

General Information

Hours 8:00am to 5:00pm Pacific Time
Monday to Friday

Fax 604-428-6792
Website dt.com/en-ca/

To Book A New Concur Reservation Online or to Obtain Concur Support

To book your travel online, please use [Concur Solutions](#)

For Concur Support - including login assistance, booking process, or troubleshooting errors

Email onlinesupportcan@dt.com

Phone 1-877-575-6868

Hours 5:00am – 5:00pm PT

Your Dedicated PSI Travel Advisors

Name	Email	Hours (PT)	Direct Dial	Ext
Amanda Persaud	apersaud@dt.com	8:00a - 4:00p	604-909-1291	1291
Grace Northrup	gnorthrup@dt.com	8:30a - 4:30p	778-370-2491	2491
Iva Vakleva	ivakleva@dt.com	9:00a - 5:00p	604-639-2063	2063
Jacqueline Lou	jlou@dt.com	9:00a - 5:00p	604-639-2068	2068
Shayna McCord-Dupus	smccord-dupuis@dt.com	9:00a - 5:00p	604-602-3474	3474
Sophie Matthey	smatthey@dt.com	8:30a - 4:30p	604-628-5375	5375

Contact Us

First Available Travel Advisor **604-637-1466**
250-410-0224
1-844-905-3824 within North America
psi.travel@dt.com

For a specific Travel Advisor, please call their direct number listed above.

If you are calling long distance, please use the toll-free number and press 1 for the first available Travel Advisor, or enter an extension above to reach a specific Travel Advisor.

Team Support

Name	Title	Email	Hours (PT)	Direct Dial
Krystal Podlosky	Manager, Customer Experience	kpodlosky@dt.com	7:30a - 3:30p	780-229-4152
Matthew Bellomo	Program Manager	mbellomo@dt.com	8:00a - 4:00p	604-661-4908
Brianna Drysdale	Program Manager	bdrysdale@dt.com	8:00a - 4:00p	604-661-4903

Your Personal Travel Profile (ProFILER Express)

To Create / Modify Your Personal Travel Profile, please use [ProFILER Express](#)

Your Corporate ID is SFU

For ProFILER Express support

Email onlinesupportcan@dt.com

Phone 1-877-575-6868

Hours 5:00am – 5:00pm PT

After Hours Service

Our 7*24 Rescue Line is available to assist travellers who are in transit and require changes in reservations due to inclement weather, labour actions, equipment breakdowns, or changing business requirements. As this is an afterhours service only, we encourage clients to call the agency if they are seeking information pertaining to non-immediate travel.

Between the hours of 8:00am and 5:00pm Pacific Time, Monday - Friday, call our office at **1-844-905-3824**.

Within North America After hours, call **1-800-206-1482** and quote Membership Code **S8SHH** (Sabre-Eight-Sierra-Hotel-Hotel)

Outside North America Call the phone number on your itinerary and quote Membership Code **S8SHH** (Sabre-Eight-Sierra-Hotel-Hotel)

Vacation Services

Email	Hours (PT)	Direct Dial	Toll Free
vacation.travel@dt.com	Monday - Friday 8:00a - 5:00p	250-412-1890 (Victoria area)	1-833-360-8430