

FAQ for Using the SETC Survey Scheduler

Q: Do I have to publish? What if I don't publish?

A: If the course isn't published, the data isn't pushed and therefore can't be included in SETC.

Q: What if I want to merge an additional course to an existed merged course?

A: In order to merge additional courses, you must unmerge the existing merge, then select all courses that need to be merged and re-merge them all at once.

Q: I've changed the evaluate field to "YES", but after I save it still says "NO". What went wrong?

A: This will happen on merged courses. Merging courses creates an additional "master course", which then fits all of the sub-courses into it. Change the master course evaluate field to "YES". Even though you can't change the sub-courses anymore, as long as the master course is set to evaluate, all the subsections will be evaluated.

Q: Why am I not able to edit any of the fields?

A: It is likely that the course was accidentally published. Please contact setc@sfu.ca.

Q: I merged my courses and it's showing a red exclamation mark, what's wrong?

A: Could be one of two things: the courses that were merged are not the same course, or you need to update the fields EvalStart, EvalEnd and Include with the correct format in the master course.