

General Information

Hours 8:00am to 5:00pm Pacific Time
Monday to Friday

Fax 604-428-6792
Website dt.com/en-ca/

To Book A New Concur Reservation Online or to Obtain Concur Support

To book your travel online, please use [Concur Solutions](#)

For Concur Support - including login assistance, booking process, or troubleshooting errors

Email onlinesupportcan@dt.com

Phone 1-877-575-6868

Hours 5:00am – 5:00pm PT

Your Dedicated PSI Travel Advisors

Name	Email	Hours (PT)	Direct Dial	Ext
Ruwanthi Warnasuriya	rwarnasuriya@dt.com	7:00a - 3:00p	780-229-4159	4159
Tara Darnell	tdarnell@dt.com	9:00a - 5:00p	780-229-4107	4107
Tracy Baker	tbaker@dt.com	9:00a - 5:00p	780-229-4106	4106
Barb Derbowka	bderbowka@dt.com	9:00a - 5:00p	604-602-3471	3471
Candace Maliteare	cmaliteare@dt.com	8:00a - 4:00p	778-370-2479	2479
Cindy Beamont	cbeamont@dt.com	9:00a - 5:00p	778-370-2483	2483
Heidi Hodgkinson	hhodgkinson@dt.com	8:00a - 4:00p	780-229-4174	4174
Janice Wainwright	jwainwright@dt.com	9:00a - 5:00p	604-639-2080	2080
Linda Duffy-Crook	lduffy-crook@dt.com	7:00a - 3:00p	780-229-4104	4104
Kristy Pallan	kpallan@dt.com	9:00a - 5:00p	780-229-4109	4109
Paolo Oliveros	poliveros@dt.com	9:00a - 5:00p	778-370-2482	2482
Ron Tychsen	rtychsen@dt.com	9:15a - 5:00p	780-229-4158	4158
Jessie Graham	jgraham@dt.com	8:00a - 4:00p	780-229-4155	4155

Contact Us

First Available Travel Advisor

604-637-1466
250-410-0224
1-844-905-3824 within North America
psi.travel@dt.com

For a specific Travel Advisor, please call their direct number listed above.

If you are calling long distance, please use the toll-free number and press 1 for the first available Travel Advisor, or enter an extension above to reach a specific Travel Advisor.

Team Support

Name	Title	Email	Hours (PT)	Direct Dial
Rupsita Das	Managing Supervisor	rdas@dt.com	9:00a - 5:00p	604-909-3265
Matthew Bellomo	Program Manager	mbellomo@dt.com	8:00a - 4:00p	604-661-4908

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After Hours Service

Our 24 hour emergency assistance line is available to assist travellers who are in transit and require changes in reservations due to inclement weather, labour actions, equipment breakdowns, or changing business requirements. As this is an afterhours service only, we encourage clients to call the agency if they are seeking information pertaining to non-immediate travel.

Between the hours of 8:00am and 5:00pm Pacific Time, Monday - Friday, call our office at 1-844-905-3824.

After hours, call the number below and quote your membership code.

Within North America 1-888-700-6063
Outside North America Collect 1-514-855-4263
Email D24CAN@dt.com
Membership Code **S8SHH** (Sabre-Eight-Sierra-Hotel-Hotel)

Vacation Services

Email	Hours (PT)	Direct Dial	Toll Free
vacation.travel@dt.com	Monday - Friday 8:00a - 5:00p	250-412-1890 (Victoria area)	1-833-360-8430