POSITION TITLE: SFU Climbing Wall Instructor

POSITION SUMMARY:
Under the direction of the Climbing Wall Programmer, Climbing Wall Instructors implement SFU climbing wall programs. The successful candidate will be responsible for safely facilitating top rope belaying, movement, experiential, and youth climbing courses. Additionally, Climbing Wall Instructors will set climbing routes, assist in monitoring daily climbing wall operations, and provide supervision for the climbing wall as required.

DUTIES & RESPONSIBILITIES:
- Facilitates instructional programming including top rope belaying, movement, experiential and youth climbing courses.
- Manages risks to clients and staff appropriately during all programs.
- Provides exemplary customer service and ensures a safe and positive environment for everyone.
- Demonstrates commitment to client experience and skill acquisition.
- Works as a member of a team to strip and set climbing wall routes.
- Addresses client questions and resolves conflicts.
- Educates members on proper use of facility & equipment and enforces rules & policies as required.
- Works cooperatively with other Climbing Wall staff and provides mentorship and support to Climbing Wall Attendants.
- Participates in leadership development initiatives, goal setting and professional development.
- Exercises sound judgement and supervises climbing wall operations in the absence of the Climbing Wall Programmer.
- Performs Climbing Wall Attendant duties as necessary.
- Assists Climbing Wall & Recreation Administration with other duties, as assigned.

QUALIFICATIONS:
- SFU student with post-secondary education and related experience in a recreational environment, or an equivalent combination of education, training, and experience.
- Minimum of 1 year climbing experience (indoor and/or outdoor). Route setting and instructional experience an asset.
- Excellent organizational, interpersonal, communication skills (both oral and written).
- Excellent problem-solving and conflict resolution skills.
- Ability to maintain confidentiality and exercise mature judgment.
- Ability to work independently and as part of a team.
- Proficiency in the use of CLASS Recreation Management Software an asset.

CERTIFICATIONS:
- Valid Climbing Wall Association Instructor Level 1 or Association of Canadian Mountain Guides CGI Level 1 or higher
- Valid Standard First Aid and CPR ‘C’ or willing to obtain.

COMPENSATION: $14.00-$16.00 per hour

TIME COMMITMENT: Minimum 2 hours per week. Shifts are dependent on programming and availability.

POSITION START DATE: Wednesday, September 5, 2017

POSITION END DATE: Friday, December 22, 2017

APPLICATION DEADLINE: Sunday, August 6, 2017.

HOW TO APPLY:
Submit a cover letter and detailed resume, including your climbing experience quoting “Climbing Wall Instructor” to the attention of Laurence Perry, Climbing Wall Programmer at climbing@sfu.ca.