Fall 2016 Undergraduate Student Survey:
Student Comments

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Spring 2017
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List of Sample Student Comments by Topic

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List of Sample Student Comments by Topic

The following is a list of 1,000 randomly selected comments provided in answer to the following question on the 2016 SFU Undergraduate Student Survey:

“If SFU could do one thing to improve your experience here, what would it be? (Please describe only the single most important thing.)”

The comments are separated by topic. In cases where a student discussed more than one topic, the comment is counted under the first topic addressed. Topics are listed in order based on the number of students who discussed them (with the exception of the “Other” and “No Suggestion” categories, which are listed at the end).

An analysis of these responses is available in Appendix C of the full report, available on the IRP website: www.sfu.ca/irp

Student Life/Campus Community

- 1) Will like the school to organize more events that will bring. It's international and local students together so we can communicate. 2) will like the school to create more jobs for international students. 3) advice the TAs to be always willing to help and not to judge is the student is a bit slow in understanding a particular material. 4) would be nice if we can retake an exam if we fail. We should get at least 2 chances. 5) remove required to withdraw. I feel it's not fair to students that work hard but still fail short.
- 1. Have more opportunities to have social gatherings - i feel as though because residence is not the where te majority of the students are, it is often hard to have a univerisit experience feel.
- A "commuter" school, not as many on-campus activities or events.
- A better social/party life on campus
- A greater sense of community as opposed to the computer school stigma
- A more happening campus. One thing I've had trouble doing classes at SFU is building relationships with my peers. Also there is not a lot going on campus. I'd like to be more involved in the campus.
- Allow fraternity and sororities on campus. Have more social events. Make it fun
- As SFU is very much a commuter school, I think more on-campus opportunities for people to connect and work together would be beneficial.
- Atmosphere
- Atmosphere of the school, not as welcoming as participated
- attend more clubs
- Be more clear with extracurricular activities.
- be more involved in sfu community
- Become more involved with the SFU community; engage in clubs, events, other outreach programs
- Better Campus life
- Better campus life
- Better connections between students (hard to make friends with others)
- Better marketing of social events/clubs across campus.
- Better social life. I ve heard the term "commuter school" a lot. People don't like sticking around.
- Better student engagement. Havung a campus where people want to call home, where they can comfortably spend time socializing rather than strictly studying or going to class. The atmosphere makes it challenging for students to meet one another if you aren't extroverted and especially challenging when you have language or confidence barriers.
- Bring a sense of community together at the Burnaby campus

1 Comments are reproduced exactly as written by students, except that profanities and references to individuals at SFU have been removed. Altered text is in [square brackets].
• Building a student body, improving the SFU gym building
• Campus life, food, course availability
• Clubs and activities
• Clubs involvement
• Community
• community connection
• Community engagement
• Consider the timing of certain events and if they conflict with anything. For example, a very loud event at Convocation would probably not be the best time during exam weeks.
• convocation mall can get really loud. put events somewhere else?
• Create a better community / social environment. Updating the school as you have been doing simply with making the images theatre red has helped a lot as it creates a more welcoming and friendly environment.
• Create a better student environment
• Create a more welcoming campus that has more daily activities. Burnaby campus is depressing and boring
• create a university atmosphere
• Create an on-campus culture similar to UBC and their lifestyle. I think SFU is sort of considered as a commuter school and its a shame since it really is a great university!
• Create more clubs that aren't based off video games or asian descent.
• Create more of a student community on campus
• Create more opportunities to interact with other undergraduates.
• Create more opportunities to socialize with other SFU students. SFU is very much a commuter school so it's difficult to make friends here, and I know I share this sentiment with many other students as well.
• During the club fair I was in classes for each of the days and was unable to attend but I tried to sign up for clubs online and haven't received any contact afterward. One improvement I can think of is holding events like this at a time when people wouldn't be in classes.
• Encourage students to be more social
• engaging with others
• facilitate connections between classmates. as I commute to school I have had a hard time making friends and clubs do not fit my schedule.
• First, I appreciate all your contribution to the students. Second, I believe SFU should provide more activities to the fresh, cause they don't have many chances to involve in this big family! That's all I wanna say, Thank you!
• Focus on student engagement in extracurriculars
• Foster stronger community and school spirit
• Friendly environment
• Getting to know more people in my faculty and out of my faculty. Making more new friends and more chance to engage with them.
• give more chance to let international student to get involved in SFU communities and improve their spoken English as additional language.
• Greater sense of community rather than "commuter-ty"
• Have it feel like people want to be there
• Have more clubs and community things for the surrey campus students
• Have more opportunity to get closer to canadian students and international student other than residential activities
• Have more public social events
• Have more school community type events for freshmen.
• Have more school events and school spirit.
• Have more social events
• Have more social events for all students.
• Having more events to bring SFU students together.
• Helping create some kind of social atmosphere for commuters during their first year who may not be as interested in on campus events.
• Hold more interesting lectures and talks on a regular basis.
• Host more events at SFU surrey
• I have had an excellent experience so far. The only thing I do not like at SFU is the lack of social interaction. I have heard this complaint from many people so far, and everyone would like to change that. Yes there are events such as the Fall Kickoff, but I would like for there to be more opportunity to make friends and develop connections with others at SFU.
• I just think that SFU has to make more events for Surrey and Vancouver campus, because I believe that most of SFU events are held in Burnaby and as a Surrey campus student I couldn't feel the campus life here in Surrey.
• I receive emails about meetings of clubs and groups in my department, however, they are based mostly out in Burnaby, which is another hour for my commute and therefore not possible for my schedule. If I could change something it would be an increase in groups in stem programs here at SFU Surrey. I understand that as a student I am partially responsible for this part of the experiences of me and my fellow students. However I do not have the necessary knowledge of how to set up a club and even if I did, I would find it hard to incorporate it into acclimatizing to university. Overall I am saying that a club that meets up weekly at Surrey oriented around the possibilities/opportunities here at SFU for science would be appreciated.
• I wish there was more of a campus life in terms of venues for clubs to host parties and more accessible to come to and from up the mountain.
• I wish there was more ways to make friends and people were more open to talk, but I recognize there isn't much the school itself can do about that. I guess I'd say hire more counselors. I just started therapy and I have to wait often a month between sessions.
• I would make it more known what activities are happening when at SFU.
• Improve on ways to get commuters more connected
• Improve school spirit / sense of community.
• Improve school spirit/pride
• improve student life and student engagement so students feel more committed to the school.
• Improve the general mood of the University, for example, more school spirit and positivity.
• Improving the community. From most people I ask, I get the feeling that no one really wants to be up on campus. It is a commute for every student, and a lot of people try to get off the mountain as quickly as they can because it takes time to get home. There is no real reason to stay on campus, as there are not many areas to relax or talk to people.
• increase some events and fun stuff. more things like fall kick off
• It is very difficult to plan events on campus, since there are costs associated with booking rooms, long wait times for applying for Grant. These things discourage clubs and students who are interested in putting on events which would engage this campus. We are a school that welcomes international students, but yet still, we cannot have food catered from outside of the school? I find it very disrespectful, and it impacts events on campus a whole lot because international clubs cannot bring in their own food for other people to experience.
• It would be nice if SFU had more events for all students to participate in.
• It's very hard to make friends as classes are so big, and besides clubs I haven't found other ways to connect with people.
• Make a more social experience
• Make more events through out the year opposed to just in the first week of the semester
• Make more opportunities for the Downtown students to feel included
• Make SFU a more "happy" place with student activities. especially during the gloomy fall semesters on campus.
• Make the campus a little more lively
• Make the on campus events more aware to students, not just on social media, but in person.
• Make university life more social than isolated
• Make welcome week all semester long!
• Making it more inclusive as a university experience.
Making meeting new people easier
Maybe make campus more enticing for people to stay and interact with each other. To start to build a community. People are very closed off in their own groups.
Maybe more events
more activities/ events to bring student body together
More campus events
More campus-wide events to increase engagement between students throughout the year
More Club or recreation involvement. Other than class everyone just leaves. I believe Sports rec can do a lot
More clubs and opportunities to make everyone feel apart of the community in whatever way it takes.
more clubs at surrey campus most clubs that exists are at burnaby bring more over to surrey campus
More clubs I guess... not much to improve.
More clubs or student involvement at the SFU Surrey Campus - even if the clubs are on Burnaby campus, we don't know what is available at Burnaby campus and might miss opportunities to join because we miss out on their clubs day promotions physically. I would have liked to have known what was available at the other campus regardless of being their for clubs days since I still might be able to make it for the the days the club is in session.
More college stuff
More community gatherings to bring SFU students together
more compulsory activities(not talk) that are free of charge during the first week of school
More effort in getting students participating in clubs or workshops.
More engaging events to bring the students together.
more events
More events
More events and clubs at SFU Surrey campus.
more events and talks for surrey campus
More events at the downtown campus
More events for socialization and making friends/ that or more busses
More events in residence
More events on campus
more events?
More floor group activities
More fun
More fun events for students in the same program or faculty.
More inclusive events
More interesting faculty events.
More involvement
More kickoff type events
More lively campus events
more lively student body, everyone here seems depressed and something needs to change
More on campus culture/night life
More opportunities for better nonacademic student engagement initiatives to strengthen school spirit
More opportunities for first years to make friends.
More opportunities to meet new people.
More scheduled student events/gatherings
More school events
More school events! :) More school spirit and pride over being an SFU student
More school spirit is needed!
more SFU community involvement
• More Social and Campus events. Student life events. Tryouts for sports teams.
• More social campus
• More social clubs, as opposed to clubs based on nationalities or religion
• more social events
• More social events
• more social events (kick off week with beer garden, networking, etc)
• More social events.
• More social events. I feel like not everyone here interacts here.
• More social, more health peer opportunities
• More socializing activities for us to join.
• More student activity (ex: Sorority)
• More student engagement (pub nights, more information on clubs, more information on SFSS).
• More student social events
• More welcoming to newer students
• Not charge for ice breaker events
• Organize more events that will encourage students to participate in school activities more, for example have a larger gathering to watch football and basketball games.
• Organize school and faculty events on multiple days of the week or multiple times - from my experience they tend to be stacked on consecutive Wednesdays or Friday evenings, which may be hard for some students to attend due to set obligations on those days.
• pep rally?
• provide more opportunity for people to make friends
• provide more social events near the start of the year.
• Provide opportunities for first year students to meet people
• put on more school wide activities
• School spirit
• School spirit for SFU athletics.
• Sense of community
• SFU could provide better opportunities to engage with other students beyond the classroom setting (networking groups, fraternities and sororities, etc.)
• Social activities
• Social Aspect
• Social events
• Social events and/or organizations that bring people together. An environment that provides an easier way to meet new people, socializing... etc.
• Social experience
• social life
• Social life!
• Stronger sense of community
• student culture. no school spirit or sense of school community.
• Student engagement centre or games room.
• Student involvement
• Student Life
• Student life
• Student life at school. Ex. More unified, school spirit, more students at sporting events, more things for students to do on campus etc
• Student life.. More parties
• Student/social life. There seems to be a lack of community
• Take more opportunities to connect with other students and make new friendships.
• Tell me more information about clubs and make it easier to get involved.
• The Burnaby campus life - sometimes it feels too gloomy and dark and somewhat causes depression. Try to bring more fun to the schools - eg. companies that hold fun activities in lieu of their marketing purpose, and others.
• The social life of SFU
  The transition from high school to university is quite hard. However, a way to improve could be something easy like making all the first-year students engage together and talk to each other.
• There is a lack of school community compared to UBC. The student culture here is lacking. Many people just commute to school then leave.
• There needs to be more social events, dances, concerts, parties etc
• they could improve student engagement in activities. Having clubs day doesn't seem like enough, and it doesn't look very inviting. Most of the time it looks more like a mess and just not something to participate in.
• To have a much more comprehensive and overarching social experience.
• To have more of an inclusive student environment
• try to improve student behavior and student life
• try to engage students more, and have fun stuff happening at campus
• TRY TO MAKE CAMPUS LIFE MORE INTERESTING
• Where do I even begin... I am currently a first-year undergraduate at SFU Surrey; its been 3-4 weeks since the beginning of the semester and my experience has been extremely depressing. If there was one thing that needs serious improvement it would be more activities throughout the year. Not only will this help lighten the mood of student (which help with performance) but it will also help bring school spirit up. Personally, there is something about SFU that I can't really describe that makes it less inviting than say... UBC for example. I guess it's the fact that everything seems focused towards studying, working, and getting things done (yeah, yeah... surprise it's University). However still, I find myself waiting at times with doing to do (would be nice if there were activities during my down time.) SFU is very young compared to UBC, with less history and tradition to identify with, and that's probably why our students don't feel the same type of belonging as UBC students do. Plus, SFU's idea of community is different. At UBC it's all about faculty pride. A couple of my friends are in engineering and it's like they've been brainwashed to think that their faculty is the best. I think they associate themselves more as UBC Engineers than UBC students. On the other hand, SFU generally encourages unity within the university... we tend to find ourselves taking courses all around campus and interacting with people from all the faculties. My UBC friends basically only hang out with other engineers. I see the whole unity concept as a good thing, but clearly it isn't really working. Anyways, the commercial area at UBC is massive compared to SFU... whenever I go see my friends at UBC we like go along the beach its so awesome. However, SFU Burnaby is on a mountain which makes it perfect for hiking but I have heard of any marvelous trails around campus, maybe there should be one.

Facilities
• 1. Support more study desk, sometimes it is really difficult to find a place to study in AQ building.
• 2. Lack of chance to know friends, especially to those freshmen. Hopefully SFU can hold more parties like UBC.
• A sleeping room with storage for people to store a sleeping bag
• Add a gymnasium.
• Add more space so that students can do work in between classes
• Add more study spots, make more of an incentive to keep commuters on the hill, make the gym bigger-- add more squat racks
• Better coverage from rainfall
• Better facilities management (bathrooms)
• Better looking buildings and more funding to clubs so that they can host more events to increase school spirit
• Better quality furniture for studying
• Better Student Union Building -- mostly more comfortable studying, relaxing areas.
• Better study areas in the ASB
• Bigger athletic study hall area, more designated areas for athletes study hall.
• Bigger classroom for surrey campus
• Brighter colors. Rooms too dark and depressing
• Build s stadium
• Building and classroom appearances. It is overall grim. It really does affect my mood about learning here.
• Buildings and study spaces. I feel like many of the buildings are really old and need some work.
• cafeteria always so many people during lunch time. Maybe more cafeteria for students to have lunch.
• Classrooms are too cold
• Cleanliness in bathrooms and school, toilet paper is always out and they are filthy. Often times lights are out in bathrooms. Many couches and tables are broken and there is not enough seating for students out of class.
• Color the school more, it's too bland
• consistent heating in the winter
• Constructions that are currently going on near the library are too loud during the lectures and labs. I can barely hear the voice of my professor or TAs.
• Could have more benches in the gym.
• Create areas designated for quiet space with couches where students can relax. Improve the library including letting go of their extremely rude staff (like [****]) and hire students. Appropriate space at Highland Pub for common student and staff usage. Improve air circulation for fresher air in areas such as computer labs in AQ and WMC so that people can breath. Re-open the Education and RC Brown Building + plant a few more native trees on the patio space at RC Brown
• Create more areas to study
• Create more study spaces
• Do some renovations to make the place look more inviting, less depressing.
• During fall semesters hallways are super packed, there's no place to sit and eat. Classes are hard to get into in upper division, some only offered one semester in the year, even though students from four different faculties need that one course.
• Enhance the decor, I have taken at least 3 classes in rooms that had leaks in the roof. That was not cool.
• Expand and upgrade campus
• Expand SFU Surrey's campus for places to study.
• Expand the size of bookstore. Build one smaller library instead of a large one on Burnaby Campus.
• Fix the drains in the walk way because it rains and it doesn't drain...
• Give the campus colour
• Gyms at the Surrey and Downtown campuses.
• Have a less confusing layout of the campus
• Have a student lounge for every department.
• Have better/more amenities at the Harbour Centre classes: fitness classes; showers so I can ride my bike to school or exercise in between classes; healthier food choices; more spaces that are for SFU students only, like the student lounge.
• Have comfortable seating in all classes
• Have more group study / multipurpose spaces available
• Have more individual study spots.
• Have more places to sit and study outside the library at SFU Surrey
• Have more public spaces to sit down.
• Have more study space that is ergonomically appropriate.
• Have places to take naps, make the compass card optional to all students, make the sfu app better, have more days to pet puppies before exams, comfier seating some lecture halls that only have plastic chairs, and outside of sfu make more gardens.
• Having more areas available in the AQ to study
• having more space to study
• i wish there were more study areas or tables around sfu surrey

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www.sfu.ca/irp/contact.html
I wish there would be more places to study and more places to eat. During fall and spring it's impossible to find a space to do anything.

I would improve the room temperature in some of the auditoriums. Sometimes it gets too cold.

I would improve accessibility, both on campus and off. Getting to the Burnaby campus by transit is a challenge (this isn't SFU's problem: it's an unfortunate combination of Translink and my home address), but the high price and low availability of parking means that driving isn't a viable option either for students who have to commute a fair distance - to get a parking spot, I would have to arrive early in the day, even though my classes are in the afternoon. I am admittedly fussy about the location of a parking spot: since my classes end in the evening, I don't feel comfortable walking to my car alone in the dark. The Safewalk program is a excellent solution to this problem, but frankly, SFU's campus security hasn't always been particularly helpful, and it takes them a long time to arrive at a meeting point. Since driving is a pain, I often like to ride my bike to and from campus. It's great exercise, and cheaper than driving, but while there are many bike racks around campus, they are all located out in the open. I would much rather leave my bike locked in a secure storage room, like the one in the parkade at the Surrey Campus. Creating a safe and secure bike storage room at the Burnaby and Vancouver campuses would be a great way of promoting physical activity and green initiatives on campus. Every time I ride my bike, one less car is on the road. Unfortunately, every time I ride my bike, I also wonder if it will be the last time I do so, since I question the security of the open-air bike racks on campus. (TLDR: create a secure bike storage facility on campus!)

Improve facilities, such as library, cafeteria, lecture halls.

Improve the gym facilities (needs more barbells), as well as the washrooms and changerooms.

Improve the west gym by providing bumper plates, longer hours

Improved communication about where/when there will be construction so I can plan accordingly

Improvements to school aesthetics. Environment at Burnaby campus needs more modern looks. Feels old and run down

Include more vibrant art work, paintings so the walls are not so dull

Increase of study space with natural lighting

Increase study spaces and community areas.

Increase the heat in the lecture halls during winter

Increase work space. As an IAT student, we struggle looking for work space around the campus. There are TONS of projects for every course and it's sometimes difficult for us to secure a space without feeling guilty that others don't have a space to collaborate.

Increasing areas for study space.

Infrastructure improvements to aging parts of the Burnaby campus (i.e. Robert C. Brown Hall, the Academic Quadrangle, West Mall Centre), specifically regarding heating/cooling systems and the washrooms in these areas.

library expansion

maintain and upgrade existing infrastructure instead of spending money and raising tuition for new buildings that are unnecessary, online voting for SFSS so more people can participate in major votes like Build SFU

Make a bubble for the tennis courts

Make it feel more inviting in terms of design, decor, and architecture

Making the school less like a dungeon. The appearance of our school is horrible. Add colour to it.

Maybe another dining hall? Not one as big or anything, just another place, on the other side of campus where I can use my meal plan to buy food. (I live in UniverCity, and while I don't mind the walk usually, sometimes I wish there was a closer option for dinner on cold nights!) overall, very happy, this is a relatively small issue.

Modernize the campus

More areas in the library dedicated to people who wants to study. For example, a quiet study room where no one is allowed to make a conversation.

More areas on campus to do work, it's extremely hard to find an open place to do homework in between classes

More buildings and a bigger campus
• more comfortable places to sit to study.
• More comfortable seats
• More comfortable studying space
• More designated study areas
• More group study locations, especially during exams/ midterms
• More heat in the school, not a major problem at all. In all honesty there’s nothing to improve in my opinion.
• more heating
• More learning commons because the library can get full on all floors.
• More piano-rooms at Burnaby
• more places to sit and eat or study
• More places to sit and study
• More places to sit and study, difficult to find more than one or two open chairs or tables for a group after 11:00 AM.
• More places to sit and study.
• More places to study.
• more quiet areas to study
• More quiet places to sit on campus other than library.
• More quiet study spaces
• More quiet Study spaces Better bus service in the mornings
• more quiet studying area
• More seating and study areas
• More seating areas
• More seating/desk space in common areas of Surrey Campus. Particularly this term it has been extremely difficult to find spots to eat lunch/do work in between classes.
• More sitting areas
• More space to study in the library
• more spots to study and make it easier to stay on campus rather than having to leave after classes
• More study areas
• more study areas
• More study areas
• More study areas
• More study areas
• More study areas - so much time is wasted looking around for a place to study
• More study areas at school.
• More study areas!!!! Not enough room for students to sit at a a desk and work!
• more study areas, and cheaper food options
• More study areas.
• More study rooms
• More study space
• More study space
• More study space
• More study space for the Vancouver campus and coordinate with Translink for more buses heading up to Burnaby campus.
• MORE STUDY SPACE. SFU at any given time will have hundreds of empty seats in empty classrooms, but hundreds of students sitting in awkward couches in hallways trying to work because there isn’t a better option
• More study spaces
• More study spaces
• More study spaces in Surrey campus
• More study spaces! And more French classes to be offered.
• More study spaces.
• More study spaces. The ones that exist already are always very crowded. If there were more there could be a better spread
• More study spots
• Need to fix up the AQ
• nicer bathrooms in wmc
• Not as much scaling, cleaner bathrooms, more parking
• Open up more room for students to study. It's really hard to find a place where a group of people could study together outside of class.
• please more green space, better food that is healthier, more study tables, i have a hard time finding a place to study. more events that allow for student interaction, games etc.
• Provide more (and more comfortable) seating around campuses to sit and study.
• Provide more areas for studying
• Provide more areas in the AQ to sit down and study.
• Provide more quiet study areas, since those areas are usually quite crowded (especially around noon).
• Put more seating in
• Quiet and peaceful places for tired commuters to nap!
• Remodel the lecture/classrooms for improved student experience (chairs, desks, sound systems, etc.).
• Replace the AQ floor- it is a bit depressing, and dreadful if you need to drag something across it (like a suitcase)
• Revamp MBC Food Court
• since SFU is on a fast growing pace, I think SFU should have more spaces like buildings for people to study. It is a bit more crowded that before.
• Sometimes on average days, it may seem depressing to be on a concrete-themed campus. If there was a way to keep the campus atmosphere more lively-- that would be nice.
• Student lounge space
• Study space on campus
• The burnaby campus was too old fashion, maybe install some new chairs for lecutre room. i have been to vancouver and surry campus, and the burnaby campus might been the most tired one
• The infrastructure can be improved.
• the lights in the lecture halls
• There's legitimately construction everywhere! Which is great for future students, but it's just a nasty eye sore at the moment. Living on residence is a [****] show - such a waste of money.
• To be more accessible to wheelchair/disabled
• Update/renovate some of the most outdated parts of the campus.

Course Availability, Variety and Scheduling
• Course availability
• Add more course sections to improve the flexibility for course schedule.
• Allow more flexibility with course selection for Engineers.
• Arrange the classes in an order that doesn't involve students staying at school for periods of 8 hours when they only have 3 hours of class a day.
• As a student with disabilities that completes terms out of province via CODE courses, I greatly appreciate full (minor) programs being available online. However, there can sometimes be sequential terms that a course is not available, which is especially difficult if it is a prerequisite for other courses that are available.
• Availability of classes
• Be able to get into the classes I wanted every semester
• Be more efficient with enrollment. So many times I've had issues with course enrollment and it has messed up my schedule and/or didn't allow me to get the class I needed.
• Better class times
• Better course selection and professors
• Better lecture times
• Better registration date or more classes offered in order for students to get into desired classes.
• Better summer course selection. In comp-sci the courses often are all at the same time.
• Class availability would make it easier, sometimes the courses I require are not available or if they are they fill up to quickly
• Class choices
• Class variety
• Classes across all campuses
• Classes offered NOT only for one semester throughout the year, but all three.
• Course availability
  course offering- too limited. There are many courses to take to satisfy graduation requirements for CMPT major but there are not many 300 and 400 level courses offering other than some major mandatory courses. For people who already took those, there's not much options.
• Course registration issues – couldn’t get in to the classes I wanted.
• Course selection was a mess. But I understand why it's difficult to make it pleasant for all.
• Cram less tests close together.
• Creating more space in classes where everyone needs to take. (eg. CMPT 276)
• Don't have my enrolment date so late.
• don't put tutorials on different day of lecture
• Easier access to required upper division courses in the French department.
• Easier course selection
• Enough spots for all SIAT students in all classes.
• Enrollment for students not yet admitted to a degree program. When I first came here I was classified as a non-degree' student and getting into the courses I needed was difficult. I have since spoken to other students who have not been impeded in their ability to complete a master's degree because of the process.
• Fix enrolment. Advisors aren't helpful at all, at least at the Surrey campus.
• have 300 and 400 english courses in the harbour centre campus NOT AT night
• Have a chance to learn more diverse language courses
• Have classes available
• have more labs in the morning and not in the afternoon
• Have tutorials right after classes and not having so many lectures from 2:30-5:20 and after.
• Having less conflict with class scheduling
• Having variety of course selections (i.e. different times available for lecture on same campus)
• I know it's more difficult in higher level classes, but I prefer morning classes and having late afternoon/evening classes is a real struggle for me.
• I often have trouble picking courses because they seem to be offered at the same times far too frequently
• If more undergrad English classes were offered in the afternoon. By the time my registration arrives they only seem that have late at night or early in the morning classes.
• Improve class times and more class options as I find i have a hard time forming a schedule with more than one class in one day for those who have a longer commute to school it would be more convenient to not have to do that
• Improve course availability and instructor-to-student ratio.
• Improve course selection and availability as well as offering more flexible schedules.
• Improve registration for courses, in the sense that there should more openings per course or greater class sizes
• Increase availability of upper level science courses so they happen more than once a year
• Increase the availability of classes--for many semesters, I have found that classes are either in conflict with one another or not available for many semesters in a row, forcing me to take a reduced course load sometimes.
• Increased course availability
• It is really difficult to enroll in criminology courses and it would make life much easier if there was somehow more availability for criminology students to get into these classes.
• It would be better if one course is positioned on more than 2 days a week.
• It would be great to have more intersession business courses available.
• Make it easier to take classes that I need.
• Make more classes available at surrey campus
• Make more classes available at surrey campus
• Make Open Math Labs more accessible (I have classes in the exact same time period that the
  Open Math Lab is open) or find an alternative way for students to pick up their marked
  homework assignments.
• Many courses are not available each term
• More availability of classes in Surrey campus.
• More availability of courses on the different campuses. (Make courses available on two, if not all,
  campuses).
• More Business courses offered at the Surrey campus.
• More class availability at each campus. (e.g. cmns 221 at both Burnaby and harbour centre.
• More class availability/frequency for SFU NOW courses
• More class offerings (Computing Science)
• More class offerings in all three semesters
• More class options
• More class options at the Surrey Campus.
• More class options for international studies and larger classes.
• More classes available during all semesters.
• More classes available for courses that fill up quickly.
• More classes offered at harbour centre
• More course availability
• More course availability at the Surrey Campus.
• More courses availability
• More creative writing/more diverse English courses.
• More enrollment space in some classes (cmpt classes)
• More evening classes
• More evening classes as opposed to distance options.
• More flexibility when choosing courses.
• More geography/environment classes at surrey campus or online
• More grad computer Programs for undergraduates
• More higher level courses offered in CODE
• More offerings of engineering courses (more times a year)
• More open courses when comes to enrollment, more teaching resources
• More options for earlier class times for upper-level classes as many of them are seminars and
  last for 4 hours. Cheaper daily parking - parking permits sold out so I have been paying $13 two
  days a week to be able to park for a 2 hr lecture, then a two hour break, then another 1 or 2 hours
  of tutorial.
• More seats and positions in classes
• More seats for my classes
• More sections of certain classes in summer semester
• More sections of required courses to help with time conflicts.
• More spaces in courses, TA's, more and better lab equipment for ensc
• More time slots and spaces in classes
• More variation in class times. Some courses are always in the same time slot on the same days
  every semester, when that time slot doesn't work it is discouraging.
• Not schedule all the BPK classes at the same time. And allow BPK students to declare their
  major earlier, with less class restrictions.
• offer a greater variety of courses
• Offer a greater variety of Earth Science courses.
• Offer better course scheduling options. Instead of one section for classes include more, and by
  more I mean at burnaby campus. Some courses are required but only offered once a year in a
large lecture size; it would be nice to be able to have more than 1 term for a course per year. I often can’t get the courses I want each term because of course overlap.

- Offer classes more / larger
- Offer courses every semester
- Offer more afternoon and evening classes rather than 8:30am early morning classes at SFU.
- Offer more classes at different times
- Offer more classes to reduce waitlists. Offer more courses during summer.
- Offer more courses at the Vancouver Campus
- Offer more evening and distance courses.
- Offer more online classes.
- Offer more photography related classes.
- Offer more Quantitate courses in FPA.
- Offer more the same criminology classes, and have them more frequently. For example, offer advanced forensics in both semesters, maybe have two classes, or allow more people to take the class.
- Offer required courses every semester
- Offer some MSE courses more than once a year.
- Offer the same course more times per year.
- Offering more sections of classes at different times/days to allow the option of either making it fit or just being able to choose to take it if there’s other classes that are mandatory at the same time
- Open more classes for introductory courses in order for more people in the major be able to enroll.
- Organization of enrolment appointments, due to the struggle students experience when trying to get into classes.
- Provide classes on a more regular basis (especially if a professor is leaving on a sabbatical, providing coverage)
- Provide more classes at the Surrey and Harbour Centre campuses.
- provide more courses
- Providing more courses in education during July/August (summer session?). Many education students like myself are working in schools that are in session until the end of June, which would make courses that went the 2 summer months much more manageable than Summer semester courses that start in May when the end of the school year is ramping up and teachers are very busy.
- Schedule math classes for times that are not 8:30
- Set schedules for programs to ensure students finish their degrees in a timely manner
- Signing up for courses can be very difficult, if classes could be offered more often or made bigger that would be great.
- The course selection process, and times of classes.
- The final exams could be spread out more and not over the weekend. I’m stuck with 3 exams within a 24 hour time period. And although I was informed the 2nd exam could be rescheduled, my professor informed me stating that the rescheduling probably would only be to another time on the same day, not making much of a difference. The exams being so close together would be an overload of work and stress.
- The most important thing to improve is extending the number of classes for courses which students want to take. Since there is a lack of the number of classes, I could not register courses i want to take in the semester. Some courses are only available one semester in a year.
- The wait list system.
- There are some subjects that I would like to take more diversity in such as Business Administration.

**Tuition/Fees and Financial Aid**

- As an international student, not raising more than 5 percent of the student tuition fees without significantly improved other services is the most important thing.
• Avoid adding extraneous costs onto tuition fees for services which are rarely used by the vast majority. Even just having the option to opt out would significantly improve the current state of tuition in my opinion.
• cheaper
• Cheaper
• Cheaper tuition
• Cheaper tuition
• Cheaper tuition
• Cheaper tuition, have textbook readings posted online via canvas
• Cheaper tuition/textbooks
• Cost. The tuition has been raised multiple times in the course of my years here and I notice raises for the President and many senior staff members. That's not where my tuition should go. Now that I'm finishing up my undergraduate my tuition is over 3500$ for a semester. This is ludicrous!
• decrease enrollment fee for international student. plz!
• Decrease international fees
• decrease the fees
• decrease the fees for international students
• Decrease the school fee for international students
• Decrease the tuition. come on sfu, im not made of money. 3 grand = too much.
• Decrease tuition fee!
• Decrease tuition fees to reduce student stress (by reducing the portion of funding for clubs?)
• Decrease tuition; increased tuition for both national and international students is troubling. Less spending on superfluous events could help diminish costs.
• Do not increase the tuition fee for student. Improve the wireless internet. Some major courses are quite difficult to get high grade just because using curves and strick grading compared to some other departments.
• Getting rid of fees for things a majority of students don't even use or have an opt-out option that's actually doable - the fact that distance education courses are considered on-campus courses is ridiculous for the upass opt-out.
• High tuition
• I heard it will increase the tuition fee for international student. I think it is better to remain the same or decrease for the current SFU student.
• Internal scholarships available for students who haven't taken 30 credits in the past 3 semesters (Due to working)
• It is too expensive
• Keep tuition from rising
• Kindness expanded: more financial opportunities; leadership opportunities; entrepreneurship opportunities; more support for those trying to improve SFU and general society -- there is just not enough recognition or support (even when approaching SFU organizations, like Health & Wellness or High-Five -- they are just not supportive, but for their own ideas/projects). Definitely, if we are less afraid, then we can embrace innovative ideas, and a better life experience overall for all.
• low down the price for tuition fee
• Lower cost
• Lower international student tuition fee
• Lower or cap tuition rate
• Lower the cost for students
• Lower the cost of University, textbook, available food on campus.
• Lower the international student tuition fee
• Lower the tuition for international undergrads a little bit
• Lower the tuition, it's EXTREMELY expensive for international students to study
• Lower tuition
• lower tuition
• Lower tuition
• Lower tuition and textbook costs
• lower tuition cost
• lower tuition fee
• Lower tuition fees
• Lower tuition fees and more free things to give away
• Lower tuition, fees, costs, co-op fees and such
• Lower tuition.
• Lower tuition.
• Lower tuition... why is the tuition keep increasing??
• Lowering tuition
• Make it cheaper
• Make tuition more affordable
• More affordable courses
• More scholarships for people with psych majors or in the arts generally. There are many for business students and other types of students but not for the arts. As a student with lots of bills and in need of financial aid, it sucks that there aren't many I can apply for even though I have a GPA of 3.54, I volunteer, and I work in a lab on campus.
• No inflation of tuition
• Not raising tuition further, or at least providing a ton more free pens to compensate.
• part time bursaries
• Pay less tuition.
• Please decrease the tuition fee.
• Please stop raising the international tuition.
• Provide more financial aid opportunities for international students.
• Provide more scholarships to those that are financially struggling to afford the tuition fees.
• Provide more student scholarships.
• Reduce prices of courses for what they are worth and the types of professors we and the education they provide. The cost is not justified for the courses. Reduce the course prices.
• Reduce the cost of an education.
• Reduce the cost of being on campus, from courses, to food costs and text books.
• Reduce tuition
• Reduce tuition for international students
• reducing the tuition fee
• Stop increasing our tuition so frequently, the price of a full course load has shot up around 300-400 dollars since 2013.
• stop increasing tuition
• Stop increasing tuition! Also, we should be allowed to opt out of the rec pass if we already have gym memberships
• Stop rising the tuition for international student.
• Stop taking my money and putting it in places where students don't benefit from
• The only problem is that our tuition fees are very high and it's not obvious why.
• The tuition fee for international students increased 3 times in only 2 years!!!
• To reduce the international students tuition fees.
• Tuition
• Tuition cost is so high
• Tuition decrease
• Tuition fee and textbook prices
• Tuition fee too expensive
• Tuition reduction
• tuition
Transportation

- A smoother commute. The wait for transit, especially during the fall semesters makes me reluctant to take courses on the Burnaby campus in case of transit delays that would result in my missing class. I live in Richmond so it takes me 1.5 hours to get to campus. I take courses at Vancouver campus, but most of the clubs day and campus events often happen on Burnaby campus which makes me feel like I am missing out.
- be closer to north vancouver so my commute isn't so long
- Better (more) public transit, especially at the peak times (i.e., the half hour mark of each hour)
- Better parking
- Better parking and prices in all the lots.
- better transit
- Better transit options
- Better transit.
- Better transportation, especially around rush hours.
- Cheaper parking
- Cheaper parking and getting more involved with school activists and clubs
- Cheaper parking.
- Cheaper parking.
- Don't have gaps in service for bus service especially for peak hours
- Easier access to the campus via skytrain extension.
- Easier commute, more busses.
- Free parking
- Free parking (Or cheaper)
- free parking and more art on the cement
- Have a SFU bus that takes you directly from campus to campus just as KPU does.
- Have better transit or housing for all three campuses. I go to mostly the downtown campus but sometimes burnaby. I transit from surrey everyday. However if housing was cheaper i would move out (if sfu provided cheaper housing). Or if there was better transportation especially up to burnaby campus.
- Have buses come more often.
- Have more buses in both direction from production station
- Have more consistent buses during peak hours
- Have more parking or have a different visitors lot for those who do not have a parking pass.
- Having busses directly go from Richmond to SFU so that students who live in Richmond don't need to spend around 2 hours to get to campus.
- I am really enjoying sfu! However, the. most important thing right now, would be more parking!! I find it extremely difficult to find parking in the busier times (noonish).
- I think SFU can improve the transportation route to SFU burnaby campus.
- I wish there was a skytrain station here and there could be more 135 buses during 4~6 pm time.
- improve the tranlink
- Improved transit services.
- Increase available parking spaces in the outdoor lots. I've heard that they stopped selling parking passes however this has not made an impact. I know that many of the outdoor spots are for both visitors and those with passes. Making a separate lot for visitors would help increase availability for students. As well I know many students park with ought paying for a pass or a visitors ticket. Having people check the lots more often and give out tickets would deter students from doing this.
- Increase parking. I spend hundreds of dollars for a parking pass with nowhere to park. Also there is not reason one test should be worth more than half of your grade.
- insufficient of parking spots
- Lack of transit. (Constantly being passed by buses)
- More bus during congestion/high traffic hours. If possible, more books available in online format.
- More frequent buses
More parking
More parking areas.
more parking spaces that are reasonably close to the buildings
More parking spots
More parking spots/more parking passes
More parking!!!
More translink buses in peak hours. And more late translink bus for night time study students.
Offer free parking
Parking
parking
Parking at SFU is little too expensive. SFU parking services sure know how to corner the market.
Parking options (3 day passes for students who don’t go to school everyday) - make them more affordable or less limited
Parking price reduction as well as more parking spots available during busy events.
perhaps improve the transit system, its frustrating to have to stand or be surrounded with so many other people frequently
Price of parking
Provide more parking for students
Solve the parking issue!
The parking places should be expend, so that students will have more chances to drive to school. By doing that, it would reduce the probabilities of missing class and skipping classes.
The transit to 5 different bloody campuses, or scheduling of courses to reflect its multi-campus...ness.
Transit
Transit
Transportation to and around sfu is difficult
Transportation to SFU Burnaby is PAINFUL.

Services
A better map
A handheld map of the school!
A physiotherapist for the SCA dance department. Injury is inevitable in our work and since dance is not considered a Varsity Athletic endeavor it is extremely difficult to get an appointment with SFU’s physio. In this matter I've felt completely ignored, and it is endlessly frustrating for me.
Allow you to sign up for co-op later on in one's degree. Many people haven't decided on which programs they want to study in before the amount of credits have passed. It should be a program which is available to everyone, regardless of how close they are to graduating.
an easier place to find all sfu related info, both academic and social
An easier way to find classes in the 5th and 6th floor of the AQ
As a senior in the disabilities programme (stroke recovery), I would appreciate a 'mature student' group for social, academic and technology support. UBC has such a group called OWLS.
As there are many international students, I think it should provide more beneficial program for international students.
better maps...I keep getting lost and the class number system is confusing
Book recommender system for the library.
Co-op coordinators seem to be understaffed. They seem too busy to accommodate the needs of every student.
Deal with high rate of depression among students
Easier access to assistance. The Centre for Students with Disabilities is helpful.
Explain how to print your work at school! It's so simple and could easy be worked into Welcome Day, but for people who don't have a printer at home, this is so crucial! Also, just more explanation of all of our services in general. I didn't know about half of the services in our library alone until I took initiative and explored it myself.
Get the transition smother for freshman students
• Go on exchange abroad.
• Have a CSD office in all campuses not just Burnaby. I should not have to miss my second class at a satellite campus since I have to go to Burnaby to write an exam for a class that would normally also be in the satellite campus of the course I have after. If Douglas College is able to do this SFU which is a bigger university should be able to.
• Have a sexual violence support and prevention centre on campus
• Have appointments for Councillors more easily available
• Have better coop programs, and allow coop to count towards graduation.
• Have two "Welcome Day" instead of one.
• Hope there could be volunteers for exchange students on language problems.
• I believe the level of professionalism is lacking in the security SFU hires. From what I have seen and heard, they cannot handle delicate issues or resort to intimidation as opposed to communicating effectively. This is referencing the Burnaby campus specifically. I believe it's time to contract out security instead of in-house security to more effective members of the public who can handle a university environment properly.
• I think the overall for SFU is pretty good but if there can be more guideline for new students to follow. Like creating more workshop for the future students to let us know about the differences between all the programs etc.
• I wish SFU offered tutors that can help with material in class, like tutor sessions
• Improve health services so that more counseling, therapy and related services are readily available for students.
• Increase the amount of more approachable student services
• Make the transition to university easier
• Making it easier to get a co-op placement.
• Making it very clear on how to pay bills and giving options to veto out of certain services (the rec centre)
• Maybe have a sign up sheet for tutors... i could really use one for math
• More benefit for international students
• More info on courses before they are to be picked
• More opportunities pertaining to your major, for example job fairs or volunteering fairs.
• More puppies and free food...less profs who tell us that the latest edition of the textbook is the only one accepted
• More resources for students with mental health issues
• More useful information sessions
• More volunteer or job opportunity
• Offer more resources to help new students with their time management.
• Orientation for transfer students
• Paid research in Immunology.
• Please offer me more co-op opportunity.
• Preparing high school students for University life. Many times I feel very overwhelmed and not sure how to do things. Also I feel it is very hard to learn at SFU. The profs do not give any practice, review, or preparation for upcoming midterms. So I am unsure what to learn, and not sure what I need to do in order to get a good mark. They do very little to support their students, and as an institution of "higher learning" I feel this is not a reflection that that.
• Promotion for more opportunities
• Provide greater opportunities to participate in research as an undergraduate student.
• Provide more forward opportunities for new students to get involved. Make it easier by telling them how, when, and what they can do.
• Provide more help for classes
• Provide more manual staplers at the library.
• Providing new students with an easy to grab sheet or some place to look up transit schedules to and from the university. The Translink site isn't as user friendly as it should be and if SFU posted their own, it would be university specific. It was difficult planning public transportation from Abbotsford. Also promote more carpooling - perhaps an easy to find sign up link.
- Rec passes working across all campuses
- SFU could have more people available in various locations to help new students know where they are going.
- SFU needs to consider students that do not live on campus, or cannot afford to live on campus. I live in Richmond, so I make the sacrifice everyday to transport myself to Vancouver, Burnaby, or Surrey campuses. Cut us (those who do not live locally) some slack! Engage with other communities other than the top 3 (mentioned above) to provide opportunities to students who have busy schedules and life far from SFU. Provide student services and programs, by working with third-parties, who are willing to help students in Richmond and elsewhere.
- Table tennis
- Take the Co-op poster that says apply before 90 credits down in the AQ because most programs want you to apply way before 90. It's misleading and gets you rude responses from co-op education coordinators.
- The academic helping centre. I tried to hand in a paper for content check before, but was noticed that the service is available only for students who are taking Bachelor above programs in SFU.
- The most important thing is to help me find opportunities and support better financial aids for smaller programs such as SIAT.
- the variety of study abroad experience
- to facilitate finding volunteer jobs at SFU campus.
- university is vastly different from highschool and there was no help for me for the transition, among other factors, resulting in an awful start for university for me, settling my entire degree by years.
- When I started at SFU, I was young and did not know much about university. My biggest regret thus far is slacking slightly in the beginning, which highly affected my grades. I am working very hard to fix my G.P.A. I think it would have been great to have grad school info sessions to enlighten us regarding required G.P.A for entrance.

University Administration/Policy Decisions
- 1) More flexibility when it comes to changing to courses that are not within my field (e.g. BUS, IAT, COM etc.) after the first deadline which was on the 17th of July as far as I remember. As it was, I was only able to change to courses within the Beedie School of Business once the term had started.
- A reading break in the fall semesters. I'm not sure why we don't have one.
- Accept credit cards for payment!
- Administration needs to improve
- Admission requirements for engineering and not keeping co-op mandatory.
- advocate for student interests; lower tuition, better grants/student loan programs.
- Anonymous marking of exams and coursework.
- As is common with large institutes I have had some issues with communication, namely with communication between different departments.
- Be more environmentally friendly.
- Bi-semesters for summer
- Care more about the students rather than focusing all the attention of stakeholders and the "outside looking in." I know it's important to have good relationships with those outside of the university, but there are some instances that would really benefit the students if attention and money were spent internally rather than externally (i.e. updating the course selection; paying for the stadium instead of the SFSS entirely; maintenance)
- Embrace the TRC findings more. Honestly, name buildings after Nations, (the three Nations that SFU stands on as the names of the three residence towers), engage with First Nations teachings more through a developed department and Faculty where taking one course is mandatory for the ENTIRE student body (including masters and PhD students), and try to stay away from the [****] lip service. Look at the TRC findings and do ALL OF THEM. Not by 2030, start on them now. Cool, thanks.
• Encourage students to be more active in student government by making its process more apparent to students.
• Fall break. Other universities in Canada offer a week off during the fall semester as well as the week off in the Spring semester.
• Focus spending on areas which will improve student learning rather than nonessentials.
• For SFU Surrey there are limited places to study, especially because other students from other schools are coming onto campus. There should be ID checks done as we SFU students pay for our education and are entitled to receive a place to study.
• Get rid of SFSS and their stupid spending.
• Give the Communications Media Lab guys more funding. [****], [****] and [****], are awesome and they deserve more funding for projects.
• Have administration be more organized so students actually know what to do and what's going on.
• Have everything located on one campus.
• I hope SFU can give students more opportunities to enter actuarial science major!!!
• I would have the university invest more money to smaller programs such as the School of International Studies so AWESOME professors don't have to leave due to budget cuts.
• Improving the transfer process for students, specifically those from private or out of province schools. Communication among the student services and registrar staff was very disjointed while I was trying to coordinate transfer credits, and nobody ever gave the same answer twice!
• Increase number of units I can take every semester.
• Install CCTV cameras as I lost my backpack in the gym when I went for the basket ball drop-in session. I just played there for 15min and lost my bag. I had my laptop in there and other important documents. My wallet was also in there and people saw a man aged 35 sitting there and wasn't playing. I'm not sure he took it but the teams offered him to play but he refused. So that the reason I would like to see CCTV installation on Burnaby campus.
• Less emphasis on the GPA from the classes outside of your major.
• Less industry/corporate emphasis.
• Longer semester and longer vacation.
• Make housing in UniverCity more abundant and more affordable for students who don't want to live in residence. Maybe even make UniverCity housing exclusive to SFU students and Staff.
• Make it more clear how enrollment dates are given out and how students can improve their enrollment date, or maybe just let everyone enroll at the same time.
• Make processes such as declaring your major more streamlined and clear.
• Make UPASS not mandatory because as a working mom I can't take buses even if my home is within 20min to SFU. Giving that my work AND my kids daycare are one hour far by bus and sometimes I have to come to SFU from my workplace and not from my home.
• More continuity between the campuses. As a student that has taken classes at all 3 campuses I would appreciate it. Also the option to use whichever rec centre you want.
• More credits for courses.
• More holidays.
• More small quality of life changes overall, such as printer credit machines accepting smaller coins (not everyone has lots of toonies on hand).
• More support in graduation for those that engage in experience gaining activities sanctioned by the university, such as transfer institutions, exchanges, field schools and co-op. It can be difficult to graduate because because in departments such as geography, exchanges are not well supported or encouraged; residency requirements can punish students who wish to graduate and move to grad school but partake in engaging exchanges.
• MSE needs better administration.
• Not charge me for printing paper.
• Not have in person voting, and allow individuals who have class or other matters to vote electronically for propositions they want passed/denied.
• Place a greater emphasis on the sporting culture at SFU considering we are the only Canadian school in the NCAA.
• Please make the tuition payment due date a range. Example: Payment is due between Monday 7th to Friday the 12th, 2016; instead of having one final due date.
• Probably to stop accepting students. The campus is over saturated and most students feel the need for more space.
• Responsiveness to student needs
• Restricting smoking. Constantly having to walk by smokers or having them walk past me in the middle of the AQ is disgusting. They need to be well away from walkways and doors, and not permitted to walk around blowing smoke in people's faces.
• set up a campus in Maple Ridge lmao
• sometimes, the rules are too strict so that making the student under pressure.
• Spend less money on a Sub.
• Spend their budget more wisely.
• Stop construction during peak class hours.
• Stop wasting my money on badly envisioned projects like the SUB and the Pub, and stop wasting it by using it to support the incompetent SFSS.
• the 2.6 cg is the requirement of 3yr class, could be lower
• the dropping classes penalty is unfair for the international students!
• The safety of campus in downtown and Surrey
• Transparency and visibility concerning student votes, especially when concerning student fees, benefits, or Compass changes. There was a vote that affect student fees recently (I believe about the SFSS building) that most of the student body didn't know about, or were unable to attend due to the time the vote was held. I have seen quite a bit of upset among other students, and while I am not particularly upset, I am shocked at how little I knew about it considering it was a vote that affects all students.
• Treat the professors and TAs better and fix the buildings in disrepair
• unlimited retaking course
• use only "level" not "floor"

Instructors and TAs
• A lot of Professors and TA take too long to upload the marks or mark the work. Example we are in the middle of the semester and for one of my classes I don't even have one single mark on the assignment nor the labs we handed in. When i email prof, there is no response back.
• A more thorough hiring process for TAs
• Better connection between professors and students.
• Better profs and TA who can really know how to teach
• Better student to prof/TA communication
• better TA's (most are great... some: aweful)
• Better, more organized professors. More interesting, varied options for English courses in the 200-300 level.
• Employ better TA's, I am in IAT [****] with a TA named [****]. She is a terrible teacher and has a very bad attitude. The class is great and I love the professor, but this TA is ruining my experience.
• Ensure that every instructor has good teaching abilities.
• Get someone better in lectures for STAT [****]. [****] is pretty confusing.
• Have a spoken English requirement for all TAs and profs. It's pretty bad when we can't even understand what they're saying....
• Have better siat professors.
• Have better teachers for lower level courses
• have more access to the Profs, sometimes they leave all communication with the TA which creates this gap in understanding
• hire better professors
• Hire better profs and TAs that can speak English fluently
• Hire professors who are actually passionate about their subject and know what they're doing, especially in technical classes where their base minimum knowledge to fulfill the class' requirement is not enough.
- Hire TAs for their skill, not for your minority employment quota. Or just get rid of the [****] things and stop wasting my valuable time and hard earned money.
- I am in the first semester of my second year, and so far I have been quite impressed with the profs I've had. There have been some huge exceptions to this, and I am currently in a course where we all (all 200+ of us) question how our professor is even allowed to teach us. It's as if I didn't need to pay for the course because all learning is done and home, and none is done during lecture. It would be great if there was a better screening or assessment process to make sure that the professors are doing what they are meant to.
- If only SFU could improve the quality of lectures given by some professors. There are some professors who really don't know how to express and teach properly.
- Improve general professor quality
- Improve the quality of the professors in Engineering Science. [****] and [****] are horrible professors but there are no quality checks it seems.
- Improve the teaching quality
- Listen to feedback given by students for professor ratings at the end of the semester. The fact that I have had bad experiences from professors who have been teaching at the school for several years means that they probably have done little to fix what was wrong with their teaching style or curriculum. Classes should be balanced and fair in an ideal world.
- Make more of an effort in hiring professors that excel at teaching, not just research.
- Making sure professors' writings are understandable when they don't provide ppt.
- More interactions between profs and students
- More of a synopsis of the Professor before taking a class.
- More Office hours for certain individuals
- More support for students. I feel like there is a strong disconnect from most professors and their students.
- nothing. it is a great place to learn. Maybe give TA's more money and some training, the 1st will prevent them from being such bitter [****] and 2nd will ensure that tutorials run more smoothly
- Professors interacting more with students in order for students to have a better understanding of course material
- professors need to be more friendly with students so that we are not afraid to tell them about our weaknesses and our snuggles. I have been here for 3 years and I have had only 1 friendly, easy to talk to professor.
- Profs that are better at teaching, know how to educate and not just tell you info
- More upper level classes offered in each semester that do not conflict
- Propose to professors to refrain from just reading off their slides, as we can do that in our spare time too.
- Refund me my tuition when I took chemistry with [****]. Horrible professor. Re-taking this c
- Teacher-student communication requirements. I've had numerous classes in which professors do not reply to emails.
- Teaching experience
- Teaching the TAs how to engage the entire class so there is more learning and participation.
- The only thing I have been dissatisfied with thus far is one of my TAs. For a particularly challenging class, I feel he doesn't maximize the time we have in our tutorial to go over topics.
- The professor and TA's help
- The professors for first year courses should be great at teaching. So far, 2 of 3 lectures are a complete waste of time. If you're not going to have great teachers (or even good ones), do not allow them to have any part of the mark for class participation. If the students don't have to come, would they still? If the answer is yes, you have someone who is passionately conveying information in a helpful way. If no, then why are we all wasting our time?
- The profs
- The quality of some professors
- The teacher student relationship is perfect but if only there could be more interactions (face to face) between them to share info, doubts or even opinions, it could increase their morale and probably make it more comfortable for the students.
The teaching staff
There are several classes that really sucked. I have had amazing teachers in my degree and I have also had really horrible teachers in my degree. As well I would like to say that the grading scheme at SFU is awful. I would be getting much better grades had I chosen to pursue kinesiology at UBC. I am in biomedical physiology, and I thoroughly enjoyed my degree, and love that SFU created a major specifically for students with an aptitude in kin/human biology with an emphasis on medical applications. I have also heard from people that have gone on to graduate school from SFU that they are ahead of their class because they have seen much of it before in their undergraduate courses. HOWEVER, we are hugely disadvantaged in terms of GPA. I know students from UBC that don't study nearly as much as I do and are coming out of a simialr major with a way better GPA. I feel hugely disadvantaged in terms of GPA coming out of SFU. And on top of that the BPK grading scheme just got more difficult in January, thus I got two A-'s that would have been A's, etc. I have many friends, who are smart, and do well in their courses, but weren't able to go into medicine or physio due to GPA. 3.5 at SFU in BPK doesn't really mean much next to someone from another school with a 4.0 in a simialr program. This is unfair.

Try to get some of the senior profs to teach some of the SFU NOW courses (I understand tenured profs are over teaching at night and on weekends).

With due respect, the Engineering Science professors should be more knowledgeable about the subject matter, unlike [****]

Words cannot describe my disdain for the SFU faculty, administration, and quality of students. From utter [****] morons in my lecture sand tutorials, to incompetant TA's, so stupid administrative policies and incompetance, my experience at SFU has been a [****] of [****]. If SFU didnt pay me so handsomly to go to their [****] third-tier-toilet of a school, i would've hauled [****] to UBC.

Program/Course Curriculum and Format

• Allow non-degree/certificate students to participate in the study abroad (exchange) program
• As a CS major, I have learned very little that is practical in my upper level courses (411, 320, 454, 471, 365) None of these courses have given me any practical experience (i.e. they were all theoretrial). There are very few practical coruses available, and none that would help me prepare for certifications (no Microsoft or Adobe, Networking or IT management skills,). I will quite likely need to take another few years at a technical college to get any practical experience, (BCIT).
• Be more student oriented. A shift is needed in our "memorize and write midterms" approach to really foster learning and growth.
• Better structured classes and instructors who follow the syllabus.
• Change the engineering curriculum to make it possible to graduate.
• Consistent academic rules. For engineering the rules have changed almost every 2 semesters, ranging from minimum required gpa to minimum required credits per semester.
• Creating better connections between theoretical and professional knowledge. Technology development and more emphasis on the idea of transferring theory into practical projects which should be much easier conveyed into spin-offs
• Facilitate the relationship between professors and students for work in directed studies, honours, etc.
• Focus on experience instead of class
• For the love of preserving the sanity of all students, fix the beedie undergraduate required courses.
• Get rid of the Fan x99 or hire professors that actually do a well job of teaching the designated course! absolutely ridiculous!
• Have Crim 355 Post the grades throughout the semester rather than post it at the end of the semester.
• Have more interactive classes
• Have tutorials for more classes as many of them can be difficult.
• Having more opportunities to work with and meet other students in the program in first and second year
• Having other special programs for first year students. For example, having a different type of program than the standard program for science, math, arts, etc. An example is that UBC gives a
special program for only first year undergraduates in the faculty of science called Science One. Having such a unique program to add more to the experience of what SFU has to offer will incline more involvement from the first year's.

- I am a Mechatronics System Engineering student in 2nd year. Things that I have been learning isn't much helping with what I want to become. SFU should provide more of practical courses instead of all the analytic courses(which is barely used in reality, I have heard from lots of MSE graduates from different countries). I am not saying that those courses are not important, and I know that if you go to 3rd or 4th year you do more practical stuffs. But what I am saying is that it should be built from the beginning and throughout from basic building stuffs to more complicated stuffs. I want to be an inventor and I came to SFU hoping to get some knowledge to start it off. But all I am learning is useless courses as far as I am concerned( so as many other of my MSE friends think so). Please. Do something about it. And please!! STOP RAISING TUITION FEE! it is expensive enough for my parents to handle it. it's as if "People without money cannot get good education" and SFU is highlighting that point straight up.

- I am currently completing an engineering degree after having been an arts student, and it is frankly troubling how minuscule the breadth requirements are for applied science students. The ultimate outcome of all engineering decisions is social, cultural and political change, and I don't believe we are equipping students to fully understand the impacts of the work they will do.

- I guess it's difficult, but just one of my classes is not what I expected. All of us are confused and it's not clear at all and I think there should be more information available as to the lecture style of particular professors.

- I would not have to take psyc 308

- I would want there to be more practical courses to take. Theory is important in understanding frameworks but I'm nearing graduation and wish there was more courses that prepared me for the workforce and given me applicable skills.

- Increase the experience of education as a personal, meaningful journey rather than a series of hoops to jump through to obtain a degree. Universities should not be factories spitting out 'educated labour' but producers of thinkers and innovators.

- Lecture-style class curriculums could be updated. Psychology professors constantly complain about budget cuts and the impact they have on tutorials. Instead of trying to come up with solutions such as multiple choice iclicker questions, the school needs to find a way to update their curriculum to follow the outlines of progressive education. Many ideas could be brought forward by the education department to demonstrate meaningful learning strategies.

- Less group work with incompetent students

- Make co-op a mandatory part of the Beedie program

- Make lectures more interactive. Put the iClickers into more use, have classes encourage electronic use so that activities can be done online so that lectures have more significance, but also make it more important to attend them.

- marking systems are terrible for most classes. Most classes have marking systems where finals are 50% and no marks for class attendance or participation. Get programs to chance marking schemes to ease student workload rather than make them struggle

- More access to research based classes or research opportunities.

- More engagement I the classroom emphasized

- More focus on teaching concepts rather than self-teaching

- More group work in classes and projects to apply the learnings and create something.

- More hands on, job skills that will make it easier to get a job after graduation.

- More practical

- More practical studies so I feel more prepared and ready to enter the workforce

- More tutorials, contact hours are limited, would appreciate more office hours. Also more study space in the library.

- Most classes are competitive which I understand but beginner classes I believe should not be competitive. In addition the way classes are set up (majors and minors) there are administrative barriers in order to get into them.

- no final exams, only term projects. not be forced to take breadth courses.
• Not make 3-4 co-op work terms required in the co-op program, because I would like to go on a co-op, but I don't have enough time to complete the required 3 or 4 work terms.
• Provide more focus on enabling students to transition into the work force after graduation.
• Record all lectures and post online.
• Reduce requirements for lower division courses
• Refine the music program to include more practical, hands-on, and/or academic learning.
• Restructure analytical chem and the physical Chem lab courses to cover necessary statistical analytics.
• Revise the courses for certain degrees in order to avoid having unnecessary mandatory courses
• Structured lessons and curriculum for each course. Many lessons and events planned here give a very messy impression.
• The pressure of test and midterms does not work with all students as each one of us learns differently. I recommend teaching more hands knowledge we could actually use in the real world!!

Food
• More food choices/restaurants
• A food program at surrey campus
• Add more microwave stations
• Add more nutritious and healthy restaurants- One thing that really bugs me (and I know its the same for other students because we always talk about this) is that there are no healthy-good quality foods available on campus. The only option is Jugo Juice which we are very happy to have but I really wished we had better foods- as students you dont get to cook that much and subway and whitespot really are not good quality. I am talking about a kind of food that you can actually live off of- that has nutritious and is healthy and fresh
• Add more variety of fast-food restaurants.
• Better Food
• Cheaper food
• Cheaper food options on-campus.
• Food. i eat at school almost everyday. Food in corner is suck.
• Get more food places that arent as expensive
• Have more places to eat at.
• Healthier and cheaper food choices
• Less expensive food options
• Less expensive food please
• More affordable food options, social events (Kickoff is great but EDM isn't for everyone. I know there are usually indie acts at the beginning but having them then is a bit of a bummer, especially with no ins and outs)
• More cafeteria/to food vendors
• more dining choices
• More food choices
• More food options
• More food options
• more food options
• more food options, not clean bathrooms between the class breaks
• More food place
• More food stations
• More food to choice from.
• More food vendors on campus
• More Food venues
• More options for food on campus
• More restaurants choice.
• More restaurants/food options
• Perhaps more free food.
• Please install a water bottle refill station in west mall
• Provide healthier food options
• The single most important thing is SFU needs to get an ihop.

**SFU Online**
- An easier way to search for online journal sources from the SFU library website. Being able to narrow down the searches such as saying what course you are in and specifically what kind of material you need. Other than that I think SFU is doing great.
- Better course selection system
- Better go.sfu.ca website
- Canvas should be formatted differently, in a way in which things are clearly laid out for both students and pros.
- Create a new and system for enrollment.
- Easier enrollment system
- Have a system to schedule courses the way you want, like either 2-3 days or spread throughout the week
- I think going in more detail about how to use the SFU system (canvas, goSFU etc.) will help students settle in better and not feel like they are lost.
- Improve go.sfu, canvas, disparate course pages, improve course selection experience.
- Improve go.sfu.ca
- Improve the course selection system
- Improve the SIS System, especially during the enrollment period.
- It would be great if every class was available on canvas, much easier to keep track of everything and sometimes I've missed deadlines due to it not being on canvas.
- Make SIS easier to maneuver through. At Douglas College it's super simple and easy, but I found SFU's student site where we see financial stuff and where we apply for courses is very confusing. Make the enrolment process easier, make us more aware of we are repeating courses. Have a system that translates courses from other institutions to SFUs website. Have advisors that support and care about each student and their uniqueness
- more organized and standardized canvas
- Redesign the enrolment process
- SFU Connect Phone App
- The enrollment system is very complex to understand and act on ; i am 2nd BA student and was required to pass prerequisites courses to be able to become admitted yet I'd always get the last days for enrollments (because i wasnt considered ba student!) and classes were full. It was full of stress and inconvenience.
- The only criticism I have is that navigating on the various SFU websites isn't very user-friendly. When I was first applying to SFU and trying to find out information about my program, housing, etc., I found it very difficult to find a lot of useful information. This isn't so much a problem for me anymore but I think it would be beneficial for incoming students in future years if everything could be found on one webpage.
- To be able to find more help and information about possible careers online.
- Work on improving the SFU app to include email, event notifications, maps, etc.

**Advising**
- Academic advising area is really crowded during the open hours. I would recommend to add some more academic advisors to be time effective
- academic advisor
- Advisor availability and communication
- An advisor who know how students would face difficulties and would be able to provide all the IMPORTANT and USEFUL information for both academic and university experience. And someone who would put him or her HEART in the job to help students achieve great.
- Be more transparent about how its undergraduate programs help students transition to medical school.
• Being closer to the student as in having people the student can ask for help, but clearly pointing them out.
• Better advisors that know the departments they are in.
• Give more resources to advisers so they can provide a more personalised and supportive service. Just be a slightly more empathetic and understanding university in general. Overall nearly every person that I have dealt with in the administration of SFU has lacked empathy and done as little as possible to help me or direct me to the quickest possible path to complete my degree. Makes you understand that it's all about the money and not education and higher learning.
• Have more academic advising options and advisors that know how to help students
• I always want to gain more guidance but the time is limited
• I am a transfer student, and transferring credits and finding out what I still needed was unnecessarily complicated. You either need to have a specific guidance counsellor for transfer students or you need to train your academic and admission advisors better. I saw four separate advisors and spoke on the phone to others and I was rarely helped in a satisfactory manner - one advisor literally just read information off of the website to me. I had already read that information and wanted further clarification, that's why I was there. This whole process was frustrating and stressful.
• Let those who transfer to the school for 3rd year know they need to declare their program as well
• Maybe a little more information on career advising / advisors. This will help the student to become more engaged in being able to discover the right opportunities for their "dream" career.
• More cohesive advising. It is very frustrating to be shuffled back and forth between different advisors after seeking help and being told that it is 'not their problem.' I feel like the school is very tied up in beurocracy to the point where it limits the help it can offer its students.
• More information about paths you can take through your undergrad to help you get into grad school/jobs after graduating. For example, I want to be a Speech Pathologist but didn't learn about it through SFU. I wish I had started to prepare for grad school in first or second year because I didn't know much about it or how high the standards are in grades/research experience. SFU needs to help students be informed from the beginning about grad school and its requirements since that seems to be the only way to get a good job these days!
• More resources for people who want to apply to grad school but dont know where to start
• Opt-out academic advising appointments - minimum one per year - to discuss academic plan.
• School counselors who are clear on the graduation requirements and are able to answer our questions with accurate information.
• The advisors at SFU are not very good, and have on a number of occasions told me things that are flat-out wrong, which has led me to make academic decisions that have proven to be less than ideal.
• The staff, such as academic counsellors and course planners, could be more friendly and aware of specific things like transfer credits and degree requirements.

Residence (Including Dining Hall)
• A better and less expensive dorming opportunity for those who live in the lower mainland but have to commute <2hrs to get to a campus.
• A sink in my room!
• Afford to live on campus.
• Affordable (and available) on campus living.
• better housin goptions
• Better options at Dining hall
• Bigger residence community.
• Build more dorms to lower the rental price.
• dining service
• Expand residence and affordable housing on the hill.
• Improve the quality of the dinning hall food
• Live off campus. I don't relate well to the people in the towers and feel as though I'm in a different stage in life, and I have different interests. As a student who took a year off gained a lot of life experience through solo travel and career type work experience I would've liked to have the option to live in town houses and have quieter space shared more intimately with fewer people.
• Living on campus more affordable
• Make it warmer on Residence
• More affordable student housing on campus. I have an anxiety disorder and find it near impossible to live with a stranger. The least expensive apartment I could find was $1035 unfurnished plus utilities. I now live an hour away by bus which is a challenge in itself as the buses are so overcrowded. I have a 40 minute tutorial on Tuesdays. I have no other classes this day so I spend 2 hrs traveling to attend a 40 minute tutorial. The tutorial is an important part of my course so I will not miss it but my time could be better spent studying or working on my papers than commuting 2 hr on the bus. I am usually exhausted by the time I get home so that also takes time out of my studies.
• More food choices in dining hall
• More lighting in residence
• SFU residence's light is too dim (townhouse). It's pretty tough for me to study in my room.
• Wireless internet in residence halls.

Computing/Technical Facilities
• Better IT service
• Better Wifi access! I still have trouble logging into SFU Secure :( 
• Better WIFI and signal.
• Better Wi-Fi connection
• Better Wifi signal and connection
• Figure out how to improve the Wifi!!
• Have broader Wi-Fi coverage and electrical outlets in all the lounge areas where people tend to study. Since being connected to the internet has become a crucial part of today's classroom, there should not be places within the school, especially study areas, that lack an internet connection or have a connection that cannot support a large number of devices connected.
• I think SFU should upgrade the wifi because I always lose the connection when I walk around the campus.
• Make the WiFi more accessible and easier to use
• More outlets
• More outlets and study spaces around the Surrey campus as well as a bridge.
• more plugs in study areas in west mall
• More study areas with a power source, preferably in a quiet setting and in the form of study stalls. Another important thing is the frequency of busses during rush hours going down the mountain.
• sfu wifi always have problem
• Some professors, aren't very set up and comfortable in some lecture halls. So some tech training for each lecture hall would be great
• way way too many things wrong with this school, but ONE would be to have consistent wifi on campus. students should not be required to log in every 5 minutes and have no wifi 3rd and 5th floor of library.

Workload/Difficulty
• Courses are too difficult!!, hope I can get more chance
• Cut down on the volume of work prescribed to first year science students. I know this sounds like I'm lazy but having already completed a degree at a different institution I consider the amount of work here to be exceedingly high. This seems to require the average student far too long to complete a degree.
• Fairer marking scheme for science courses.
• Get the instructors to stop acting like their class is the only one students take, i.e. reduce the workload
• How to balance all of your courses
• I will study harder because the courses at SFU are very challenging for me.
• lenience on the grading scheme
• make the exam easier
• Students are expected to do so much more work than seems possible, especially when taking a full course load.
• the courses are so difficult. plz make them easier
• The grading scheme seems to be very difficult. Especially being a communication student it has been really hard to get a good grade for the amount of work that it requires from the students. There are no curves in any of the courses I have taken at SFU which puts the students under a lot of pressure to continually work harder than almost any other universities in the world. I think it would be better to have a more lenient approach to grading and more emphasis on practical work that would actually help me build my career. I think there should be more courses directed towards how to efficiently acquire jobs and more focus on the type of career that each student wants to get into.

Grading Scale
• Change the grading to scale and get rid of the curve and make it similar to other schools eg. UBC.
• grades that are curved in business courses. it's too competitive
• In numerous courses I have heard that grading on a bell curve is essentially encouraged to maintain nice distributions of student marks. This policy seems to be in direct opposition to student needs, and goals. Steps to reduce mark inflation are only successful if they are applied universally, meaning across every institution not simply SFU.
• Increase the percentage of A's by changing the grade distribution system of beedie school of business or using percentage instead of "curve"
• More standardized teaching and grading methods throughout the different subjects and classes.
• Not curve class grades
• stop curving students
• The grading system + more food options
• Work with professors to modify grades and grade scales. There should be a standard grade scale for at least each department

Bookstore/Textbooks
• cheaper textbooks
• Get textbooks for BPK
• have more bookstore sales
• Have more eletronic learning resources.
• More accessible textbooks
• More online ebooks!
• Provide free textbooks.
• Textbook prices are outrageous, given that many students do not earn a lot of money.

Class Size
• Have smaller class sizes
• Increase class sizes.
• Perhaps lower class sizes and if that isn't possible, begin more focused and involved teaching methods. After all even though it is believed that university is a independent pathway and help is available. We are all paying for classes and lectures and the connection between teachers and students is very low. Universities with lower rankings are much more lucky in a sense that they get a encouraging environment whereas teachers in SFU can rely to heavily on lecture slides which can many a times be misleading for midterms and exams. If they want to test us on a great deal of information we should atleast be well guided.
• Reducing the number of students in the lecture halls.
• small class size so that professors could have more one on one interaction with students
  • Smaller Classes
  • Surrey Campus: - Smaller sized classes - More study rooms

Other
• create more jobs for graduating students
• For the Computing Science department, it would be better if they did not continue to list upper level courses that are no longer offered in the course search on go SFU.
• Greater presence in satellite campuses such as SFU Woodwards.
• Have a stronger student union that is more organized. It would be really awesome to join more clubs and actually be able to participate in them however, most clubs kinda disappear after club fair and/ or run on the same day within the same times...
• I'm actually not sure how to describe a way to improve my experience. It's just a difficult transition coupled with the fact that everyone is at Burnaby.
• less annoying people
• More emphasis on trying out new things
• stressful
• Studying and networking
• There isn't much SFU is able to do to change what I dislike. I am unhappy in my program, I am unhappy with the people I take classes with, and I am unhappy with the location of my main campus.
• University life isn't for me, I don't like being around academics.

No Suggestion
• All is fine
• I am in BPK major and I am learning a lot about this program. I am learning how to improve my quality of life or somehow to change my lifestyle.
• I can't think of anything that could make my experience at SFU any better.
• I love SFU and everything about it.
• I think no, because I'm from China so I am not kind of comfortable with the strange place.
• I would push myself to join some sort of athletic team. I am not athletically competitive and rather timid to go to the gym, so I am looking towards recreational athletic clubs and workout buddies to help me achieve this goal!
• I would have gotten involved more
• I would join more clubs and socialize with the people in my lectures more.
• I would like to join more clubs, and have a more well rounded experience.
• If i could do one thing to improve my experience at sfu, I would join clubs
• Join more clubs
• Join more clubs/attending meetings for fun clubs (no time though due to school and work).
• Less rain
• N/a
• N/a
• NA
• No one thing can improve my experience.
• None
• None that come to mind
• Nothing
• Nothing
• Nothing
• Nothing in mind
• Nothing, I think I am satisfied.
• So far it's been a rather pleasant experience and I can't really think of one single thing to improve.
• The school itself is great, I wish I could be more involved in clubs and extracurricular activities but I find it very challenging to make time with a 5 course load and working simultaneously. It's very difficult to graduate on time otherwise.
• There are not only one single important thing
• Thus far, SFU has already provided me with a great university experience!
• xsx