List of Sample Student Comments by Topic

The following is a list of 1,000 randomly selected comments provided in answer to the following question on the 2010 SFU Undergraduate Student Survey:

“If SFU could do one thing to improve your experience here, what would it be? (Please describe only the single most important thing.)”

The comments are separated by topic. In cases where a student discussed more than one topic, the comment is counted under the first topic addressed. Topics are listed in order based on the number of students who discussed them (with the exception of the “Nothing/Unclear Comment/Blank” category, which is listed at the end.)

An analysis of these responses is available in Appendix C of the full report, available at: http://www.sfu.ca/irp/surveys/ugss/index.html

Facilities

- Don’t tell me to describe only one! I’m a Student Senator for heaven’s sake. Dedicated Undergraduate Common Rooms for group work/socializing and designated study areas. i.e. SFU Surrey Campus 5th floor The public space available at SFU appears to be an afterthought, it’s often in high-traffic areas (Seating areas from Blusson Hall to the AQ), making quiet study or collaboration very unappealing resulting in frustration.
- more areas to study in the library...
- Dull colors
- More places to study at the library. During midterm and final exam periods, almost all seats from 2nd floor to 6th.
- More places to study and cheaper places to eat.
- During around noon and afternoon, computers and laptops in lib are not that enough for students to use. It is not convenient.
- More study areas
- More chairs
- There is not one thing it is a number of things that add up. Tutorial rooms are old and outdated for the funds we pay Quality of instructors is questionable. Seasonal and on the staff. Bus transport up the mountain on the 145. This speaks for itself. We need a liquor store on the mountain to forget 1-3
- Cleaner washrooms.
- The Washroom, the washrooms at QA is horrible, my friend and family came over once and they all think the washrooms there are not clean but dirty.
- Better campus => cleaner washrooms
- SFU needs a renovation (bathrooms, lecture seating, more places to study, some colour on the walls maybe?)
- I would like to see SFU upgrade their buildings due to the “ugly” look students are complaining about.
- Create a better environment where students from different faculties and areas of study can come together to interact, something like a student building or lounge.
- Not have such a depressing campus.

1 Comments are reproduced exactly as written by students, except that profanities and references to individuals at SFU have been removed. Altered text is in [square brackets].
o upgrade washrooms in the AQ
o I think there’s not enough study area and library is very small at Surrey.
o More things available at te downtown campus.
o Upgrading parts of the burnaby campus site to make it either more modern or repaired
o more study space
o Have more quiet places to study besides the bottom floor of westmall and the library.
o More computer labs
o Improve the infrastructure of the school, especially the older parts of the AQ, and the
washrooms.
o have more computers in the library.
o More seating and outlets for individual and group work at the surrey campus.
o Improve the facilities in terms on renovations. Also the people at student service should be more
helpful, especially the ones in the [****] office.
o somehow get some windows in those dungeon lecture halls!
o Please clean-up/renovate the AQ and the washrooms (especially the ones in the WMC).
o Put a student lounge in the woodwards building.
o Do something about the crowded computer labs, study areas, cafeteria, etc. There are too many
people up on campus and too little space to study, sit, etc.
o More space to sit and study at the Surrey Campus. There are not enough chairs and team rooms
to meet the needs of all the students on campus.
o Increase the greenspace and events which happen on campus.
o expand. create more buildings, there is too little study space and space for students to relax. also
more food choices would be good as well
o Entertainment facilities such as pool tables and such.
o Renovate AQ please.
o The CSIL lab is sometimes noisy
o About the accom. and food, hope for more valuable service:]
o More laptop accessible areas [with plugs].
o None shady looking buildings/bathrooms.
o More colourful/optimistic-looking campus/buildings!
o add more comfortable sofa along the halls
o cleanliness of bathrooms!
o I wish there were more seating!
o Increase study space for students; there is never a space for me to study during the day
o The campus is a little bit small and the parking lots are not enough for students.
o i wish the chairs at the study areas could be more comfo.
o I think that SFU should have more heated closed space to walk from one end to the other as SFU
is a big campus and it gets pretty cold up here in the winter.
o SFU could have more working microwaves because it takes a lot of time for students, especially if
they have a class after their break
o CLEANER BATHROOMS! the only really decent bathrooms are in Saywell/Blusson. If anything
please fix the AQ bathrooms, they are disgusting!
o Better washrooms!
o A few more places to sit down and study with others - sometimes it is difficult to find somewhere
quiet to study in groups.
o Needs more areas for studying. During exam time it is really difficult to find a quiet space to study
at.
o Residence   Flexibility when students really need help
o Better wi-fi around campus.
o increase the study area of library
o Increase the number of electric outlets in classrooms.
o No longer a dorm student, but better lighting in the dorm rooms!
o Better classroom
o Its great, maybe clean the library! for example desks
o More computers in the library
o It’s hard to find a place to study as a group. The library is either a designated silent zone or it’s very difficult to find places to work together. Studying in groups can be very helpful, and we often have group projects to do where it’s hard to find a place to set up and get to work. The places where this is possible often turn into hang-out zones where everyone is talking and it becomes quite loud and distracting. Designated group study work-stations and tables would be fantastic!
o I would have more added to the SFU Surrey building so as to make it more wireless internet capable.
o Dirty washrooms on the Burnaby campus should be cleaner!
o more comfty chairs
o more silent reading areas
o Offer some spaces for mature & elder intl students to enrich the university life
o more team meeting rooms at surrey campus
o SFU could provide more facilities for studying and also provide more courses that are relevant my majors instead of worrying about WQB.
o Cleaner bathrooms at Burnaby
o More computers.
o Renovate the bathrooms, especially those in the AQ and Bennett Library. They are absolutely disgusting.
o To improve the experience at SFU some work needs to be done in the interior of the buildings, specifically the washrooms.
o Improve bathrooms, they are really gross, especially in the AQ.
o Making the convocation indoors.
o To improve the bathrooms, most notably the ones around the Academic Quadrangle. It is probably partly our, the students, fault for not keeping the bathrooms sanitary. But I feel that it is also because the bathrooms are so old now, and renovating them would be great!
o cleaner washrooms
o The washrooms especially in the AQ are disgusting. Stalls are falling apart and some sinks don’t work...
o more stable internet
o Have a bigger campus, more activities.
o Make the wi-fi stable, some days I cant seem to connect at all. Then I cant do homework and I waste an hour trying to do everything I can to connect.
o Most quiet study areas other than the library with outlets for computers.
o Have cleaner bathrooms.
o Have more study space in the surrey campus!
o have more comfortable study area
o More quite strudy area
o More quiet study areas.
o please, please, please fix the bathrooms
o the buildings. esp AQ.
o Provide more study rooms for group study
o Better quality bathrooms. Sounds silly but half of them have broken doors and there is line ups when they are all working so it is really frustrating when toilet or doors, ect are broken.
o Mask or do away with some of the concrete. In the winter it gets very depressing.
o Put some heaters at smoking areas! This way non-smokers will not be exposed to smoke from smokers who are trying to warm up close to buildings.
o Create more room for a larger lounge area.
o It seems to me that SFU lacks facilities that sets it apart from other Universities. It might help SFU’s publicity to look better as well as improve campus life.
o More couches in women’s centre!
o Printer computer access limits. I had troubles getting a computer in the library or anywhere else to print lecture notes but other students who are NOT printing stuff were using the printer-computers so I was not be able to wait the whole line to print because i was going to be late. I think you should only allow the access to the printer computers for those people who REALLY NEEDS the computer. I’ve seen people eating infront of the computer and playing GAMES on the computer. People who dont have access to the printers at home rely on the computer printers that are available at SFU but those people are giving those students in need a hard time by making them wait when it only takes 5 mins to print something we have to wait like 10-15 mins MIN. SO...i think SFU should limit the computer printers for students who are really in need insteade making all the students have access to them. Seriously, they like eat in front of the computer and they even do their work on those computers. SFU gives lots of computers to be used for so they shouldn’t take the ones for the printers because they DO take a lot of time.
o SFU needs more quiet study space.
o renovate the bathrooms!
o More quite study space with computer outlets. Such as the study space on the 6th floor of the library that has become very popular and aways busy during the day.
o more study areas at SFU burnaby
o Although trivial, probably the chairs in some of the lecture halls as the seat covers are quite disgusting
o Add more of those purified water dispensers.
o Upgrade the burnaby campus to make it look more modern and nicer, so students don’t seem so depressed during their stay on campus.
o Washrooms are dirty and garbage is overfloaing everyday. Library desks are not cleaned properly, they are sticky.
o SFU surrey doesn’t really feel like a “university experience” it feels a lot like high school.
o Have heating outside!
o Improve the interior/exterior appearance
o There’s more but here’s the most recent and most ridiculous issue I’ve had: PLEASE fix the outlets in the Mezzanine at SFU Surrey, particularly around the Blenz area. The floor outlets don’t work. I don’t know why. The wall outlet shorts the first plug when a second plug is plugged in. This is dangerous when some users don’t use batteries all the time because they lose what they were working on. It’s also terrible for the laptops that have that experience. The bottom outlet on the wall also loses connection when someone slightly touches it. Surrey Campus is my favorite campus but it’s embarrassing being at such a high-tech location to be frustrated over outlets. It’s even more embarrassing when it occurs as you are trying show the campus off to visitors.
o larger space
o More outlets for laptops throughout the school
o keep the washrooms cleaner and make them smell nicer
o Add residences in Surrey to reduce the commute of students living in cities that are further away.
o clean up the bathrooms... they smell disgusting to the point that i don't want to use them.
o Language Lab to help become polyglots.
o More places to sit and study, with outlets, for groups of 4 or more people.
o more study areas, (more benches,couches, seats in general)
o Open the doors on the West side of Harbour Centre before classes start
o Improve the lighting on the main floor in the AQ. Looks like a dungeon right now
o more lounging areas
o Have more places designated to studying.
o Have comfier seating/study areas
o New washroom in the AQ & WMC mall- its stinks, old, toliet dont flush. More sustainable practise such as eco-toilet, more recycle bins. Elevator in AQ is not working properly, its old and very slow. More filter machine at least in major mall. More foodstand at WMC mall, it takes a long time to buy food from Tim Hortons. Fair rate of parkings because it increased alot due to tax but it does not make sense
o Have more atm machines!
o I know it isn’t really possible, but I wish the school was in a different location. Also, I would make the rental time for media items longer.
o More seating for studying. Fix the stalls in the washrooms. Better towel dispensers in washrooms
o I think SFU should consider transforming the big lawn in front of the Maggie Benson Building at the entrance of the campus...into a large scale food growing community garden. I look at that piece of grass and think of all the delicious local vegetables that would enjoy finding a home in that soil.
o Modernize (new desks, A/V equipment in some cases) all classrooms and make more space for school work on campus.
o study space
o cleaner environment. Fix the washroom doors, clean them more often. Vaccumn and clean furnitures.
o improve studying locations at sfu burnaby campus

Student Life/Campus Community

o Getting to know more people, it comes in very handy
o More school/community spirit
o create a campus full of university life that encourages students to do more with their university lives than to just study and show up to Class
o To have more big big events like the first week of school with the booths and all the other little stuff. I feel like the first week was super fun with everyone around and then after that was done, it’s like mostly everyone just goes to school and goes home. For people that live on res here, its easier to meet people but for people who don’t live on res its just hard. And I’m sure many of us want to make more friends not just in classes or tutorials.
o Have a Frosh week for Arts students.
o Create more opportunities for student life outside of academic life, for example, more events for students at school.
o Have more activities around the school during the day.
o community involvement
o Better student life.
o Be more involved in events but due to living off campus it is more difficult
o Make more efforts to make it more than just a commuter school.
o better student life
o Improve student involvement and social life on campus.
o more events for first year students
o Better student life. It feels like students just come to school and go home. Even the student life on res was not that satisfying.
- Frats
- have a job here.
- Offer more support for student run clubs and organizations that improve student engagement in the community. (eg. Storage space for clubs, make it easier for clubs to organize events that use facilities)
- More of a student community built through student run/coordinated social event. This would make it less of a “commuter” school experience.
- Be more individual with students
- I would join more clubs, and put more awareness out there of all the different types of clubs all year round.
- More evening events: like clubs day, should have extended the hours a bit longer, so the night class students don’t miss out as well.
- Create a better community spirit through social activities, sports etc.
- Join clubs!
- Increase the mountain-top community, and offer cheaper housing there for students.
- Better school spirit, more pride in SFU.
- School spirit.
- Academically SFU is an excellent school, however I do feel the school lacks a social aspect. SFU feels like a place where people come to school and go home, there is not an overwhelming sense of community. Academics are the most important aspect of a university but I also do believe that students need a well balanced education which I think involves learning how to be part of a community and also gaining invaluable social skills.
- One thing that would be nice is if there were more activities/dances/parties that were open to all ages, not just 19+.
- Provide some way of assisting or encouraging members of the mature student body to facilitate a semester gathering, once or twice a semester.
- More student activity.
- To have more activities in school and find better ways to market/promote the activities to get everyone involved.
- Better school involvement in school spirit maybe pep rally, mascots, etc.
- The one thing I would improve, is that it is difficult to meet new students first year, I think SFU should have there first week of classes like UBC where there is only orientation in the first week.
- More campus wide events throughout the semester- club days, other festivals and events are numerous at the beginning of the year, but are generally lacking throughout the term.
- More student organizations.
- Meet more people in my faculty of the same year.
- As an international student, I’m not very familiar with SFU and the culture here in Canada and it’s not easy to make friends as what I have done before. In China, we will let each international student have a Chinese partner. I think if I had one Canadian partner here, it’s great.
- Improve more volunteer experience.
- Improve overall school community.
- More after hours social activities, ways to meet people without having to make a long term commitment to a club etc.
- Better pubs and festivals (music, carnival).
- Improve the community, more activities or even parties for students to gather and have a good time outside of school work.
- To find a way to make the experience more social and enjoyable. School spirit isn’t as big here as other universities.
Would have liked to have more opportunities to get to know professors either through working or volunteering for them or even through social settings like student union meet and greets. I think student teacher interaction opportunities should be more encouraged and available.

To have more events at the school
Create more community initiatives.
social activity
Meet more people
Promote more school spirit; for example, advertise more football games and parties
I wish they had sororities and fraternities type of life style
More parties/events for under 19
I would like there to be more school spirit events that foster a campus community.
More Recreational Activities
more activities
Have more student events that would be convenient for students living off-campus to attend.
On-Campus Lifestyle, more student events/activities beyond icebreaker!
Better on campus activities are needed to keep people on campus.
Allow for more parties to happen on residence
More school events that students can get involved with
more oppurtunities to get more involved in school activities.
Create a bigger connection between everyone
to open up more business around the campus
Make more events to feel more like a school community
Be involved more
Increase and Improve the sense of community and school spirit. This is the core aspect of university life that SFU fails to meet. Student after Student lack the emotional attachment to the campus and dismiss it as simply a place where they are forced to go and regurgitate information. However, if emphasis was placed on creating a stronger sense of pride and spirit within SFU, students would be able to embrace the campus as their own and allow them to fully enjoy the dynamic experiences that entails the post-secondary experience.
More social atmosphere. Yes, school should be primarily focused on academics. However, a positive social atmosphere is also crucial to a complete development. Although the school itself cannot directly aid this, there are steps that can be taken [i.e. reducing the number of private cubicles in public areas and creating more open tables].
more activities for surrey students, sports based programs.
Change the atmosphere from purely academic to a balance between academia and socializing.
Make a more active student life
I believe that some of the functions for the program the students are in sometimes inconveinient due to last minute messages or the time not convenient. I would likle to have another function for health science students to gather and communicate.
GET A MASCOT. ‘CLAN’ sounds ridiculous and decreases school spirit. School spirit is extremely low, and recently returning from the University of North Carolina, I saw a completely different perspective on how universities should be.
SFU needs to create a better community pride. It just doesn’t feel like there are many people who would actually support and cheer for their school if the time came.
Have fraternity and sorrority houses
I feel as though SFU is very much a commuter’s university so I would like to see more done in the way of promotion of events that all students can take part in.
More orientation-type events.
Join more clubs
Even more social events
- More notice/ advertisements about events
- More student involvement. (campus wide involvement)
- More over-aged parties or events run by the university
- More school spirit and cohesiveness.
- For the University to provide a fair atmosphere including socially AND academically.
- More social events in the convo mall
- Maybe more social events?
- More concerts
- Social life
- More over-aged parties or events run by the university
- More school spirit and cohesiveness.

Course Availability, Variety and Scheduling
- More flexible course times. The timetables are an absolute mess unless you stick with the course schedules making it very difficult to take 4 courses at once.
- More courses
- Offer more variety and number or french classes.
- More local friends.
- More group activities to enhance the sense of belonging to the university.
- To improve on the quality of student life on campus.
- More interaction with students
- More travel study courses.
- More & better events to promote unity of the student community.
- Better school spirit
- Better course availability
- More on-line course offerings for Education students. They fill up fast. The Classroom management was already full when I tried to register on my enrollment day. Heavily subscribed courses need more seats or instructors.
- Have more business classes available at SFU surrey
- Have more travel study courses.
- More options in class schedules
For back to back class, it would be really good to have a longer time than just 10 minutes on account of the fact that it is impossible to arrive to class on time if you leave from west mall to the AQ and vice versa.

I find it frustrating when there are no sections available and distance ed is the only option.

More variety of classes offered at the smaller campuses

Increase course availability, especially during the summer (upper division kinesiology courses are limited in the summer semester) - make graduating seem like it’s what the university wants to see us accomplish rather than prevent

improve class availability

University should open all the classes at all three campuses and this can make students more convienent and reduce travelling time.

I know it is hard to offer some classes all year around, but sometimes it is difficult to get all of your pre-reqs when you miss or fail a class you have a wait another year until you can take it again and then go on with your classes

offer more courses in the summer so we can get our degree done in a reasonable timeframe

getting the classes I want when I want them.

More class availability

Course availability and registration - having different sections for a specific course to allow more student to enroll in that course. This will allow students to take the courses that they need to graduate instead of waiting for another semester.

Improve course availability

make it easier for me to take the courses i need or want, instead of always having all the courses full

More course offerings; some of the courses required for specific concentrations aren’t offered in each semester, some aren’t even offered in a year.

Please offer sufficient seats for each course.....

Improve course availability. I have a 3.26 GPA, I’m graduating next term, and I never got to take the majority of the courses I was interested in---simply because they either weren’t offered or they were filled up. I feel as if I was deprived of my once in a life-time university experience because I had to settle for courses that didn’t even stimulate me.

have more classes 

increase class amounts so i can take classes i need for my major

Easier access to courses! (More sections of courses per term]

They should make more classes available, because it is very difficult to get into the classes you need.

Have more gerontology courses offered during the day, and lecture not only online courses available; especially Kinesiology. We should have a choice Lecture or Online, Day or Evening !

open more classes in summer term~

Not have courses only offered at certain campuses.

Better scheduling options

Have more class variety offered with open spaces.

Having more classes available at the downtown campus.

More frequent course offerings (more lectures, more sections, more tutorials) so that students can take their required courses when they need to. Some courses are offered ONCE a year [i.e. in one semester out of three semesters]. I’ve wanted to take a humanities course purely out of interest, but as it was offered ONCE a year, I was unable to take it.

Course selection and availability.

Better selection of courses.

Have more courses available for the summer semester.

offer more classes at harbour centre downtown
The enrollment process has been very stressful for me 2/3 times thus far. I completely understand how difficult it is to accommodate the number of students attending SFU plus newcomers, but hopefully in the near future their will be some way to accommodate the vast majority of students who are always stuck with “leftover” classes (specifically 2nd year students, of my close circle of friends, 1/7 had absolutely no difficulty planning courses, while the rest of us were struggling through the process and even once the semester had begun). Again I totally get how hard it is to accommodate mass amounts of people, but I think with more effort put towards the task it could be done, or at least made a bit more efficient.

- Have each class offered at least more than once a day.
- More courses offered
- To have my classes available by the time I am able to register
- Offer all students in arts a workshop in the summer time before their first semester on how to write a university style paper.
- More availability of upper division classes
- Class times.
- Priority courses for Economics students so we could graduate on-time.
- Increase availability of classes. I often find I cannot get into the classes I wish because by the time my enrollment appointment rolls around the class is full. This semester I was unable to get any of the classes in which I originally planned to enroll in.
- Better course scheduling. I have had problems many semesters where classes I wanted/needed to take overlapped. Some of these classes were only offered once a year, making graduating on time challenging.
- More entry level courses - I found it difficult to get into many that I needed.
- Enrollment time is always stressful, but I think it would benefit the students extremely and relieve us of stress and anxiety around getting the classes we want, especially when it’s during a semester and we are dealing with assignments/exams) and have a call in center, or advisors who volunteer for the day to deal with issues that arise in the time, that students may not have been able to have predicted prior to enrollment.
- Students have a tough life of balancing school and work. SFU doesn’t care about students and we students have to deal with it. Registration and course availability is a pain in the ass and we can’t get what we need and this takes longer to graduate.
- Maybe if my schedule wasn’t so spread out on the weekdays.
- It would be nice if there were more European history classes being offered. I would have loved to have learned Dutch history but this class has never been offered.
- Offer courses more than once a year - for example, instead of offering courses that are only available in the Spring, have them be available during the Fall too.
- I am in the post bacc. program in special education and think the program could benefit from a B level testing course. I also think a course in IEP writing, special education policy, and managing paraprofessionals would help me to be more fully prepared for my job as a resource teacher.
- Have enough seats available for courses that are necessary. It is extremely frustrating when the class capacity is 50 and the waitlist is 25.
- More 3rd and 4th level business classes in Surrey.
- Improve access to courses. (I’m a second degree student trying to get courses I need to go on to a master’s, but often have not been able to get into the courses I need.)
- Surrey Campus More general courses offered more often. More study/activity rooms/areas
- Improve the class scheduling for the Communication program. Please don’t have 200 and 300 classes at the same time or spread across all 3 campuses!
- Get rid of 8:30 and 9:30 am classes. Start with 10:30 am classes.
- Increased availability of courses
- There should be 5 more minutes in between classes so 15 instead of 10.
Having more flexible classes. It’s been frustrating trying to get into the same course for 2 semesters and it continually be closed. It’s difficult to keep your GPA up when your taking courses that you aren’t satisfied with and have nothing to do with your major simply because your recommended courses are full.

- offer more sections for popular classes
- Better class registration service. There needs to be more preference for students who need certain courses to graduate vs a student who is in their 2nd or 3rd year.
- Better course selection [ie. Courses offered at different times]
- course enrollment
- Expand and make more courses available at the surrey campus.
- Have courses available all year long.
- Make French a priority, by offering more courses, both in BBY and downtown, and also offer courses at night - I am sure many Francophones, who work (like myself) would take the opportunity to take French classes, if these were made more available (and perhaps, marketed) to them
- More available class times
- it would be better for student to study if sfu provide 1.5 hours lecture rather than 2 hours lecture although it’s only half an hour different, it make student feel much better
- The only thing that has ever been an issue is course availability. When courses that are requirements for your major, and pre-reqs for other courses, are this hard to get into the domino effect of extending your degree can be a bit much.
- If the midterms and final exam schedules are not so close together...
- Increase the length of 50min lectures.
- have better class schedules
- be able take more classes at the Surrey campus instead
- More classes available to chose from, they fill up too fast.
- Offer popular pre-requisite courses in the summer. Such as Psych 100.
- Truly, SFU has been a great experience. I am a NOW student and would appreciate an expansion of the program to include late afternoon/evening courses on the Burnaby campus as well as HCC. Not all mature students in search of a degree live and work in the downtown core. Thank you.
- Almost every semester, I am not able to get all of the courses I want. The one thing would be to have a better selection and selection time.
- Offer courses year round that are required. For example, having them offered in the summer.
- More selection across upper and lower division classes for evening and distance classes.
- PRobably more availability in courses!
- Increase availability of class times
- Enrollment!!!!!

Transportation

- Improve parking to make it more available and less expensive.
- Make transportation to school easier.
- Make parking, coffee and water less expensive.
- Pave the road leading to campus.
- more 145 buses to go up and down the hill!!!
- Work with Translink to find a better way to get students up and down the mountain. Taking transit for three hours a day made it impossible to enjoy the thought of going to school every day. Also, it’s very challenging to stay for events on campus when there’s no way to get home late at night after the event ends which leads to a lack of a community feeling on campus.
Something must be done to increase the number of 143 buses from Coquitlam to SFU. They do not run past 10pm I don’t think and they do not run at all on weekends, it takes me 25 minutes to get to school on weekdays but if I ever have to go on weekends it takes over an hour and a half! I need to go all the way to Lougheed, catch the Skytrain to Production and then take the 145. This is very illogical.

I think that SFU should have a bus that could come from Richmond. Since I live in Richmond, I find it extremely annoying to switch two busses to get to school.

My commute to SFU.

Lower parking rates. A parking pass is almost as expensive as a class! Why do we give it to the students every chance we can Simon Fraser?!?! I have to commute, so a bus is not practical. If rates can’t be lowered, then at least get new parking meters. They are very, very super extremely slow. SLOW!!! I attend Kwantlen Polytechnic University as well, and they have a system where you can pay for parking over the phone. A very useful feature when running behind, or there is a line up at the meter (especially when it rains or on a cold day). Plus, their machines are much faster. We are Simon Fraser University!! We have the technology! It’s embarrassing to our visitors. The first experience they have of our Burnaby campus is that we cheaped out on parking meters with super slow software? Or we charge our students insane tuition at the expense of their grandchildren, yet we are using hand-me-down parking meters from the 80’s? If people are willing to pay for parking, they should be considered customers, and provided with a streamline experience. Why cheap out on the meters and send negative energy out into the world at every transaction?? Why not make writing the software, or creating the hardware a student project for the Science and Technology wing? C’mom people, this is 2010!

More frequent bus service; there are many times when the 145 production buses will pass by the first bus loop a few times before the driver lets more people on or a bus isn’t full.

Better parking spots. Pay per day parking instead of a whole semester.

If they could maybe fix the fact that the buses don’t come very often as they should to keep the flow of the lineups in tact.

More 145 buses

It would be helpful if SFU could provide a better transportation system than the current transit situation. I find myself every day in a bus full of students to the point that I cannot even move an inch.

Parking costs are higher and it gets expensive because I drive and I cannot opt-out of the U-pass program even thought I don’t use transit at all.

Parking prices

Only problem I have about SFU is the transportation system. I’m taking #143 to Burnaby campus, and the bus is always full in the morning and pass by all the stops between Coq stn and SFU without loading students waiting for the bus. This causes students inconvenience by extending travel time to SFU and frequently causes to arrive late to class. I would like SFU to, if SFU has a control over it, increase the amount of bus and change the bus schedule to more reasonable times. For example, one of the 143 bus departs from Coq stn at 11:13. This is a really odd time because it will cause you to be late for 11:30 no matter how fast the driver carry us to campus. Therefore, if I miss 10:53 bus, that means I will be late for the 11:30 class for sure. Why don’t #143 departs from Coq stn at 11:05 or something that will make sure students not to be late for the class? If SFU have power over the transportation services which are having their destination at SFU Burnaby campus, I suggest SFU to increase the amount of bus in the morning and fix their schedules to more reasonable and effective way.

Easier commute from Vancouver

Improve the transportation to and from so that students have more flexibility to be up here and to enjoy their university experience.

Having better public transportation services!!!
- Have some busses running more frequently.
- Fix the road
- Cheaper parking fees
- Lower prices on parking
- Less busy transit!
- Add efficient transit services or make it livable on campus.
- Better Transit up Burnaby Mountain.
- Transit service improvements
- Better transit service. Full stop.
- Commute
- Decrease costs! ex. parking
- Transportation!
- Less crowded buses
- Better Translink system with 143 running more frequently. Also with professors who do not mix up final exam grades
- To work on making parking cheaper because I am a mother and commuting by bus and Skytrain takes too much time, so I need to travel by. The problem is that the parking is too expensive. The gas is already too much as it is because I come from Surrey. It is stressing me out a lot.
- Improve bus service, cleaner washrooms, fewer compulsory course towards a degree
- More/better bus service
- Live closer so that I'm not wasting so much time commuting. But I can't live on campus because it is far too expensive.
- Build a Skytrain that directly go to SFU but not those slowass bus that takes 15mins to get up the mountain
- Talk to Translink. We need more busses in the morning.
- Have more 145 busses going up and down the hill. Also, more community events- the recent K'naan events showed how desperate students on the hill are for a sense of community.
- Transit
- Improve the bus 145. I know it's complicated, but you've got to do something about it. Don't be so materialistic, I guess. The involvement of SFU in Winter Olympics kicked me out of my lecture room to this room that was... not a lecture room. Bribing students with cookies and coffee is not that great. :P I paid 3 times what local students pay... so please try to make it worth? :) Clean the washroom.. replace the doors in AQ female washroom.. it likes to open by itself when its locked. yikes!
- More bus service at Production station in the morning... people get late for class all the time.
- I am living at a residence tower in Burnaby, and all of my classes are held at SFU Surrey. I understand that some form of residence buildings are being constructed in Surrey. For the time being however, one thing that SFU could do to improve my experience here would be to ensure that students have an easy method of commuting back and forth from SFU Surrey and SFU Burnaby (and Harbour Centre) when bad weather prevents buses from carrying students up and down Burnaby Mountain (I have heard from classmates that sometimes icy roads can stop bus circulation on the mountain).
- I drive to SFU, and I hope that U-pass were NOT mandatory for every student.
- Increase the number of buses available for getting to and from school.
- Better Parking prices!!
- Transit Service could be improved.
- The most important thing would be the development of transportation system. I know many people are telling me that SFU will build a cable car in order to make students come to SFU more efficiently. However, I don't think that a lot of people will use a cable car because of the small
capacity. I would spend more money to create their own shuttle bus system, going to SFU only (ex) only Coquitlam station to SFU, or Downtown to SFU.

- Improve transportation services
- have more transportation route to SFU, especially from Richmond to the Burnaby campus
- Provide more buses up to the campus
- Better transportation from Langley to the Burnaby campus

### Tuition/Fees and Financial Aid

- Lower the tuition costs and remove the extra business course fees.
- Reduce school fees
- Make tuition cost less
- price of printing. better discounts for students for stores. ie: food court etc. although this school is open, there are too many people who don't go to sfu who occupy space on busy weekends. this is obvious from their shirts or books that ubc all over over them. it gets annoying being an sfu student to not find space to study because people who don't even attend your school are studying. many people feel this way
- Cheaper tuition, it's so hard for lower/middle income students to afford to pay for schooling.
- Lower tuition
- less tuition
- the part-time job opportunity
- Lower tuition, book prices
- Accept credit cards for payment of student fees
- Make our gym passes, peak, etc optional. Those of us here to study have no need for those extras.
- Reduce tuition fees.
- Decreased tuition (of course) or more available with fees paid. For example, a recreation pass is included with tuition, however you need to pay additional fees to access group fitness programs, etc.
- Cheaper tuition/textbooks
- lower the cost of school
- Make tuition cheaper and stop increasing it every year!!
- Reduce costs for tuition, books, etc
- More financial aid.
- lower the tuition expenses for international students and fix the inefficiencies of the financial aid office
- Lowering the cost of tuition
- Reduce tuition costs for seniors or at least giving seniors credit for all the extras costs added such as activity fees, student fees etc. Seniors should be encouraged to continue their education, they are an asset to the university. They encourage by example life long learning, show a willingness to accept new ideas and challenges, by their presence and participation in the classroom they promote intergration of the generations. The university, in turn, by making continuing education an economical viable choice for seniors iwould promote good mental health, preventing the onset of dementia, depression, alzheimers. Thank you for taking the time to read my concerns.
- Reduce Tuition Fees. Only pay for things that student use. There is no point if people do not use the recreation services provided of even the activities. SFU is just taking money away from students causing some to borrow student loans. Now, they have debts even before they graduate. Also there is student living, everything cost money and if they don't have money just to sustain themselves of a day, they would have to work a part time job. If these students have to work, there may not be enough time to study. SFU is making student's lives miserable specially when
students can’t pay their tuition with credit cards. I don’t think SFU ever consider what students
need at all.
- Less expensive everything.
- I wish the tuition was a bit less
- Lower the tuition fees—its alot of trouble going into school then to the workplace in debt
- Lower cost of tuition and eliminate the extra BUS/BUCE fees.
- Accept credit card payments for all financial transactions.
- Reduce the tuition fee.
- Not force people to pay for a rec pass if they don’t want it.
- Decrease the tuition fee
- Lower my tuition costs, or have newer facilities.
- Free tuition
- lower tuition
- understand that students don’t have a large income, and increases in tuition fees are not
favorable.
- make everything cheaper!
- Lower the tuition fees.
- Lower the tuition.
- Free education. Or Better campus events.
- Less tuition
- to reduce the international students’ tuition fee
- Decrease tuition fees. I am 27000 dollars in debt thus far. It is not a good experience.
- Lower tuition costs ;)
- lower tuition
- subsidised drop-in exercise classes
- DECREASE tuition. It has only increased for the past few years and I can’t afford to go to school
with these rates of increases in tuition
- International students should be given more opportunities to enter scholarships because the
tuition fee is very high for foreigners.
- Lower tuition fees.

Instructors and TAs
- Teacher’s being able to explain concepts better.
- Have professors give proper notes in class
- More access to Profs instead of TAs. TA quality is very low.
- improve on professor response timeframes between student and professor especially near or at
end of course
- Get professors that know how to teach. A lot of professors have qualifications such as a PhD, but
many of them are hired based on research ability. The number of professors that can actually
communicate knowledge to students is quite limited. I am a SIAT student; I have noticed this
since the beginning. I feel that everything I have learned in school could have been taught in 4
weeks (for each course), by someone that knows how to teach. As for skills with programs (such
as Photoshop, Illustrator, etc), we are being told what the programs CAN do, but not how to use
them. We are paying for instructors to teach us to teach ourselves. This is not acceptable.
- Improve the quality of teaching by tenured professors
- Have more teachers like [***]
- Try to filter out the arrogant, pompous, and elitist professors that un-inspire students, rather
than inspire.
- communicate with students and teachers
Improved TA’s

- Have more than one professor teach MACM [****], and preferably one that is fluent in English.
- Better Professors! It is obvious that some professors are researchers and should never enter the classroom.
- Tutors in the Stat lab should know how to use the programs for Stats such as SPSS instead of just the math concepts.
- Physics Workshop/Help Center
- Use end of term feedback forms to remove professors from teaching classes that they may not be the best suited to teach.
- Hire professors that actually teach you things, not just give you a textbook to read and some chicken scratch notes that are impossible to read or comprehend. Make question samples and ANSWERS mandatory for classes that have lots of math/formulas. COMPLETELY BAN HAND WRITTEN OVERHEAD PROJECTORS, its 2010, use computers. Re-vamp your parking system, I have NEVER EVER EVER seen all the parking spots filled at SFU yet every year parking passes are sold out. This means that there is a fundamental problem in your calculations in deciding how many to sell each semester. Figure it out and ill be satisfied, I mean you have a lot of math professors and stats profs at your disposal, I don’t see why this is a problem (if you even knew about this problem). The last thing that you could do to improve satisfaction is ACTUALLY listen, told you many of these things in first year, nothing changed.
- Hire better professors for the business program.
- I’d like to have more inteseted professors. I think if the instructors showed more excitement about the subjects they’re teaching, it’d be easier to find interest in it myself.
- Professors fluent in English -(same goes to students when it comes to group work)
- professor who can speak proper english
- Better Professors. No more brand new professors, we need more experienced professors.
- I would like to see fewer sessional instructors and more tenured faculty teaching courses, particularly in the core areas of a given discipline at the upper division level.
- Have profs explain things better instead of just teaching out of the textbook.
- If the instructor can spend more time with students, that will be great!
- Offer more make up dates and extend TA office hours.
- for the profs and TAs to be more engaging and helpful at times
- more teacher student contact
- Take courses with better instructors who are fluent in English, so I wouldn’t have to spend time trying to understand what they are saying rather than what they are teaching.
- Realize that not everyone has been at SFU if they’re in their 2/3rd years. Teachers don’t explain easy practical stuff that teachers at other schools may have done a different way.
- Train the teacher’s assistants so they would be able to teach better
- For the most part, I think that my professors have been excellent and my TAs acceptable. However, I have one [****] [foreign] professor this semester who is seemingly very contemptful of the Canadian schooling system and the overall Canadian way of life. Her arrogance and condesention are offensive and her manner of teaching strikes me more as indoctrinating rather than educating. However, by comparing her preferred culture of curriculum with the kind I am used to I am better able to make clear distinctions between the different styles and thus draw more informed conclusions about which I prefer. So, I have gained something from the experience; but, I believe that in the end the negatives have out-weighed the positives. After saying all this, I would like my classes to be of the type where different theories are presented without bias and of the type where students are supported in their learning and not ridiculed for their ideas and their level of knowledge. Again, this particular class has been totally inconsistent with my other experiences at SFU. However, as a paying student I would prefer not to have to face this kind of situation again.
Employ professors who can actually speak English clearly. Too many of my teachers have had thick accents that make their lectures virtually incomprehensible.

Some prof know a lot about academic, but they don’t know how to teach and what is the best for students. I hope SFU could do something about it.

Better teaching approach & organization of exams, quizzes & project due dates.

Don’t allow professors who cannot teach teach any course.

Teachers are not enthusiastic and the tuition fee is way too expensive.

We need to have more real professors than “sessional instructors”.

Sometimes the TAs that lead the tutorials are very under qualified and don’t seem at all interested in teaching the material. I have had several instances where the TAs were absolutely awful yet the tutorials were worth so much that I felt it important to show up just to get the marks.

Better Faculty in the Economics department.

Better professors.

Higher standards on hiring of instructors.

**University Administration/Policy Decisions**

More funding to the Gender, Sexuality, and Women’s Studies Department.

Higher entrance requirements, more focus on research, work on improving SFU’s reputation and prestige. Perhaps a pre-med department, or a law school.

Match us to room-mates with similar profiles!

Allow course take more than 2 times.

Grading scales required in all courses, so you can see how you are doing and aim for something.

Everyone could have the same registration date it would make life a lot easier for everyone.

Improve the administrative system for SFU International.

I don’t think SFU Athletes should get first priority over people who have been here for 5 years and are trying to finish up their degree in a humane amount of time. Rearrange their schedule so that’s not during peak class times so as not to inconvenience those who are making school their first priority. Also, it’d be nice to see TA’s having some basic training in how to teach. Just because they did their degree, or have good grades, doesn’t mean they have great communication skills. Thank you.

Make it voluntary for people living in the towers to go on the food plan, rather than mandatory.

Force teachers to scale ALL classes, because many of us agree that it’s ridiculous when marks aren’t scaled for, say, an unfair exam, and the majority fail. Why force this low GPA on students and why affect SFU’s reputation just because some teachers are stubborn, when most universities scale most of their classes?

Enrollment dates are unfair.

Better enrolment dates for 2nd year students.

Whenever I have had an issue with certain administrative things it is never easy to get it solved. I’ve been thrown around in circles from advisers to the registrars office and back to advisers leaving me with no solution to problems. That has been really frustrating. Tuition is unbearable, especially as a business student.

Transfer Credits

Treat the student with more respect; at least try to make it feel like it’s not a money grab. On several occasions SFU administration proved to me they just didn’t care. As long as they got their money, they didn’t help you.

Simplify the bureaucracy. Consolidate into fewer administrative departments, so that dealing with stuff isn’t such a massive headache.
The ease at which to enter university is becoming too easy in my opinion. The school now seems to be more concerned with quantity over quality. SFU needs to concentrate on attracting quality students. A student who receives a 60% grade in English 12 should not be admitted.

Improve the efficiency of communication (i.e. there have been several instances upon calling where I have been transferred several times before being put on hold indefinitely.)

To make the exams uniform for both Surrey and Burnaby campus to make sure there is less bias within the grading system between the two main campus.

I would like SFU to continue to grow it’s reputation worldwide so that we can someday be ranked in the top 50, top 20, etc. in the world. I think that someday an SFU degree should hold a lot of weight in the world

Do not limit the maximum number of courses a student allow to re-take to be two for business faculty. It’s better to be five or more, as in other faculties.

more funding for academic use (i.e. courses, scholarships, etc.)

I would appreciate if the deadline for dropping and withdrawing from the courses were pushed back 1 week each. this will give a little bit more time to the students to estimate their standing in their courses and make a decision as to whether continue or not with a course. the result would be a better academic standing for the students who will be less stressed out and therefore more motivated to learn. I am sure this is the main goal of academic environments such as SFU.

Make me able to pick the courses I want earlier as a non degree student

Have more communication between departments/faculties/advisor groups so that when a student is trying to have a question answered, they don’t have to go talk to 2,3 or 4 different places to find the answer!

Change the same-day appointment policy for seeing counsellors at the Burnaby Heath centre. Its ridiculous that someone may really need to speak to someone but they have to phone right at 9am to MAYBE see someone that day, if all the spots arent full. They should have at least a couple counsellors available for scheduled appointments.

More clearly marked smoking places or more people to enforce no-smoking laws. There seems to be people smoking everywhere outside, close to doors and blocking pathways.

I have had trouble with my transfer courses - wrong credit being assigned etc. It has been a huge headache and the lack of communication between admissions, my previous institution and finally the departments under which I was assigned credit has been poor. As a first year student I would appreciate a more thorough approach to transfer issues since they should be resolved before a student has been fully enrolled and taking classes. I do not want to find out halfway through a semester that I am retaking a class I have credit for. At that point there is no way to enroll in a new class anyway.

I would like to make a synergy of private firm experience and university research resources. What I mean by synergy? When companies with funds cooperate with university research groups on any ideas or inventions. This way university can solve to problems: reduce costs on research and provide opportunity for students with their potential job placements (i.e. those companies that collaborate with the university will look for talents through the work process).

Please cap the student population if the faculty sizes do not grow

Make it easier to move transcripts electronically from one campus to the other.....My transcripts were lost a total of 3x which resulted in my having to have the sending institution resend the same amount of times to two different campuses--which meant 6 more transcripts on top of the first two I sent.

Spring break in March

Better communication between the registrars office and the departments. I have had to submit my transcripts 4 times at my expense when this information should have been accessible on the central server. Better procedures for 2nd degree students, I have not been able to get into upper level economics because I can’t get into the 2nd year classes I need because of my late
registration time, but I can’t get admitted to the program, which would allow me a better registration time, because I don’t have the courses. Catch 22.

- Better reputation/recruitment
- SFU could live up to the ideals it professes and not accept monies from well established human rights abusers like Goldcorp. If SFU wants to retain any kind of legitimacy as an institution and not be seen as a corporate [****], we need to do some serious thinking about this type of sponsorship.
- SFU needs to be more geared towards graduation of students, not arrogantly flaunting itself. If it graduates students they will value it and talk about it more highly to others. Also business will be more grateful for the productivity.
- Develop closer relationships with employers so that we would have more on-campus recruiting.
- Increase standards of expectations from students and hold students more accountable for unsatisfactory work and plagiarism.
- Give me an earlier registration date so that I can get into more of the courses that I need to graduate before they are full.
- Have a universal grading standard. Ex an A is always 86%. for all classes or at least in each program
- I think that all classes should be based on the same scale an A should be either 85 or 86%. Every class is different and I believe the scale should be the same.

**Services/Advising**

- As a transfer student, I attended almost all workshops or talked to academic advisors but I do not believe nor feel that my transition was very smooth at all. I think it would be very beneficial if there was a clear package explaining some of the differences that SFU has in comparison to other institutions.
- It is good to have some assistances or advisors with different nationalities, so that students with lower english level could have chances to know more about SFU and could ask questions.
- I would loved to have received “mandatory help” in terms of academic, health and career advice - which actually matters and not just some random answers from advisors who do not know the details of their jobs. something to do with balancing life and career planning would have been awesome.
- Help more with first years who are starting at SFU to figure out their course selection.
- Have a better and detailed map of the campus
- I think it would be great if there were more services geared specifically to mature students and helping them adjust to school.
- Having more SFU Communication Advisors as it is always really tough to reach our advisors during registration time and there are line-ups to see them.
- Have more people help first year students like me with getting used to writing papers.
- Lengthen pool open hours to include later swimming
- More options for help on assignments
- Better help students in knowing what classes to choose, and what they need to do to prepare and be successful in these classes. Although you have blueprints, many of us feel that we are still very much on our own when choosing our courses, and do not know whether or not this course is what we need for our major.
- 24 hour library
- Better academic advisers - certain faculties have advisers who clearly do not care to communicate with students. It’s discouraging to speak to someone who you sense does not want to help you.
- Have more information sessions regarding what people can do with their bachelor’s degree or what the next steps should be after we get our bachelors.
- NOT pressuring students to graduate first and foremost and force them into a faculty, but encourage them to enjoy the experience, and their want to explore interdisciplinary studies and take advantage of amazing opportunities like exchanges or co-op experiences which are invaluable and far more important than pushing graduation back maybe a year or so. It’s really about respecting each individual person, and not recommending they transfer to a different institution because they chose you as a great fit with all these amazing things to try, and providing as much opportunity and encouragement to do so. To deepen the student experience and not rush them through like a factory. That’s what can set schools apart.
- Inform new students of programs so they waste less time.
- Make the program requirements more clear.
- Give new students more information about how undergraduate degrees work. What you need to think, what programs are there, what all the WQB things are. Let students know what programs and courses there are so they can take appropriate classes and not waste money on classes they don’t need. Can be confusing for first year students who don’t understand how the system works. They end up not knowing what options they have and what career opportunities are available.
- Improve communications between advisors and students. Numerous times I would phone, and email, and personally go into the office, and I would get a response to any of my emails, or messages, and was not able to see the advisors for weeks because of filled appointments.
- Better academic advisor. -[****] advisor not helpful at all, always seemed rushed, never seemed to help me. I always had to go to a general academic advisor to get things done. Classes are always full, i can never get the classes I want. Therefore I have been forced to only take 3 classes per semester rather than 4, and now I am in my 6th year of post secondary. Not impressed.
- Have a handicap service. The SFU campus is not crutches-friendly at all and it is not pleasant! Even if it was something as small as a backpack carrying service it would help. And if a doctor suspects a hairline fracture they should have it x-rayed right away, not tell someone to keep walking on it for a week; that is what they told me and then I broke it while walking on it.
- The most important thing is to improve my English.
- More explanations on the differences between Minors and Majors and how to achieve them.
- I think it would be way more beneficial if someone stressed to me that university requires a lot of work and if you don’t keep up on your homework then it is really hard to catch up.
- More Contemporary Art Advisors.
- The [****] program needs a better adviser...maybe someone who actually knows what they are talking about, and can actually help a student figure out their plan and actually graduate.
- Less wait to get to the registration officers in Maggie benston, Better food, Better class schedules so engineering students wouldn’t have so many gaps between their classes.
- Keep the library and food services open longer.
- Increase the hour (that students can use) of Learning Commons. I do not think 6 hours per semester is not enough.
- I think that one thing that could be done is to have some sort of continuation of the U-Pass for alumni. It was such a wonderful thing to have during my undergrad and a continuation of it as an SFU alumni would be worthwhile. Given the cost of transit and the amount of money that transit is not making, it would be a great way to guarantee customers.
- Have more services available for new students to get used to the campus and the school environment.
- Provide more guidance with course planning and options.
Have a seminar or something that is entitled "What I wish I knew before". If I knew everything I know now about how much grades really matter, how exactly to declare my major and what is required I would never have gotten into a pickle at all during the course of my degree.

More free software so that we can get some of the work done for the classes at home rather than relying on the limited amount of class time.

There is more staff working for the academic advising so that we can get a reply much faster.

Map’s around the school to show where all the classes are and what numbers are where. The first week was just stressfully wondering around finding rooms.

Finding more one-on-one help availability and help trying to find that.

SFU needs more educated advisors.

Food

cheaper food

Lack of cafeteria. hope to see various cafeteria offers with reasonable price rather than monopoly cafeteria style plus charge on debit card and visa card. Recent immense size of newly admitted students compared the scale of SFU library and class size. Accept prospective students proportional to school size and class size. The recent immense admitted students, it is hard to study at library, lack of space to study and resources.

Improve the nutrition of food options on campus. Expand/improve food services in hours, lower prices, more options, and more nutrition.

Lower the price on food as food quality isn’t that good in comparison to the price. Cleaner bathroom stalls. I feel like the money I spend is wasted.

Better food service options on campus.

cheaper cafeteria food

Cheaper food choices on campus.

through my own experience! when I came to SFU at night! there was no food; the cafe was closed! and I was fasting that day and I could not eat any-thing at all. Moreover, it was during the night and I was not able to go back and buy food! I was very tired from 14 hours of traveling and so just slept. the second thing, when I came entered my room there was no sheet for my bed! I was very cold that night! why did I mentioned these things, well, I am international student. Facing these situations do not help to have good beginning at SFU. What is more, Please, fix the road that goes to SFU. It seems lack of willingness to serve the community. (just my thought).

"thinking of the world” this is the title of SFU. yet, I need someone to tell me how does SFU think of world?

Make a meal card available for non res. students.

MORE FOOD CHOICES!!!!

Make sure there are food services available up to the breaks in evening classes. aEvening EDUC classes often break at about 7pm, but there’s only the Renaissance coffee shop left open, and they are often out of real food.

better & cheaper food choices

Getting a Starbucks and McDonald’s to have a place nearby would be nice.

cut down prices for food

bring more restaurants and fast food places

Better cafeteria foods with acceptable price please!

More food choice

It would be great if the prices on food and such were reduced.

More stores and restaurant (fast food)

Better places to eat and study at SFU.
More options for food/drinks
- cheaper food on campus!!
- Better food outlets.
- Cheaper and better food! Tim Horton’s and Subway are great improvements, but I think we need more chain restaurants like those. More power outlets in the big lecture halls would be good too.
- Keep more of the Maggie Benson Center food vendors open on Sundays for students studying at the library.
- more place on campus where meal card can be used.
- better and more options for food
- food facilities
- better food options
- More options for food
- More places (and cheaper) to eat. Better COFFEE.
- Lower the cost of food prices. I’d like to eat here more often but I find that food prices are outrageous. With all the expenses students have to endure, it would be nice to get a break somewhere. This is within SFU’s control to change.
- Add more food outlets in the main parts of campus (e.g. food carts in convo mall, more variety in the West Mall Center, etc.).
- food variety, esp on weekend
- Have better cafeteria.
- make the meal cheaper

Course Content, Format, and Workload
- Provide more assistance for the Faculty Associates in the PDP program - ie more money to invite guest speakers so that we have a more well-rounded education program.
- The course load for some science courses that are only 3-hour credit is too heavy comparing with other non-science courses. Even for 4 hour credit courses such as biology, chemistry, or physics, their course load is a lot more than other non-science courses such as linguistics. I’ve taken ling and bio in the same term once, and I barely had to do any work in ling and it was still 3 hour-credit. Whereas for biology, including the work from labs, the work load was almost double comparing to ling. But it was only one more credit hour than ling.
- Have all lectures available as audio downloads
- Stop all the group work, because there’s always people who do nothing and you have to do all the work because the teachers don’t care
- Reduce the workload
- More support with distance ed. i.e. hands on support
- More tutorials, make degree information more available
- More group interaction, less lecturing and exams. taking on local projects as a class...
- Give more chances for us to get together with our classmates and discuss the questions.
- less homework
- More classes that are interactive and includes engaging in dialogues.
- Tutorials do not help if they are just filled with presentations that no one cares about afterwards such that the only paper that each individual student is aware of or spends the effort to think about is their own. Since none of these presentations are examinable, these presentations can only be used as time filters for our tutorial classes making these classes a complete waste of class time and time used to travel to a school that is out of place from where you live.
- I would appreciate a more reasonable workload in certain difficult classes - especially math classes. I think taking 3 courses a semester shouldn’t be the normal.
- Funner classes
- Taking more time to learn less material instead of just working non-stop to get huge amounts of work done but not actually understanding or appreciating any of it.
- Take it easy on us because at the moment, we are freshly from high-school and the transition to uni life is becoming hard considering the fact that there is too much work and little time to socialise.
- Monitor the instructor’s use of class time more carefully. Oftentimes students must sit through films or engage in irrelevant discussions and this is a severe waste of a students time and money. Classroom and lecture time should be productive and educational.
- more tutorial time to get help on questions.
- Bring back the class tutorial system.
- More comprehensive lectures in the math/sciences department. and TAs at Calculus workshop should be able to answer theory questions that are required to comprehend it. they might get it, good for them, but it doesn't help me.
- I would prefer to have a peer study group in the same subject, then I would not feel alone and stuck in my course.
- Ever class should have a WebCT, to make it easier to find your specific class information, SFU Connect is good, but it gets cluttered very fast. If that was changed it would make finding powerpoints, feedback and everything else that much more organized.
- More tutorials in the psychology department.
- more open labs rather than scheduled labs
- Most lecture time is usually spent on explaining the principles of the lesson. However, midterm exams and final exams question types sometimes come as a surprise. The professors should give more practice questions and also encourage students to practice more. Exams only test us. They do not improve our learning in any way. In order to improve, there should be more and more practice. Of course some courses are an exception, but for most of the courses this is the case.
- Have all classes have information and materials on webCT as one of my classes does not and I find the class difficult so with no material of webCT it makes it even harder.
- getting a better grade with higher effort
- Better and more detailed course outlines available prior to registration so I do not feel ripped off later.
- increase time for mid terms mathermatics
- In vain efforts of avoiding triviality, I’d appreciate not having to purchase a $42 iClicker that I’m only going to use once. Also, these are grossly overpriced and represent (I’m assuming) SFU’s pandering to these parasitic pseudo-educational chumps.
- I am a bit disappointed in the quality of the on-line courses. While some have been good, others are quite poor [especially KIN]. I wish that students were treated more like customers as we are purchasing a service - when that service is substandard there is no way to gain any amount of satisfaction.
- do more to discourage the use of laptops in classrooms for reasons other than note taking - i.e. too much facebook and gaming goes on which is distracting to students in seats near these people. Maybe laptop users should have seats at the back of the classroom so that their screens are not in the line of sight of others ?
- Lectures are becoming less and less interactive. Students come, sit down and take notes. The first universities were exciting. Lots of discussions, witnessing of experiments and real world applications. What we learn at university is no longer as memorable. We rely on the social interactions and clubs to make our experience a good one. What we learn should be memorable and exciting. But we have been forced to settle to just reading texts, passively taking notes and then filling out bubble sheets and writing essays. That isn’t the real world and everyone is so “me focused” since the system is designed to facilitate that. Therefore more interaction and networking should be built into the learning system.
more clarity in the organization of distance courses.
Longer tutorials for math based courses.

Programs
To get involved in international exchange. The opportunity to visit another country, travel, and learn at the same time is amazing.
Gym lessons with credit
Perhaps make the Biomedical Engineering program shorter (i.e. make it a 4-year program, as opposed to 6-7 years)
This is a program specific critique, as I believe my program is the most important part of my overall SFU experience. The criminology program [and come to think of it the university in general] should embrace its radical roots, and offer more critical and political/corporate donor-free academics.
Emphasize the importance of working in your field before you graduate
SFU should offer more cohort programs for different faculties. I personally feel that I can just get to know a certain amount of people for one or two semester which I have the same class with the students. If there is cohort program available, then I can get to know a lot people in a long-term base.
I’d like to have more hands on experience. I think having opportunities outside the classroom to implement theories and concepts learnt in class is essential for students in order for them to become more critical thinkers and develop meaningful knowledge.
More academically related opportunities for student employment. [Work studies, RA, TA and TM, etc].
Have a program specializing in forensic anthropology.
More organization with PDP
I wish that SFU had more masters programs pertaining to Psychology.
Make the exchange from SFU experience nicer.
Less repetitive curriculum in the COGS program.
I hope our university could give more co-op opportunities to international students.
More Engineering branches
Fix SIAT!
more focus on sports
Found Law, and Medical Schools
There should be more opportunities to be able to volunteer or join the laboratories for research and experimental procedure. That can greatly help students in the faculty of science to be more familiar and to be better prepared for their future careers. Currently, there are few such opportunities for undergraduate students.
Work experience—something is really help us for future job
the co-op is always a problem. Most of students can not find job during a co-op semester. We have not choice but try to get a research co-op, even the research co-op is hard the get placement. It’s better if there is no requisites of graduation for coop.
Get SIAT sorted out. SIAT’s heart is in the right place, but the program is useless for the most part. Design has the most students, but is largely neglected for imaginary informatics students. Courses such as IAT 338 should be worth FAR more than they are for the amount of work it requires, and the fact it is one of the best courses in SIAT.
I would prefer hands-on experience and practical applications in my degree.
more organized program
**SFU Online**

- I would recommend an upgrade to online experience such as webct being upgraded, possibly graphically enhanced. Advanced Functionality would be nice too.
- Better enrollment system
- I found navigating my way around SFU’s technical system was difficult.
- Massive overload on websites.
- Offer more online sources
- The course registration system should be made more user-friendly. Specifically, when there are many tutorials at different times it would be nice to see how everything would fit into the schedule without having to go through and confirm each one.
- Improve the course selection process
- amalgamate computer systems. I have two courses with Lon-cap, one I access through the chem site and then I have to log another time to get my emails.
- Improved ease of picking courses
- better enrollment system or more classes because its always full....
- make the website easier to use [:
- Faster SIS system...
- signing up for courses take too long and I barely get the ones i need to take - too many penalty fees, due to lack of efficient course registration procedures
- They would improve their websites to make them more clear.
- Have a better system for course selection.
- make a integrated communication tool or place between students and professors or TA for students to ask easily.
- The direction in the homepage of SFU should be much more clarified, as sometimes newcomers of SFU, like me, it would be a little tough to find out the thing I wanted.
- Improve SIS and the specifications regarding holds on seats in classes (I.E. you cannot take an ENSC class at SFU Surrey unless you are a Mechatronics student, which is not stated anywhere on SIS, nor is it general knowledge.)

**Curriculum, WQB Requirements**

- take away the WQB requirements
- It would be the cancellation of B-Hum elective course. It’s a little bit hard for those students whose first languages are not English.
- Remove WQB requirements!
- Get rid of the WQB requirements.
- Offer additional B-Hum courses targeted at science majors. There are already B-Sci courses designed for non-science majors, so why aren’t there B-Hum classes for non-arts majors?
- Remove Q requirements.
- get rid of the WQB courses
- Remove the breadth courses requirement.
- Not be forced to take FAN 99.
- Not being obligated to take courses which are irrelevant to my future career.
- curriculum
- Change the breadth requirements.
- get rid of useless breadth requirements [W,Q,B]. it’s ridiculous how we have to take so many useless courses we don’t care about and won’t affect our degree. it’s an obvious cash cow and it’s unjustified
- Redesign and innovate the curriculum
o stop extorting money from students [who are already taking regular university courses and getting good grades] by forcing them to complete FAL and FAN. it is immoral and mentally abusive. the grades resulting from these courses count toward GPA but are not for credit towards a degree. shame on you. also DO SOMETHING TO ELIMINATE TUITION FEES.
o Offer more science/quantitative classes that are catered to non-science students

Class Size
o make classes smaller, add more tutorials!!
o SMALLER CLASSROOMS!
o Smaller class sizes!!
o Have smaller class sizes
o Smaller classes
o I would prefer more choices to smaller classes with more interaction and discussion between students and teachers.
o class size is quite large
o Provide smaller classes filled with more competent people.
o reduce size of courses to allow more time to actually learn, not just recite back. time to read, write etc and still survive
o My experience with SFU could be made much better if there was more money allocated to the Psychology department in order to have smaller class sizes and more tutorials/labs.
o Smaller upper-level class sizes.

Bookstore/Textbooks
o keep more books in stock at the book store
o Lower price in textbooks
o Decrease ridiculous textbook prices.
o Stop making students buy the new edition of textbooks each year, so we can get a decent amount of money back for the buyback.
o textbooks are expensive
o Cheaper textbooks. i know it’s possible.
o The bookstores should always have enough books for everyone in a class. I’m behind on some of my readings because I had to wait 3 weeks for some books to come in
o Lower the cost of books!!
o the cost of the books especially customed editions made by certain profs. It is a steal!

Staff (General)
o ensure staff are doing all they can to help students
o Better administration staff in all faculties
o The staff is not very helpful and no one offers to help. This refers to finding places, how things work, who to talk to regarding a certain issue. The people seem more like robots who give one word answers at best.
o Replace a large selection of the administraive staff
o Have employees be more accessible and friendly, some staff members at the registars office are rude. Try to not have a high turn over rate for certain critical positions, such as advisors and liasons.
o Train the administrative staff in better customer service. They often deal with a lot of people and therefore their attitude isn’t the best towards students.
Nothing/Unclear Comment/Blank
- I have no recommendations on how to improve my SFU experience.
- I am a first year student so university is completely new to me. I am very satisfied with all of the opportunities and services that are being offered, from class help to volunteer work.
- I'm not sure, my first year here has been quite good so far. No really big complaints yet
- Honestly, i dont think there is anything to improve with SFU. i love it here :)
- There is nothing I feel that needs to be crucially changed
- I am very satisfied with the sfu campus
- I am really enjoying my time at SFU I am very content.
- Nothing.
- nothing
- Continuing to Provide excellent service, and Provide equality and dignity to those Provide such services.
- give me more time.
- ?
- should have visited learning center before
- more work
- I am not sure.
- education
- Move into a townhouse
- Weather
- do better in school
- The atmosphere
- [plus 274 respondents who left this question blank]