Welcome to SFU Vancouver! On behalf of all of us at the downtown campus, I want to extend a warm welcome to you! We are so excited about having so many students joining us at the Vancouver campus. With courses going on across the Vancouver campus in Harbour Centre, Segal Graduate School of Business, and SFU Goldcorp Centre for the Arts, our classrooms will soon be buzzing again!

I do hope you’ll take advantage of the many services available at SFU Vancouver. For example, the Belzberg Library at the Harbour Centre location can support your learning resource needs seven days a week. Right next door to the library is our Student Services front desk where our staff is ready to answer your questions, and on the Upper Mall level at Harbour Centre, you’ll find Health and Counselling Services.

Our campus has many activities throughout the year for you to get involved in. This includes attending any of the many informative public lectures and seminars offered on campus (watch the big screen for more information!), working with fellow students in our popular study rooms bookable through the library, making use of the computer labs on campus, or just relaxing a little at our Ping Pong Fridays held in the Harbour Centre concourse. On the 7th floor at Harbour Centre, you’ll find our campus meditation and prayer room, and our soon-to-open Indigenous Student Centre.

Again, welcome to SFU Vancouver. We want you to feel welcome, included, engaged and safe on our campus, so please reach out if we can help improve your experience.

Laurie Anderson
Executive Director, Vancouver Campus
We’re excited that you have taken this opportunity to begin exploring the Harbour Centre building and getting to know your SFU Vancouver community. The Harbour Centre building is one of nine sites that make up SFU’s Vancouver campus and this is where you will find most of the Student Services available to you. Described by the Vancouver Sun as the “Intellectual Heart of the City”, Simon Fraser University’s Vancouver campus began as a modest storefront program in the 1980’s. SFU’s Vancouver campus celebrated 30 years of learning in the city in 2019, and reflected on how this campus has transformed the landscape of urban education downtown. This dynamic campus has a wide variety of amenities to offer students. Please take the time to explore all that SFU Vancouver has to offer.

SFU Vancouver is home to many departments and programs, including:

- Lifelong Learning
- School for International Studies
- School of Public Policy
- Urban Studies
- Department of Gerontology
- Segal Graduate School of Business
- Semester in Dialogue
- Graduate Liberal Studies
- Publishing @ SFU
- School for the Contemporary Arts (SCA)
The Welcome Figure permanently stands in the Harbour Centre foyer and welcomes everyone who visits the university. This figure, carved by Musqueam artist, Brent Sparrow, is intended to honor and create a stronger awareness of the local Coast Salish territories on which SFU Vancouver is located: The Squamish, Tsleil-Waututh and Musqueam. This Welcome Figure serves to encourage the SFU community and its visitors to learn more about local First Nations culture and history.

Did you know that the Harbour Centre building was once the home of Spencer’s department store? The family-owned business subsequently became Eaton’s and then Sears department stores before becoming the anchor location for SFU Vancouver.
To help make your first experience at SFU Vancouver a little easier, we have compiled helpful resources for navigating your way around campus.

**REGISTRAR AND INFORMATION SERVICES (RIS)**
This is the place to go for all student service-related questions, including information related to your financial account, how to apply for graduation, academic concessions during unexpected circumstances, or any other general questions about your academic journey at SFU. You can also:
- Pay tuition fees
- Order academic transcripts
- Collect and replace student ID cards

In-person and virtual appointments may also be available at this office in the following areas:
- International Services for Students (ISS)
- Centre for Accessible Learning (CAL)
- Financial Aid and Awards
- Academic Advising
- Co-op, volunteer and career opportunities

Finally, the RIS office can help connect you with various other services available, including:
- Sexual Violence Support and Prevention Office (SVSPO)
- The Office of Student Support, Rights and Responsibilities
- Bullying and Harassment Central Hub

**BELZBERG LIBRARY**
The Belzberg Library provides a full range of library services to support students throughout their academic journey. Helpful resources include:
- Borrow books and other materials from relevant collections, and request items from other branches to pick up at Belzberg Library
- Request digital scans of book chapters and print journals
- Borrow equipment like laptops, headphones, phone chargers, and more
- Access computers, printers, and photocopiers/scanners
- Use various study spaces, including quiet study, collaborative space, and bookable rooms for individuals and groups
- Drop in for research help or book a consultation session with a librarian
- Undergraduate students can access the Student Learning Commons for help with academic writing, learning, and study strategies
RESEARCH COMMONS
The Vancouver Research Commons located in HC 7050 provides spaces and academic resources for SFU graduate students and postdoctoral fellows. The space offers:
- Spacious sit-stand workstations with Mac and Windows computers
- Printing stations
- Bookable consultation rooms
- Workshops and consultations on writing, research, publishing, and thesis support
- Spaces for discussion and relaxation

IT SERVICES
IT Services provides computer labs and a help desk for technical support on campus.

COMPUTER LABS & PROGRAMS
Computer labs are on the main and second floors of Harbour Centre. Use your SFU computing ID to log in to any of the computers on campus. Resources include:
- PC and Apple desktop computers
- Microsoft Office Suite
- Adobe applications and software
- Printing facilities

EDUCATIONAL DISCOUNTS
SFU students, faculty, and staff have access to educational discounts on computers and software from major sellers.
RESIDENCE AND HOUSING
The Charles Chang Innovation Centre in downtown Vancouver offers SFU graduate students a supportive and safe residence community. Students are provided with a studio-style apartment, furnished with a private kitchen and bathroom.

TRANSPORTATION
SFU students have various transportation methods to campus such as:
- Eligibility for an adult Compass Card with Translink
- Exclusive perks to Shaw Mobi Bikes

MULTIFAITH CENTRE
The Multifaith Centre, located on the seventh floor in HC 7314, provides a room for students, staff, and faculty to use for prayer, reflection, meditation and exploration of their faith and spiritual well-being on campus. Additional support includes:
- Emotional and/or spiritual one-on-one Chaplain support
- Assistance connecting with your faith community
- Safe space to practice your faith
- Connect with a Chaplain

FITNESS AND RECREATION
Recreational and fitness activities are available to students, including:

SFU VANCOUVER WELLNESS STUDIO
The SFU Vancouver Wellness Studio located in HC 2530 provides free exercise and wellness classes for SFU students, staff, and faculty. Visit sfu.ca/vanwellness for the full list of regular fitness programming coming soon.

RECREATION MEMBERSHIP
Students taking credit courses at the Vancouver Campus may be eligible for a Vancouver Parks and Recreation membership. Memberships are available on a semesterly basis.

HEALTH AND COUNSELLING
Health and Counselling Services can be accessed in-person or virtually including appointments with doctors and counsellors.
Visit sfu.ca/students/health for more health and well-being support options.

MY SSP
My SSP is a free app to support the overall mental health and well-being of all SFU and FIC students with 24/7 access to professional counsellors and scheduled short-term counselling support. Students may also use the app to:
- Connect with live support
- View digital emotional health and well-being content online
- Access virtual fitness sessions and self-administered assessments

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STUDENT SOCIETIES

SIMON FRASER STUDENT SOCIETY (SFSS)
The SFSS is a student-led organization that represents and advocates for the interests of all undergraduate students at SFU. Their services include:
• Room and equipment bookings
• Extended health and dental plan
• Free legal clinic for legal counselling
• Emergency food bank certificate program

SFSS STUDENT LOUNGE:
SFSS’s student lounge can be found on the third floor in room HC 3410. The access code can be obtained at the Registrar and Information Services counter. There are several amenities available in the lounge, including:
• Full kitchen
• Study spaces
• Sofas

GRADUATE STUDENT SOCIETY (GSS)
The GSS supports graduate students in their personal, professional, and academic goals at SFU. The GSS provides a variety of support services to its members, such as:
• Financial support programs, including Emergency Grocery Cards and Family Subsidies
• Room bookings
• Individual and collective advocacy

PUBLIC SPACES

STUDY LOUNGES
There are several lounges within Harbour Centre where students can study, eat, or socialize with friends. Lounges can be found in the following places:
• UM level, near the escalators
• Main floor, between the escalators and Teck Gallery
• Main floor, near HC 1600-1700
• Main floor, HC 1540, First Peoples Gathering Place
• Second floor, outside Graduate Liberal Studies Office
• Second floor, near HC 2910
• Third floor, near Publishing@SFU
• Third floor, outside of Centre for Dialogue

BOOKABLE STUDY SPACES
For individual or group study, students have access to a variety of bookable study spaces on campus.

WASHROOM FACILITIES
• Gender-inclusive washroom facilities are located in the east wing of the main floor and the west wing of the second floor
• Chestfeeding station available in HC 2180, located inside the female washroom
FACILITIES SERVICES
For custodial and maintenance issues on campus, students can contact Facilities Services at 778.782.7891.

CAMPUS SECURITY
Security can be contacted 24/7 at 778.782.4500 (emergency) and 778.782.7991 (non-emergency). Resources include:
- Lost and Found
- Safe Walk Program
- Medical Assistance
- Emergency Procedures

MEETING, EVENT AND CONFERENCE SERVICES
MECS provides event booking services to assist in producing successful events on campus. There are many options for meeting spaces, including:
- Conference spaces
- Executive boardrooms
- Multi-purpose rooms
- Theatres

SFU BOOKSTORE (ONLINE)
The Simon Fraser University Bookstore and Spirit Shop has a variety of materials available to purchase online. Shop the bookstore for:
- Course materials
- Stationary
- SFU branded items and gifts
Visit the online store: shop.sfu.ca

FOOD COURT
The Harbour Centre food court is located just below the UM level. The food court has a wide variety of food options and additional seating.

ART GALLERIES
SFU GALLERIES
SFU Galleries engage the SFU community and general public. All galleries are free of charge.

Teck Gallery
SFU Vancouver’s dedicated gallery space, the Teck Gallery, is ideal for small receptions, presentations and press conferences. The space features contemporary artwork with floor-to-ceiling windows overlooking the North Shore mountains and Vancouver’s port.

Audain Gallery
The Audain Gallery hosts a number of exciting Special Exhibitions each year. Dedicated to presenting a wide range of artists and artistic practices, the gallery’s exhibitions include both historical and contemporary art.

BILL REID GALLERY
The Bill Reid Gallery is home to the SFU Bill Reid Collection of 158 works, and is Canada’s only public gallery dedicated to exhibiting contemporary Indigenous art from the northwest coast.
All current SFU students with valid IDs get free admission to the Bill Reid Gallery.
DID YOU KNOW THAT SFU VANCOUVER HAS 8 OTHER LOCATIONS?

Make sure to check out the eight other buildings that make up SFU’s Vancouver campus. For more information, please visit sfu.ca/vancouver.