# **Agent Communication**

Based on, and inspired by slides from: Michael Wooldridge, Jeff Rosenshein, Jean-Paul Sansonnet

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## **Autonomous agents**

 An agent is a computer system capable of autonomous action in some environment in order to meet its design objectives



## **BDI agents – basic algorithm**

#### **BDI-interpreter**

- (B,D,I):= Initialize-state();
- While true do
  - Update(B,D, I); // perceptions may update beliefs, desires and intentions (ex. Once fulfilled, an intention is dropped)
  - Options:= option-generator(B,D,I);
  - Selected-options:=deliberate(B,D,I);
  - Update-intentions(Selected-options,I);
  - Plan:=Planing(I,B);
  - Execute(Plan);
  - Get-new-perceptions();
- End While

## Summary

- An agent is a computer system capable of flexible autonomous action in some environment.
- Situatedness: peceiving the environment via sensors and being abble to affect the environment via effectors
- Autonomy: capability of action without intervention, and control over internal state
- Flexibility:
  - Responsiveness: respond in a timely fashion to change in the environment
  - Pro-activity: actions which go beyond simple response to stimulus
  - Sociability: ability to interact with other agents and humans for mutual benefit

## **Agent Communication**

- Designing MAS:
  - Agent design
  - Sociaety design
- In this lecture, we cover macro-aspects
   of intelligent agent technology: issues
   relating to the agent society, rather than
   the individual
- Adress the sociability of the agent

## **Outline of the presentation**

- Introduction:
  - What is cooperation?
  - Cooperative versus non-cooperative encounters
- Early systems:
  - Methode invocation
  - The blackboard architecture
- Agent Communication Languages (ACL):
  - KQML & KIF;
  - FIPA ACL
- Protocols and agent conversations:
  - The contract net protocol
  - Argumentation
  - Negotiation protocols: Bargaining and Interest based negotiation (IBN)

## **Working Together**

- Cooperation is: the practice of working in common with mutually agreed-upon goals and possibly methods, instead of working separately in competition, and in which the success of one is dependent and contingent upon the success of another.
  - E.g. I can't play a quintet alone!
- When agents are working together, it is important to make a distinction between:
  - Benevolent agents
  - Self-interested agents: it does not mean that they want to cause harm to other agents or that they care only about themselves. It means that it follows its interest as represented by a utility function (representing the agent preferences)

## **Benevolent Agents**

- If we "own" the whole system, or are in a cooperative environment, we can design agents that help each other whenever asked (if possible)
- In this case, we can assume agents are benevolent: others best interest is their best interest
- Problem-solving in benevolent systems is called cooperative distributed problem solving (CDPS)
- Benevolence simplifies the system design task enormously!

## **Self-Interested Agents**

- If agents represent individuals or organizations, (the more general case), then we cannot make the benevolence assumption
- Agents will be assumed to act to further their own interests, possibly at expense of others
- Potential for conflict.
- E.g. Competitive environment (sport, war, ...)
- May complicate the design task enormously

## Task Sharing and Result Sharing

- Two main modes of cooperative problem solving:
  - Task sharing: components of a task are distributed to various agents
  - Result sharing: information (partial results, etc.) is distributed
- Both benevolent and self-interested agents have to work together and need to cooperate.
- Cooperation requires coordination
- Coordination of multiple independent autonomous agent require communication (of some sort).
- E.g. Lifting a table
- E.g. I can't play a quintet with the others if I can't ear them!

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## **Blackboard Systems**

- One of the first scheme introduced for cooperative problem solving
- Introduce in a system called HEARSAY-II (1975, Carnegie Mellon) as results sharing system via shared data structure (BB)
- Multiple agents can read and write to BB
- Agents write partial solutions to BB
- BB can be structured into hierarchy
- Problems:
  - Mutual exclusion of access to the BB required
     ⇒ bottleneck
  - Not concurrent activity
- Compare: JavaSpaces (http://java.sun.com/developer/technicalArticles/tools/JavaSpaces/)

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## Introduction to agent communication

- Here, we will focuss on message-based communication between cognitive agents (e.g. BDI). We will see next week that other type of communication (low level, signal oriented) are possible
- Like for the agent architecture, a strong anthropomorphism will be noticed.
- We have presented ideas that holds for human communication and are used for artificial agents
- This is usefull since agents and humans are meant to communicate:
  - Human-human communication
  - Human-machine communication
  - Machine-machine communication

## **Based on Speech Act Theory**

- Most treatments of communication in cognitive (multi)agent systems borrow their inspiration from the speech act theory
- Utterances are treated like 'physical actions' that aim (goal, intention) to change the state of the world
- The speech act theory is a theory of how utterances are used to achieve intentions
- Agent communication languages only consider two direction of fit:
  - The direction from the words to the world (assertive)
  - The direction from world to the words (directive)

## **Speech Acts**

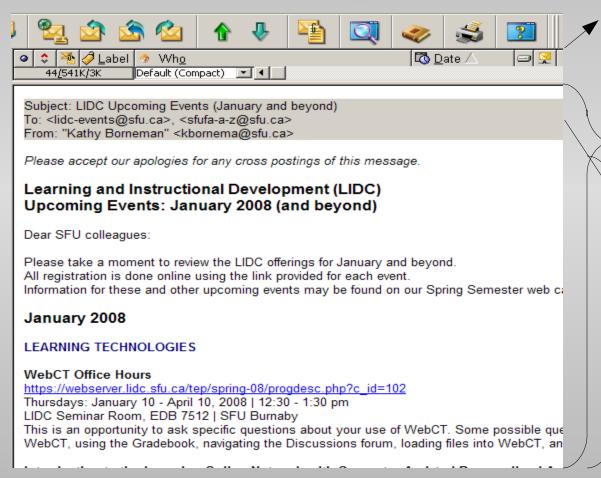
- In general, a speech act can be seen to have two components:
  - a performative verb: request, inform, inquire, ...
  - propositional content: e.g., "the video is played"

#### Examples:

- performative = request content = "the door is closed" speech act = "please close the door"
- performative = inform content = "the door is closed" speech act = "the door is closed!"
- performative = inquire content = "the door is closed" speech act = "is the door closed?"

### **ACLs: Agent Communication Languages**

### The e-mail metaphor



Underlying Communication Infrastructure

Message

Header

Message Content

# **KQML** and **KIF**

- We now consider agent communication languages (ACLs) — standard formats for the exchange of messages
- The best known ACL is KQML, developed by the ARPA knowledge sharing initiative KQML is comprised of two parts:
  - Message format: the knowledge query and manipulation language (KQML)
  - Content: the knowledge interchange format (KIF)

# **KQML** and **KIF**

- KQML is an 'outer' language, that defines various acceptable 'communicative verbs', or performatives Example performatives:
  - -ask-if ('is it true that...')
  - -perform ('please perform the following action...')
  - tell ('it is true that...')
  - reply ('the answer is . . . ')
- KIF is a language for expressing message content

## KIF - Knowledge Interchange Format

### **Used to state and represent:**

- Properties of things in a domain (e.g., "Noam is chairman")
- Relationships between things in a domain (e.g., "Amnon is Yael's boss")
- General properties of a domain (e.g., "All students are registered for at least one course")

# KIF – Knowledge Interchange Format

- "The temperature of m1 is 83 Celsius": (= (temperature m1) (scalar 83 Celsius))
- "An object is a bachelor if the object is a man and is not married":

```
(defrelation bachelor (?x) :=
  (and (man ?x) (not (married ?x))))
```

 "Any individual with the property of being a person also has the property of being a mammal":

```
(defrelation person (?x) :=> (mammal ?x))
```

## **KQML** and KIF

- In order to be able to communicate, agents must have agreed on a common set of terms
- A formal specification of a set of terms is known as an ontology
- The knowledge sharing effort has associated with it a large effort at defining common ontologies software tools like Ontolingua for this purpose

Example KQML/KIF dialogue...

```
A to B: (ask-if (> (size chip1) (size chip2)))
B to A: (reply true)
B to A: (inform (= (size chip1) 20))
B to A: (inform (= (size chip2) 18))
```

#### **Semantics of the Performative**

#### **Plan Based Semantics**

- Cohen & Perrault (1979) defined semantics of speech acts using the precondition-delete-add list formalism of planning research
- Note that a speaker cannot (generally) force a hearer to accept some desired mental state
- In other words, there is a separation between the illocutionary act and the perlocutionary act

#### **Plan-Based Semantics**

- Here is their semantics for request: request(s, h, φ)
  pre:
  - s believe h can do  $\phi$  (you don't ask someone to do something unless you think they can do it)
  - s believe h can do  $\phi$  (you don't ask someone unless *they* believe they can do it)
  - s believe s want φ
     (you don't ask someone unless you want it!)
     post:
  - h believe s believe s want  $\phi$  (the effect is to make them aware of your desire)

#### FIPA-ACL

- More recently, the Foundation for Intelligent Physical Agents (FIPA) started work on a program of agent standards — the centerpiece is an ACL
- Basic structure is quite similar to KQML:
  - performative20 performatives in FIPA-ACL
  - housekeeping
     e.g., sender, content language, etc.
  - content
     the actual content of the message

#### **FIPA**

### **FIPA**

performative	passing	requesting	negotiation	performing	error
	info	info		actions	handling
accept-proposal			Х		
agree				х	
cancel		x		x	
cfp			х		
confirm	х				
disconfirm	х				
failure					Х
inform	х				
inform-if	x				
inform-ref	х				
not-understood					X
propose			x		
query-if		x			
query-ref		x			
refuse				X	
reject-proposal			х		
request				x	
request-when				x	
request-whenever				x	
subscribe		x			

# "Inform" and "Request"

- "Inform" and "Request" are the two basic performatives in FIPA. All others are *macro* definitions, defined in terms of these.
- The meaning of inform and request is defined in two parts:
  - pre-condition
     what must be true in order for the speech act to succeed
  - "rational effect"
     what the sender of the message hopes to bring about

# "Inform" and "Request"

- For the "inform" performative...
  The content is a statement.
  Pre-condition is that sender:
  - believe that the content is true
  - intends that the recipient believe the content
  - does not already believe that the recipient is aware of whether the content is true or not

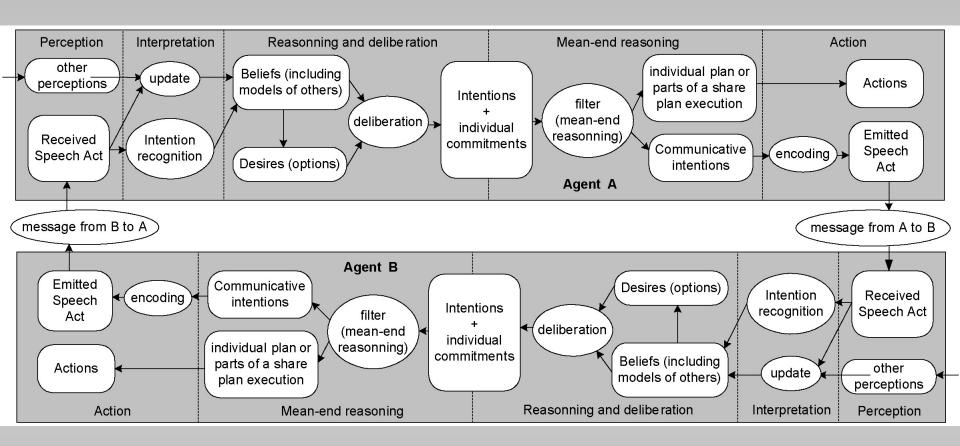
# "Inform" and "Request"

- For the "request" performative...
   The content is an action.
   Pre-condition is that sender:
  - intends action content to be performed
  - believes recipient is capable of performing this action
  - does not believe that receiver already intends to perform action

## **Using ACLs in Open Systems**

- Open systems are made of heterogeneous agents (hence the use of keeping the content language flexible and handle the not-understood performative)
- Agents can get in and out at any time:
  - White pages: register agents physical address
  - Yellow pages: register agents capabilitites

# Application: artificial agents, ...



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#### **Communication Protocols**

- Protocols are structured ways to encode a type of conversation.
- Often formalised as finite state machines (state, transitions) with an initial and a final state
- Protocols simplify the computation by restricting the agent to a limited set of performative at any given point.
- Protocols also allow a build-in turn-taking mechanism
- Protocols capture the conventional aspects of conversations

#### **The Contract Net Protocol**

- A well known task-sharing protocol for task allocation is the contract net:
  - 1. Recognition
  - 2. Announcement
  - 3. Bidding
  - 4. Awarding
  - Expediting

#### Recognition

- In this stage, an agent recognizes it has a problem it wants help with.
- The agent has a goal, and either:
  - Realizes it cannot achieve the goal in isolation — does not have capability (no plan for it)
  - Realizes it would prefer not to achieve the goal in isolation (typically because of solution quality, deadline, etc.)

#### **Announcement**

- In this stage, the agent with the task sends out an announcement of the task which includes a specification of the task to be achieved
- Specification must encode:
  - description of task itself (maybe executable)
  - any constraints (e.g., deadlines, quality constraints)
  - meta-task information (e.g., "bids must be submitted by...")
- The announcement is then broadcasted

#### **Bidding**

- Agents that receive the announcement decide for themselves whether they wish to bid for the task
- Factors:
  - Agent must decide whether it is capable of expediting task
  - Agent must determine quality constraints
     & price information (if relevant)
- If they do choose to bid, then they submit a tender (completely specified offer)

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## **Awarding & Expediting**

- The agent that sent task announcement must choose between bids & decide who to "award the contract" to
- The result of this process is communicated to all the agents that submitted a bid
- The successful contractor then expedites the task
- May involve sub-contracting (eventually using contract net)

#### **Implementing Contract Net**

# As simple as it looks, implementing the contract net raises a number of issues:

- How to...
  - -...specify tasks?
  - ...specify quality of service?
  - ...select between competing offers?
  - ...differentiate between offers based on multiple criteria?

#### **The Contract Net**

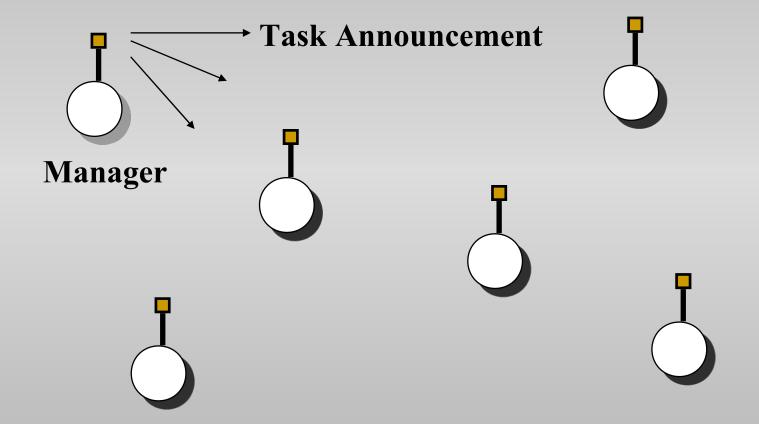
- An approach to distributed problem solving, focusing on task distribution
- Task distribution viewed as a kind of contract negotiation

Four Phases to Solution in cooperative Problem solving, as Seen in Contract Net:

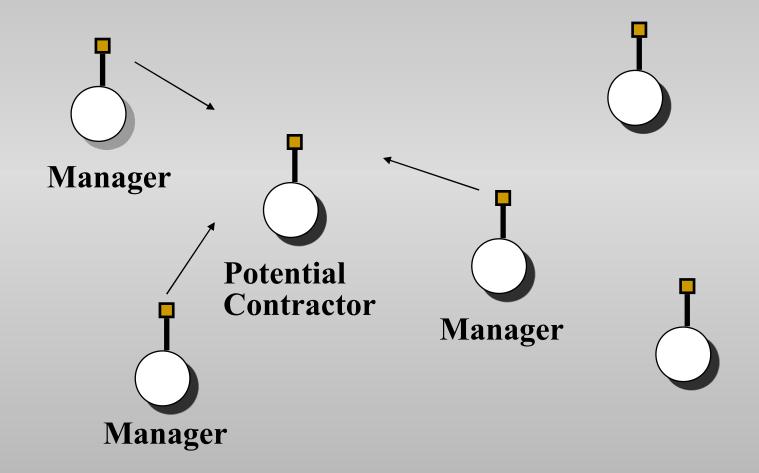
- 1. Problem Decomposition
- 2. Sub-problem distribution
- 3.Sub-problem solution
- 4. Answer synthesis

The contract net protocol deals with phase 2.

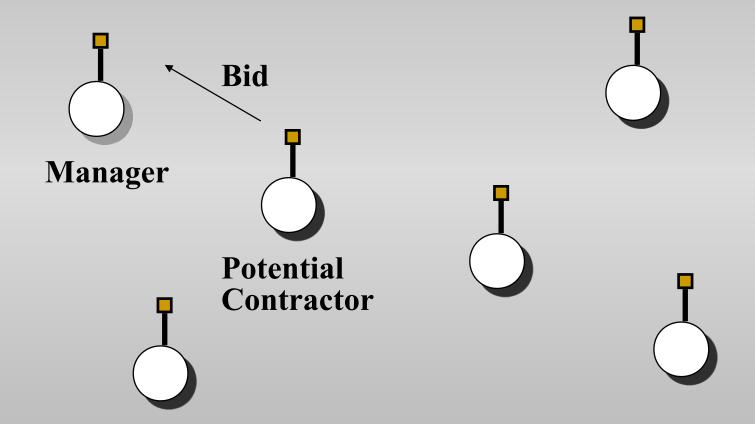
#### **Manager Issues Task Announcement**



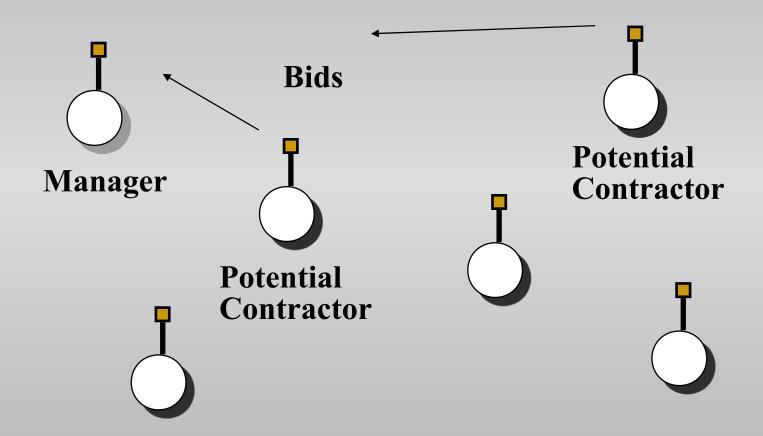
#### **Idle Agents Listening to Task Announcements**



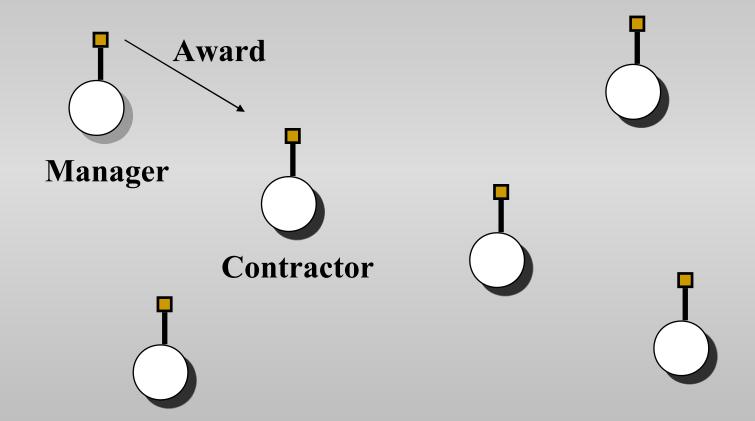
# **Contractor Submitting a Bid**



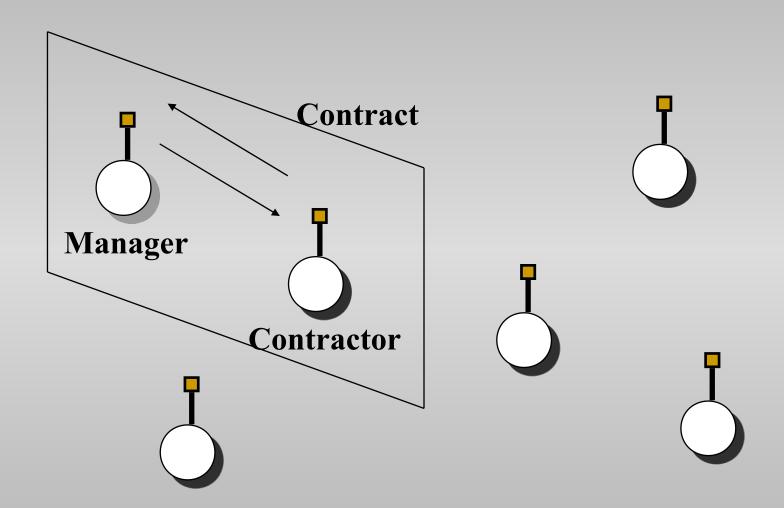
# **Manager listening to Bids**



# Manager Making an Award



# **Contract Established**



## Types of Messages

- Task announcement messages, with the following slots:
  - Eligibility specification
  - Task abstraction
  - Bid specification
  - Expiration time
- Bid (following the Bid specification)
- Award
- Interim report (on progress)
- Final report (including result description)
- Termination message (if manager wants to terminate contract)

#### **Efficiency Modifications**

- Depending on the MAS and the problem, many variations are possible:
  - Focused addressing when general broadcast isn't required
  - Directed contracts when manager already knows which node is appropriate
  - Request-response mechanism for simple transfer of information without overhead of contracting

#### **Other Protocols**

- There is a variety of protocols:
  - Negotiation protocols:
    - One-to-one negotiation (Monotonic Bargaining, intertest-nased negotiation),
    - Multilateral negotiation (Auctions)
  - Argumentation
- There is also hybrid approches:
  - Micro-protocols
  - Dialogue games

— ...

#### **Argumentation**

- Argumentation can be defined as an activity aimed at convincing of the acceptability of a standpoint by putting forward propositions justifying or refuting the standpoint.
- Numerous works:
  - Dialectic: structure of argumentation (acceptable arguments vs. fallacies)
  - Social psychology: attitude change and persuasion

Syntax, structure and semantics

**Pragmatics** 

- Artificial Intelligence formalize those approaches in the aim to:
  - Provide formal theoretical results about particular models
  - Automate agent or multi-agent argumentation capabilities

#### **Argumentation**

- Argument: Reasons / justifications supporting a conclusion
- Represented as: support 

   conclusion
  - Informational arguments: Beliefs 
     Belief
     e.g. If it is cloudy, it might rain.
  - Motivational args: Beliefs, Desires → Desire
     e.g. If it is cloudy and you want to get out then you don't want to get wet.
  - Practical arguments: Belief, Sub-Goals → Goal
     e.g. If it is cloudy and you own a raincoat then put the raincoat.
  - Social arguments: Social commitments → Goal, Desire e.g.
     I will stop at the corner because the law say so.
     e.g I can't do that, I promise to my mother that I won't.

#### **Argumentation**

- Interactions (binary or collective) between arguments:
  - Conflict (defeat): e.g. attacks
    - Rebut (symmetrical):
      - support1 → conclusion1
        - » e.g. Tweety is a bird → tweety flies
      - support2 → (not) conclusion1
        - » e.g. Tweety is a small bird → tweety does not fly
    - Undercut (asymmetrical): defeat the assumptions or their link to the conclusion
      - support2 → (not) support1
        - » e.g. no Tweety is not a bird, it is just a cartoon
  - Support-type interactions

#### **Computational Models of Argumentation**

- Given the definition of arguments over a content language (and its logic), the models allow to:
  - Compute interactions between arguments: attacks, defeat, support, ...
  - Valuation of arguments: assign weights to arguments in order to compare them.
    - Intrinsic value of an argument
    - Interaction-based value of an argument
  - Selection of acceptable argument (conclusion)
    - Individual acceptability
    - Collective acceptability

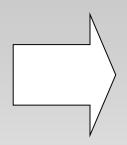
Computing the status of arguments according to various semantics

# **Applied Models of Argumentation**

- Automating the argumentation processes and their effects
- Number of formal characterizations (along with their implementation) has been proposed for:
  - Inference (non monotonic reasoning): OSCAR, IACAS, BDKT, Nathan, DeLP, ABEL, ...
  - Practical reasoning and decision making: PROforma, glBIS, SIBYL, ZENO, HERMES
  - Argumentation dialogues in MAS: Artikis, Homey, PARMA, ...
  - Argumentation and Machines learning: HYPO, IBP, ...

#### Negotiation

## The chalenge of negotiation:

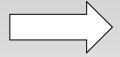


How to allocate scarce resources among agents representing self-interested parties?

- Resources: bandwidth, commodities, money, processing power, ...
- Scarce: competing claims cannot be simultaneously satisfied

#### **Models of Negotiation**

- Various models of negotiation have been proposed, based on:
  - Heuristic approaches (domain dependent formalization by experts)
  - Game theoretic approaches



## Accommodate the agents preferences

- Argumentation based approaches:
  - Argue about negotiation-related issues (beliefs, goals, social aspects, ...)
  - Interest Based Negotiation: argue about the underlying interests (making underlying goals explicit and discussing them)

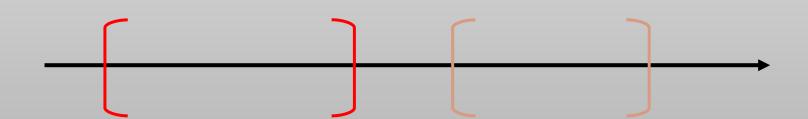


Agent preferences may change

## Example: non-IBN 1

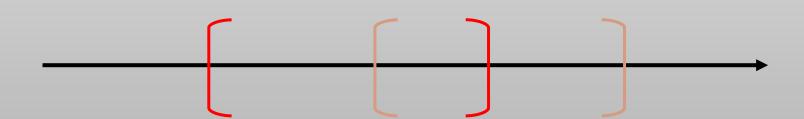
#### No deal!

- B: I would like to rent a car for 4 days please.
- -S: I offer you one for \$400.
- B: I reject! How about \$200?
- -S: I reject!



## Example: non-IBN 2

- Deal after price concession
  - B: I would like to rent a car for 4 days please.
  - -S: I offer you one for \$400.
  - B: I reject! How about \$200?
  - S: I reject! How about \$300 then?
  - B: I guess that's the best I can do! I accept!



## **Example: IBN**

- Deal after discussion of interests
  - B: I would like to rent a car for 4 days please.
  - S: I offer you one for \$400.
  - B: I reject! How about \$200?
  - S: I reject! Why do you need the car?
  - B: I want to drive to Sydney to attend a conference.
  - S: You can also fly to Sydney! I can book you a ticket with Qantas airlines for \$200.
  - B: I didn't know flights were so cheap! I accept!

#### **Auctions**

#### Single good auctions:

- English auctions: auctioner set starting price, agents annouce raising bids. Auctions ends after a fixed time or a fixed period without bids.
- Japanese auctions: ascending auction in which the agents decide to stay in of not at each step.
   The last agent in gets the good.
- Dutch auctions: descending auction. The auction ends when an agents stops the auctioner
- Sealed-bid auctions: unlike open-outcry auctions, agent submit secret bid to the auctioner. The agent with the highest bid can pushase the good (for the anounced price, first price auction or second price auction – Vickrey auction)



"Inform all the troops that communications have completely broken down"

Ashleigh Brilliant

#### **Assignments**

- Possible topics for final project:
  - Developing a new metacreation
  - Developing a metacreative module in an existing application
  - Conducting experiments for the validation of an existing system
  - Theoretical topic
  - State of the art (including classification and review of existing work and underlying technics used):
    - Cognitive Agents in musical metacreation
    - Reactive Agents in visual metacreation
    - Metacreation in Dance
    - Metacreation in Architecture...

#### **Assignments: for next Week**

#### Readings:

- Brooks, R. A. "A Robust Layered Control System for a Mobile Robot", IEEE Journal of Robotics and Automation, Vol. 2, No. 1, March 1986, pp. 14–23;
- OPTIONAL, Brooks, R. A., "Elephants Don't Play Chess", Robotics and Autonomous Systems (6), 1990, pp. 3–15. (Available from the authors Web Page).
- OPTIONAL, Luc Steels: Fifty Years of AI: From Symbols to Embodiment - and Back. In 50 Years of Artificial Intelligence, Lecture Notes in Computer Science, Volume 4850, 2006: 18-28
- Hutzler, G., Gortais, B. From Computer Art to Ambient Displays. Machine GRAPHICS & VISION (MGV), Volume 13, Number 1/2, page 181--191 - 2004 (available online).
- Thoughs about the final project:
  - One page about your final project (PDF)
  - We will use the ACM format.



"Before we work on artificial intelligence why don't we do something about natural stupidity?"

Steve Polyak