



June 01, 2020

Update to SFU travel during COVID-19 pandemic

Original notice March 31, 2020

On March 13, 2020, the Canadian Government issued an official global travel advisory. Any tickets purchased after that date for travel before June 1, 2020, and subsequently cancelled will not be reimbursed. This date may be revisited as information about the COVID-19 pandemic unfolds.

Update June 01, 2020

The global travel advisory remains in effect. SFU's faculty, staff and students are advised not to book tickets for travel outside of Canada until the advisory is lifted. Cross border and international airline tickets purchased before the advisory is lifted, and subsequently cancelled, will not be reimbursed by the University.

Tickets purchased for travel within Canada and subsequently cancelled due to COVID-19, will be reimbursed for the value of the ticket, less any refunds or credits issued by the airline or the airline's agent.