Women's studies and the community.* The University and the Community, Canadian Research Institute for the Advancement of Women (CRIAOW) Newfoundland/Labrador Workshop. St. John's, NL, July 12.
- 1991 *Getting wired: The social impact of computers in the workplace.* Information Services, Queen Elizabeth II Library, Memorial University of Newfoundland, St. John's, NL, February 26.
- 1990 *The house that technology built: Reflections on Ursula Franklin's "The Real World of Technology."* University of British Columbia, Professors Emeriti Division, Vancouver, BC, September 19.

Talks to Policy and Practitioner Audiences:

- 2011 *Data quality issues and challenges in secondary use of data from primary care settings.* Online presentation for CIHI-KNEX (Canadian Institute for Health Information Knowledge Exchange network), February 15.
- 2010 *iHealth: Health Literacy in a Technical Age.* Café Scientifique panel member, Public event sponsored by Institute of Population and Public Health of the Canadian Institutes of Health Research and the Public Health Agency of Canada, Bellaggio Café, Vancouver, BC, November 24.
- 2010 *Ghost charts, ski area injuries, and handovers in patient care: Socio-technical design issues and challenges for designing information systems to support varied user groups.* Presentation to Google Inc. Mountain View, CA. August 9.
- 2008 *Information Technologies in Health Settings: Challenges to Improving the Evidence Base.* Presentation to Health Decision Makers at Health Technology Assessment: Evidence to Policy Symposium, Child and Family Research Institute, Provincial Health Services Association, Vancouver BC. September 4.
- 2008 *Clinic Chart Study: Overview & Preliminary Findings.* Presentation to Clinical Informatics Advisory Committee, Provincial Health Services Authority. Vancouver BC. July 17.
- 2007 *The role of technology in the production, consumption and use of health information in varied settings.* Policy Division, Health Canada, Ottawa, ON. November 22.
- 2007 (with Elaine Gibson) *The role of technology in the production, consumption and use of health information: An overview of the ACTION for Health Project.* Privacy Commission, Health Canada, Ottawa, ON, November 20.
- 2007 (with Elaine Gibson). *The role of technology in the production, consumption and use of health information: An overview of the ACTION for Health Project.* Access to Information and Privacy Division, Health Canada: Ottawa, ON. October 25.
- 2007 *The role of technology in the production, consumption and use of health information.* Public Health Agency of Canada, Ottawa, ON, October 24.
- 2007 *Information technology in the health sector: Nursing issues.* Canadian Nurses Association, Ottawa, ON. October 23.
- 2007 *Information technology in the health sector: Implications related to doctors.* Canadian Medical Association, Ottawa, ON. October 23.
- 2007 *Information technology in the health sector: Implications related to Industry Canada's mandate.* Industry Canada, Ottawa, ON. October 22.

Talks to Policy and Practitioner Audiences, cont.:

- 2007 *Information technology in the health sector: Implications for First Nations and Inuit Health*. First Nations and Inuit Health Branch, Health Policy, Ottawa, ON. October 19.
- 2007 *Challenges associated with implementation of Canada's health information highway: Implications for the Auditor General's Office*. Auditor General of Canada, Ottawa, ON. October 17.
- 2007 *Information technology in the health sector: Gender issues*. Bureau of Women's Health and Gender Analysis, Health Canada: Ottawa, ON. October 17.
- 2007 *Evidence based technology purchasing? Successes and challenges in improving the use of evidence in health technology decision making*. Canadian Agency for Drugs, Technologies and Health Invitational Symposium. Ottawa, Ontario. April 23-24.
- 2007 Balka, E. *Health technology, governance and patient safety: An overview and synthesis of the literature*. Health Policy Research Roundtable on Patient Safety and Governance (Organized by Health Canada). Minto Suite Hotel, Ottawa ON. February 23, 2007.
- 2005 *Implementing the Canadian Health Information Highway: issues arising in health sector work and legal & ethical issues*. Health Canada, Ottawa, ON, February 23.
- 2005 *Access and equity on the Canadian health information highway: Preliminary research findings*. Industry Canada, Ottawa, ON, February 23.
- 2004 *Health, technology, governance and patient safety: An overview and synthesis of the literature*. Patient Safety and Governance Symposium. Health Canada, Ottawa, ON, March 12.
- 2004 *Health, technology, governance and patient safety: An overview and synthesis of the literature*. Patient Safety and Governance Symposium. Ottawa, ON, March 12.
- 2004 *The role of technology in the production, consumption and use of health information: Implications for policy and practice*. Industry Canada, Ottawa, ON, January 23.
- 2004 *The role of technology in the production, consumption and use of health information: Implications for policy and practice*. Health Canada. Ottawa, ON, January 23.
- 2003 *Health literacy: Technological opportunities and challenges*. British Columbia Ministry of Health Planning, Victoria, BC, October 15.

Hands-on Workshops:

- 2004 *Development, technology and mediated infrastructures, knowledge work(ers)*. Workshop Instructor, Virtual(ly) Research: The (re)Mediatization of Culture. SSHRC ITST TechnoCulture Knowledge and Innovation Summit. Vancouver, BC, May 4.
- 1993 *Computer networking for women's groups*. Workshop Instructor, Canadian Institute for the Advancement of Women (CRIAW) Annual Conference. St. John's, NL, November 13.
- 1992 *Research techniques for the overstressed and underfunded*. Workshop Instructor, Provincial Women's Conference. Port Aux Basques, NL, November 7.
- 1992 *Computers and women's organizations: Issues and strategies*. Workshop Instructor, Provincial Women's Conference. Port Aux Basques, NL, November 6.
- 1992 *Computer networking and women's groups: An overview*. Workshop Instructor, Women in Trades and Technology Annual Conference. Ottawa, ON, February 3.
- 1989 *Computer networking and women's groups: An overview*. Workshop Instructor, Transforming Tomorrow: Women's Studies in the High Schools. Vancouver, BC, November 4.
- 1988 *Computer networking and women's groups: An overview*. Workshop Instructor, Women in Trades and Technology Annual Conference. Naramata, BC, October 4.
- 1988 *The design and implementation of feminist computer networks for social change*. Workshop Instructor, Newfoundland Women's Groups. St. Johns, NL, April 23-24.

Hands-on Workshops, cont.:

- 1987 *The design and implementation of feminist computer networks for social change.* Workshop Instructor, Canadian Institute for the Advancement of Women (CRIAW) Annual Conference. Winnipeg, MB, November 9.
- 1987 *Assessing and managing technological change.* Workshop Instructor, Seattle City Librarians, American Federation of State, County and Municipal Employees Local 2083. Seattle, WA, May 20.
- 1987 *Implementing technological change cooperatively.* Workshop Instructor, Union of Teacher's Federation Employees and Administrative Staff Union of the British Columbia Teacher's Federation. Vancouver, BC, March 11.
- 1987 *Assessing technological change in the workplace.* Workshop Instructor, Association of University and College Employees Locals 2 and 6. Burnaby, BC, January 20 & 22; March 18 & 20.
- 1986 *Using computer networks in a feminist organization.* Workshop Instructor, American Association of University Women Idaho Chapter. Boise, ID, February 2.

Conferences and Workshops Organized:

- 2006 *Reconfiguring healthcare: Issues in computer supported cooperative work in healthcare environments.* Workshop organized with I. Wagner, held in conjunction with 2006 Participatory Design Conference (PDC '06): Expanding Boundaries in Design. Trento, Italy, August 1-5.
- 2005 *Reconfiguring healthcare: Issues in computer supported cooperative work in healthcare environments.* Workshop organized with I. Wagner, held in conjunction with 9th European Conference on Computer-Supported Cooperative Work (ECSCW 2005). Paris, September 18-22.
- 2004 *Work practice research and information technology development in hospital and community health care settings.* Workshop organized with I. Wagner, held in conjunction with Computer Supported Cooperative Work 2004 (CSCW '04): ACM conference on Computer Supported Cooperative Work, November 6-10. Chicago, Illinois, USA. November 7.
- 2000 Conference and Program Chair. 7th International IFIP Conference on Women, Work and Computerization. Vancouver, BC, June 7-11.
- 1993 *Social, Technical & Physical Barriers to the Safe Integration of Women in the Workplace.* Workshop organized with B. Neis, Memorial University, St. John's, NL, August 28-30.
- 1992 *Feminist learning: Defining reality 500 years after Columbus.* Canadian Women's Studies Association/Association Canadienne Des Etudes Sur Les Femmes, Annual Conference organized with assistance from B. Percival. University of Prince Edward Island, Charlottetown, PE, May 31-June 1.
- 1991 *The university and the community.* Workshop organized with B. Neis and M. Muzychka, Sponsored by Canadian Research Institute for the Advancement of Women (CRIAW) Newfoundland/Labrador. St. John's, NL, July 11-12.

AWARDS AND GRANTS (excluding research grants identified elsewhere):

- 2010 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 2008 ATIC Design Lab and ACTION for Health Project received the Artful Integrator's Award at the Bi-Annual Participatory Design Conference for contributions to participatory design of information and computer systems.
- 2008 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 2006 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 2004 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 2003 Awarded YWCA Women of Distinction Award, Workplace Innovation Category. (June 5)
- 2002 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 2000 Research Fellowship, Institute for Advanced Studies on Science, Technology and Society, Graz, Austria (January-December 2001). (12,000 EURO)
- 2000 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)

Awards and Grants, cont.:

- 2000 Social Science and Humanities Research Council of Canada Conference Grant. (For Women, Work and Computerization Conference and book publication). (\$24,750.00)
- 1998 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 1997 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 1996 Research Fellowship, Memorial University/ University of Bergen (Norway) Faculty Exchange.
- 1996 Social Science and Humanities Research Council of Canada International Travel Award.
- 1994 Memorial University Publication Subvention Board (for translation of article into French).
- 1993 Social Science and Humanities Research Council of Canada Workshop Grant (with B. Neis, K. Messing and D. Mergler).
- 1993 Social Science and Humanities Research Council of Canada International Travel Award. (\$1,500)
- 1992 Secretary of State Women's Programmes (for Canadian Women's Studies Association). (\$25,000)
- 1990 Simon Fraser University President's Research Fellowship.
- 1989 Simon Fraser University Graduate Travel Award.
- 1989 Simon Fraser University Graduate Research Fellowship.
- 1988 Simon Fraser University Graduate Research Fellowship.
- 1987 Simon Fraser University Open Scholarship.
- 1986 Labour Canada Labour Education Bursary.
- 1986 Simon Fraser University Graduate Research Fellowship.
- 1985 Simon Fraser University President's Research Stipend.
- 1984 York University Graduate Studies Travel Grant; Faculty of Environmental Studies Travel Grant.

UNIVERSITY SERVICE:

- 2004 Search Committee, Academic Vice-President, Simon Fraser University.
- 2003-Present Research Mentor, School of Communication.
- 2003 Member, Graduate Admissions, Committee, School of Communication.
- 2002 External Reviewer, Ontario Council of Graduate Studies. Reviewed Carleton University graduate programs in Mass Communication.
- 2000 Dean's Representative, Community Alliance for Health Research and Interdisciplinary Health Research Team Proposal Development.
- 2000-2004 Member, Steering Committee, Institute for Health Research and Education, Simon Fraser University.
- 1999-2000 Member (elected), School of Communication Hiring Committee.
- 1998-1999 Equity Representative, School of Computer Science Hiring Committee.
- 1998-2000 Coordinator, School of Communication Honours Program.
- 1997-1998 Member, (elected) School of Communication Departmental Tenure Committee, Simon Fraser University.
- 1997 Invited Participant, Knowledge-Based Economy and Society Pilot Project, Co-sponsored by Heritage Canada, Industry Canada and Statistics Canada, Government Conference Centre. Ottawa, ON, October 27.
- 1997-2004 Member, Centre for Labour Studies Advisory Board, Simon Fraser University.
- 1997-2000 School of Communication Representative, Faculty of Applied Sciences Equity Committee, Simon Fraser University.
- 1997-2000 Member, School of Communication Undergraduate Curriculum Committee, Simon Fraser University.
- 1997 Member, Search Committee, School of Communication, Simon Fraser University.
- 1996 Member, (elected), Search Committee for new Coordinator, Women's Studies Program, Memorial University.
- 1996 Participant (invited), Pan-Canadian Consultation regarding Status of Women Canada's new functions. Laval, QC, March 28-30.

University Service, cont.:

- 1996 Participant (invited), Newfoundland and Labrador Science Council Consultation concerning computers in education. March 4.
- 1996 Interdisciplinary Programmes Representative, (elected), Faculty of Arts Focus Group on Academic Planning, Memorial University.
- 1995-1996 Member, Undergraduate Studies Committee, Women's Studies Programme, Memorial University.
- 1995-1996 Advisor, Academic Advising Centre, Faculty of Arts, Memorial University.
- 1995-1996 Faculty of Arts Representative to the Faculty of Engineering, Memorial University.
- 1995-1996 Faculty of Arts Representative, University High Speed Computing Committee, Memorial University.
- 1994 Participant (invited), Federal Science and Technology Review, Regional Meeting. St. John's, NL, September 14-15.
- 1991-1994 Faculty of Arts Representative, Senate Committee on Undergraduate Studies, Memorial University.
- 1992 Member, Search Committee for Associate Dean, School of Graduate Studies, Memorial University.
- 1992 Participant, Strategic Planning Workshop, Memorial University.
- 1992 Member, Development Committee, First Year Computer Literacy Course, Memorial University.
- 1991-1992 Member, Planning Committee, Women in Academe Speaker Series, Memorial University.
- 1986-1987 Student Representative, Senate Awards Adjudication Committee, Simon Fraser University.

POSITIONS HELD, PROFESSIONAL ASSOCIATIONS:

- 2002-2004 Secretary, Canadian Communications Association.
- 1995-1998 Secretary, International Federation of Information Processors Working Group 9.1, Technology and Work.
- 1993-1994 Past-President, Canadian Women's Studies Association.
- 1992-1993 President, Canadian Women's Studies Association.
- 1992-1994 Board Member, Social Sciences Federation of Canada.
- 1991-1992 President-Elect, Canadian Women's Studies Association.
- 1991-1996 Treasurer, Canadian Research Institute for the Advancement of Women, Newfoundland/Labrador.

COMMUNITY INVOLVEMENT:

Board and Committee Activities:

- 2007-2008 Member, Advisory Board, Canada Health Infoway Inc. Advisory Board on End User Strategy. Toronto, ON.
- 2004-2005 Invited member, Worklife Advisory Committee, Canadian Council of Health Services Accreditation.
- 1999 Member, Advisory Committee on Information Technology, British Columbia Centre of Excellence in Women's Health, Vancouver, BC.
- 1995-1998 Research Associate, Morgentaler Clinic, St. John's, NL.
- 1995-1996 Member, Women's Health Network, St. John's, NL.
- 1995-1996 Member, Computer Networking Advisory Committee of the Provincial Advisory Council on the Status of Women. St. John's, NL.
- 1995 Member, National Ad Hoc Advisory Board on Computer Networking, Canadian Advisory Council on the Status of Women.
- 1992-1993 Member, Conference Organizing Committee, Canadian Research Institute for the Advancement of Women (CRIAOW) Annual Conference, St. John's, NL.

Community Involvement, Board and Committee Activities, cont.:

- 1991-1993 Member, St. John's Status of Women Council, St. John's, NL.
- 1991-1996 Member, Canadian Research Institute for the Advancement of Women, Newfoundland/Labrador.
- 1985-1989 Research Advisor, WomenSkills Development Society of BC, Burnaby, BC.
- 1981-1983 Alternative Resources Citizens' Advisory Board. Seattle City Light, Seattle, WA.
- 1982-1983 Citizens' Forecast Review Committee. Seattle City Light, Seattle, WA.

Guest Lectures and Public Addresses:

- 2001 *Contemporary technological changes –How they affect working women and how to mitigate some of those effects.* Canadian Union of Public Employees' Staff Union Women's Day (CSU). Hotel Vancouver, BC, November 16.
- 1999 *Where is Jill at VPL? Gender and computer use at Vancouver Public Library.* Wired Women, British Columbia Institute of Technology, Vancouver, BC, November 17.
- 1999 Social, ethical and gender issues in designing technology. Presentation to AS/400 Users' Group. Surrey Inn, BC, May 14th.
- 1998 *Women and technology: Issues for the '90s.* Forever Learning Series. Marpole Seniors Centre, Vancouver, BC, April 24.
- 1998 *The question of universal access: Who has it, who doesn't?* Panelist, 1998 Information Rights Week, sponsored by British Columbia Library Association. Simon Fraser University, Vancouver, BC, April 2.
- 1998 *From talk to tango: Communication perspectives on the Internet.* Presentation about Simon Fraser University's School of Communication. Simon Fraser University, Burnaby, BC, January 17.
- 1997 *Toys for boys or thrills for girls?* Presentation and discussion, Faculty in Residence Program. Shell House Residence, Simon Fraser University, Burnaby, BC, November 17.
- 1997 *The future of community computer networks.* Guest speaker, Vancouver Community Network Annual General Meeting. Vancouver, BC, November 12.
- 1995 Moderator, Panel on Legal Issues Facing Lesbians in Canada. National Women and the Law Conference. Hotel Newfoundland. St. John's, NL, May 13.
- 1994 Panelist, Women in Science and Engineering. Sponsored by Women in Science and Engineering Summer Student Program. Memorial University. St. John's, NL, August 9.
- 1993 Speaker, Annual 'Take Back the Night' March and Rally. St. John's, NL, September 18.
- 1993 Panelist, Women in Science and Engineering. Sponsored by Women in Science and Engineering Summer Student Program. Memorial University. St. John's, NL, August 10.
- 1992 Panelist, Women in Science and Engineering. Sponsored by Women in Science and Engineering Summer Student Program. Memorial University. St. John's, NL, August 3.
- 1991 Panelist, What is political correctness? Discussion sponsored by the Memorial University Philosophical Society. St. John's, NL, October 2.
- 1987 *The effects of new technology on women's work.* Riley Park Community Centre. Vancouver, BC.
- 1987 *Uncovering the social impacts of new technology.* Earl Marriot Secondary School. Surrey, BC.
- 1986 *The impact of women's involvement with technology on non-traditional work.* Canadian Construction Estimators Conference. Vancouver, BC.
- 1986 *The effects of new technology on careers.* North Surrey Senior Secondary School, BC.
- 1985 *Women, high technology and unemployment.* Seattle Central Community College Brown Bag Lunch Series. Seattle, WA.

ARTISTIC CONTRIBUTIONS:

- 2010 "Tree in Back Bowl," photographically based intaglio print, on exhibit in December in Malaspina Printmakers' Gallery, Granville Island, BC.
- 2010 "Northern Bee," "Morning Swamp," "Swan," "Passing By," "Beach at Dusk," "Fall Tree," (Photographs). Wind and Wings Show, (Group Show). UpStares Gallery, Squamish BC, July 14- September 5.
- 2010 "Passing By," "Rock and Moss," "Beach at Dusk," "Fall Tree," "Canoe I," "Canoe II," "Travelers I," and "Travelers II" (Photographs). Harmony with Squamish Trails (Group Show). UpStares Gallery, Squamish BC, June 2-July 11.
- 2010 "Totem" and "Trees" (Photographs). Monthly Art Display (June). Squamish Visitors' Centre, Squamish, BC
- 2010 "Coffee Time," "Totem," "New Brunswick Sky," "New Brunswick Morning," "Canoe I," "Canoe II," "Canoe III," "Travelers I," and "Travelers II" (Photographs). Abstracts (Group Show). UpStares Gallery, Squamish BC, April 21-May 30.
- 2010 "Trees," "Morning Road," and "Flying Flowers" (Photographs). Anything Goes (Group Show). UpStares Gallery, Squamish BC, March 9-April 18.
- 2010 "Water I," "Water II," "Water III," and "Water IV" (Photographs). H2O! Show, Squamish Wild at Art Festival. (Group Show). UpStares Gallery, Squamish, BC. Squamish Wild at Art Festival, February 12-28.
- 2009 Photographs of Ferron used as DVD cover and for other publicity materials for award winning documentary, Ferron: Girl on a road. (Augusta Productions, Gerry Rogers, Director). 2009.
- 2008 Photographs of Ferron used for front and back of CD cover on re-release of album titled *Turning into Beautiful*.
- 2007 "Night Out" (Photograph) and "Lunar Eclipse Over Sydney" (Photograph). Nocturne. (Group Show). Exposure Gallery, Vancouver, November 9-25.
- 2007 "Tibetan Girl." (Photograph) and "Tibetan Boy (Photograph). Exploring the World: The Traveling Eye. (Group Show). Exposure Gallery, Vancouver, January 12-28.
- 2006 "Amsterdam Awning." (Photograph). Winter Salon (Group Show). Exposure Gallery, Vancouver. October 13-29, 2006, Dec. 8-17.
- 2006 "Passing By." (Photograph). Altered States (Group Show). Exposure Gallery, Vancouver, October 13-29. Image used in advertising for show.
- 2006 Ferron. (Photograph). *Acoustic Guitar Magazine* 16(8:158), (February). p. 36.

MEDIA:

- 2010 Interview, Applying Social Science, Producing benefits , Genome BC newsletter, Issue 3, Fall.
- 2008 Article in SFU News (ACTION for Health internationally recognized). Burnaby, BC, November 27.
- 2007 Interview with CBC.ca Vancouver, BC, December 10.
- 2004 Featured in Simon Fraser University's President's Report Burnaby, BC., May 13.
- 2006 Interview with CJSF Ideas (1 hour). Burnaby, BC, December 21.
- 2004 Interview with CJSF Ideas (1 hour). Burnaby, BC, March 31.
- 2004 Interview with CBC Radio Canada International Burnaby, BC, February 18.

Media, cont.:

- 2003 Interview in SFU News
Burnaby, BC, December 9.
- 2003 Press Release, Simon Fraser University Media and Public Relations
Burnaby, BC, December 8.
- 2003 Article in Vancouver Sun
Vancouver, BC, December 9.
- 2001 Interview, Vancouver Courier
Vancouver, BC, August.
- 2000 Radio Interview for CKNW
Burnaby, BC, July 29.
- 2000 Article in SFU Week
Burnaby, BC, May.
- 2000 Radio Interview (1 hour) for FOCUS 580, aired on WILL Urbana Champaign, a National Public Radio
affiliate
Live (by phone), January 12.
- 1999 Television Interview by Mark Schnider for CTV's Digital Desk
Vancouver, BC, Recorded September 14. Aired September 21 and 25, nationally.
- 1999 Interview in SFU Week
Burnaby, BC, September, 1999.
- 1997 Radio Interview, Internet News
Vancouver, BC, April 12.
- 1997 Commentary on Women and Technology, Broadcast One (CBC TV News)
Vancouver, BC, February 25.
- 1994 Radio Interview, VOWR Radio
St. John's, NL, September 8.
- 1994 Television Interview, CBC TV News
St. John's, NL, June 29.
- 1992 Moderator, Public Forum on the Provincial Budget
Sponsored by Institute for Social and Economic Research and Economics Society. Telecast live on Cable 9,
St. John's, NL, April 9.
- 1985 The Effects of Technology on Women Workers
CKO News Radio Interview, Vancouver, BC.
- 1985 Assessing Technology From A Feminist Perspective
KUFM Radio Interview, Missoula, MT.
- 1985 Analyzing Technology From A Woman's Perspective
Co-op Radio Interview, Vancouver, BC.

RESEARCH INTERESTS:

Design, Implementation and Use of Health Information Technologies;
Gender and the Design of Technological Systems;
Gender, Technology and Communication;
Impacts of Technological Change on Women and Minorities;
Participatory Design and Participatory Ergonomics;
Public Participation in Technology Assessments;
Technology and Public Policy;
User Participation in Design of Technological Systems;
Women's Occupational Health;
Science, technology and society perspectives on artistic production.

CITIZENSHIP: Canadian and American.