The Edmonton LGBT End-of-Life Resource Inventory

Prepared as part of the TVN Catalyst Grant Program project “Fostering End-of-Life Conversations, Community and Care among LGBT Older Adults”
Edmonton LGBT End-of-Life Resource Inventory

About the Inventory

Internet searches were conducted between October and December 2014 combining terms to describe the population (LGBT, lesbian, gay, bisexual, transgender/older, senior) with terms to describe the areas of interest (end-of-life planning, advanced care planning, financial planning, independent living, seniors housing, retirement community, home care, assisted-living, residential care, health care, palliative care, and hospice). Our goal was to compile a list of LGBT friendly (organization-level) end-of-life resources for older adults. The acronym for the communities addressed varies, with frequent inclusion of "Q" for queer/questioning, "I" for intersex, "A" for allies/asexual, "T" for two-spirit, and occasionally others. We have elected to use the acronym most commonly used in both research and conversation (LGBT); our decision was influenced by experience and research reporting that most older adults do not identify as "queer" with some finding it an offensive term (rooted in its historical pejorative usage). This rationale for our use of the acronym LGBT applies to the text we have created for this document. We did not however alter the manner in which organizations described their clientele. Thus, acronyms other than LGBT may appear “within” the various listings in this inventory. Similarly, we did not alter any language used by individual organizations. For example, if services were described on a website as directed toward the trans community we did not substitute terminology such as transgender.

LGBT "friendliness" was evaluated and defined using three tiers:

1) An “LGBT Organization” is an organization that is developed by and/or for LGBT persons.

2) An “LGBT Friendly (formal)” organization is an organization that openly advertises LGBT friendliness on their website by way of content such as in mission statements, codes of conduct, or other LGBT inclusive statements. We felt to be included in this category such statements had to be LGBT specific and general statements such as “we recognize diversity” did not qualify.
An “LGBT Friendly (informal)” organization is one that advertises as LGBT friendly in an LGBT directory or is referred to as LGBT friendly by an LGBT directory or a service provider with links to the LGBT community. Such organizations however did not openly advertise LGBT friendliness on their websites.

* A full account of our method is outlined in the appendix.

In addition to gathering information for inclusion in the inventory, we were able to gain insight into the process and experience of searching for and compiling such information. The result is a 33-item end-of-life planning resource inventory for LGBT residents of Edmonton, Alberta. This guide also includes links to national and international resources. In terms of insight regarding the process and experience, it is key to note that the information was gathered in much the same way it might have been gathered by a lay LGBT person seeking such information. The key finding using this approach was that very little intersection was found among the search parameters. In short, websites that have been designed by and for the LGBT community possess some general resources for older adults; however, they possess little information in regard to end-of-life planning. Similarly, websites with information pertinent to end-of-life possessed little or no reference to the LGBT community. We consider this finding to be somewhat alarming in light of a growing body of research that highlight the importance of making services and programs relevant to LGBT clients. In our effort to provide users with the best possible resource, a second table follows our LGBT end-of-life inventory with a selection of general listings (end-of-life relevant with no reference to LGBT).

This inventory was adapted from the research of Aynsley Graham B.A. by Robert Beringer M.A., in consultation with senior investigators:

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Supported by Cat2013-21 Grant (April 1/14 – March 31/15)
Disclaimer
The information contained in this resource inventory is for general information purposes only and is intended to support, not replace, professional resources and consultation. Inclusion of any resource in this inventory/guide does not constitute an endorsement by the author, principal investigators, Simon Fraser University or TVN (Technology Evaluation in the Elderly Network). We make no representations or warranties of any kind, expressed or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the information, products, services referred to in this guide for any purpose. Any reliance placed on such information is therefore strictly at your own risk. In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from the use of this guide.
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<th>Hours of operation</th>
<th>Services offered</th>
<th>LGBT Inclusivity</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HEALTH AND WELLNESS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| **HIV Edmonton** | Website: http://www.hivedmonton.com/  
Email: via website form.  
Phone: 780-488-574  
OR: Toll Free 1-877-388-5742 | 9702 - 111 Ave. NW Edmonton, Alberta, T5G 0B1 | Contact by phone or web form. | HIV testing.  
Education.  
Resource referral. | LGBT Organization |
| **TTIQ Edmonton** | Phone: 780-488-3234  
Email: ttiqedminton@gmail.com | 10608 - 105 Avenue Edmonton, Alberta, T5H 0L2 | Contact for meeting times. | (Trangender, Transexual, Intersex and Questioning) is a support and information group for all those who fall under the transgender umbrella and their family or supporters. We discuss a wide range of topics. | LGBT Organization |
| **Cross Cancer Institute** | Website: http://www.albertahealthservices.ca/facilities.asp?pid=facility&rid=6122  
Phone: 780-432-8771 | 11560 University Ave. Edmonton, Alberta T6G 1Z2 | Varies by service, call for details. | Cancer patient treatment, information and palliative care. | LGBT Friendly (Informal) |
# Edmonton LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Website</th>
<th>Address</th>
<th>Contact Information</th>
<th>Services</th>
<th>LGBT Friendly (Informal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grey Nuns Hospital</td>
<td><a href="http://www.albertahealthservices.ca/facilities.asp?pid=facility&amp;rid=3880">http://www.albertahealthservices.ca/facilities.asp?pid=facility&amp;rid=3880</a></td>
<td>1100 Youville Dr, Edmonton, Alberta T6L 5X8</td>
<td>Phone: 780-735-7000</td>
<td>Varies by service, call for details.</td>
<td>Hospital services. 24-hour emergency services.</td>
</tr>
</tbody>
</table>

## LEGAL SERVICES

| GayLawNet                  | Website: [www.gaylawnet.com](http://www.gaylawnet.com) | For Alberta LGBT friendly lawyers see: [http://www.gaylawnet.com/attorneys/ca_ab.html](http://www.gaylawnet.com/attorneys/ca_ab.html) | For-profit organization. | Online resource. | The website is dedicated to providing up to date information regarding LGBT law worldwide and a directory of LGBT friendly lawyers. The Alberta page is well populated with lawyers practicing in a spectrum of legal fields. | LGBT Organization |

This is a web directory.
### Edmonton LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Law Firm</th>
<th>Website</th>
<th>Address</th>
<th>Contact Information</th>
<th>Full Service Law Firm Services</th>
<th>LGBT Friendly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Davis LLP</td>
<td>Website: <a href="http://www.davis.ca">www.davis.ca</a></td>
<td>1201 Scotia Tower 2 10060 Jasper Ave. Edmonton, Alberta T5J 4E5</td>
<td>Call for appointment.</td>
<td>Full service law firm, including end-of-life relevant law.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td>Barr Picard Law Firm</td>
<td>Website: <a href="http://www.barrpicard.com">http://www.barrpicard.com</a></td>
<td>1100-10020 101A Ave. NW, Edmonton, Alberta, T5J 3G2</td>
<td>Call or email.</td>
<td>Full service law firm, including end-of-life relevant law.</td>
<td>LGBT Friendly (Informal)</td>
</tr>
<tr>
<td>Gordon Zwaenepoel Barristers and Solicitors</td>
<td>Website: <a href="http://www.gzlaw.ca">http://www.gzlaw.ca</a></td>
<td>104 Park Plaza 10611-98 Ave. Edmonton, Alberta, T5K 2P7</td>
<td>Call for appointment.</td>
<td>Full service law firm, including end-of-life relevant law.</td>
<td>LGBT Friendly (Informal)</td>
</tr>
<tr>
<td>Legal Aid Alberta</td>
<td>Website: <a href="http://www.legalaid.ab.ca">http://www.legalaid.ab.ca</a></td>
<td>300 -10320 102 Ave. Edmonton, Alberta, T5J 4A1</td>
<td>Visit website or call.</td>
<td>Full range of legal aid services.</td>
<td>LGBT Friendly (Informal)</td>
</tr>
<tr>
<td>Neil Law</td>
<td>Website: <a href="http://neil-law.ca/home.html">http://neil-law.ca/home.html</a></td>
<td>10511 Saskatchewan Dr NW, Edmonton, Alberta, T6E 4S1</td>
<td>Call for appointment.</td>
<td>Full service law firm, including end-of-life relevant law.</td>
<td>LGBT Friendly (Informal)</td>
</tr>
</tbody>
</table>
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| **Northside Law** | **Website:** [http://www.northsidelaw.ca/](http://www.northsidelaw.ca/)  
**Email:** Christian@northsidelaw.ca  
**Phone:** 780-473-7483 | **13034-82 St., Edmonton, Alberta, T5E 2T5**  
**Call for appointment.**  
**Full service law firm including law relevant to end-of-life and LGBT.**  
**LGBT Friendly (Informal)** |   |
| **Reynolds, Mirth, Richards, & Farmer LLP** | **Website:** [http://www.rmrf.com](http://www.rmrf.com)  
**Email:** contact via web-based form.  
**Phone:** 780-425-9510 | **3200-10180 101 St. NW, Edmonton, Alberta, T5J 3W8**  
**Call for appointment.**  
**Full service law firm including law relevant to end-of-life and LGBT.**  
**LGBT Friendly (Informal)** |   |
| **Weary and Company** | **Website:** [http://www.wearyandco.com](http://www.wearyandco.com)  
**Email:** info@wearyco.com  
**Phone:** 780-459-5596 | **400-30 Green Grove Dr. St. Albert, Alberta.**  
**Call for appointment.**  
**Full service law firm including law relevant to end-of-life and LGBT.**  
**LGBT Friendly (Informal)** |   |

### Psychological Services/ Social Support

| **Living Positive** | **Facebook page:** [http://facebook.com/LivingPoz](http://facebook.com/LivingPoz)  
**Email:** living-positive@optionssexualhealth.ca | **50, 9912 - 106 St. Edmonton, Alberta, T5K 1C5**  
**Email for details.**  
**Support groups. Education.**  
**LGBT Organization** |   |
| **PFLAG** | **Website:** [www.pflagcanada.ca](http://www.pflagcanada.ca)  
**Phone – Key Edmonton contact:** Tamara Gartner 780-248-1971 | **Meetings @ Room 5, 180 Education North, University of Alberta**  
**6-8PM on the last Wed. of each month.**  
**Focused on a range of LGBT issues.**  
**LGBT Organization** |   |
### Edmonton LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website</th>
<th>Address</th>
<th>Office Hours</th>
<th>Full Range of Activities</th>
<th>LGBT Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pride Centre of Edmonton</td>
<td><a href="http://www.pridecentreofedmonton.org">www.pridecentreofedmonton.org</a></td>
<td>10608 - 105 Ave, Edmonton, Alberta T5H 0L2</td>
<td>Mon-Thur: 12-7PM, Fri: 12-9PM. Drop in: Mon &amp; Wed: 4-7PM, Fri: 6-9PM.</td>
<td>Full range of activities. Some may be relevant to older LGBT.</td>
<td>LGBT Organization</td>
</tr>
<tr>
<td>Prime Timers of Edmonton</td>
<td><a href="mailto:edmontonpt@yahoo.ca">edmontonpt@yahoo.ca</a></td>
<td>11444 119 St, Box 1093 Edmonton, Alberta, T5G 2X6</td>
<td>Call for event details.</td>
<td>Edmonton Prime Timers is a group of older gay and bisexual men and their younger (over 21) friends who enjoy the company of mature men. Primarily social – may have events relevant to end-of-life.</td>
<td>LGBT Organization</td>
</tr>
<tr>
<td>Womonspace</td>
<td><a href="http://www.womonspace.ca">http://www.womonspace.ca</a></td>
<td>Contact to join and find out about events.</td>
<td>Primarily social. May have some events relevant to end-of-life.</td>
<td></td>
<td>LGBT Organization</td>
</tr>
</tbody>
</table>
## Edmonton LGBT End-of-Life Resource Inventory

| **Aspirations House** | **Website:** https://www.asafeplacetogrow.ca/  
**Phone:** 780-468-1366 | 9583 - 90 Ave, Edmonton, Alberta, T6E 2T2 | Times vary call for details. | Counselling services include lesbian, gay, bisexual and transgender.  
Grief, loss and bereavement. | LGBT Friendly (Formal) |
|-----------------------|-----------------------------------------------|---------------------------------|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| **Seniors Association of Greater Edmonton (SAGE)** | **Website:** http://www.mysage.ca/   
**Email:** info@mysage.ca  
**Phone:** 780-423-5510 | 15 Sir Winston Churchill Square, Edmonton Alberta, T5J 2E5 | Call or visit website. | Many programs and resources including but not limited to:  
- Assessment and support.  
- Elder abuse.  
- Food services.  
- Guardianship.  
- Home services.  
- Housing.  
- Income tax preparation. | LGBT Friendly (Formal) |
| **Sunrise Psychology Centre** | **Website:** http://sunrisepsychologycentre.com/  
**Phone:** 780-416-4060 | 145-501 Bethel Dr. Sherwood Park, Alberta, T8H 0N2 | Call for appointment. | Counselling services include lesbian, gay, bisexual and transgender issues.  
Grief, loss and bereavement. | LGBT Friendly (Formal) |
<table>
<thead>
<tr>
<th>RELIGIOUS / FAITH-BASED ORGANIZATIONS</th>
<th>Dignity Canada (Roman Catholic)</th>
<th>Contact via email for location.</th>
<th>Dignity Canada is Canada's organization of Roman Catholics who are concerned about our church's sexual theology, particularly as it pertains to LGBT persons.</th>
<th>LGBT Friendly (Formal)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Website:</strong> <a href="http://dignitycanada.org/edmonton.html">http://dignitycanada.org/edmonton.html</a></td>
<td><strong>Email:</strong> <a href="mailto:info@dignitycanada.org">info@dignitycanada.org</a> OR <a href="mailto:edmonton@dignitycanada.org">edmonton@dignitycanada.org</a></td>
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<tr>
<td>McDougall United Church</td>
<td><strong>Website:</strong> <a href="http://www.mcdougallunited.com">www.mcdougallunited.com</a></td>
<td>10086 MacDonald Dr. Edmonton, Alberta, T5J 2B7</td>
<td>Contact for programs and worship schedule.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:info@mcdougallunited.com">info@mcdougallunited.com</a></td>
<td><strong>Phone:</strong> 780-428-1818</td>
<td></td>
<td>Inclusive of all sexual orientations and gender identities.</td>
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<tr>
<td>Roberton-Wesley United Church</td>
<td><strong>Website:</strong> <a href="http://www.rwuc.org">www.rwuc.org</a></td>
<td>10209 - 123 Street Edmonton, Alberta, T5N 1N3</td>
<td>Contact for programs and worship schedule.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:mail@rwuc.org">mail@rwuc.org</a></td>
<td><strong>Phone:</strong> 780-482-1587</td>
<td></td>
<td>This church has a number of LGBT programs. Visit website for details.</td>
<td></td>
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<tr>
<td>Southminster-Steinhauer United Church</td>
<td><strong>Website:</strong> <a href="http://www.smsuc.com">www.smsuc.com</a></td>
<td>10740 19 Ave. Edmonton, Alberta, T6J 6W9</td>
<td>Contact for programs and worship schedule.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:info@smsuc.com">info@smsuc.com</a></td>
<td><strong>Phone:</strong> 780-435-2028</td>
<td></td>
<td>This church has a number of LGBT programs. Visit website for details.</td>
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</tbody>
</table>
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<table>
<thead>
<tr>
<th>The Unitarian Universalist Church</th>
<th>Website: <a href="http://www.uce.ca">www.uce.ca</a></th>
<th>10804-119 St. Edmonton, Alberta, T5H 3P2</th>
<th>Contact for programs and worship schedule.</th>
<th>The Unitarian Church of Edmonton was an early supporter of gay rights, doing its first same-sex wedding in 1973.</th>
<th>LGBT Friendly (Formal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Religious Society of Friends (Quakers)</td>
<td>Website: <a href="http://www.edmontonquakers.org">www.edmontonquakers.org</a></td>
<td>Strathcona 10831 University Ave. Edmonton, Alberta.</td>
<td>Sundays @ 10:30AM.</td>
<td>The belief that all people have that of God within them is a cornerstone of Quaker faith and practice.</td>
<td>LGBT Friendly (Informal)</td>
</tr>
<tr>
<td><strong>CAREGIVING / HOME SUPPORT SERVICES</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Kairos Hospice program</td>
<td>Website: <a href="http://directory.ahpca.ca/kairos-program-catholic-social-services/">http://directory.ahpca.ca/kairos-program-catholic-social-services/</a></td>
<td>8815-99 St., Edmonton, Alberta, T6E 3V3</td>
<td>The Kairos program provides residential care and support for adult men and women living with HIV/AIDS.</td>
<td>LGBT Friendly (Formal)</td>
<td></td>
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<tr>
<td>Phone: 780-432-1137</td>
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<tr>
<td>Email: via website form.</td>
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<tr>
<td>Phone: 780-413-9801</td>
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</tbody>
</table>
## Edmonton LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Facility</th>
<th>Website</th>
<th>Locations</th>
<th>Additional Services</th>
<th>LGBT Friendly (Informal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capital Care</td>
<td><a href="http://www.capitalcare.net/default.asp">http://www.capitalcare.net/default.asp</a></td>
<td>Eleven Locations</td>
<td>Visit website or call for details.</td>
<td>Supportive Living, Home Living</td>
</tr>
<tr>
<td></td>
<td><em>Email:</em> <a href="mailto:info@capitalcare.net">info@capitalcare.net</a></td>
<td></td>
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<tr>
<td></td>
<td><em>Phone:</em> 780-496-1300</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><em>Email:</em> <a href="mailto:cnh_holyrood@extendicare.com">cnh_holyrood@extendicare.com</a></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><em>Phone:</em> 780-496-1300</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Commentary

It was noted in the introduction to this guide that very little intersection was found among the search parameters. The preceding list indeed displays that websites designed by and for the LGBT community possess some general resources for older adults, but little information in regard to end-of-life planning. Our inventory contains many listings that pertain to end-of-life (health care, housing, home care, support groups, legal, and spiritual) however no listing fully addresses our key focus: planning for end-of-life. As promised, a second table follows with a selection of general listings (end-of-life relevant with no reference to LGBT) that we feel will provide readers with the information needed to move forward with end-of-life planning.

General (no reference to LGBT) End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Name of Agency</th>
<th>Contact Information</th>
<th>Street Address</th>
<th>Hours of operation</th>
<th>Services offered</th>
</tr>
</thead>
</table>
| Alberta Health Services                | **Website**: www.albertahealthservices.ca  
**HEALTHlink Alberta**: 1-866-408-5465 | This is a web resource. | Online resource, call for services. | The site provides an overview of all health services in Alberta.                  |
| Alberta Hospice Palliative Care        | **Website**: www.ahpca.ca              | 1245-70 Avenue SE, Calgary, Alberta, T2H 2X8 | Office hrs: Wednesday & Thursday: 9AM-5PM. | Serves as the provincial resource for palliative care.                           |
| Association                            | **Phone**: 403-206-9938                |                         |                                     |                                                                                  |
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| **Canadian Centre for Public Legal Education Alberta** | **Website:** [http://www.cplea.ca/](http://www.cplea.ca/)  
**Email:** Info@cplea.ca  
**Phone:** 780-451-2341 | 800, 10050-112 St., Edmonton, Alberta, T5K 2J1 | Online resource or call. | Education resource covering a spectrum of legal issues. A special seniors website has been constructed: [http://www.oaknet.ca/](http://www.oaknet.ca/) |
|---|---|---|---|---|
| **Canadian Hospice Palliative Care Association** | **Website:** [www.chpca.net](http://www.chpca.net)  
**Phone:** 613-241-3663 | Annex D, Saint-Vincent Hospital 60 Cambridge St. North Ottawa, Ontario K1R 7A5 | Online resource. | Province by province referral to palliative care. |
| **Canadian Virtual Hospice** | **Website:** [www.virtualhospice.ca](http://www.virtualhospice.ca)  
**Email:** info@virtualhospice.ca | Mailing address: Canadian Virtual Hospice Room PE469, One Morley Ave. Winnipeg, MB R3L 2P4 | Online resource. | The website features a long list of palliative care and hospice topics. A “programs and services link” provides information on services available in all Canadian jurisdictions. |
| **Edmonton Zone Palliative Care Program** | **Website:** [www.palliative.org](http://www.palliative.org)  
**Phone:** 780-735-7834 | Web resource. | Online. | Patient referral. Education. |
# Edmonton LGBT End-of-Life Resource Inventory

| Institute for sexual minority studies and services | **Website:** www.ismss.ualberta.ca  
**Email:** iSMSS@ualberta.ca  
**Phone:** 780-492-0772 | Mailing address: 7-104 Education North T6G 2G5 | Online.  
Education.  
Programs. |
|---------------------------------------------------|--------------------------------------------------------|-------------------------------------------------|------------------|
| **Speak UP! Start the Conversation about End-of-Life Care** | **Website:** www.advancecareplanning.ca  
**To email:** via form on website. | This is a web resource. | Contact by email.  
Educational resources.  
The website includes a link to local resources in all Canadian jurisdictions. |
National and International End-of-Life Resources

This section contains a selection of National and International end-of-life resources for those who wish to delve deeper into the issues and explore how peers (including LGBT seniors) are approaching end-of-life planning around the globe. It is important to keep in mind as you peruse these resources that terminology and end-of-life legal issues vary both province-to-province and country-to-country.

1) American Society on Aging – LGBT aging resources clearinghouse:
http://asaging.org/lgbt_aging_resources_clearinghouse

“The LGBT Aging Resources Clearinghouse of the American Society on Aging opens the door to knowledge about lesbian, gay, bisexual, and transgender people ages 50-plus.”

2) Dying Matters (UK):
http://www.dyingmatters.org/

“Dying Matters is a coalition of 30,000 members across England and Wales which aims to help people talk more openly about dying, death and bereavement, and to make plans for the end of life.”

3) End-of-Life Law and Policy in Canada:
http://eol.law.dal.ca/

“On this website, we look at…questions about end-of-life law and policy in Canada. There’s information about advance directives, potentially life-shortening symptom relief, the withholding and withdrawal of potentially life-sustaining treatment, terminal sedation, assisted suicide, and euthanasia.”
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4) International Association for Hospice and Palliative Care:
http://hospicecare.com/home/

“At IAHPC we are dedicated to the promotion and development of palliative care throughout the world. Surf our website to learn more about what we do and about palliative care, search our global palliative care directories and find ways in which you can help us achieve our mission”

5) National (USA) Resource Center on LGBT aging:
http://www.lgbtagingcenter.org

“The National Resource Center on LGBT Aging is the country’s first and only technical assistance resource center aimed at improving the quality of services and supports offered to lesbian, gay, bisexual and transgender (LGBT) older adults.”

6) Quality End-of-Life Care Coalition of Canada:
http://www.qelccc.ca/

“The Quality End-of-life Care Coalition of Canada is a group of over 36 national organizations concerned about quality end-of-life care for all Canadians. We believe that all Canadians have the right to die with dignity, free of pain, and surrounded by their loved ones.”

7) SAGE: Services and Advocacy for LGBT Elders:
http://www.sageusa.org/

“Services & Advocacy for GLBT Elders (SAGE) is the country’s largest and oldest organization dedicated to improving the lives of lesbian, gay, bisexual and transgender (LGBT) older adults.”
8) Senior Pride Network:
http://www.seniorpridenetwork.com

“The Senior Pride Network is an association of individuals, organizations and community groups that share an interest and commitment to expanding programs and services for 50+ lesbian, gay, bisexual, trans and queer people in the City of Toronto and throughout Canada.”

9) World Health Organization – Global Atlas of Palliative Care at the End-of-Life:

“There is increased awareness of the need for palliative care for chronic diseases. However, there remains a huge unmet need for palliative care for chronic life-limiting health problems in most parts of the world. The purpose of this Atlas is to shine a light on the need for palliative care globally and to provide useful information for those wishing to increase access.”

10) Worldwide programs providing a better way to deal with aging:
http://www.programsforelderly.com/

“In short we are interested in programs that make a profound difference in the lives of older adults. All programs are hand selected with careful consideration…Our featured programs help support not only older adults but caregivers, communities, organizations and professionals who interact with seniors.”

* If you are in search of primarily social activities and information regarding general LGBT friendly businesses we suggest visiting:
www.erba.ca
Edmonton LGBT End-of-Life Resource Inventory

Appendix

Research Methodology

Research Question: What LGBT friendly end-of-life resources exist in the province of Edmonton, Alberta?

Goal/target outcome: Compile a list of LGBT friendly end-of-life resources for Edmonton, Alberta older adults.

Initial searches: These were conducted between October and December 2014 by combining terms to describe the population (LGBT, lesbian, gay, bisexual, transgender/ older, senior) with terms to describe the areas of interest (end-of-life planning, advanced care planning, financial planning, independent living, senior housing, retirement community, home care, assisted-living, residential care, health care, palliative care, and hospice).

Operationalization: LGBT “friendliness” was operationalized using three tiers:

1) LBGT Organization: An organization that is developed by and/or for LGBT persons.

2) LBGT Friendly (formal) organization: An organization that openly advertises LGBT friendliness on their website by way of content analysis. An advanced search was employed to examine websites for LGBT friendly content:

i) Visit web pages titled “home”, use the search function and enter the terms: LGBT; GBLT; Gay; Lesbian: Bisexual; Transgender; Sexual orientation.
ii) Visit web pages within the site titled: Introduction; About us; Mission; Values; Mission Statement; or any like pages where statements of inclusion may be found (e.g. in an Elder Bill of Rights). The Safari browser’s word find function was used to search for the terms: LGBT; GBLT; Gay; Lesbian; Bisexual; Transgender; and Sexual orientation within these pages.

iii) To qualify as an LGBT Friendly (formal) organization, statements of inclusion were specifically directed to LGBT persons and general statements such as “we recognize diversity” were excluded.

3) LGBT Friendly (informal) organization: An “LGBT Friendly (informal)” organization is one that advertises as LGBT friendly on an LGBT directory or is referred as LGBT friendly by an LGBT directory or a service provider with links to the LGBT community. Organizations were designated to be informal when did not openly advertise LGBT friendliness on their websites. This was determined using the advanced search parameters described above.

Results: The result is a 33-item end-of-life planning resource inventory for LGBT Edmonton residents. The key finding was that very little intersection is found among the search parameters pertaining to LGBT persons and end-of-life. Websites that have been designed by and for the LGBT community possessed little information regarding end-of-life planning. Similarly, websites with information pertinent to end-of-life possessed little or no reference to the LGBT community.

Discussion: Employing the methodology described we found thirty-three end-of-life resources for Edmonton LGBT older adults. Resources specifically geared toward end-of-life planning however were scant. As such the goal/outcome of the project was modified to include a second general (no reference to LGBT) end-of-life resource inventory. The purpose of this second inventory was to provide users of the guide with resources to assist them in navigating websites pertinent to end-of-life planning. Being secondary in nature this additional inventory represents only a selection of the non-LGBT end-of-life resources available.