List of Sample Student Comments by Topic

The following is a list of 1,000 randomly selected comments provided in answer to the following question on the 2008 SFU Undergraduate Student Survey:

“If SFU could do one thing to improve your student experience, what would it be? (Please describe only the single most important thing.)”

The comments are separated by topic. In cases where a student discussed more than one topic, the comment is counted under the first topic addressed. Topics are listed in order based on the number of students who discussed them (with the exception of the “Nothing/Don’t Know/Positive Comment/Blank” category, which is listed at the end.)

An analysis of these responses is available in Appendix C of the full report, available at: http://www.sfu.ca/irp/surveys/ugss/index.html

Student Life

- Have more of a community on campus.
- Build a stronger campus community
- More social events
- I would put greater emphasis on the arts. Publicize student productions, films, dance performances and visual galleries more
- More activities around the Surrey Campus.
- Organize more school-wide student events, to get new students more involved
- Improve student interaction and activities...better student culture on campus
- sfu surey needs a better campus life
- more getogethers with students in the same class
- more community events on campus
- more fun stuff to get to know people better. recreation stuff is not well organized, no department get togethers were avialable, esp. when we were getting into upper division
- attend a club
- Increase school spirit and sense of community.
- Social experience.
- Improve my assignment and more participation in activities that school offered
- More events
- Most student activities and student groups of all interests
- Join clubs
- Have a better sense of community.
- Create more interactive environment and break the burden of individualism.
- more activities for first years to get to know each other better.
- Provide more outlets for school involvement
- more campus activities
- more events to promote things
- more campus activity
- Allow fraternities and sororities to operate on campus

1 Comments are reproduced exactly as written by students, except that profanities and references to individuals have been removed. Altered text is in [square brackets].
- more parties, less of a commuter school, charge more in school fees, but then not be so cheap when it comes to other things such as charging the water polo team for pool time
- more active
- More Dances
- more school events.
- More of an inviting community, with more undergraduate student events.
- A better campus community. More campus events like the sustainability festival.
- more events
- Having somewhere for commuting students to have a chance to connect/meet each other.
- Better, cheaper food options, maybe bringing in some chain stores.
- informing students in a better way thats what all events are going on in the university.
- more involved atmosphere [cop-out, i know, but it doesn’t have a unifying feeling on campus. i think it’s because they’re all so spread out]
- Have sororities.
- More clubs/sport sections eg. Dance Classes.
- Raise school spirit. Few students are enthusiastically supporting the athletic teams. They may be interested in the sports but they still need a push to get them to watch the games. If we have a powerful school anthem which all students know and sing, that will greatly increase our school spirit.
- bigger parties
- pep rallies
- create a better community, especially the burnaby campus
- Be made aware of sports events and pub events aka student activity
- Have more social events support a MCDONALDS / STARBUCKS / TIM HORTONS
- More events for first year students!
- have better clubs
- Be more social school
- SFU should THINK from a student’s point of view (and not pretend to think): Offering more student clubs [in terms of grants/funding], more sections of a course available [as well as on separate days as opposed to offering lecture-only courses on Mondays, Wednesdays, and Fridays and other courses that requires a small classroom on Tuesdays and Thursdays because that would mean students have to choose between one course or another, dental/medical plans as an option for students, more Careers Day & Clubs Days. Enough said.
- have more campus events and activities, so students can be more involved and connected with school.
- More School Events
- More student interactivity outside of class
- Have a more cohesive student body. Aside from that, there are great teachers, admin staff etc. All round wonderful
- More recreation places
- Perhaps, providing more opportunities to socialize in gatherings with other faculty students outside of a students clan. For instance, joining in an event that allows you so socialize with other first, second or even third year students in the Psychology faculty.
- have more clubs in the surrey campus
- more nightlife
- create a better social atmosphere
- more school events
- More free social events... things like free SFU sweatshirts or things that promote SFU spirit... I also think there should be things that promote drinking and not driving - such as free shuttle service to the skytrain..
- Something fun like dances or events that include all students, or at least a wide range of students. More social events!
- more sfu events or a better way of finding out about them
- more activities for student to know each other
- Organize more (and longer) social gatherings on campus. Have things that students would actually be excited about attending, that are not necessarily related to academic things, and which would promote simply hanging out with and meeting fellow students in a fun and friendly atmosphere. ALSO, increasing bus services down the hill later at night would improve this as well.
- School spirit activity (eg. University of Toronto’s faculty rally)
- Better community involvement.
- Interactions
- Longer Club day’s due to the fact of ppl’s busy schedule and their tendency to miss things.
- For me, I would like some kind of student society for mature students. I have had a very hard time adjusting to student life as a 28 year old with a family.
- more things to do in the welcome week
- Invest more money into the Arts
- More Awareness about even around the school. ex the theater or events and such.
- sport games for new students
- I’m a first year student. To me, the most important thing is being social, to make friends and be active. However, there aren’t that many opportunities as I thought.
- Create more of an organized and advertized event orientation
- More student events, social gatherings, etc.
- I would enjoy a stronger community experience at SFU. Being a commuter university, I feel we lack that here.
- More social events
- Have more student events to get students involved in the school community.
- More of a "community feel”
- More of a community feel uniting all students. Not just a commuter university, but a place with nightlife as well (I think this is in the process)
- stronger SFU culture... i.e.) more interaction (fun interaction)
- Foster a community atmosphere.
- Life on campus is dull especially after classes are finished. You’re up here to be in the library or you live on rez. Provide some other activities, expand some REC programs and open some restaurants.
- Better student atmosphere - despite all the current opportunities for student involvement (i.e. clubs, events, teams, etc.), it still feels like a place where you just want to go to class and then leave.
- free entertaining classes
- More events, something to get people meeting new people
- more things like clubs days. (instead of having one per semester)
- More financially available and interactive activities
- Better recreation, more open gym time, surrey campus could use a gym.
- more social events on campus
- More funding for certain extracurricular activities (rowing, for example!).
- Make the campus more lively
- more opportunities to meet people
- More clubs
- More student events/campus life.
- More clubs/social activities year round.
to have more time to interact with people
More school-wide events on campus.
Fresh for every faculty [i.e. Science]
Make a meaningful commitment to promoting student life and improving the social aspect of campus life. Social stimulation at SFU is to be frank, on life support.
more variety in available clubs
more atmosphere
more student events?
To have a more welcoming facility for students, so it will encourage them to actually stay at the campus either than just going to classes. For example, have more options for meals.
Introduce more culture and campus life. Eg Sororities, Fraternities, more campus events, better turnout at sports events, etc
More events
Provide more social functions.
more group activities...such as more get together basketball games, floor hockey etc etc...theme nights...less isolated study groups
Have more social events at the beginning of year - perhaps even make them mandatory so that people get out and meet new people.
Improve the SFU community and SFU student life!
Improve sense of community. Less concrete
Develop more pride on campus.
Have more events involving students or some type of awareness held in convo mall.
more school events
more events to socialize...
More events
more events on campus. school seems to be dead after 3pm. change back the school symbol as the old one is much more classier!
more events at the convo mall
Make the campus more familiar. More general clubs, less ethnical concentrated.
They can organise more different kinds of activities so that student can meet each other and know more friends from different backgrounds.
More events!
create events that everybody can enjoy and feel comfortable
more events
more campus life
somehow improving the residence experience for mature students, i’ve found it very hard to feel connected and living up here at SFU feels too far from everything
Promote a stronger university identity to create unity and pride among SFU students
More recreational sports in Surrey
More social activities up on the hill, it’s dead after 6 o’clock. More specifically, provide a reason for students to come back up at night.
Have more activities at SFU Surrey.
have a sfu festival or party
Have more on campus night time events like dances and stuff
more student events to raise school spirit
have DIFFERING reach out programs to make students feel at home, ie for students who aren’t outgoing enough to get involved in the craziness that is orientation.
Make it more enjoyable
Find a club that fits my interest.
- more events where students can interact and get to know one and another.
- Bookstore is always OUT OF STOCK... just for simple things like erasers and pen ect.
- Healthier choice in the Cafeteria
- Cleaner CHANGE ROOMS... even shower curtains
- Massage therapy would be good as well... considering both the students and the university community.
- Create a Student Union Building to foster a sense of community.
- Have more SFU related ways of meeting people.
- More events
- A bigger and better student union building (like UBC’s).
- A more involved student union who plans more social functions to strengthen student bonds and with a student union building which provides services.
- More undergrad events
- Provide more opportunities where students are forced to interact with one another
- Better campus social life
- Send out more information on fun events
- More rez events
- Get involved in more social clubs and events, as well as being more involved with the first nations society and courses.
- Student life at SFU sucks! I’ve made no lasting friendships throughout my university career and I’m in my 4th year! Why is that? It’s because I can’t live and work on campus which means that the majority of my free time is spent commuting, working and studying (in that order). Even when there are events or club meetings. I can’t attend them unless they are on the same day as my classes cause commuting for two hours (back and forth) to attend an hour of club meeting just doesn’t make sense.
- Participate in more clubs
- More social events, not departmental socials, but a mass school social inviting all of whom attend SFU
- Further promote student interaction for all campuses.
- To make special events such as: meeting all SFU student

Facilities

- The facilities, e.g. toilet
- If SFU could do one thing to improve my experiences on campus, it would be to develop more study stations with electric plugs for laptops. It is always a hassle trying to find a work station to study during my breaks in between my classes.
- HAVE PROJECTORS AND COMPUTERS IN EVERY SINGLE ROOM LIKE THE SURREY CAMPUS!
- Less internet signal loses
- Improve campus atmosphere, it’s like a prison at the Burnaby campus
- Use the recreational facilities!
- Improve facilities management. Especially in the West Mall I see overfilled garbage cans and broken seats (WMC 3520, 3260). The abstract aspects of SFU are wonderful (learning, atmosphere, etc.) but the physical aspects often leave much to be desired.
- More advanced tech to facilitate learning
- Add more greenery to the burnaby campus
- Improve study areas (brighter, cleaner, more tables, etc.)
- Renovation of campus
- Improve Rez.
- Comfortable study areas
- More comfortable places to sit and work.
- atmosphere. The walls are dull, and the lecture rooms are dark and windowless.
- Repair its facilities. [i.e. the contemporary arts buildings and the glass at the bus loop which has been broken for months, etc.]. It is absolutely ridiculous to pay tuition fees to use broken and badly maintained facilities.
- More modern decor
- community atmosphere
- more QUIET study areas!
- I think we need newer buildings with more spaces to study. We also need more washrooms...
- Studio space and outdoor recreation space
- newer and cleaner facilities. put microwaves for student to use AQ
- Provide a more aesthetically pleasing atmosphere where more students will be happy to spend more time on campus and call SFU their second home. This might be achieved by building more lounging areas, or a student center with a pool table, ping pong table, or other activities that we can enjoy between study breaks.
- Overall, the whole building (especially indoors) has a pretty beat-up look. I think fixing it up a little would help. The washrooms are also not in a good condition.
- Allow the power to be available on the Mezzanine on the Surrey Campus 24/7 for students to work on projects for.
- create more spaces in SFU surrey for individual studying
- Esthetics. If there were more paintings and murals in the bland hallways at Burnaby I think it would make a more cheerful environment.
- need to improve on maintaining the general cleanliness and repair damaged sections faster. Eg: I walk around the campus, and I can see broken/fallen lamppost in the bush; expired events flyers on the wall/supporting pillar; shattered glass ceiling on the busstop [which had been there since 2 semesters?]
- More libraries so we can have a better learning experience like UBC
- Building improvement
- Have better maintenance in residence.
- More time/effort put into keeping the campus clean and new-looking. It doesn’t bother me but it will help attract prospective students.
- Take better care of the washroom facilities and have more food options on campus.
- Make Burnaby campus slightly better by putting plug points in most lecture theaters for laptops [Especially the big rooms]
- I’d like to have see more student study areas [group and single]. In the fall semester it is hard to find a table that isn’t crowded.
- More residence spots. I don’t like living off campus but I had no choice.
- Burnaby Campus Upgrades
- Make Rez and Housing more efficient and expedient: I don’t want to have to wait for long amounts of time for something to be fixed or cleaned.
- more study areas
- Improved library collection, primarily fiction.
- residence
- Personally, I would like to see more seating/study areas available at SFU Surrey.
- provide more quiet studying areas
- -having fire alarms that don’t keep ringing over an hour after the source is found.
- change of the 70’s decor [example the rotunda]
- improve the AQ facilities [e.g.] lecture halls, and especially the washrooms on the third floor of AQ.
- More outlets for laptops along the AQ study areas.
- Not be on a mountain. This was poorly planned. Otherwise everything else is great.
- increased open work/lab space
• more study space
• Have cleaner bathrooms
• place microwaves and better water fountains on campus
• Improve the interior decorating so that the SFU culture will become more fun, make procedures less stressful and more efficient, and reduce any unnecessary sources of stress within any area of SFU.
• there should be someone(physically present) named help desk @ csil lab, so that the queries should be resolved better and quick!
• more study areas -get rid OF no a policy ( as in physics Labs)
• residence
• A better way to get to classes in the AQ. Because of its structure, in order to get to the other side of the building, we have to walk all the way from one end to the other... there's no short cuts, or a faster route to get from Convocation Mall to around the Mackenzie Cafe.
• We need more computer labs.
• Better Pub to hang out in.
• More plugin areas for laptops in the study areas
• have more spaces for every course
• Redo the bathrooms! They're disgusting! And small. Hand-dryers? Everyone knows they're bacteria spreaders.
• access to more power outlets in class to power laptops
• Provide more nice, clean, quiet study areas.
• Better facilities, better recognition of extra-curricular student work
• Improve studying conditions - i.e. torn sofas, chairs and tables with gum on them
• Make 24hour study areas like the Surrey Campus
• change the seats in some of the rooms in West Mall!
• More laptop work areas (power outlets and good WiFi coverage)
• more computer labs for students without laptops.
• larger library
• Renovate the washrooms!
• Heat the lecture halls in the Biology Wing! Brrrr!
• -if the gym could be open either earlier in the morning or later at night -or my gym at home is 24h and everyone had to purchase a $20 key fobs (like the ones for residence) to have 24h access
• More study area in Surrey campus.
• More books in the library, more books on ebrary.
• More student housing. I would have really liked to stay in residence but it was full. To me that would make the whole University experience a lot more classic and allow me to meet more people.
• Improve the building....the bathroom doors in the girls washroom usually never lock because they are broken, leaks, broken chairs...etc...
• Some major cleaning of various aged/torn/damaged lecture halls and classrooms around AQ...
• Provide more comfortable and private study areas
• Have digital recording for every room
• Better cleanliness and smell in washrooms over the campus please!!!
• More computer labs or laptop stations (they get very busy during peak hours, and some students don't have computer access at home)
• Make a better campus atmosphere - more welcoming, open, well-lit...more student activities, etc.
• The appearance of the school, newer looking.
• more areas to study comfortably.
• renovate the libary
• Make it a more hospitable place. Less dingy, better places to hang out, warmer.
• update facilities
• Brighten up the design of the campus in Burnaby and Vancouver (more contemporary interior, more plants, etc).
• More quiet study areas. It's hard to find a place in the AQ that is comfortable to study
• Better ambiance
• Put urinal pucks/deodorizers in all urinals in the men's bathrooms and put in fresh ones when they are running out/gone. SFU is a great university its bathrooms should match this status.
• Brighten the campus up!
• public use microwave
• Create more studying spaces. All these new buildings continue to be built with minimal studying areas. It is near impossible in the fall and spring semesters to find a decent spot to study, and if you are lucky enough to actually find an unoccupied spot, chances are it is nowhere near an electrical outlet to plug in your laptop. A prime example is West Mall Complex, one of the most occupied and use buildings on campus, yet it has only 3 spots to study: the 2 first floor dungeons or the 3rd floor atrium.
• There are not enough comfortable lounging areas in the AQ. The benches are rock solid and smell bad. Also, it wouldn't be a bad idea to have monitors in the computer working areas so that people who are not doing work will make way for someone who needs to do something on the computer.
• More study space - more outlets for laptops in the library, more study carrels in the library, more computer access.
• A cleaner learning facility
• More study areas with sockets.
• clean lecture halls! [e.g. the education lecture hall is disgusting--sticky floors, chipped tables, etc.]
• more group tables in the AQ and around campus to study at. usually...tables are all filled.
• more open student areas
• brighter lights in classrooms [especially in AQ building]
• put batteries in the clocks so students are not confused
• More student gathering areas similar to Student Central, renovate the rotunda, ravens and parts of AQ and it would really help to create a community up on the mountain!
• Improve cleanliness of the older parts of the campus.
• Please fix the roads on Burnaby mountain which would make my commute less rough
• The overall campus renewal in burnaby campus, students don't feel like to stay in school
• Update some of the residence buildings.
• More Tables & Chairs throughout the campus for INDIVIDUAL studying..
• It would be better if there are more quiet places to study
• repave the road to campus
• Not separating the campus into different parts of the city. You should be unifying the students not separating them. There is no school spirit, no traditional collegiate sense because we don't feel unified in the first place. You are only solidifying the 'commuter' school title. You should be improving and expanding academic on the Burnaby campus.
• expand harbour center
• expanding the size of campus
• Clean up the campus--remove graffiti on tables/chairs or replace them. Renovate bathrooms.
• better renovated study areas, more computers
• improved central heating
• A better campus: more shops and restaurants and a better atmosphere
I think SFU’s largest problem is the state of the building. It is leaking everywhere and does not always feel like a very nice place to be. The atmosphere of a university is very important since we spend so many hours each day here. The new buildings are a great improvement. Maybe there could be some maintenance done to the old building, especially in the washrooms.

Better/comfier couches and student study areas, its always so COLD and so GREY that I feel like running home after class when I’d love to stay around

Make it more friendly to students, perhaps by decreasing the dreariness of the campus.

Maintenence of building

Better internet connection for laptops

More tables in the Mez

Better air condition, more power outlets in study areas

More on campus study space. It would be incredible to have more than one library on the Burnaby Campus

Create better studying spots around campus and in the library (in terms of space, lighting, air conditioning).

Specific to SFU Surrey: Please get couches. I realize they appear unproductive, but it would be nice to have a place where us students can crash from time to time.

More community space for students that is comfortable, clean, and warm. Although, there is lots of outdoor space, there needs to be more space like the new SFU Central area. I think that is fantastic!

Course Availability, Variety and Scheduling

Availability of courses.

I’m a registered kin major and still have a hard time getting into kin classes, I feel like there need to be more class sections open because as a 4th year student, I was listed for all 5 of the kin classes that I tried to register for, and barely got into any of them.

course availability and course selection process

Easier access to required and desired classes.

More classes available

over upper level biology classes more frequently then every other year

I am a full time working part time student, so more evening classes at 300 and 400 level would be appreciated

more selection of classes in Psychology

Offer more courses in Surrey Campus

greater variety of courses

make night classes for most of your programs to mothers and worker students.

You need to cater to adult students more, with more evening and distant ed courses.

course availability for upper division BISC

Course availability - Required courses fill up exceptionally quickly - especially 3rd and 4th year classes - and it’s hard to get required courses

more class selection

Have tutorial rooms relatively close to lecture hall (especially when it is right after the other).

I am in School of Interactive Arts and Technology. We are under staff, lack funding and lack good quality instructors so most courses are only offered once a year. Please give us more funding to hire more good instructors so courses can be offered more than once a year and students don’t have to fight for seats as there aren’t enough seats in each course.

Having a greater variety of class topics/themes.
• make registration for faculty members easier (I am in the business faculty but have a really hard time getting a spot in business courses...what is up with that?!)
• More evening classes available if day classes are full (and on the same campus)
• Not to have tutorials far from lecture halls
• more classes available
• I would offer more courses consistently each semester. The most frustrating experience is trying to register when all your preferred courses are filled up so quickly.
• Create more requirement courses to decrease wait lists and required courses that are closed down because they have too many students already
• better class availability. Several required course were all schedule at the same time or overlapped this fall.
• offer classes more often
• Better selection of courses available to take, or more room in classes that are offered.
• better course schedule availability
• More frequent course offerings. Improvements and review of some teaching staff.
• Class availability. I want to be able to get into the classes that I need to take. You are wasting my time and money forcing me to take courses I don’t want to.
• Increase frequency of course offerings, eliminate tutorials in third and fourth year classes.
• More classes offered at the SFU Harbour Centre campus
• offer more classes and have less of wait when needing to speak to someone at the registrar’s office
• have FPA courses easier to get into and easier to take throughout the year
• course access
• I would like to see better availability of the classes I need to take.
• Be able to override final exam scheduling conflicts at registration.
• Offer some courses more than once per year (e.g. Microbiology 303)
• Better scheduling of classes.
• More courses related to my major, less courses unrelated
• Have more class availability. I often do not get into the classes that I need.
• Run more BIO 101
• Increase the # of classes available
• A greater selection of courses especially in upper level specialty areas.
• Enrolling spaces.
• Provide more sections for popular classes that people require for degrees.
• more class options and times in the upper division classes. especially bus 426, there is only 1 section a semester and it is a pre-req for CASB. plus, having more real life experiences and examples to relate textbook stuff to the real world makes classes a lot more interesting [such as what is going on now with the financial crisis in the US]
• better schedules for course selection
• Better registration process. More classes needed to be offered, more frequently, with more open spaces, and more labs if needed. More distance courses should also be available.
• more sections of classes.
• Registering for courses is an issue because I find that classes fill up so quickly that I can’t get the courses I need and end up either wasting a semester taking the one or two classes I can get or filling my schedule with classes I don’t need.
• Getting access to classes when I need them
• Have classes easier to get in to. ie. More of mandatory classes so that it doesn’t mess up your graduation date.
• Have more online courses such as Mathmatics courses
- Provide more courses in a particular field or just a wide range of courses (e.g., having a course that is based on nutrition) so that students could touch on a variety of areas.
- Longer breaks between classes.
- I would like more time between my final exams. I have noticed that all my exams are piled up in one or two days. Also, I would like more one on one time with one instructor.
- Have sit classes offered every semester so when I miss a term for coop I can actually take courses I need instead of wasting money on filler.
- For classes that have more than one lecture in a week they should be in the same class room. It is very confusing especially if you are new to find where the classes are to begin with and then also remember what day you are in each class. Especially if an instructor makes a big deal if you are late. Even if you are just a few min. late because you went to the wrong class and it was all the way on the other side of the campus.
- Making classes more available. I have had a difficult time getting into classes and this is extending the time I am having to spend finishing my degree.
- More choices of classes.. bigger campus.. better wifi
- More seats for the classes.
- Provide more available classes in the evening or by distance.
- More spaces when we register for courses.
- Offer more summer courses. More courses in faculty of Health Sciences.
- Have designated programs so that you can complete a degree program without any delays.
- More of a chance to get into classes, either more room in each class, or more choices of classes.
- Make classes more available to students.
- Offering more classes, it is very difficult to get into all the ones you need.
- Make popular classes for Undergraduates available for more people.
- More varieties of different lecture/tutorial/open lab times.
- More classes available more often.
- Class registration.
- To offer more enrollment stops for popular courses. I do not wish to be forced into taking junk credits that have no use towards my degree just because first year students get to pick their courses before I do (specifically related to lower level courses).
- HSCI classes should not be taught in one sitting. It is important that information is repeated several times a week to ensure better learning and retention of information. Meeting with the class several times a week also allows the opportunity to meet other students more often and make friends.
- More availability for undergrad classes.
- Make the system of picking classes more efficient. Picking the classes that I needed, and getting them has been extremely hard for me for the past 3 semesters that I have been here.
- Course availability and variety.
- More courses available at a variety of times instead of all in the same time period during the day.
- More classes offered for courses that are only available with 1 teacher per semester (i.e., 1 class with 1 teacher, no alternatives).
- Have more upper division classes offered each semester.
- More classes, especially in summer, cafeteria open longer hours, medical/dental, wheelchair accessibility as my friend really struggles and is always forced to sit in the back of the class because of space issues, cheaper online course....over 700 dollars for one 4 credit distance course with no instructor or on line component...too expensive.
- Earlier registration date for students who are in their latter years.
- Increase the offerings of courses required for graduation.
- More evening core courses or flexible on-line courses offered for students that have to work full-time.
• Increase number of sections for core classes required for each subject area [Major].
• more class space. (classes fill up too quickly)
• Allow for the second year students to get the courses they need, rather than being full because they get last pick!
• More classes available per semester. Often must wait a semester or two until a class is offered
• more class availability
• Course selection and ability to register for them-more capacity or simply more selection so that it is easier to complete major requirements in 3/4 year and not take useless courses
• greater variety of evening classes downtown
• better availability of classes. it is very difficult to get into upper level classes.
• avoid time schedule conflicts within faculties. Eg 300 level geog classes should not all be offered at the same time. If one class is from 12:30 - 2:30 another class should not be 1:30 - 3:30 on the same day.
• Provide more course offerings/ available class times.
• course availability [SIAT courses]
• NO MORE 3- hour psychology classes!!! I'm very intested in psychology but find that I do not learn material in that situation. It's simply an overload. I've even had to avoid classes like that b/c I do not learn well. Since I'm paying my own tuition, I'll pay for classes that I can benefit from.
• Offer more classes through distance education.
• Look at the range of students at SFU and work with the various groups to meet their needs. Post secondary education for mature students is next to impossible with the limited number of night classes and classes with multiple session + tutorials. Enrolment dates are also so rigid that by the time a student registers there are no classes left that fit within that person's work/life schedule. SFU may be limiting itself from attracting more mature students because most people are unable to fit within the narrow time slots when classes are held. Assuming they are able to get into the classes to start with.
• longer break in-between classes
• More sections for upper division classes/better focus on scheduling to avoid conflicting classes in the same disciplines or related disciplines
• more classes being offered
• Classes, there seems to never be an English class open, I find time table making here is really difficult due to limited choices in times
• Give more time between final exams. [Final exams are to congested]
• Make it easier to get into kinesiology courses. My suggestion is to offer more kinesiology electives. There is so much demand for courses they are too hard to get into.
• Better class availability- easier to get into the classes that you want
• Offer more economics courses at the Surrey Campus. In general, SFU needs to expand the array of courses offered at the Surrey Campus to attract more students. Business courses and Siat are not enough. Economic courses are essential to bring to this campus
• improve the availability of courses
• Better access to classes that I need and want

Food

• restaurants and dining selection, along with the cost of food
• Have more co-operated restaurants on campus.
• An actual Starbucks Coffee shop, or a Tim Hortons to help expand the food selection on campus.
• Cheaper food
• Cheaper vending machines
More places to eat. I find that during my breaks, I have to line up for a very long time to get food.
Almost all the restaurants or cafe have long line-ups that take a long time to get through.
lower the cost of food on campus. Pay for part of the cost of food.
If there could be more choices of food, for example, Tim Hortons, Starbucks, and McDonalds, that
would be even better!
more meal service.
have more affordable food available on campus.
Get rid of chartwells, or lower the prices
Better food. Healthier choices. And by healthy I don’t mean salads that have been sitting there
for a long period of time.
better options for food, beverages etc. and at better prices
More places to go eat.
Food
more food places and cheaper prices
lower on-campus food prices
Open a grocery store near the residences (townhouses) so that people do not have to walk all the
way to Cornerstore to get basic essentials.
Better food options on campus
New food places to buy meals for a reasonable price.
more variety in the Dining Hall for meals
open more food restaurant so we can have varieties of food to choose from.
more food selection with the residence meal plan
Make on-campus food more affordable. $10++ a meal is not a good deal, especially when all
you’ll get for that is a simple sandwich I could have made myself and a juicebox...
to have better food in the cafe
I think, SFU should not force the students living in Tower to join the meal plan, because many
new students including me may not be get used to the food here at first. So to my point of view,
joining the meal plan should be optional.
better food choices on campus (ie no chartwells)
No Chartwells.
improve the food!!!!
More access to commercial businesses ex. restaurants and food chains.
Have better food options [cheaper]
More food vendors
Introduce a starbucks or tim hortons on campus.
Cheaper food; Chartwell’s is overpriced.
Have better quality food on campus.
Cheaper food
Better food options, more comfortable studying areas.
give Chartwells the boot
Better on-campus food service [More affordable, better quality and more variety- for example
student union building with several restaurants]
If the burnaby campus can have more services [ie food] offered
have some late night places to eat
better food facilities
To allow for more competition with foods and retail.
Make food more affordable for students who need so spend the day at SFU.
cheaper food on campus
- Cheaper cafeteria food. Chartwells serves many colleges and universities and I do not understand how a ham and cheese sandwich at SFU costs $4.50 while at Douglas College, it costs $3.50.
- have a starbucks
- Improve campus environment: better food options, longer hours for cafeterias [would be nice to see at least one spot open 24/7 and serving hot food]. There is no place to get a coffee in WMX in the evening. Better student lounges - the rotunda with its 20 year old, filthy carpet is just creepy.
- Put a Renaissance store in WMC.
- Please have better food on campus. I think SFU has one of the worst ratings when it comes to the food on campus.
- Better places to buy food [I know that this may be difficult to attain] and longer hours as students who are studying late at night cannot get anything to eat. As well, prices for food are unreasonably high.
- Not Have Chartwells on residence. Chartwells is a scam.
- more places to eat
- food choices
- more free food
- improve the foods as there are not really a lot of restaurants or cafe to be found.
- cheaper and more varied food
- Make food choices more inexpensive on campus.
- Improve on food quality
- Cheaper food prices.
- better cafeterias, with more friendly staff, reasonable prices, and more interesting, healthy food options.
- cheaper beer
- Starbucks!
- more varieties of restaurants
- CHEAPER and more of a healthy, organic and eco friendly food options
- just lower the food price too expensive students are too hungry to study
- No Chartwells.
- Food options.
- Have vending machine spread throughout the campus instead of in being located only in a certain area.
- more restaurants near campus, not only cornerstone.
- more food court
- Cheaper food.
- More food and grocery options.
- More food choices and variety of vendors.
- There should be more food choices up on the campus, as often time we as students are lacking in choices to eat for lunch.
- Better food services on campus
- more popular food Variety [Tim hortons, McDonalds, etc..]
- Increase places to get food that are meal card taking, very tough to do, but helpful to resident students immensely
- More [and cheaper] food choices, though, the SUBWAY addition was a big step forward already :]
- more food options on campus please. And lowering the prices
- BETTER FOOD ON CAMPUS - enable meal card access at ALLL place. and get a starbucks =]
- better food
- It seems to me that food available around the campus is way overpriced, so I would lower the price and add some variety.
• Get rid of Chartwells. The food is disgusting and expensive.
• more restaurants, and allow credit card for tuition payment method

Tuition/Fees, Financial Aid

• reduce tuitions
• low down the residence fee
• I am a in need student (my tax return shows) and because the university had changed its policy for work-study program by adding a being approve for student loan, I no longer can get a work-study job. I have over $40,000 in debt and close to graduation and no longer eligible for student loan. The financial helps through sfu sucks! for I can not get anything even though I am in big need.
• To make it more axcesible to opt out of things that they pay such as the peak. and make more FUNDING AVALIABLE FOR STUDENTS. I have applied many times and have been rejected.
• More affordable housing.
• It would be nice if SFU could refund students part of the money if they drop a course/courses after a week deadline [at least a month for the deadline] because all the courses are very expensive and it’s hard to afford
• Reduce Tuition Fees
• make university education more affordable: lower tuition fees and bursaries for non-student loan students
• lower tuition
• lower cost such as tuition
• Be cheaper. [food, books, tuition, etc.]
• Lower tuition
• Lower the tuition, put on more reserves in the library
• Lower textbook prices
• make it possible that students can attend lectures simply out of interest without having to pay tuition for these classes.
• decrease the printing fee in library :)
• Lower tuition so I can take the classes I want to take rather than just the classes i need to take . Or more financial assistance for good students
• ACCEPT MY FREAKING CREDIT CARD FOR TUITION PAYMENT. We’ll start with that.
• Lower tuition fees for international students Provide student health care
• Tuition cost.
• lower the tuition
• LOWER TUITION
• Tuition fees need to be lowered. I know it’s impossible to make that possible, but at least make fees such as “athletic fees” optional because some students [myself included] do not use the facilities.
• Reduce tuition.
• lowering tuition fees
• Provide more bursaries and work study opportunities
• lower tuition
• more available financial support for international student
• cheaper tuition fees
• cost less
• Accept Visa for payment
• Lower tuition.
- LOWER TUITION FEES
  - reduce tuition
  - Reduce miscellaneous fees
  - Lower tuition prices so I can actually enjoy school a little more instead or working all the time
  - stop charging students for things they don’t use such as a recreation fee when the student doesn’t use that facility
  - If I could get a bursary or a scholarship to make it more affordable, that would be best
  - lower tuition
  - Make it cheaper
  - cheaper tuition!
  - Affordable housing
  - Give me a scholarship beyond the open scholarship. I don’t know why I a) keep my grades high and b) take an active role in my community when I am treated like any other mediocre student.
  - greater scholarship funds
  - make tuition cheaper
  - Credit card payment option on tuition fees
  - Lower tuition fees.
  - lower the tuition fee
  - More scholarship opportunity for international student. 2. shorten coop term preparation time (2 semester? ) 3. Clean up WestMall washroom--it’s disgusting all the time!!
  - Reduce the prices of the rooms on campus
  - Lower school fees. For example, lower the cost per credit for a course, and allow people who have parking passes to get a refund for their u-pass (make the u-pass exemption program less strict)
  - lower tuition fee for ESL student, cause they are ridiculous high (nearly three times than the average local student)
  - Less tuition, better teachers
  - Lower all costs - tuition, books, parking, food, etc.
  - lower tuition fees
  - not charge so much for tuition and books
  - cut the tuition fee
  - lower tuition fees
  - Reduce tuition
  - LOWER TUITION COSTS AND BOOK COSTS
  - Cost - tuition is expensive, food is expensive, PARKING IS EXPENSIVE! It feels like someone is really trying to making some good money off our expense.
  - I would allow credit cards to be used again to pay tuition online
  - Pay my tuition
  - reducing tuition fee
  - Bring down the price of books
  - affordable campus housing.
  - Reduce tuition
  - Lowering costs that are additive to tuition: Food costs on campus (or maybe get rid of chartwells and improve the quality of the food if you want to charge inappropriate amounts), book costs
  - more bursaries for international students
  - tuition fee is too expensive for international students
  - Cheaper textbooks
  - Reduce tuition costs
Services

- job preparation
- offer better maps for first year students
- Detailed Map Guide
  - Give out a detailed map to help out new students navigate to their classes.
- Medical coverage
- more orientations/updates for international students
- Offer free tutoring for students who are having difficulty with science subjects (such as Chemistry)
- More one on one contact.
- Evening online quick tutoring assistance.
- better map so it would be easier to find classes on the first few days and sometimes bus is doesn’t go on time
- Make it feel like they actually want me at SFU
- More attention on international students
- Be able to do more things talking to someone face to face instead of everything over the internet.
- Better directions on campus as to where classrooms are. I’m a distance learning student who came to the campus to write a mid-term, VERY confusing where I needed to go, and it took about 45 minutes and getting directions from 3 different people to finally find the right place!
- Better organization of back to school line-up’s (ex bookstore, buy backs, etc)
- There MUST be more accountability with Student Service. Their incompetence has already delayed my graduation by at least two semesters.
- Wait time!
- 24-hr library.
- healthcare coverage - lower student fees - free gym classes [they imposed a fee this semester] - less discrimination against non-white students [stil see this happening] - more sex education on campus - ban pro-life religious groups on campus - please g
- I think SFU should change their refund book policy. For the courseware, why we can not refund it to the library
- Making it an easier transition for transfer students. More information in transferring, more access to advisors, etc...
- Better staff.
- ways to make studying for exams easier -->getting help
- Improve the customer service at the admissions counter.
- Free tutoring and essay proofreading during the daytime for students who need help in difficult subjects like English, Math, Science, etc.
- I think there should be some sort of transition program from high school to SFU aside from the blueprints and orientation sessions.
- Create a student learning center where you can get help from student tutors in the courses that you are taking.
- provide workshops that students can attend to promote experience with peers and solve problems.
- Longer library hours at the Vancouver campus
- Make a better link from grading to getting a job.
- offer some 1 to 1 helps
- Provide a bit more down time during the orientation.
- Have a printing allowance at the library.
- More support for undergraduate students; eg. thorough grad checks
- Hire more officers to help students deal with their problems (e.g. parking office)
- Special services reimbursement (Ex: Dental)
- I am so overwhelmed with everything, more opportunities to learn how to organize time would be great
- I think the biggest problem is dealing with staff at Burnaby who pass you off to other people and are not very willing to help.
- career help - making it easy to see what kind of careers are available for different programs
- I would like to see more support in terms of learning how to balance school and everyday life at the University level. As a first year student, this is something new that I am trying to balance that I wish had been included in orientation, or that there were workshops on that are easily accessible.
- Better Healthcare program
- being able to balance all the school work
- More respect for undergraduates from faculty, staff and administration.
- have a longer buy-back period for textbooks.
- Have nicer people working at the student information office.
- Have more affordable fitness classes.
- Provide more Student workshops and homework study sessions, to get to know others and also have a little fun doing homework
- Heighten emphasis on education, in particular good studying habits, by eliciting more teacher and TA support for study groups.
- be more active with helping students and offer more personalized email regarding to academic status and statistics to each level of undergraduates (1st year, 2nd year, ect..)
- Make it easier for new students to get answers to administrative questions [reduce queue times at student services, answer phone calls faster, etc]
- should have medical benifit
- Provide standard 1-on-1 tutoring or small tutor groups for students throughout their undergrad.
- undergraduate health plan would have been nice to have four years ago. i know sfu strives to help no big corporate companies, but it isn’t fair to just cut them out completely. those big companies know how to deal with a lot of customers and they can provide better benefits than the smaller mom and pop buisnesses. personally, i have never been satifisifed with the esspresso and coffee beverages available on campus. i would love to see a starbucks or even a blenz on campus so that we at least have the choice not to chose the big company.
- Free Health Insurance.
- Better service at the SFU buyback. I have had quite a few problems with the service from the buyback staff. I bought a dvd i wanted to sell back, but the buyback staff were incompetent and not helpful, i knew for a fact that the class was using the DVD next semester, but the buyback staff were completley rude and Inconsiderate
- Make it faster at the student services desk and have nicer people there
- more efficient services at the registar
- extra TA to help students when have study problems
- A benefits package
- It would be great to have more advice from the seniors about school.
- Free online books/resources instead of textbooks.

**Instructors and TAs**

- TA’s to CARE more and not only to mark us
- Have professors more readily available to students
- T.A’s that are fluent in english.
Better International Studies Professors, more variety of profs so we aren’t stuck with the same ones and we get different views, different knowledge, on perhaps the same subject. For example, [*] is the main and only stream [*] prof [*]. Maybe we can take more courses from other faculties such as Political Science and Geography. Professors make all the difference to our education, in [*] it seems as though we’re stuck with the same ones and learning the same thing over. I’ve had two classes with [*] and he brings up the same subjects in all of them: [*]. Moreover, he doesn’t seem to have a structure to his lecture or courses... its frustrating because he doesn’t seem dedicated to the students. In [*] Spring 2008 [*] didn’t give me a single mark back for my assignments even when requested, as he was supposed to. Students complain he never replies to his emails. He’s not there for us and its difficult to learn from him if he doesn’t give me back my marks or explain why i got a certain grade or what I did wrong. I even spoke to [*] about this, she emailed him, and I still never got a reply from [*].

Base professor’s eligibility for tenor based on class surveys
• professor’s attitude is important; I hope all professors have a good attitudes toward student.
• Better TA screening. Some of them are absolutely horrid and have little experience with the actual class to which they’re assigned.
• more interested professors ... that share their research with us --- going beyond the textbook into their specialty
• Better TA’s [speak english, and are interested], More class space
• please hire TA and profs that can speak english FLUENTLY!
• Honestly... better instructors/course structure.
• Get better instructors that know how to teach instead of reading through slides.
• We need teachers that are organized.
• To ensure that TA’s and fellow students have sufficent english language skills. It makes tutorials almost detrimental to the education experience when a majority of the class do not have sufficent english language skills.
• find away to improve courses where the lecturer has such a strong accent you cannot understand a single thein they say
• peer program to improve the connection between profs and students
• have professors educated in how to teach well [e.g. by identifying and addressing difficult concepts for students]
• get me a new math teacher
• TAs and TMs [especially the young ones] should actually care about their classes; it shouldn’t be just a job where they write the answers on the board and leave. There should be more supervision of tutorials by the professors.
• More instructors/professors that don’t just teach by reading off slides.
• Better trained TA’S.
• hire better professors
• I have noticed that the professors who teach courses in the summer semester, are not as effective in communicating the course material to students as professors in the Fall and Spring semester. i.e. knowing the material is not enough, the ability to successfully convey it to the students is also very important.
• more TAs office hours
• Better Computing Science Professors
• Focus more on critical, independant thought and not empty instruction.
• Have professors who care about first year classes teach them. [i.e. in international studies]
• Professors that you can understand when they lecture.
• What the TA does must be very well supervised by the instructor. We should not be afraid of complaining to the instructor about the TA, but we do.
- I feel frustrated by the Online Courses. The TM/TA's seem not to be in communication with the Professors and the marking systems. The TA/TM's don't have very good communication skills and are often unreasonable markers. They also don't always follow up on complaints.
- get teachers that actually speak English properly. it is so hard to learn something if you cant even understand them.
- Hire profs and TAs who are more helpful
- a list of tutors for the various classes.
- Better access to TAs, Profs, etc. to ask questions and get help.
- experienced teachers instead of researchers. If i'm paying for an education, i want my money to be worth it keep people from smoking so close to buildings/ bus stops
- Hire TA's who actually care about the students rather than trying to impress everyone with how smart they are (or think they are).
- look at the website “ratemyprofessors.com” and not hire (or fire) all those professors that are given ratings lower than a 2. A hundred students giving "1" ratings on a professors cannot ALL be wrong!
- Reallocate other expenses to provide for more faculty.
- choose T.As more carefully
- Have drop in french writing hours where the teacher actually speaks french because teacher office hours do not always work with the students’ class schedules.
- Make student teacher interaction happen.
- I think the most important thing for me right now is to make sure that there are adequate fundings for TAs. I think that there should be a limit on how many students are assigned to each TA, and definitely i don’t think it’s right to have cutbacks on the number of TAs available, especially for large-sized classes.
- more engaging professors
- In previous English courses the tutor markers where of very little value. It would be nice to have more value for $$ with distance courses. I often feel like I am paying hundreds of dollars for a book recomendation and not much more.
- Make teacher expectations more clear to students.
- more TAs so that we can have tutorials...three hour lectures are awful!
- Not hire faculty and TAs with a lack of clear to understand English skills. It makes classes a class within itself trying to decypher what is said/taught.
- Better sessionals and teaching assistants. We are paying good money for good and qualified teachers, not some grad student who has the brains but cannot teach.
- Turn away the focus of most professors from graduate students; most of them don’t care about the undergrads.
- provide more training/professors in anthropology
- Better TAs
- Get TA’s who spoke better english. It is hard to understand and talk to my TA’s who don’t understand what I am saying.
- Bring back Teacher’s Aids and labs
- English speaking professors and TA’s!!!!!!
- I think I would like more interactions with the teachers.
- Have TA’s that speak English!!!!
- Recruit more professors who can clearly communicate course material in English and have a clear desire to teach.
- more one on one contact with professors and teacher assistants
- Select better professors who focus on teaching
University Administration

- Raise the bar
- get rid of different grading schemes
- Fewer student with higher quality
- provide them part time jobs at the university
- They could be better organized
- Remove corporate influence (advertising, presence in academic buildings, sponsorships, etc)
- remove mandatory provincial exams for entry.
- Have full reading weeks at the end of October and mid February. In order to reduce suicide rates and allow students to go home if Thanksgiving isn’t long enough.
- respect African education certificates and evaluate them fairly
- SFU Politics in regards to dropping courses because of medical reasons. Need a better stress-free system!
- inclusion of students in policies and decision making
- easier transition into the university - I am a transfer student from another university and the process of getting into my program was ridiculous
- work opportunities
- Not take so long, without any contact, to process my transfer credit. My previous credit was from a university in Canada, so it should not be so difficult to process. I should not have to pay for university credits twice, and the university should be very understanding about this.
- Do not allow bubble sheet exams - computers marking students is unacceptable.
- In all honesty I believe SFU set a great standard for all first year students in terms of meeting their needs and preparing activities such as orientation and the group activities. However, as many of the fresh out of high school students probably feel, it would be nice to have a little.. yes.. less independence.
- Each office looks to have their own rules, and it is confusing for me to remember all different rules for different offices.
- Raise entry requirements
- Have a reading break.
- People in lecture, especially big classes such as psyc 100, need to be more respectful of others. I know a lot of them are straight out of highschool and like to chat with their friends during lecture, but it is very distracting. Also, others will talk on the phone and kick other people’s chairs
- Allow skateboarding as a form of transportation on campus
- stop grading under the curve so we can make real friends in class and also try to improve the relation btw professors, TAs and students
- Kick out the idiotic drunk boys that draw disgusting pictures on the wall in residence and kick in the wall. They should get fined. Maybe we need cameras to catch them on tape. Also, the rooms in residence are not soundproof AT ALL. We need some sort of cover on the door so people aren’t constantly waking me up by walking down the hall or talking in their rooms.
- ensure better comunication between different administration offices , ie main admin and PDP.
- More organization in terms of payment for fees, bookstore, etc.
- Keep study Rooms for SFU students only, way to many students from UBC and other colleges take up the study rooms
- Make it easier to get a job on campus.
- Be a more ecologically sustainable institution: composting facilities, energy efficiency measures, more environmentally friendly courseware, etc would all greatly improve my student experience.
- Conduct more studies that award money to students.
- more job opportunities for students... please
- cancel curve marking system
- Specify the grading system
- Better reputation compared to other school nationally and internationally.
- The number one thing would be to improve both student and public perception of SFU. SFU is an excellent school, and consistently ranks among the top comprehensive universities in Canada, and yet a lot of people continue to see it as only a moderately reputable institution. The more the public and our current students recognize how great our school is, the more our degrees will be valued in the future.
- pay more attention to International students’ study.
- implement non-smoking rules more effectively
- SFU surrey is dominated by the SIAT program, and their students produce amazing final projects - however the administration has not been showing these work and they have been limiting the places the students can work. ALSO - sfu surrey is a 24h open campus but the campus should be closed from the public once the mall closes - you have students from ubc, kwantlen using the class rooms study rooms[ threatening siat/sfu students and verbally attacking siat students to leave the class rooms ]
- lower the GPA standard, instead of 2.5 GPA will get academic warning or something, make it 2.00 GPA. It will make students less stressful
- Provide more job vacancies for international students in campus.
- remove the belt shape grading system
- Give me a week before finals begin. Most universities have this! It’s just a full week between when classes end and final exams begin, it’s so much better [I have tried it on exchange] for students as professors have a tendency to overload students with assignments and papers in that last week and writing an exam two days after that is terrible.
- Better organization
- Discard the 5 only retake policy.
- Have people in the library to make sure that students aren’t being too loud. Many students are loud, even in the “quiet” areas of the library.
- This affects my experience no my education: The smoking laws on campus are ridiculous. There is no undercover areas where i am allowed to smoke thus i have to stand in the rain to enjoy a cigarette on any of my breaks.
- less politics
- The departments don’t communicate with each other. Our information should be on one database
- Limit enrollment. Too many people dilutes the value of a degree!
- Improve academic standard and help with education and treat it same all over the world.
- Offer credits for completing co-op semesters.
- have reading breaks like most universities

**Transportation**

- more bus schedules specially on peak hours and winter time
- Make the busses come at regular time intervals (to Production Way) instead of arriving 3 at the same time
- cheaper parking
- Provide a private shuttle bus for students, because the transit system can’t handle all of us!
- Offer some free parking. Anywhere, atleast on weekends.
- Get translink to provide more buses
- Easier transport at peak times
- GET MORE TRANSIT!!! It is impossible to get to school on time in the mornings because of all the back up at Production Station
- parking lots/costs
- stop increasing fees--> parking fees have gone up substantially
- more parking space and more desk for team meeting or eating.
- make parking passes more readily available
- More available parking services at better prices
- PARKING
- I would improve the transit system. Getting to school and going home is rather hard, with buses constantly full of people.. I would have to wait at least until the 3rd bus to come, or walk all the way to the loop from the west mall complex, just so I could get "on" the bus, not even a place to sit
- more 145 bus in fall and spring term
- bus to lougheed
- Easier to get to: maybe build a gondola
- more frequent buses to campus
- Improve transit services up and down the mountain
- faster bus scheduling, if possible
- improve the transit system, if not the transit system, then definitely improve the parking situation
- help out in some way with the commute maybe because sometimes during the day there are small buses and the longer ones don't come out until later then the bus get's so packed it sucks!
- Better Transit to the Burnaby Campus from the North Shore!
- transportation
- more frequent buses
- fixing parking problem...build a parking tower
- better transport
- Allowing more buses to run on some routes. Occasionally people have to stand at a bus stop as three or four buses pass them by, and they cannot get to school on time because of it. If we are offered the U-Pass, we'd like to be able to get on the bus!
- Provide cheaper (or free) U-Passes.
- More reliable buses coming from Coquitlam
- Parking Fees / Availability. I am a student of SFU and its somewhat unfair that I have to use the visitor parkade.
- school buses only for SFU students
- Can the university tell Translink to make buses more frequent? Like 143
- not charge so much for parking!
- Cheaper parking, and no forced u-pass!!!!
- increase the amount of busses going to and from school, so lines up won't be as long and bus rides won't be as crowded
- less crowded transit
- Provide better transit systems.
- Improve transit from production/university station to SFU. Train is great but the 145 is awful!!! It takes almost 30 min.
- More busses going directly to SFU
- better transit
- Provide more parking
- improve transit to and from sky train... waiting for three buses in the freezing cold and rain so i can get home is not fun
- improve transportation
- CHEAPER PARKING!
- parking rates are too high

**Course Content, Format and Workload**

- have more workshops and less tutorials
- I expected SFU to be academically harder. I come from Langara College and I felt more academically challenged over there.
- Allot more time to finish tests or make test shorter. Often only given 50 minutes to complete a midterms with many many questions. These test do not test your complete understanding of material, rather, you do well if you are able to work very very fast. Some students just can’t. They may know how to answer questions but not have the time to answer them all. This is very frustrating since students spend days and days studying for test in which they have to rush through. This is very frustrating!
- Although many things are in place to try to lower the stress at school, I personally panic a lot when it comes to grades. Sure I study but it’s a struggle to get the high grades I want. I don’t know exactly how this can be fixed but I know it can be somehow.
- make tutorials about basic info such as how to study for a certain exam instead of learning or adding on new materials to the lectures.
- More interactive and engaging tutorials...
- Teach more practical materials in courses instead of all theories.
- smaller tutorials
- Getting accustomed to being in a university. There’s people with different ages, and the younger people fresh from highschool are having a hard time studying so much in a month for midterms. Workshops should be advertised more
- longer/more tutorials or longer classes
- tutorials for stat classes
- Allowing students input on courses [ie how to improve it], and not have any fear of doing so.
- Have pyschology 100 tutorials, instead of lab testing
- Courses have to be more engaging, practical, up to date and more related to the student’s field of study [major].
- Somehow make the lectures more interesting. I admit that might be an impossible task.
- To make up some discussion group about one course
- Undergraduate degrees should be about getting an education, not jumping academic hoops to demonstrate your ability to... A) Frantically work for a long time B) Memorize 200 things which are practically not very useful
- more interesting hands on classes
- No tutorials, it makes university more like high school.
- level of difficulty of biomedical engineering courses
- Quantity of reading required by some courses is extremely heavy wrt other assignments also required in short time periods.
- Making the transition from high school setting to University setting easier to deal with, especially the work load.
- better use of tutorials
- Offer more courses with more credits.
- make lectures less boring
- HELP ME TO THINK IN-DEPTH
- Improve the quality of gerontology courses - the distance course I am now taking is strewn with errors, involved minimal work by the course developer and is already out of date
- more labs
- No more exams
- The only problem I have with SFU is the math department here. It is crucial to have tutorials for calculus, the algebra workshop is simply not good enough. I can't seem to comprehend why we don't have tutorials for math classes.

**Academic Advising**

- get advisors that actually help us. not just sent us to other advisors
- Better Advising
- It needs to improve its academic advising.
- Provide more access to student advising, there always seem to be very long waits to see an academic advisor or councilor.
- have an outline detailing what courses are required for courses and when these courses are offered [fall..summer] especially for first year students
- To have more helpful academic advisors.
- more info sessions about undergraduate and more academic advising
- Interactive program planner
- Resources to help students decide what they wish to major in. The academic advising is a good resource but other than that unless students make an appointment they don't know what they need to get credits, to graduate, etc.
- easier access to academic advising online
- give more info to first years about how the courses work, what kind of courses you need and how many you are suppose to take
- more helpful advisors, ones that don't tell you there's nothing they can do, and that they can't help you. Reserving spaces in classes for intended majors.
- I had an issue with a departmental advisor that severely affected my experience at SFU. It was an issue that needed to resolved with the help of the ombudsman and registrar, as well as the department chair. This has drastically and negatively affected my experience at this school.
- Better academic advising in the [*****] department.
- More guidance regarding what classes should be taken and what classes will be offered so that we can plan our schedules accordingly.
- More advisors
- I would like to get more academic support for knowing what classes to choose and knowing the different opportunities there is available at the university
- speaking to an advisor throughout my degree program
- Making sure that the people hired to work within SFU, particularly in positions of an advisory capacity are both competent and willing to do their job, would greatly improve my experience at SFU.
- better academic advice
- Have advisor who are more encouraging and helpful.
- Advising more helpful and accurate in information given

**Programs**

- Co-op programs and other programs that student might be interested in should be mentioned in class or somewhere on campus not just only on the web. As a student that has just starting going to sfu, I find it hard to look up programs such as co-op and look for my advisers.
• More co-op opp.
• practical experience as field trip
• have more guidance with coop and even make it mandatory for most degrees
• for first years, set up a Science 1 or Arts 1 program like ubc or something similar so students at least have an idea what they need to take to get a certain degree. I spend my first 2 years taking random things because there was no set programs. make it easy for first years to get started on lower division prerequisites so they don’t take 6 years to grad.
• Tell students 2 semesters in advance that the course requirement might be changed
• Get rid of the 15 credit hour program for the school of engineering
• Make Spanish a teachable subject in the education department.
• Remove Physics 102/130 as a prerequisite for the Kinesiology Program
• more chance of co-op
• Add a hospitality and tourism management concentration to business.
• Expand the Women’s Studies and Gender Studies departments (well, combine and expand them) and offer more courses, hire more WSGS faculty.
• I wish that SFU had more bridges between programs, I’m an arts students and I hardly ever speak to anyone in sciences.
• Make practical experience mandatory within the regular four year time frame.

SFU Online
• make the webct more user friendly
• Change the registration process.
• There seems to be a myriad of different websites that I have to remember. It would be nice if there was a web system that would be able to handle all the functions of webct, go.sfu, etc.
• Make it easier to view the description of classes online when trying to decide which courses to take. (I couldn’t see where to find the descriptions of the classes)
• Have all the classes use Webct or Loncapa. One or the other. Not both.
• Everything must be more user-friendly and intuitive. For example, the whole SFU website, the department website, the admissions website, all have to be easier to navigate to find answers
• fix the website!!!
• Tweak the student information system to work better for students when registering for classes. It is too complicated and finding the proper classes in the time slots that you want are very difficult.
• Improve the goSFU navigation.
• Fix the registration system. Every time I have gone to register I have had difficulties
• Better technology for enrollment, etc. Re-evaluate some of the student fees for employees of SFU
• All courses would have support material on WebCT in blackboard learning. Have had courses that give contradictory information from lecture to lab.
• Selecting courses needs to be easier, more straightforward - it is needlessly complex with such an awkwardly structured online system. I have enough problems just making sure I have paid my enrollment deposit ahead of time because I forget to account for time the money needs to be processed. MySFU, GoSFU, and Webmail should be merged together along with the overall SFU website and tied to webct as well - resources are too spread out and it makes the enrollment process intimidating and complex.
• student service website layout [for example applying in courses in go.sfu.ca is cumbersome
Class Size

- Smaller science class sizes, more tutorials, and tutorial leaders who are more able to help.
- Smaller lecture student capacity
- smaller class sizes.
- Smaller class sizes.
- making class sizes smaller
- smaller class sizes.
- Smaller Classes. Less 'Diplomacy'
- Smaller lecture groups
- Class size for upper level classes
- smaller class size to allow for more discussion and connections
- Smaller classes.
- Smaller Class sizes. I think it is important to get to know the profs, not just the TA's

Curriculum, WQB Requirements

- the WQB requirements are kind of a pain in the [****]
- I would have liked to not have taken required courses that I have absolutely no interested in!!!!
- Please get rid of the science requirement for the completion of a degree in Criminology.
- Removing WQB designations.
- At orientation touch more upon WQB requirements and how to track them, and perhaps the process of declaring a major
- Recognise that Arts students cant take science courses
- More flexibility in curriculum [major/wqb etc.]
- Not force me to take breath and math courses. I will pick what I want to do in University myself thank you.
- REMOVE THE USELESS, WAY TOO STRICT AND NARROW WBQ requirements!
- Getting rid of the Breadth requirements because they are taking up space that classes for my major and minor should be in
- Not having to fulfill the extra history requirements needed to teach social studies- UBC does not have this.
- Get rid of the breadth requirements for degree programs

Communication of Information to Students

- With the extreme weather we experience at the Burnaby SFU campus, please provide students with better updates on the weather and cancel classes way beforehand when there’s snowfall as SFU has many times put the students at risk by making them travel up the hill.
- more information sent by mail not email. I like having hard copies of things
- I found out at a later date, that I could order my books online. I will try to do this for the January semester. This would give me an opportunity to review the books, as well, get started on my reading during the Christmas holidays. I had heard from someone, that the books were mailed to her house. This seems smart, as the first week of classes are chaotic enough. This may have been posted, but I don’t remember seeing it. I am a new student, so I had a lot of email.
- Respond to prospective students’ emails. (No emails were answered till I was enrolled and had an SFU account.)
• Get information to me earlier [re PDP dates]
• Make it more clear what the enrolment dates are based on. I’m in my third year with a 3.0 and I’m still at the bottom of the list. So it might be helpful if people know what they are getting their enrolment date based on.
• Keep the students updated and reminded with emails of important deadline dates (i.e. last day to drop out of classes, last day to pay tuition, etc.).
• more detail about course costs especially on-line.
• have more clearly outlined programs and requirements for them. (I think this is not a problem I had minor difficulty in finding this information)
• Stop sending so much spam to our SFU emails!
• If SFU could do one thing to improve my student experience it would have to be that they should specify the marks that are required for a specific course so that none of us would make the mistake of registering for a course and then end up being rejected from entering the class. For example, when I tried to enroll in CMPT 120, there’s no specification as to the percentage that I should already have for Math 12 in order to enroll in this course.

Nothing/Don’t Know/Positive Comment/Blank

• nothing
• Nothing at this point in time.
• nothing really. It has more to do with the students than the school itself
• n/a
• i am quite satisfied with things the way they are.
• Enjoy freedom to share friendship, knowledge, and experiences
• not sure
• I’m unsure.
• really not too sure if there is one main thing
• No opinion in this
• nothing
• can’t think of anything at the moment
• Satisfied.
• It is my 2nd semester here at so far so good
• none
• Nothing.
• [The remaining 101 analyzed responses were left blank by respondents.]