CUSC-CCREU 2017 Survey of Middle Year Students: Quick Facts

CUSC-CCREU is Canada's longest standing and foremost provider of undergraduate student satisfaction and experience surveys. Since CUSC's inception in 1994, universities across Canada have jointly implemented surveys of their undergraduate students to be able to better understand and serve their students.

The 2017 survey of middle-year students was distributed to 56,034 students, resulting in feedback from 15,248 students across Canada from 24 institutions.

### Sample Completed surveys Response rate

<table>
<thead>
<tr>
<th></th>
<th>Sample</th>
<th>Completed surveys</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Simon Fraser University</td>
<td>1,000</td>
<td>600</td>
<td>60.0%</td>
</tr>
<tr>
<td>Canada</td>
<td>56,034</td>
<td>15,248</td>
<td>27.2%</td>
</tr>
</tbody>
</table>

1. University experience meeting expectations

<table>
<thead>
<tr>
<th></th>
<th>Simon Fraser</th>
<th>Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exceeded expectations</td>
<td>13%</td>
<td>22%</td>
</tr>
<tr>
<td>Met expectations</td>
<td>68%</td>
<td>63%</td>
</tr>
<tr>
<td>Fell short of expectations</td>
<td>19%</td>
<td>16%</td>
</tr>
</tbody>
</table>

2. Satisfaction with quality of teaching

<table>
<thead>
<tr>
<th></th>
<th>Simon Fraser</th>
<th>Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>11%</td>
<td>18%</td>
</tr>
<tr>
<td>Agree</td>
<td>13%</td>
<td>10%</td>
</tr>
<tr>
<td>Disagree</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>2%</td>
<td>2%</td>
</tr>
</tbody>
</table>

3. Feel as if I belong at this university

<table>
<thead>
<tr>
<th></th>
<th>Simon Fraser</th>
<th>Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>10%</td>
<td>17%</td>
</tr>
<tr>
<td>Agree</td>
<td>66%</td>
<td>64%</td>
</tr>
<tr>
<td>Disagree</td>
<td>17%</td>
<td>64%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>3%</td>
<td>3%</td>
</tr>
</tbody>
</table>

4. Satisfaction with decision to attend this university

<table>
<thead>
<tr>
<th></th>
<th>Simon Fraser</th>
<th>Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>16%</td>
<td>24%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>13%</td>
<td>24%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>13%</td>
<td>13%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td></td>
<td>2%</td>
<td>2%</td>
</tr>
</tbody>
</table>
5. Profile of respondents

- Have chosen a major: 86% Simon Fraser, 92% Canada
- Attending full-time: 50% Simon Fraser, 84% Canada
- A- or higher university grade: 16% Simon Fraser, 31% Canada
- Interrupted studies: 30% Simon Fraser, 22% Canada
- Transferred from another university: 23% Simon Fraser, 40% Canada

6. Employed (outside of co-op programs)

- Employed off campus: 50% Simon Fraser, 43% Canada
- Employed on campus: 4% Simon Fraser, 8% Canada
- Employed both off and on campus: 2% Simon Fraser, 3% Canada
- Not employed, but seeking work: 23% Simon Fraser, 18% Canada
- Not employed and not seeking work: 22% Simon Fraser, 28% Canada

7. Study patterns (average hours per week)

- Average hours spent in classes/labs: 12.1 Simon Fraser, 15.0 Canada
- Average hours spent outside of classes/labs: 15.5 Simon Fraser, 16.8 Canada
- Total hours spent on academics: 27.6 Simon Fraser, 31.8 Canada

8. Concern shown to me as an individual

- Very satisfied: 4% Simon Fraser, 8% Canada
- Satisfied: 66% Simon Fraser, 64% Canada
- Dissatisfied: 26% Simon Fraser, 23% Canada
- Very dissatisfied: 5% Simon Fraser, 6% Canada

9. Top perceptions of professors

Those who rated agree or strongly agree (on a four-point scale)

- Seem knowledgeable in their fields: 97% Simon Fraser, 97% Canada
- Treat students the same regardless of gender: 96% Simon Fraser, 96% Canada
- Treat students the same regardless of race: 96% Simon Fraser, 95% Canada
- Are reasonably accessible: 90% Simon Fraser, 92% Canada
- Encourage students to participate: 88% Simon Fraser, 90% Canada
10. Top 5 most used facilities and services

**Top 5 most used facilities and services**

- On-campus book stores: Simon Fraser 77%, Canada 76%
- Food services: Simon Fraser 72%, Canada 64%
- Library electronic resources: Simon Fraser 71%, Canada 73%
- Academic advising: Simon Fraser 60%, Canada 50%
- On-campus library: Simon Fraser 51%, Canada 53%

11. Growth and development

**Top 5 areas university contributed much or very much to (on a four-point scale)**

- Working independently: Simon Fraser 64%, Canada 67%
- Ability to find and use information: Simon Fraser 63%, Canada 66%
- Thinking logically and analytically: Simon Fraser 60%, Canada 65%
- Ability to interact with people from different backgrounds: Simon Fraser 58%, Canada 60%
- Listening to others to absorb information accurately: Simon Fraser 55%, Canada 58%

12. Most common activities

**Those who rated often or very often (on a four-point scale)**

- Student clubs: Simon Fraser 20%, Canada 23%
- Off-campus volunteer activities: Simon Fraser 18%, Canada 18%
- On-campus recreation/sports: Simon Fraser 12%, Canada 17%
- On-campus volunteer activities: Simon Fraser 11%, Canada 12%
- Campus social events: Simon Fraser 9%, Canada 13%

13. Student debt

**Have debt**

- Simon Fraser 23%, Canada 41%

**Average total debt (all students)**

- Simon Fraser $4,441, Canada $9,789

**Average total debt (those with debt)**

- Simon Fraser $19,449, Canada $24,007

14. Top sources of financing

**Parents, family, or spouse**

- Simon Fraser 70%, Canada 64%

**Earnings from current employment**

- Simon Fraser 41%, Canada 44%

**Earnings from summer work**

- Simon Fraser 26%, Canada 49%

**RESP**

- Simon Fraser 22%, Canada 22%

**University scholarship, financial award, or bursary**

- Simon Fraser 22%, Canada 35%
15. Perceptions of effort

Those who rated agree or strongly agree (on four-point scale)

- Willing to put a lot of effort: Simon Fraser 92%, Canada 93%
- Normally go to all classes: Simon Fraser 91%, Canada 89%
- Can deal with stress: Simon Fraser 77%, Canada 78%
- Have good study habits: Simon Fraser 60%, Canada 68%

16. Perceptions of university education

Those who rated agree or strongly agree (on four-point scale)

- Course load is manageable: Simon Fraser 83%, Canada 80%
- Most courses are interesting: Simon Fraser 82%, Canada 85%
- In right program: Simon Fraser 78%, Canada 84%
- Had adequate info about program: Simon Fraser 68%, Canada 70%

17. Commitment to this university

Those who rated agree or strongly agree (on four-point scale)

- Plan to come back next year: Simon Fraser 91%, Canada 91%
- Plan to complete my degree here: Simon Fraser 92%, Canada 93%
- Plan to transfer next year: Simon Fraser 7%, Canada 7%
- Plan to go to college/CEGEP next year: Simon Fraser 7%, Canada 6%

18. Assessment of financial costs of university

Those who rated agree or strongly agree (on four-point scale)

- Degree is worth the cost: Simon Fraser 59%, Canada 65%
- Have financial resources to complete program: Simon Fraser 72%, Canada 71%

19. Post-graduation plans

- Graduate school: Simon Fraser 30%, Canada 34%
- Professional program: Simon Fraser 27%, Canada 24%

20. Would recommend this university

- Yes: Simon Fraser 88%, Canada 91%
- No: Simon Fraser 12%, Canada 9%

For the master report that gives results for all survey questions by university group and Canada overall, visit CUSC-CCREU Publications at [http://www.cusc-ccreu.ca/new/publications.html](http://www.cusc-ccreu.ca/new/publications.html).