EXCHANGE PARTICIPANT QUESTIONNAIRE

STUDENT INFORMATION

Faculty: Beedie School of Business  Major/Minor: Marketing
Host university: Al Akhawayn University in Ifrane  Host Country: Morocco
Dates of your exchange: (month/year) 09/2014 to (month/year) 12/2014

TRAVEL
Approximately how much did air transportation cost? $CAD 2,000
Approximately how much did any required ground transportation cost? $CAD 45
Do you have a recommended routing or airline? □ No  □ Yes
If yes, please describe: ___________________________________

VISAS
What is your citizenship? (voluntary; may impact following information) Chinese
Did you need a student visa/permit? □ No  □ Yes: What was the cost? $CAD 27
If yes, what documentation was needed?
Did you need a visitor visa/permit? □ No  □ Yes: What was the cost?
If yes, what documentation was needed?
Where was your immigration documentation processed? MONTREAL
How long did it take to procure your visa/permit? 5 BUSINESS DAYS
Were any other documents required (residence permit, etc)? □ No  □ Yes
If yes, please comment:

AIRPORT RECEPTION
Were you met at the airport by representatives of the host university? □ No  □ Yes
Is there easy transportation between the airport and university? □ No  □ Yes

Please comment: The university is located in a small town. You need to take a grand taxi from the grand taxi station to get to the university, which takes approximately one hour and 15 minutes.

What is the closest airport to the host university? Fes Saiss Internatinal Airport

ORIENTATION
Is there an organized orientation session upon arrival at the host university? □ No  □ Yes
Was there a cost for the orientation session? □ No  □ Yes, how much? $CAD 35
If yes, do you recommend that future students participate? □ No  □ Yes
Please comment: The Orientation provides new students a lot of useful information, and it's a great opportunity to meet and mingle with other exchange students. Besides, it is mandatory.
LANGUAGE PROGRAMS
Is there a language program available either before or during the term? □ No   ■ Yes
If yes, how long is it? The university offers beginner Arabic and French courses.
Is there an additional cost for language training? □ No   ■ Yes: How much? Same as tuition fee
Please comment:

ACCOMMODATION & LIVING
Is on-campus or university dormitory accommodation available? □ No   ■ Yes
If yes, are you living in a university dormitory? □ No   ■ Yes
If yes, can you make a recommendation for a specific dormitory? □ No   ■ Yes
If yes, please describe: A double room was mandatorily assigned.
What is the average monthly cost of accommodation? $CAD 1000
Is there a meal plan? □ No   ■ Yes: How much is it? Same as SFU full
If no, do you have access to adequate cooking facilities? □ No   ■ Yes
How far is your dormitory from the main campus? 5-10 min walk
Please comment on internet and phone access in your dormitory:
The wifi signal was not strong. Depends on which carrier you use, some phones did not have service in the dormitory.
Did you have to make a deposit for your accommodation prior to arrival? □ No   ■ Yes
If yes, how did you arrange this?
Is off-campus housing easily available? □ No   ■ Yes
Please comment on off-campus housing:
Personally not recommended
Approximately how much money per month is needed for living, including accommodation and meals? $1200
Any other comments on accommodation:
The university does not accept cash payments. Students will be assigned a student ID/cash wallet, which they will use in the campus cafeteria, convenient store and cafe etc.
FINANCIAL DETAILS
Have you opened a bank account in your host country? □ No □ Yes: What are the challenges/benefits to opening a local bank account?

How would you recommend students bring money (Canadian/American cash, travelers' cheques, local currency?)
Canadian/American cash

What is/are the preferred method(s) of payment at most establishments? □ Cash □ Debit □ Credit card

Please comment: Credit cards are only accepted when you purchase 100dhs or above of goods, mostly seen in large supermarkets and malls.

ACADEMIC DETAILS
Was it possible for you to get all of the courses that you wanted? □ No □ Yes

Please describe the course registration procedure:
Prior to arrival, the host institution will send students an email regarding course registration. Students pick out the course they wish to take in the exchange term and list them in the email. Then in the orientation, a list of enrolled courses will be handed out to students. If a student does not get enrolled in all the courses they have planned to, they will go to the internation program office to a course request form, fill out the course they wish to be added to and bring the form to the registration.

What discipline(s)/program(s) are you taking at your host university? Communicatin, Language, Business

What is the language of instruction in your courses? English

If not English, are English-taught courses available?

Describe the manner and quality of instruction at your host university.

Most of the professor I encountered are from Europe or America. They are strict but fun. They engage the students a lot and encourages questions and discussions.

What do you feel is/will be the main academic benefit of your participation in this exchange program?

The main academic benefit from the exchange program is that I've learned how to work with students with completely different cultural backgrounds. I have also improved my ability to adjust to a new learning environment, which is crucial because as we leave university, our learning environments can be constantly changing. How to adapt to it quickly and stayed focus while exploring new surroundings is an important task.

Submission Instructions:
1. Please complete and return this form by E-mail to studyabroad@sfu.ca as a PDF.
2. Subject line of email: Questionnaire - [Host Country, Host University]
3. Please include your full name and student number in the body of your E-mail.